



Wholesale Fiber Internet (WFI)
Ordering Support
Contact and Escalation List

Zipty Fiber Wholesale
Kirkland, WA

WFI Ordering Support Contacts

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WFI Ordering Contact & Escalation List

Zipty Fiber requests 4 hours between escalation levels unless we miss commitment on return call or actions promised.

WFI Contact & Escalation List		
Contact	Title	Contact Info
Level 1		
WFI Ordering Center	Customer Service Rep	wholesale.lsr.support@ziptyfiber.com 888-488-0068 - Option 1
Level 2		
Patricia Feters	Manager	206-304-7395 patricia.feters@zipty.com
Level 3		
Sadachanh (Spy) Sinantha	Director	773-720-0649 sadachanh.sinantha@zipty.com