

# CUSTOPAK RESALE

## FLAG=F - Idaho

Custopak Station Line Codes	TOS 1EF%	Description	S&E Code
<b>Custopak Access Line</b>	CTX Basic Calling Plan		CTBCF
	CTX Community Calling Plan RG1	See Rate Group List	CTCCF
	CTX Community Calling Plan RG2	See Rate Group List	CTCCA
	CTX Community Plus Calling Plan RG3	See Rate Group List	CTCPA
	CTX Community Plus Calling Plan RG 4	See Rate Group List	CTCPB
	CTX Premium Calling Plan	See Rate Group List	CTPCH
<b>Rate Group 1</b> Bonners Ferry, Bovill, Coeur D'Alene, Deary, Harrison, Hayden Lake, Kellogg, Moscow, Mullan, Pinehurst, Post Falls, St. Maries, Sandpoint			
<b>Rate Group 2</b> Bayview, Clark Fork, Cora, Evergreen, Genesee, Hope, Oldtown/Albeni, Orofino, Peck, Pierce, Plummer/Worley, Potlatch, Priest Lake, Priest River, Rathdrum, Rock Creek, Setters, Spirit Lake, Wallace, Weippe, Wellesley			
<b>Rate Group 3</b> Mullan, Orofino, Peck, Pierce, St. Maries, Wallace, Weippe			
<b>Rate Group 4</b> Bayview, Bonners Ferry, Bovill, Clark Fork, Coeur D'Alene, Cora, Deary, Evergreen, Genesee, Harrison, Hayden Lake, Hope, Kellogg, Moscow, Oldtown/Albeni, Pinehurst, Plummer/Worley, Post Falls, Potlatch, Priest Lake, Priest River, Rathdrum, Rock Creek, Sandpoint, Setters, Spirit Lake, Wellesley			
<b>Premium Calling Plan</b> Available only in Bayview, Clark Fork, Coeur D'Alene, Harrison, Hayden Lake, Post Falls, Priest River, Spirit Lake			

CUSTOPAK LINE FEATURES	Description	S&E Code
<p>All features are included in Custopak line.</p> <p>An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.</p> <p>LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.</p>	<b>Custopak Basic Feature Package</b>	CTXBP
	Assume Dial 9	
	Call Transfer - All Calls	
	Call Hold	
	Consultation Hold	
	Intercom	
	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
<p>Each Custopak selectable feature is ordered by individual feature code.</p>	No Toll/Operator Call	CXCR1
	Automatic Call Back	CXAC0
	Call Forward-No/Answer	CXCFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCF0
	Call Forward-Busy/No-Answer	CXCBF
	Call Waiting/Cancel Call Waiting	CXECW
	Dial Call Waiting-Originating	CXCWO
	Call Pick-Up Group	CXGCO
	Hunting - Multiline	CXHT0
Speed Calling (6 Or 8)	CXSPC	

Custopak Optional Features	Description	S&E Code
<p>Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.</p>	Busy Redial *66	CXBRD
	Call Block *60	CXCB
	Call Park	CXCPK
	Call Return *69	CXACR
	Call Waiting Caller ID	CWIDB
	Caller ID-Name and Number	CXCNM
	Block PPU Busy Redial *66	USRDX
	Block PPU Call Return *69	USCRX
	Block PPU 3 Way Calling	BLK3W
	VIP Alert	CXVIP
	Voice Msg - Basic Package	OVBPO
	Voice Msg - Extension Box	OVAEX

# CENTRANET RESALE FLAG=F - Idaho

## Basic Product Ordering

**Type of Service: Centranet**

**TOS: 1EFN, 1EF-**

Tariff: IDF

- > Idaho tariff requires a 3 line minimum for a Centranet Resale business group
- > Accounts that fall below the 3 line minimum due to line disconnection are regraded into business POTS lines.
- > M-t-M, 3, 4 and 5 year term rates are available

- LINE:** Two "line" codes are required for each One station line S&E code for each TNS is required
- > CTX Station Line code
  - > CTX Network Access Trunk (serves as a Network Access Register NAR)

**BASIC FEATURES:**

- > A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
- > An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
- > To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
- > Centranet is provisioned as a Dial "9" service.

**Choose a package level**

- > One Feature Package S&E Code for each TNS is required
  - The Feature Package level code is returned on a CSR.
  - The feature package level is determined by the highest package category.
  - The same package is ordered for the entire group (ex.2000 on all lines)
  - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

**Selectable Features**

- > Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
- > Complete the FEATUREDETAIL section, when necessary

**Hunting**

- > Hunting is derived from the HGI form.
- A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

**CENTRANET OPTIONAL FEATURES**

- > Optional feature may be a chargeable item
- > One S&E code for each feature

**CLASS FEATURE PACKAGE**

- > Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
- > All features are activated
- > Feature package is a chargeable item.

**VOICE MESSAGING OPTIONS**

- > One S&E code for voice mail, per line
- > Extension/Expanded capacity options are in addition to the mailbox

**CUSTOM CONFIGURATIONS**

- > Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

CENTRANET STATION LINE CODES		CTX Network Access Line			
Centranet Station and Access Line Options	CTX Station	M-t-M	3 year	4 Year	5 Year
CTX Basic Calling Plan	CTXBC	plus	CTBCF	CTBCF	CTBCF
CTX Community Calling Plan RG1 See Rate Group List	CTXCC	plus	CTCCF	CTCCF	CTCCF
CTX Community Calling Plan RG2 See Rate Group List	CTXCC	plus	CTCCA	CTCCA	CTCCA
CTX Community Plus Calling Plan RG3 See Rate Group List	CTXCP	plus	CTCPA	CTCPA	CTCPA
CTX Community Plus Calling Plan RG 4 See Rate Group List	CTXCP	plus	CTCPB	CTCPB	CTCPB
CTX Premium Calling Plan See Rate Group List	CTXPC	plus	CTPCH	CTPCH	CTPCH

**Rate Group 1**  
Bonners Ferry, Bovill, Coeur D'Alene, Deary, Harrison, Hayden Lake, Kellogg, Moscow, Mullan, Pinehurst, Post Falls, St. Maries, Sandpoint

**Rate Group 2**  
Bayview, Clark Fork, Cora, Evergreen, Genesee, Hope, Oldtown/Albeni, Orofino, Peck, Pierce, Plummer/Worley, Potlatch, Priest Lake, Priest River, Rathdrum, Rock Creek, Setters, Spirit Lake, Wallace, Weippe, Wellesley

**Rate Group 3**  
Mullan, Orofino, Peck, Pierce, St. Maries, Wallace, Weippe

**Rate Group 4**  
Bayview, Bonners Ferry, Bovill, Clark Fork, Coeur D'Alene, Cora, Deary, Evergreen, Genesee, Harrison, Hayden Lake, Hope, Kellogg, Moscow, Oldtown/Albeni, Pinehurst, Plummer/Worley, Post Falls, Potlatch, Priest Lake, Priest River, Rathdrum, Rock Creek, Sandpoint, Setters, Spirit Lake, Wellesley

**Premium Calling Plan**  
Available only in Bayview, Clark Fork, Coeur D'Alene, Harrison, Hayden Lake, Post Falls, Priest River, Spirit Lake

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CX1KP	CX2KP	CX3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CXCWO	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Cancel Call Waiting	CXCCW	X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CXFN0	X	X	X
CX Call Forward Fxd Busy	CXFB0	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	CXFGB	X	X	X
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	CXVGB	X	X	X
CX Call Forward Variable Grp Busy/No Answer	on request	X	X	X
CX Call Pickup Directed	CXPUD	X	X	X
CX Call Pickup Group	CXPUG	X	X	X
CX Hunting	CXHT0	X	X	X
CX Hunt Pilot	CXHP0	X	X	X
CX Hunt Circular	CXHC0	N/A	X	X
CX Automatic Call Back (Camp On)	cxac0	N/A	X	X
Speed Call 30	CXSD3	N/A	X	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X

<b>CENTRANET OPTIONAL FEATURES</b>	<b>S&amp;E Code</b>
CX Caller ID Name and Number	CXID4
CX Caller ID Number only 3 - 25 lines	CXIN3
CX Caller ID Number only 26 - 50 lines	CXIN2
CX Caller ID Number only 51+ lines	CXID1
CX Complete Blocking	CIBPB
CX Anonymous Call Block	ANCBA
CX Last Number Redial	CXLNR
CX Selective (special) Call Forwarding	SCFB
CX Selective Call Blocking	SCRB
CX Call Park Directed	CXDCP
CX Priority Call	PCB

<b>VOICE MESSAGING</b>	<b>S&amp;E Code</b>
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OV3AO
Audible Message Waiting Tone	VMSDT
Expanded Msg Capacity 50 messages (additional per mail box)	OVE5C

Date of Change	Product Tab	Description