



## Carrier Customer Bulletin

**Date of Notice:** August 29, 2022  
**Notice Number:** NWFZF-22-0098  
**Target Audience:** Carrier, IXC, Wireless, CLEC, Reseller, ISP  
**Subject:** Issue impacting VFO and EP Applications  
**Effective Date:** August 29, 2022

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ZiPLY Fiber is providing notification of an issue impacting access to ZiPLY Fiber's VFO/EP application. This is impacting all carriers attempting to send orders to ZiPLY Fiber. The crisis teams are engaged, and updates will be provided as available. Thank you for your patience.

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).