



LSR Status Email Notification

ZiPLY Fiber provides the option of LSR status notifications to be provided via email to our local wholesale customers processing LSR order transactions.

Status Types Available for Email Notification:

Status Type	Description
LR	Local Response/Confirmation (FOC)
ERROR	Error/Reject Notification
JEOPARDY	Jeopardy Notification
LSRPCM	Provisioning Completion Notice (PCN)
LSRBCM	Billing Completion Notice (BCN)

Status Email Notification Recipient Options:

- LSR Initiator Email Address (As populated on LSR)
- Other Email Address (As specified on Connectivity Form)
- Combination of Both Options Above

Registration for the LSR Email Notification option is required via the Connectivity Form available on our website.

The LSR Status Email Notification subject line will include the status type and the PON of the impacted Local Service Request (LSR). The subject line will also contain a message to check the OSS system for details. No additional information will be provided in the body of the status email notification.

Once the LSR Status Email Notification is received, the user may log in to the Virtual Front Office (VFO) to view the new status details.