



Effective November 2020

Fiber TV Rates & Packages for Oregon and Washington

This rate card represents standard rates only – no promotional or bundle rates are included.

Digital Service¹Monthly Price^{5,6}

New & Existing Customers

<i>Fiber TV Select*</i>	\$30.00
<i>Fiber TV Elite</i>	\$85.00
<i>Fiber TV Panorama</i>	\$99.00

Existing Customers Only

Choice HD - Price is part of a bundle price with other services.

Ultimate HD - Price is part of a bundle price with other services.

Custom TV Essentials - Price is part of a bundle price with other services.

Optional channel packs available only with Custom Essentials

<i>Global Sports Pass</i>	\$6.00
<i>Kids, Teens & Family</i>	\$6.00

* Local broadcast and regional sport channels are based on what is available in the local market or geographic region.

Optional Additional Services & ChannelsPrice⁵

Video on Demand

<i>International Channels³</i>	Monthly Price Varies
<i>On Demand Movies and Games</i>	Varies
<i>On Demand Subscription Services</i>	Monthly Price Varies
<i>Pay Per View</i>	Varies

Premium Channels & Packages³Monthly Price⁵

<i>Premium Sports Package</i>	\$10.00
<i>Cinemax</i>	\$15.00
<i>EPIX</i>	\$15.00
<i>Showtime/The Movie Channel/Flix</i>	\$15.00
<i>HBO</i>	\$15.00
<i>Playboy + Playboy en Español</i>	\$16.99
<i>Latino Package²</i>	\$15.00

Services & EquipmentMonthly Price⁵

Cable Card	\$4.99
Set-Top Box.....	\$10.00
Wireless Router ⁷	\$10.00

Recording Equipment and ServicesMonthly Price⁵

Quantum Whole-Home DVR ⁹	\$10.00
Quantum Enhanced Experience.....	\$10.00

Initial InstallationOne-Time Charge

TV Set-up.....	\$90.00
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Activation of existing outlets up to the number of STBs ordered

Additional Outlet/STB Hookup	\$19.99
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Per existing outlet not covered in set-up fee

New Outlet Installation (per outlet).....	\$54.99
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This charge is for putting an outlet in a place where no outlet currently exists

Subsequent Installation/ChargesOne-Time Charge

Existing Outlet Installation	\$69.99
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(per outlet, plus \$99.99 Tech Visit Charge)

New Outlet Installation.....	\$54.99
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After initial installation

Repair Site Visit first 1/2 hour ⁴	\$91.00
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Repair Site Visit subsequent 1/2 hour units.....	\$46.00
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Tech Visit Charge (other charges may apply).....	\$99.99
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Other Services and Charges One-Time Charge

Fiber TV Additional Remote Control	\$14.99
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Big Button Remote	\$14.99
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Unreturned/Damaged DVR	\$200.00
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Unreturned/Damaged Set-Top Box	\$100.00
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1. Equipment may be required (see equipment prices section). Listed monthly prices do not include equipment fees. Unless otherwise provided in the Terms of Service, former Frontier or Zply Fiber - supplied equipment must be returned when service is terminated or an unreturned equipment fee will apply. A fee also applies for damaged equipment.
2. The Latino Package can be sold with any core tier.
3. 30-day minimum billing period required.
4. A service repair visit charge is assessed when a technician visit is required for general service education, to repair problems related to in-home wiring or to connect or reconnect the service to customer-owned equipment. A service visit charge is not assessed when the repair or maintenance is related to the service itself or Zply Fiber owned equipment.
5. Rates shown are for new subscribers and vary based on subscriber tenure. Rates do not include taxes, franchise fees and other charges paid to federal, state and local governments.
6. A Regional Sports Network Fee of up to \$8.50 applies monthly to new Fiber TV Elite, Fiber TV Panorama, and existing Choice and Fiber TV Ultimate HD packages (Effective 11/1/20).
7. Single rental fee applies per account.
8. A Broadcast TV Fee of \$9.99 applies monthly to all Fiber TV packages (Effective 11/1/20).
9. Availability may be limited to existing MRDVR subscribers. Service/program availability varies by location and the number of channels within each package is an approximation. Pricing applies to residential use only within the United States and is subject to change. Taxes, franchise fees and other terms apply.