

# How to read your new Ziplly Fiber bill



## Your Monthly Invoice

**Your Account Number & PIN:**  
needed when paying your bill by phone or calling customer service

### Account Summary

<b>New Charges Due Date</b>	<b>9/25/20</b>
Billing Date	9/01/20
Account Number	200-947-1111-00000-0
PIN	1234
Previous Balance	1,497.86
Payments Received Thru 8/04/20	-748.84
Thank you for your payment!	
Balance Forward	749.02
New Charges	749.03
<b>Total Amount Due</b>	<b>\$1,498.05</b>

### Important Information

Starting May 1, Ziplly Fiber has become your new service provider. You may access your account through [www.zipllyfiber.com/login](http://www.zipllyfiber.com/login) or the myZiplly smartphone app. Welcome to Ziplly Fiber, your new communications company. Questions? Call 1.866.699.4759 (Residential) or 1.866.947.5988 (Business).

**Recent Payments & New Charges**

**New Products & Offers:**  
to save your business time & money

**Manage Your Account**  
online, in person, or by phone

**We're Ziplly Fiber, your new service provider.**

### Manage Your Account

**Ways to Pay**

- Online & Autopay:** [zipllyfiber.com/login](http://zipllyfiber.com/login)
- myZiplly App**
- 1-866-947-5988**
- Pay by Mail**  
Ziplly Fiber  
P.O. Box 740416  
Cincinnati, OH 45274-0416

**Get in Touch**

- Chat:** [zipllyfiber.com/login](http://zipllyfiber.com/login)
- Tech Support:** [zipllyfiber.com/helpcenter](http://zipllyfiber.com/helpcenter)
- Call:** 1-866-947-5988  
Español: 1-888-839-4759
- For the Hearing Impaired TTY:** 1-888-488-0054



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**Payment Stub**  
to include with your check or money order

P.O. Box 1347, South Windsor, CT 06074



### PAYMENT STUB

<b>Total Amount Due</b>	<b>\$1,498.05</b>
New Charges Due Date	9/25/20
Account Number	200-947-1111-00000-0

Please do not send correspondence with your payment. Make checks payable to Ziplly Fiber.

**Amount Enclosed** \$ \_\_\_\_\_

To change your billing address, call 866-947-5988

When paying by mail, please remit to this address.

**ZIPLY FIBER**  
P.O. Box 740416  
CINCINNATI OH 45274-0416



# How to read your new ZiPLY Fiber bill



Date of Bill  
Account Number

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9/01/20

## CURRENT BILLING SUMMARY

Local Service from 09/01/20 to 09/30/20

Qty Description	206/003-1111.0	Charge
<b>Basic Charges</b>		
Other Charges-Detailed Below		11.24
Redmond Utility Use Tax		.71
<b>Total Basic Charges</b>		<b>11.95</b>
<b>Non Basic Charges</b>		
Frame Relay Port Connection w/		510.00
Frame Relay Permanent Virtual		120.00
Redmond Utility Use Tax		40.07
WA State Tel Sales Tax		43.56
Redmond Sales Tax		14.07
Redmond Telecom District Sale		9.38
<b>Total Non Basic Charges</b>		<b>737.08</b>

**Local Services  
Billing Dates**

**Monthly  
Basic Charges**

**Monthly  
Non-Basic Charges**

**TOTAL 749.03**

## \*\* ACCOUNT ACTIVITY \*\*

Qty Description		
1 Late Payment Fee		11.24
206/003-1111		
	<b>Subtotal</b>	<b>11.24</b>
	<b>Subtotal</b>	<b>11.24</b>

**Additional Details**

## CIRCUIT ID DETAIL

86/YBGS/405667/ /GTEW/	
FR Port Connxn w/Access	510.00
FR Perm Virtual Circuit	120.00

## CUSTOMER TALK

If your bill shows a Previous Balance, New Charges remain due by the Date Due shown. All of your bill charges must be paid each month to keep your account current and avoid collection activities, including a notice of possible disconnection of service. To avoid disconnection of local service, the Previous Basic Charges should be paid immediately.

Description	Current	Previous
* Basic Charges	\$11.95	\$11.94
Late Payment Fee	\$11.95	\$0.00
Non Basic Charges	\$737.08	\$737.08
<b>Total</b>	<b>\$749.03</b>	<b>\$749.02</b>

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**Important Customer Information**  
like program changes, rate changes, and Frequently Asked Questions about your services.

