

**CATALOG
FOR
COMPETITIVELY CLASSIFIED
INTRASTATE SERVICES**

**ZiPLY Fiber Northwest, LLC
d/b/a ZiPLY Fiber**

**135 Lake Street South
Kirkland, Washington 98033**

This Catalog of rates, charges, terms and conditions is
Applicable to Competitively Classified Intrastate Services
Provided in the operating territory of ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber
Within the State of Washington

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RULES AND REGULATIONS

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RULES AND REGULATIONS

GENERAL

Applicability

Unless otherwise specified, the rules and regulations herein are applicable to services provided under this Catalog.

Territory

This schedule of rates, rules and regulations is applicable to Services provided under this Catalog in the filed exchanges of the Company within the State of Washington.

RULES AND REGULATIONS

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Collect Call

A billing arrangement by which the charge for a call may be reversed provided the call is accepted at the called station.

Communications Systems

As used in this Catalog, channels and other facilities, which are capable, when not connected to WATS, of communications between customer provided equipment or Company stations. When used in connection with communication systems provided by an Interexchange Carrier, denotes channels and other facilities.

Company

Refers to ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests telephone service with the Company at a new or existing days after disconnection retains customer status, rather than being considered an applicant.

Dedicated 800/877/888 Service (Inward WATS)

Dedicated 800/877/888 Service (Inward WATS) provides for the termination of calls over a dedicated access line from other stations within the LATA.

Dial Telecommunications

Dial type telecommunications is a call dialed and completed from or to an 800/877/888 line or access line without the assistance of a Telephone Company operator or placed with an operator where facilities are not available for dial completion, or where, for other service reasons, operator assistance in completion of the call is necessary. A company operator will reestablish a call which has been interrupted after the called number has been reached.

RULES AND REGULATIONS

DEFINITIONS - Continued

Business Line 800/877/888 Service

Business Line 800/877/888 allows the termination of bulk billed 800/877/888 calls to any business network access line.

Residence Line 800/877/888 Service

Residence Line 800/877/888 Service allows the termination of bulk billed 800/877/888 calls to any residence network access line.

Hunting Arrangement

As used in this Catalog, a grouping of access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.

Interexchange Carrier (IC)

Any person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of Interexchange Carriers are normally provided to end users.

Local Access and Transport Area (LATA)

Geographic areas within which the Company provides local and long distance calling services. The Company does not provide calling services between LATAs. The Washington LATAs covered by this Catalog are delineated in the National Exchange Carrier Association (NECA) tariff, NECA FCC No. 4.

Multiline Terminating System

Switching equipment (e.g., PBX, Centrex, ACD, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, WATS access line, private line service or communication system.

RULES AND REGULATIONS

DEFINITIONS - Continued

Outward WATS

Outward WATS provides for the origination of calls from a WATS station over an access line to other stations within the LATA.

Permanent Disconnect

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

Quick Call

A rate plan for intraLATA 800/877/888 Service customers whose 800/877/888 Service messages average 30 seconds or less.

Rate Center

A specified geographical location within an exchange area (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.

Service Group

The term "Service Group" when applied to Outward WATS access lines denotes connections assigned the same access code and terminating in the same common equipment for one customer. If the Outward WATS lines terminate in single line sets, each line thus connected will be considered as a separate service group.

The term "Service Group" when applied to Inward WATS access lines denotes connections, which are in the same hunt group.

The term "Service Group", thus, consists of WATS access lines arranged in a group for common billing.

Service Terminating Arrangement

The term "Service Terminating Arrangement" denotes company-provided equipment, which terminates exchange telephone service, used for MTS or WATS, at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of exchange telephone service. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.

RULES AND REGULATIONS

DEFINITIONS - Continued

Standard Network Interface (SNI)

The demarcation point that separates the Company owned facilities and the customer's wiring. The SNI is that point on the customer's premises where all premises services are connected to the telecommunications network via Company or customer owned facilities/wire. The SNI is a standard F.C.C. registration jack or its equivalent, which is provided, installed, owned and maintained by the Company at the customer's premises. An SNI is:

- (1) the point of termination at a customer's premises or
- (2) the point of termination in a Company central office for connection to Company provided switching equipment or
- (3) the point of connection to an Interexchange Carrier communications system (utilizing WATS Central Office Connecting Facilities) at a Company WATS serving central office.

Switching Equipment

Equipment which performs the functions of establishing and releasing connections between:

- (1) two or more Company provided services, or
- (2) Company provided service or services and a communications system or systems provided by the customer or Interexchange Carrier.

Temporary Disconnect

A temporary discontinuation of service without complete termination of the service, made at the request of the customer or on the initiative of the utility, in which the facilities and telephone number are held available for resumption of service.

Usage Sensitive Tapered Schedule

A rate schedule, which applies hourly rates for each additional hour of use. Rates decrease at defined levels of use, called taper points.

RULES AND REGULATIONS

DEFINITIONS - Continued

Variable Call Destination

Variable Call Destination allows the Business/Residence Line 800/877/888 Service customer to have 800/877/888 Service calls to their single 800/877/888 number and terminate at different locations based on criteria they select. The following criteria can be used to select the terminating point for a given call:

- time of day
- day of week
- originating NPA and/or NXX of the call
- specific date

There is no limit to the number of terminating points a customer may have. The customer pays the Business/Residence Line 800/877/888 Service monthly recurring charge for the first terminating point and one Variable Call Destination charge for each additional terminating point desired.

Wide Area Telecommunications Service (WATS)

WATS, consisting of Outward WATS, 800/877/888 Service (Inward WATS), and Business/Residence Line 800/877/888, is the furnishing of facilities for dial telecommunications between a WATS station and other stations within the LATA, in accordance with the regulations and rates specified in this Catalog. The rates specified are for the service furnished between the calling and the called stations.

WATS Access Line

The dedicated transmission path between an outward/inward WATS station and the Company central office where the switched network is accessed for the completion of WATS calls and consists of all facilities, including outside plant facilities, from the Company serving central office equipment to the main point of presence for the customer's premises.

800/877/888 Service

800/877/888 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number, which begins with the special service area code, 800/877/888.

RULES AND REGULATIONS

GENERAL REGULATIONS

Application of Regulations

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Washington by ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereinafter referred to as the Company, subject to the jurisdiction of the Washington Utilities and Transportation Commission.

No officer, employee, or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or canceled only with the consent or approval of the Commission.

Priority of Services

When a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Message Telecommunications Service (MTS) shall take precedence over all other services. However, the duration of MTS calls may be limited due to facility shortages caused by emergency conditions.

Full intrastate WATS and 800/877/888 Service, provisioned in common with a participating Interexchange Carrier, is available from the Company. In the absence of the participation of an Interexchange Carrier, interLATA calls will not be completed.

The installation and restoration of service shall be in accordance with the Rules for Telecommunications Service Priority (TSP) as set forth in Facilities for Intrastate Access Service Tariff, WN U-16.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and make modifications to those components at its option.

When connections are made to communications systems at a premises where the customer does not originate or terminate communications, the Company may require that the exchange telephone service be furnished from a Company central office(s) different than the central office(s) designated by the Company to service that premises.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Liability

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations specified.
2. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in facilities occurs.
3. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
4. When the facilities of other carriers are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other carrier.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Liability - Continued

5. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability, whether suffered, made, instituted or asserted by a customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the equipment provided.

The Company may require each customer to sign an agreement for the furnishing of the equipment as a condition precedent to furnishing the equipment.

The customer shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

6. The Company shall not be responsible to the customer, if changes in facilities, equipment, operations or procedures of the Company require that the Wide Area Telecommunications Service telephone number be changed.
7. The Company will not be liable for any act or fraud of any customer.
8. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on the premises or by the installation or removal of, when the defacement or damage is not the result of negligence of the agents or employees of the Company.
9. Overcharges to a customer shall be refunded to the customer with interest, retroactive to the time of the overcharge, up to a maximum of two years under WAC 480-120-163.
10. Undercharges to a customer shall be billed to the customer retroactive to the time the undercharging occurred or to the time the undercharge can be documented by the Company.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Toll Services Charges

The toll service charges specified in this Catalog are in payment for all service furnished between the calling and the called stations.

Use

1. Use of Service

Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions as stated herein.

Orders involving installation, rearrangement, billing, or discontinuance of service will be accepted by the Company only from the customer.

2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service.
- b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service.
- c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
- d. The use of profane or obscene language.
- e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- f. The placing or acceptance of a WATS call by a WATS customer, his agent, employee or representative, in response to an incomplete MTS call, which was not completed in order to transit or receive intelligence without the payment of the applicable message toll charges.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Use of Service for Unlawful Purposes

1. The Company shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official charged with the enforcement of the law stating that the service is being used or will be used in order to violate or to aid and abet the violation of the law, is sufficient to constitute reasonable cause.
2. Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that use shall be subject to the provisions as stated.

Obligation of the Customer

1. The calling party shall establish his identity in the course of any communication as often as may be necessary.
2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.
3. Where mobile radiotelephone stations are involved, the party in the vehicle placing or receiving a call shall inform the mobile service operator upon request as to the state in which the vehicle is located at the time of placing or receiving the call.

Chargeable Time (Timing of Messages) for IntraLATA Toll Services

1. Chargeable time begins when connection is established between the calling and called station. For person-to-person calls, the timing of a call begins when the calling station is connected to a specified person, station or an agreed upon alternate.
2. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up", but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telecommunications network.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Chargeable Time (Timing of Messages) for IntraLATA Toll Services - Continued

3. Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate rate for the portion of the message occurring in each period.
4. Elapsed time for WATS is measured separately for each message and accumulated in increments of one-tenth minute with fractions of a tenth minute rounded to the next higher tenth minute. Minutes and tenths of a minute are summed by rate period and chargeable hours determined and rounded to the nearest tenth hour.
5. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.
6. When exchange telephone service used for Message Telecommunications Service (MTS) is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunication network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.
7. MTS Service Rates are quoted in terms of initial and additional one-tenth minutes.
 - a. The initial minute is the first minute or any fraction thereof, after connection is made.
 - b. The additional one-tenth minute is each one-tenth minute or any fraction thereof, after the initial minute.
 - c. The accumulated initial period charges and additional minute charges will be rounded up to the nearest whole cent for each billed message.
8. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Advance Payments

At the time an application for service is made, an applicant may be requested to make an advance payment of at least one month's estimated charges. The amount of the advance payment is credited to the customer's account as applying to an indebtedness for the services furnished.

Federal, State, or Municipal governmental agencies may not be required to make advance payments.

Deposits

Regulations involving Deposits are included in 480-120-122, 480-120-123, 480-120-124 and 480-120-128 of the Washington Administrative Code (WAC). Qualifying customers may receive relief from this regulation. See Washington Telephone Assistance Plan in the General and Local Exchange Tariff, WN U-17.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to the prompt payment of bills on presentation. Where the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance, which may remain is refunded.

Upon establishment of a good credit rating, as evidenced by WAC 480-120-128, a deposit may be refunded or credited to the customer at any time prior to termination of the service.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Checks Returned By Bank

For each check returned by a bank to the Company for the reason of insufficient funds or a closed account, a service charge as set forth in the General and Local Exchange Tariff, WN U-17, General Regulations, will be applied and collected by the Company. A returned check is considered to be a nonpayment. This also applies to Transaction Cards.

If such a check is received in payment of a delinquent account, after receipt of a disconnect notice, the Company may disconnect service immediately, as if no payment had been received. Such disconnections shall not take place on the day before a weekend, or holiday; or on a weekend or holiday without prior consent of the Commission. The Company may require payment of such an account to be made in cash before service is restored.

Temporary Suspension of Service

The Company may temporarily suspend service in the event the customer fails to pay any amounts due. Service may also be temporarily suspended, after proper notice, for violation of any regulation governing the furnishing of telephone service. Such suspension shall not be made until after at least eight business days following written notification to the customer of the intention to suspend service. The notice shall also state that permanent disconnection will follow within 10 days unless full payment of any overdue amount or any other obligation is made.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Payment Arrangements

1. The customer is responsible for payment of all charges for services furnished, due on receipt of the bill. This responsibility includes charges for all:
 - a. Calls originated at the customer's station.
 - b. Calls accepted at the customer's station.
 - c. Authorized calls billed to the customer's station.

2. When, for technical or mechanical reasons, it is necessary for the Company to activate or connect WATS line(s) prior to the date requested and the customer uses the service during that period, and/or in instances where service cannot be disconnected on the date requested and the customer uses the service beyond that date, charges are applicable for the entire period during which the service was used. Appropriate connection charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except additional hourly charges, which are payable upon rendition of a bill by the Company.

Billing Period

1. The billing period is calculated as follows:
 - a. The period billed includes the first day usage appears.
 - b. The period billed includes the last day usage appears after the requested disconnect date. For example: A customer requests a WATS Service disconnect to be effective on the 15th day of the month and the Company disconnects the line(s) on the 20th. The customer does not use the line on the 16th or 17th but does use it on the 18th, the charges are then calculated based on 18 days usage.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Collection of Charges

Charges for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within a LATA may be placed on the following basis:

- Billed against or collected from the called telephone number, except a coin telephone number (i.e., charges may be reversed), if the charges are accepted at the called station. If the call is from a coin telephone, the charge may be accepted but must be billed to a third number; otherwise, the called station must originate a new call.
- Billed against or collected from a third telephone number or account, except a coin telephone number, anywhere in the United States or Canada where such billing is accepted at the third telephone number. The third number must be an authorized telephone number as determined by the Company.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Impairment of Service

An 800/877/888 Service or Business/Residence Line 800/877/888 Service customer must subscribe to and make use of adequate facilities so that use of the service does not interfere with another customer's service or proper operation of the public switched network.

The Company, without incurring any liability, may terminate or refuse to furnish 800/877/888 Service or Business/Residence Line 800/877/888 Service to any customer who fails to comply with the conditions, provided that, in case of a termination of service, at least eight business days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for cause.

Any arrangement permitting customer control of the number of messages completed to a Dedicated 800/877/888 Service access line is not permitted.

Resale of Service

The Company will allow resale of a service only after the parties seeking this service have prior authorization from the Washington Utilities and Transportation Commission to resell the service.

Rate Centers

Vertical and horizontal coordinates for the rate centers in the Washington LATAs are shown in AT&T Tariff F.C.C. No. 10.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Limited Conversation

The Company reserves the right to limit the length of conversation, when necessary, in times of emergency resulting in a shortage of facilities.

Maintenance and Repair

All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this Catalog.

The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction, neglect, carelessness, or any other cause except from fire or unavoidable accidents. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair, any network facilities installed by the Company except upon the written consent of the Company.

Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing, or removing any part of the Company's facilities.

Allowance for Interruptions

In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.

The allowance for MTS will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service interrupted.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Allowance For Interruptions - Continued

An allowance for interruptions applies to each WATS, or Dedicated 800/877/888 Service access line as set forth in (1) through (5) below:

1. When a line is interrupted for a period of less than two hours, no credit applies.
2. When a line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per 24 hour period, applies.
3. The credit in 1. and 2. above includes all credit to be applied for an interruption.
4. No credit allowances will be made for:
 - non-completion of messages due to busy network conditions;
 - interruption of service due to customer-provided equipment or systems;
 - interruption of service due to the negligence of the customer;
 - interruption of service during any period in which the Company is not afforded access to the premises at which the access line is terminated;
 - interruption of service during any period when the customer has released the access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.
5. Message Telecommunications Service (MTS) is furnished to a customer when WATS is interrupted and is charged for at the MTS rates contained in this Catalog, see Section 2, A.
6. When Business/Residence Line 800/877/888 is interrupted, the credit allowance is the same as for the service with which it is associated.
7. IntraLATA long distance message telecommunications service furnished at a customer's request when their service is interrupted is charged at the message toll telephone rates contained, see Section 2, A.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Area of Service

1. All WATS and Dedicated 800/877/888 Service access lines and additional terminations must be located in the same LATA for which the access line is arranged.
2. Outward WATS messages must originate and terminate within the same LATA within the state.
3. A Business/Residence Line 800/877/888 Service message must originate and terminate within the same LATA within the same state.
4. WATS access lines can be utilized to originate and terminate intrastate interLATA calls of an Interexchange Carrier (IC) by subscribing to an IC's service, where facilities are available.
5. All existing OUTWATS access lines as of the effective date of this Catalog will continue to provide full intrastate WATS Service, with the participation of the current Interexchange Carrier, unless the customer elects to change to an alternative service.
6. All existing 800/877/888 service access lines will continue to provide full intrastate 800/877/888 service, with the participation of the current Interexchange Carrier, until technical facilities are available to offer alternative services.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Cancellation of Application for Service for OUTWATS and 800/877/888 Services

1. Where an application for service is canceled by the applicant prior to the start of any design work or installation of facilities, no charge applies.
2. Where installation of facilities has been started prior to the cancellation, appropriate nonrecurring charges for the services ordered will apply.
3. If cancellation is requested subsequent to the time installation has been started, the application will be canceled by the Company and the Company may collect a charge equal to the estimated costs incurred in the installation, less estimated net salvage.
4. Installation is considered to have been started when the Company incurs any expense in connection with, or in preparation for, provision of service which would not otherwise have been incurred, provided:
 - a. The customer has advised the Company to proceed with the installation, and
 - b. The Company has accepted the order.
5. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable.

Service Components (Facilities)

WATS and 800/877/888 Services are furnished only if the necessary service components (facilities) are available.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Transmission Quality

1. Satisfactory transmission cannot be assured when Services are connected to other Utility services or to customer-provided equipment or services.
2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
3. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations within the LATA. Connections of a communications system provided by the customer or Interexchange Carrier to a WATS station may be made. However, the Company will not be responsible for the through transmission of signals, or for the quality of transmission on connections.
4. The Company's undertaking to provide facilities is made only to those carriers, which comply with the Rules and Regulations of the Washington Utilities and Transportation Commission.

RULES AND REGULATIONS

GENERAL REGULATIONS - Continued

Fractional Periods (Other than Usage)

The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

Limitations of Service

1. WATS and 800/877/888 Services calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.

WATS does not include person-to-person service, collect, conference, or other calls requiring operator handling except where facilities are not available for dial completion.

2. Local Directory Assistance Service Calls from WATS stations, to Directory Assistance, are denied.

Minimum Service Period

The minimum service period for WATS and 800/877/888 Services is one day.

Minimum Contract Period

The minimum contract period for WATS and 800/877/888 Services is one day and applies separately for Outward WATS, 800/877/888 Service, and Business/Residence Line 800/877/888.

Power Supply

When Utility equipment installed on the premises of a customer requires power for its operation, the customer is required to provide such power.

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MESSAGE TELECOMMUNICATIONS SERVICE

A. RATES

1. Direct Dial Station-to Station

Residential

a. PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute (Sent-Paid)</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.23	\$.023
11-16	.23	.023
17-22	.23	.023
23-30	.23	.023
31-55	.23	.023
56-124	.23	.023
125-292	.23	.023
293-430	.23	.023

b. OFF-PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute (Sent-Paid)</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.15	\$.015
11-16	.15	.015
17-22	.15	.015
23-30	.15	.015
31-55	.15	.015
56-124	.15	.015
125-292	.15	.015
293-430	.15	.015

MESSAGE TELECOMMUNICATIONS SERVICE

A. RATES - Continued

1. Direct Dial Station-to Station

Business

c. PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute (Sent-Paid)</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.21	\$.021
11-16	.21	.021
17-22	.21	.021
23-30	.21	.021
31-55	.21	.021
56-124	.21	.021
125-292	.21	.021
293-430	.21	.021

d. OFF-PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute (Sent-Paid)</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.21	\$.021
11-16	.21	.021
17-22	.21	.021
23-30	.21	.021
31-55	.21	.021
56-124	.21	.021
125-292	.21	.021
293-430	.21	.021

e. RESALE¹

When MTS Station-to-Station is provided for resale, a discount of 5% (five percent) will apply. This discount applies only to MTS Station-to-Station Service and does not include other services listed in this Catalog. Other services listed in this toll Catalog are available for resale at the price-listed rates. The resale provisions will be available upon the completion of Company and reseller arrangements. The reseller must demonstrate to the Company its authorization from the Washington Utilities and Transportation Commission to resell the service.

¹ The pricing set forth in the Catalog is for interim purposes only and does not represent nor is it intended to be a final rate as contemplated by Sections 251 and 252 of the Telecommunications Act of 1996.

MESSAGE TELECOMMUNICATIONS SERVICE

A. RATES - Continued

3. Operator-Handled Station-to-Station/Person-to-Person

Residential

a. PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute²</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.23	\$.023
11-16	.23	.023
17-22	.23	.023
23-30	.23	.023
31-55	.23	.023
56-124	.23	.023
125-292	.23	.023
293-430	.23	.023

b. OFF-PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute (Sent-Paid)</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.15	\$.015
11-16	.15	.015
17-22	.15	.015
23-30	.15	.015
31-55	.15	.015
56-124	.15	.015
125-292	.15	.015
293-430	.15	.015

² In addition to the Operator-Handled Station-to-Station/Person-to-Person Rate, a per message charge (found in Section 2, A, 5) for Operator-Handled Station-to-Station/Person-to-Person Service is applicable.

MESSAGE TELECOMMUNICATIONS SERVICE

A. RATES - Continued

3. Operator-Handled Station-to-Station/Person-to-Person

Business

c. PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute³</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.21	\$.021
11-16	.21	.021
17-22	.21	.021
23-30	.21	.021
31-55	.21	.021
56-124	.21	.021
125-292	.21	.021
293-430	.21	.021

d. OFF-PEAK RATE

<u>Mileage Band</u>	<u>Initial Minute (Sent-Paid)</u>	<u>Each Additional One-Tenth Minute</u>
0-10	\$.21	\$.021
11-16	.21	.021
17-22	.21	.021
23-30	.21	.021
31-55	.21	.021
56-124	.21	.021
125-292	.21	.021
293-430	.21	.021

³ In addition to the Operator-Handled Station-to-Station/Person-to-Person Rate, a per message charge (found in Section 2, A, 5) for Operator-Handled Station-to-Station/Person-to-Person Service is applicable.

<u>MESSAGE TELECOMMUNICATIONS SERVICE</u>			
A. RATES - Continued			
4. Coin Telephone Station-to-Station			
a. PEAK RATE ⁴			
<u>Mileage Band</u>	<u>Initial Minute⁵</u>	<u>Each Additional One-Tenth Minute</u>	
0-10	\$.17	\$.017	
11-16	.17	.017	
17-22	.17	.017	
23-30	.17	.017	
31-55	.17	.017	
56-124	.17	.017	
125-292	.17	.017	
293-430	.17	.017	
b. OFF-PEAK RATE ⁴			
<u>Mileage Band</u>	<u>Initial Minute⁵</u>	<u>Each Additional One-Tenth Minute</u>	
0-10	\$.17	\$.017	
11-16	.17	.017	
17-22	.17	.017	
23-30	.17	.017	
31-55	.17	.017	
56-124	.17	.017	
125-292	.17	.017	
293-430	.17	.017	
c. CORRECTIONS COLLECT CALL ⁶			
	<u>Initial Minute</u>	<u>Each Additional One-Tenth Minute</u>	
Applicable 24 hours a day, 7 days a week	\$.20	\$.02	

⁴ Usage will be rounded up to the nearest nickel.

⁵ In addition to the Coin Telephone Station-to-Station Rate, a per message charge (found in Section 2, A, 5) for an Operator Handled Station-to-Station/Person-to-Person Service is applicable.

⁶ Usage will be rounded up to the nearest whole cent (see Section 1, Chargeable Time for IntraLATA Toll Services, 7, c)

MESSAGE TELECOMMUNICATIONS SERVICE

A. RATES - Continued

5. Operator Service Charges ⁷

- a. Operator Service is provided to assist customers in placing local and long distance calls. The Operator Service Charges are located in the General and Local Exchange Service Catalog, Section 7.

Rate per Call

- b. Special Billing Number Station-to-Station \$0.95

For calls charged to a Special Billing Number and involving no other operator services, the per call charge applies where automatic recording equipment for operator assisted calls is available.

- c. Public Payphone Usage Surcharge \$0.25

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid in coins.

⁷ Discounts do not apply to operator service charges except under the Regional Toll Call Plan for Business and Residence. No discounts apply to Corrections Collect service charges.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS

1. Description

Message Telecommunications Service (MTS) applies to all calls made between two or more rate centers within a Local Access and Transport Area (LATA). MTS provides telecommunications beyond the local calling area. MTS charges cover the service furnished between the calling and called stations. The Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

2. Class of Calls

a. Direct Dial Station-to-Station - Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the number from which the call is placed. This does not include calls from public or semipublic coin telephones. This includes calls forwarded by equipment. Dial Station-to-Station also applies when the operator:

- (1) records the calling telephone number for areas without automatic recording equipment;
- (2) reaches the called telephone number because of trouble on the network or because dial completion is not available;
- (3) places a call for a calling party who is identified as being handicapped and is unable to dial the call because of that handicap;
- (4) reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

2. Class of Calls - Continued

b. Special Billing Number Station-to-Station - Applies when the calling party charges calls to a Special Billing Number.

(1) Without the assistance of an operator and where automatic recording equipment is available.

(2) Operator assistance is limited to recording the special billing number for billing purposes, or

(3) Dials the operator and places a special billing number Station-to-Station call when equipment capability precludes either of the foregoing.

c. Operator Assisted Station to Station - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

2. Class of Calls - Continued

- d. Operator Assisted Person to Person - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.
- e. Coin Telephone Station-to-Station - Applies when a call originates from a coin pay phone.
- f. Public Payphone Usage Surcharge does not apply to calls to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.
- g. Operator Assisted – Corrections - Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

3. Method of Applying Rates

- a. Toll rates between points (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes.
- b. Determination of Airline Mileage

MTS rates between points (cities, towns or localities) except Directory Assistance Service, are based on the air-line distance between rate centers as shown in AT&T Tariff FCC No. 10.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

c. Determination of Appropriate Rate

The charge for Message Telecommunications Service (MTS) is determined by the:

- distance between stations
- time of day and day of week
- duration of call
- class of call

Initial periods and rates for additional one-tenth minutes for all classes of service between the rate centers involved are listed in this tariff. In addition, airline mileage charges are applicable and Operator Service Charges are applicable.

d. Rate Periods⁸

Peak and Off-Peak rates apply as follows:

<u>Rates</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
	<u>From</u>	<u>To But Not Including</u>	
Peak	7:00 a.m.	7:00 p.m.	Monday through Friday
Off-Peak	7:00 p.m. 12:00 a.m.	7:00 a.m. 11:59 p.m.	Monday through Friday Saturday, Sunday and Holidays

⁸ For optional rate periods, which apply only to participants of the Regional Toll Call Residential Plan, see Section 4, Rates.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

e. Holidays

The Off-Peak rates apply all day (12:00 a.m. to 11:59 p.m.) on the following holidays:

New Year's Day	January 1
President's Day	3rd Monday in February
Independence Day	July 4
Labor Day	1st Monday in September
Thanksgiving Day	4th Thursday in November
Christmas Day	December 25

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

f. Rates Applicable for Hearing or Speech Impaired Persons

1. Application

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive an adjustment on Peak Period Station-Customer dialed service calls which do not require the intervention of an operator. The adjustment is applied to Station-Customer dialed message toll service. This adjustment is not applicable to any Discount Calling Plans, except that the adjustment is applicable to Regional Toll Call Plan for Business or Residential.

a. Calls placed during the Peak rate period will be charged for at the Off-Peak rate.

b. Calls placed during the Off-Peak rate period will be charged for at the Off-Peak rate.

2. Certification

The written certification of the speech or hearing impairment must be presented to the Company Business Office, which serves the residence of the certified person.

The Company Business Office, upon request, will provide a certification form for use by the applicant.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

f. Rates Applicable for Hearing or Speech Impaired Persons - Continued

3. Limitations

The adjustment is provided for use by the speech or hearing-impaired customer. It is only applicable to Station-Customer dialed charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one residence telephone exchange service.

g. Direct Dial Station-to-Station

Direct Dial Station-to-Station rates apply to:

Sent-Paid messages dialed and completed by the customer from a residence, business or coin telephone without the assistance of a Utility operator.

The charge for this type of call is the sum of initial minute plus the additional one-tenth minute(s) charge.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

g. Direct Dial Station-to-Station – Continued

Sent-Paid placed with the assistance of an operator where:

- Dial completion facilities are not available.
- Equipment or circuit conditions cause unsuccessful dial attempts.
- The customers identify themselves as being handicapped and unable to dial.
- The Utility operator must identify the calling number where automatic recording equipment is not available.
- The Utility operator reestablishes the connection after a service failure on a customer-dialed call.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

i. Operator Services

Refer to the General and Local Exchange Service Catalog, Section 7.

MESSAGE TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. Method of Applying Rates - Continued

j. Time of Day and Day of Week

The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station.

In cases where a message begins in one time period and ends in another, the charge for the portion of the message within each time period shall be the charge for whole minutes in effect for that time period.

k. Initial Period and Additional One-Tenth Minutes Rates are quoted in terms of initial period and additional one-tenth minutes.

Initial Period:

Initial period rates shown in Section 2, A, 1, 2, 3, and 4 are for connections of one minute or any fraction thereof.

Additional One-Tenth Minutes:

All additional one-tenth minute rates shown in Section 2, A, 1, 2, 3, and 4 are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the initial period.

l. The accumulated minute charges will be rounded up to the nearest whole cent for each billed message except for Coin Telephone Station-to-Station, which will be rounded up to the nearest nickel.

4. IPIC Fee Credit

a. A credit per line for the amount charged by the Company for Message Telecommunications Service will be issued to customers for the Primary IntraLATA Carrier (IPIC) change charge when changing their IPIC to the Company.

WIDE AREA TELECOMMUNICATIONS SERVICE
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<u>WIDE AREA TELECOMMUNICATIONS SERVICE</u>	
A. RATES	
1. WATS	
a. Access Line	<u>Monthly Rate</u>
Access Line, each: ⁹	\$30.00
b. Usage Charges	
The hourly rates apply to the average use of the access lines within a service group rounded up to the nearest tenth of an hour.	
Average Hours of Use ¹⁰	
<u>Per Line</u>	<u>Rate</u>
0 - 10	\$10.70
10.1 - 30	9.50
30.1 - 60	7.70
Over 60	6.70

⁹ Service Charges for installation of WATS access line are shown in Facilities of Intrastate Access Tariff, WN U-16, Section 5, 7, 1. For Four-Wire Terminating Arrangement option, see Facilities of Intrastate Access Tariff, WN U-16, Section 5, 7, 5, (A). When a WATS access line is purchased from an Interexchange Carrier as specified in Facilities of Intrastate Access Tariff, WN U-17, Section 4, 2, 5, (V) with the intraLATA option, the access line rate does not apply. The applicable monthly intraLATA outward usage charges as found in Section 3, A, 1, b, apply.

¹⁰ To, but not including.

WIDE AREA TELECOMMUNICATIONS SERVICE

A. RATES - Continued

2. DEDICATED 800/877/888 SERVICE

800/877/888 Service served by the Utility will be provided within the same LATA as the customer location.

a. Dedicated 800/877/888 Service Access Line

	<u>Monthly Rate</u>
Access Line, each: ¹¹	\$40.00

¹¹ Service Charges for installation of a Dedicated 800/877/888 Service Access Line are shown in Facilities of Intrastate Access Tariff, WN U-16, Section 5, 7, 1. For Four Wire Terminating Arrangement option, see the Facilities of Intrastate Access Tariff, WN U-16, Section 5, 7, 5, (A). When a Dedicated 800/877/888 Access Line is purchased from an Interexchange Carrier as specified in the Facilities of Intrastate Access Tariff, WN U-16, Section 4, 2, 5, (V) with the intraLATA option, the access line rate does not apply. The applicable monthly intraLATA inward usage charges as found in Section 3, A, 2, b, apply.

WIDE AREA TELECOMMUNICATIONS SERVICE

A. RATES - Continued

2. DEDICATED 800/877/888 SERVICE - Continued

b. Usage Charges

Usage charges apply to intraLATA inward calls placed over a Dedicated 800/877/888 access line.

(1) Hours of Usage¹²

The hourly rate applies to the average use of the access lines within a service group rounded to the nearest tenth of an hour¹³.

<u>Average Hours of Use¹⁴</u> <u>Per Line</u>	<u>Rate</u>
0 - 10	\$10.35
10.1 - 30	9.00
30.1 - 60	7.65
Over 60	6.30

c. Quick Call

If the average length of a customer's 800/877/888 Service calls is thirty seconds or less, the rate for each call is \$0.12.

¹² Charges for messages beginning in one time period and completing in the other time period are determined by applying the appropriate rate for the portion of the message occurring in each period.

¹³ See General Regulations - Chargeable Time (Timing of Messages) for IntraLATA Toll Services.

¹⁴ To, but not including.

<u>WIDE AREA TELECOMMUNICATIONS SERVICE</u>			
A. RATES - Continued			
3. BUSINESS/RESIDENCE LINE 800/877/888			
		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
a.	Business Line 800/877/888 Service		
(1)	Per 800/877/888 number terminating on a business exchange access line per LATA. ¹⁵	\$10.00	\$10.00
(2)	Per 800/877/888 number record changed	10.00	N/A
b.	Residence Line 800/877/888 Service		
(1)	Per 800/877/888 number terminating on a residence exchange access line per LATA. ¹⁵	10.00	10.00
(2)	Per 800/877/888 number record changed	10.00	N/A
c.	Variable Call Destination Rates		
		N/A	2.00
Variable Call Destination provides for multiple terminations, within one LATA, of the 800/877/888 number assigned in conjunction with Business/Residence Line 800/877/888 Service (See Section 1, Definitions).			

¹⁵ When this service is added to an existing business or residence exchange access line, service ordering, connection, and installation charges associated with business or residence exchange access lines as set forth in General and Local Exchange Tariff, WN U-17 do not apply. When this service is ordered in conjunction with the new installation of business or residence exchange access lines, the appropriate service ordering, connection, and installation charges associated with business or residence exchange lines as set forth in General and Local Exchange Tariff, WN U-17 apply, as well as the NRC Charges listed above.

WIDE AREA TELECOMMUNICATIONS SERVICE

A. RATES - Continued

3. BUSINESS/RESIDENCE LINE 800/877/888 - Continued

d. Usage Rates

(1) Business/Residence Line 800/877/888 Service usage is billed at the following rates per hour:

	<u>Per Hour</u>
Month-by-Month (No Contract)	
Usage per Hour	
Up to and including 6 hours	\$ 10.00
Greater than 6 hours	9.00
One Year Contract ¹⁶	
Usage per Hour	
Up to and including 10 hours	8.75
Greater than 10 hours	8.14
Two Year Contract ¹⁶	
Usage per Hour	
Up to and including 10 hours	8.31
Greater than 10 hours	7.57
Three Year Contract ¹⁶	
Usage per Hour	
Up to and including 10 hours	7.65
Greater than 10 hours	6.96

(2) Fractional hours will be rounded to the nearest tenth of an hour.

e. Directory Listings for Business/Residence Line 800/877/888 Service will be provided at applicable additional listing rates as shown in General and Local Exchange Tariff, WN U-17.

¹⁶ Subject to termination liability. See Conditions.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS

1. General

a. Description

(1) WATS is provided in three service arrangements: Outward WATS, (either jointly provided OUTWATS or intraLATA only OUTWATS), 800/877/888 Service, or Business/Residence Line 800/877/888 Option.

(a) The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for dial-type calling from a WATS termination by way of the WATS access line and the public switched network to other locations within the LATA.

Outward WATS (OUTWATS) can be provided by the Company either for intrastate intraLATA use only or as a shared service in conjunction with an Interexchange Carrier (IC).

(b) The 800/877/888 Service customer is furnished a WATS access line arranged for inward calling only. 800/877/888 Service, in conjunction with an Interexchange Carrier, provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from other locations within the LATA.

(N) The Business/Residence Line 800/877/888 option customer is furnished an 800/877/888 Service Number to be associated with an individual line or trunk. Business/Residence Line 800/877/888 option is not a dedicated access line.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

1. General - Continued

a. Description - Continued

- (2) Intrastate Outward WATS and/or 800/877/888 Service will be provided jointly by the Company and a designated Interexchange Carrier (IC) on a shared basis. For a shared WATS access line, the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Catalog. The IC transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The IC shall order Access Services under the terms and conditions of the Company's Facilities for Intrastate Access Service Tariff, WN U-16.
- (3) A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions in ZiPLY Fiber Telephone Companies Tariff No. 3. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the end user at the usage rates set forth in this Catalog. The interLATA traffic is transported and billed by the IC as set forth above.
- (4) Interstate interLATA Outward WATS and/or 800/877/888 Service will be provided by the Interexchange Carrier.
- (5) IntraLATA only 800/877/888 Service will not be provided by the Company.
- (6) IntraLATA only Outward WATS and/or Business/Residence Line 800/877/888 option will be provided by the Company.
- (7) WATS is furnished only if the necessary service components are available.
- (8) A minimum of two access lines is required for each 800/877/888 Service group, and two access lines must be available within a service group for completion of a given call. Fifteen hours of usage each month will be the basis on which a second line will be required. Customers whose usage exceeds fifteen hours can request the Company to conduct usage studies to test for network blockage in order to seek waiver of the two line requirement

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

1. General - Continued

a. Description - Continued

(9) Connection to Other Services

- a. Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.
- b. All arrangements concerning the Interexchange Carrier services will be made by the customer with that carrier.

(10) Company Liability

For terms and conditions of liability, see General Regulations, Liability of the Company.

(11) Application of Monthly Rates and Usage

a. Rate Structure

1. WATS usage rates are for telecommunications between the WATS termination and another location within the LATA.
2. WATS usage rates in this Catalog apply only to those messages originating and terminating within the same LATA.
3. WATS usage rates are based on the average hours of use per access line for Outward WATS and 800/877/888 Service.
4. Quick Call is available to all intraLATA 800/877/888 Service customers if the average length of the customer's 800/877/888 Service calls are 30 seconds or less. Quick Call provides a discounted rate for each short duration call as shown in Section 3, A, Rates.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

1. General - Continued

a. Description - Continued

(11) Application of Monthly Rates and Usage - Continued

b. Service Group (See Section 1, Definitions)

c. Minimum Average Time Requirement for Outward WATS and 800/877/888 Service.

1. All messages completed in one billing period in a service group must average at least one-minute in duration.
2. If the average duration of all the messages is less than one minute, the total use for the service group equals the number of messages multiplied by one minute.
3. 800/877/888 Service customers whose 800/877/888 Service messages average thirty seconds or less qualify for Quick Call (See Section 1, Definitions). Each current bill for qualifying customers will be adjusted to reflect the Quick Call rate applied to the previous month's calls.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

1. General - Continued

a. Description - Continued

(12) WATS/800/877/888 Services Terminations

- a. The terminating point of a dedicated access line is a standard network interface (SNI). One termination is the dedicated access line. All other terminations on the same line are additional terminations. Such terminations must be within the same LATA as the original termination point.
- b. The dedicated access line may also terminate in one of the following:
 - switching equipment in the Company central office;
 - Other Common Carrier (OCC) Central Office Connecting Facility (COCF) channels in the Company central office.
 - terminal equipment, e.g., multiline terminating systems or a communication system on the customer's premises, on the customer's side of the SNI.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

2. Rate Structure

a. Rate Application

- (1) The rates and charges shown apply only between Company rate centers, and rate centers of connecting companies within a LATA which participate in the service, and between rate centers of connecting companies who are participating in the service, but do not have an effective intraLATA Wide Area Telecommunications Service tariff filed.
- (2) Calls placed over WATS access lines to rate centers of connecting companies within a LATA which do not participate in WATS will be furnished at message toll telephone service rates as shown in Section 1, Message Telecommunications Service.
- (3) The usage rate structure for Outward WATS or 800/877/888 Service is a usage sensitive tapered schedule (see Section 1, Definitions).
- (4) Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule for Outward WATS or 800/877/888 Service. There is no minimum monthly usage requirement. Hourly rates for each additional hour of use decrease at defined levels of use called taper points. The WATS schedule reflects four taper points.
- (5) Outward WATS and Dedicated 800/877/888 Services require a separate monthly charge for each access line or each Business/Residence Line 800/877/888 Service number independent of usage.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

2. Rate Structure - Continued

b. Access Line Extension Charges

- (1) Extension of individual access lines are provided only within the LATA within the State of Washington.
- (2) For the purpose of determining charges where two or more WATS stations are furnished for use with the same WATS access line, one station will be designated as a main station. Any other WATS station furnished for use with the same WATS access line will be designated as an extension.

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>
Extensions - same exchange		
For the first extended line on a premises different from the premises on which the access line of the same service terminates	\$0.00	\$1.75

- NOTES:
- a. Extension service may be provided at locations other than the building where the primary service is located. In these cases, the rates in this schedule apply plus see Off Premise Extension Service from General and Local Exchange Tariff, WN U-17. If extension service is located in a different central office serving area than where the primary service is located, then Interoffice Mileage Rates, from the Facilities for Intrastate Access Tariff, WN U-16 apply in addition to the Extension rates.
 - b. Rates and Charges for business and intrastate WATS off-premises extension service are payable for each additional location.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

2. Rate Structure - Continued

c. Directory Services

- (1) Directory listings for 800/877/888 Service will be provided at rates applicable for business additional listings. (See the General and Local Exchange Tariff, WN U-17, Directory Services.)
- (2) Directory listings for Business/Residence Line 800/877/888 Service will be provided at applicable additional listing rates. (See the General and Local Exchange Tariff, WN U-17, Directory Services.)
- (3) Directory listings are not furnished with Outward WATS.

d. Change of 800/877/888 Service Telephone Number

Applicable Nonrecurring Charges from the General and Local Exchange Tariff, WN U-17, Nonrecurring Charges, apply for changes of an 800/877/888 Service (inward WATS) telephone number initiated by the customer with the following exceptions:

- (1) No charge applies when change of telephone number is due to annoyance calls.
- (2) Customers may retain the same 800/877/888 Service telephone number when moving to another location.

e. WATS Access Lines

All rates will be those shown in this Catalog covering the exchange where the WATS access line is located except as otherwise noted in this Catalog.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. WATS

a. Description

The WATS customer is furnished a WATS access line arranged for outward calling only. WATS provides for directly dialed telephone calling from a WATS termination by way of the WATS access line and the public switched network to other locations in the same LATA as that in which the access line terminates.

b. Area of Service

A WATS message must originate and terminate in the same LATA for which the access line is arranged.

c. Rate Structure

Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule. There is no minimum monthly usage requirement. Hourly rates for each hour of use decrease at defined levels of use called taper points.

This schedule requires a separate monthly charge for each access line in a service group independent of usage.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

3. WATS - Continued

d. Usage Charges

Method of determining usage charges for WATS:

- (1) Note the total number of messages for the service group.
- (2) Determine the equivalent hours used by applying the minimum average time requirement of one minute (1 message - 1 minute).
- (3) Note the total actual hours used for the service group.
- (4) Determine the chargeable hours (the greater of (2) or (3) preceding) rounded to the nearest tenth (one decimal place) for the service group.
- (5) Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- (6) Determine the average use per line in the service group by dividing the chargeable hours in (4) above, by the number of access lines in (5) above. The result is rounded to the nearest hundredth of an hour.
- (7) Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges. The result is rounded to the nearest cent.
- (8) Determine the total usage charge for the service group by multiplying the usage charge per access line in (7) above by the number of access lines in (5) above. The result is rounded to the nearest cent.

e. Additional Services

Distinctive Ring may be arranged to work with WATS service where facilities and conditions permit. Service will be administered and provisioned as set forth in the General and Local Exchange Tariff, WN U-17.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

4. DEDICATED 800/877/888 SERVICE

a. Description

The Dedicated 800/877/888 customer is furnished a dedicated access line arranged for inward calling only. The Dedicated 800/877/888 Service customer is furnished an 800/877/888 number that when dialed from within the LATA, calls are routed via the public switched network to the terminating access line(s) associated with the 800/877/888 number at no charge to the calling party.

b. Area of Service

A Dedicated 800/877/888 Service message must originate and terminate in the 800/877/888 Service LATA for which the Dedicated 800/877/888 Service access line is arranged.

c. Directory Listings

Directory Listings for Dedicated 800/877/888 Service lines will be provided at rates applicable for business additional listings as covered in the General and Local Exchange Tariff, WN U-17.

d. Calling Party Identification

Calling party identification is not available on Dedicated 800/877/888 service.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

4. DEDICATED 800/877/888 SERVICE - Continued

f. Telephone Numbers

(1) Telephone Number Change

When changing a Dedicated 800/877/888 Service telephone number to a different number at the request of the customer, service charges are applicable as specified in the General and Local Exchange Tariff, WN U-17, Nonrecurring Charges.

(2) Telephone Number Retention

Retention of the same Dedicated 800/877/888 Service telephone number when moving to another location or purchasing a different Dedicated 800/877/888 service or Business/Residence Line 800/877/888 Service is not guaranteed. The Utility will accommodate number retention where conditions permit.

g. Usage Charges

To determine usage, see Section 3, B, 3, d, Usage Charges.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

4. DEDICATED 800/877/888 SERVICE - Continued

h. Optional Features on a Dedicated 800/877/888 Service Line

(1) The following optional features available with Customized Multi-line Telephone Service may be arranged with the specific associated restrictions, for use in conjunction with 800/877/888 Service.

- Call Pick Up
- Call Transfer
(to another Station Line in the same Customized Multi-line Telephone Service)
- Call Forwarding - Don't Answer
(to another Station line in the same Customized Multi-line Telephone Service)

Descriptions, special conditions, charges and rates as set forth in the General and Local Exchange Tariff, WN U-17 apply.

(2) Distinctive Ring may be arranged to work with Dedicated 800/877/888 Services where facilities and conditions permit. Service will be administered and provisioned as set forth in the General and Local Exchange Tariff, WN U-17.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

5. BUSINESS/RESIDENCE LINE 800/877/888 SERVICE

a. Description

- (1) Business/Residence Line 800/877/888 Service allows a customer to terminate an 800/877/888 service on a Regular, PBX, or Customized Multi-line Telephone Service line, thereby eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations within the same LATA as that in which the customer's line terminates. Business/Residence Line 800/877/888 Service charges will be in addition to the applicable line or trunk rate.
- (2) Rates within this section are applicable only to dial type telecommunications from stations within the LATA to a station associated with an 800/877/888 termination point within the same LATA.
- (3) Dial type telecommunication is:
 - a) a call dialed and completed to Business/Residence Line 800/877/888 Service without the assistance of a telephone company operator, or
 - b) a call placed with an operator where facilities are not available for dial completion, or
 - c) a call where, for other service reasons, operator assistance in completion of the call is necessary.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

5. BUSINESS/RESIDENCE LINE 800/877/888 SERVICE - Continued

b. Regulations

- (1) This section contains specific conditions related to Business/Residence Line 800/877/888 Service. These conditions apply in addition to general conditions and regulations applicable to WATS and Dedicated 800/877/888 Service unless otherwise indicated.
- (2) Business/Residence Line 800/877/888 Service calls may not be terminated to Dedicated 800/877/888 access lines.
- (3) Business/Residence Line 800/877/888 Service is not available with semi-public, public, or public access line service.
- (4) Custom calling features associated with Custom Calling Service are available with Business/Residence Line 800/877/888 Service where facilities and operating conditions permit. Distinctive Ring will be offered, at no charge, to customers subscribing on a one-, two- or three-year contract basis.
- (5) Directory Listings for Business/Residence Line 800/877/888 Service will be provided at rates applicable for additional listings as covered in the General and Local Exchange Tariff, WN U-17.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

5. BUSINESS/RESIDENCE LINE 800/877/888 SERVICE - Continued

c. Usage Charges

Method of determining usage charges:

- (1) Determine the chargeable hours rounded to the nearest tenth (one decimal place) for each 800/877/888 number.
- (2) Determine the total usage charge by multiplying the hourly rate by the number of chargeable hours.
- (3) Add the monthly rate (per 800/877/888 number) to the total usage charge calculated above to obtain the total overall charge for Business/Residence Line 800/877/888 Service on a single 800/877/888 number.
- (4) Repeat steps 1 through 3 for each additional 800/877/888 number.

d. Charges for Business/Residence Line 800/877/888 Service are determined on a per 800/877/888 number basis.

e. Optional Contract Periods

Customers may choose to subscribe on a month-by-month (no contract) basis or take advantage of lower IntraLATA rates offered to customers who contract to subscribe to the service for longer periods of time. Options include: one year, two years or three years.

WIDE AREA TELECOMMUNICATIONS SERVICE

B. SPECIAL CONDITIONS - Continued

5. BUSINESS/RESIDENCE LINE 800/877/888 SERVICE - Continued

e. Optional Contract Periods - Continued

- (1) Expiration of Contract - If a customer's contract period expires and the customer has not cancelled or established a new contract with the company, the customer's service will be continued under the month-by-month rates.
- (2) Termination Liability - If a customer terminates prior to the expiration date of the contract, the customer's contract period to date usage (up to a maximum of twelve months) will be re-rated at the month-by-month (no contract) Catalog rate, and the payments made to date shall be deducted from this re-rated total. The customer's termination liability would be the difference between these two figures.

DISCOUNT CALLING PLANS

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DISCOUNT CALLING PLANS

A. GENERAL

Discount Calling Plans are an optional Intrastate IntraLATA Long Distance Message Telecommunications Service offered to business and residence exchange customers in the Company exchanges.

Discount Calling Plans provide an alternate rate treatment for Long Distance Message Telecommunications Service calls to exchanges within the customer's LATA and are offered in individually priced packages.

Discount Calling Plans are applicable to direct dialed station-to-station and operator assisted calls as described below.

Direct Dialed Station-to-Station Service is service in which the person originating the call dials the telephone number desired or gives to the Company operator the telephone number desired.

Two classes of Direct Dialed Station-to-Station Service are offered as follows:

- (1) Direct Dialed Station-to-Station Service is service in which the person originating the call (from other than a coin telephone) dials the telephone number desired, and the call is:
 - completed without the assistance of a Company operator;
 - placed with an operator when facilities are not available for call completion, or when, for other service reasons, operator assistance is required.
- (2) Operator Handled Station-to-Station Service is service other than Direct Dialed Station-to-Station Service.

DISCOUNT CALLING PLANS

A. GENERAL - Continued

Discounts offered under the Discount Calling Plans do not apply to any other Company offered plan.

A customer may only subscribe to one Discount Calling Plan per main billing number at any given time.

Local and EAS calls are not eligible for the Discount Calling Plans.

One-month minimum enrollment is required when subscribing to the Flat Rate Business Plan or the Flat Rate Calling Plan Residence, but not to the Regional Toll Business Plan or Residential Plan.

Discount Calling Plans are not available on WATS.

Discount Calling Plans are not offered in connection with coin telephone service or Foreign Exchange Service.

The rates for Discount Calling Plans are defined in each individual plan.

The application of chargeable time (timing of messages) is set forth in Section 1, General Regulations, of this Catalog.

DISCOUNT CALLING PLANS

B. REGIONAL TOLL BUSINESS PLAN

1. General

The Regional Toll Business Plan is a discount offered for 1+, 0+, and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service for business customers only in the Company exchanges.

This Plan provides a discount for business customers based on the rate table shown in Section 4, B, 2.

The Regional Toll Business Plan discount applies to the message toll portion of the call, to Operator Assisted Service Charges (if applicable), and to Operator Assisted Surcharges (if applicable). See Section 2, A, 5, for Operator Assisted Service Charges/Surcharges.

There is no monthly rate or nonrecurring charge associated with this plan.

At the expiration of a Contract Period, the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same Term Period, converts to a different Term Period, or discontinues service.

During a Contract Period, the customer may elect to convert to a new Term Period of the same or different length. Conversion to a new Term Period will be allowed without penalty if the expiration date of the new Term Period is later than the expiration date of the original Term Period.

The discount offered under the Regional Toll Business Plan does not apply to any other company offered plan.

In calculating the usage volume discount, the discount will generally be applied against the customer's Intrastate IntraLATA charges. However, if the IntraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.

DISCOUNT CALLING PLANS

B. REGIONAL TOLL BUSINESS PLAN - Continued

2. Rates

a. Rate table that the discount applies to:

	<u>Mileage Band¹⁷</u>	<u>Initial 18 Seconds</u>	<u>Each Additional One-Tenth Minute</u>
<u>Peak Rates</u>	0-10	\$.063	\$.021
	11-16	.063	.021
	17-22	.063	.021
	23-30	.063	.021
	31-55	.063	.021
	56-124	.063	.021
	125-292	.063	.021
	293-430	.063	.021
<u>Off-Peak Rates</u>	0-10	.063	.021
	11-16	.063	.021
	17-22	.063	.021
	23-30	.063	.021
	31-55	.063	.021
	56-124	.063	.021
	125-292	.063	.021
	293-430	.063	.021

¹⁷ Local and EAS calls are not included.

DISCOUNT CALLING PLANS

B. REGIONAL TOLL BUSINESS PLAN - Continued

2. Rates - Continued

b. Discounts

Business customers who subscribe to Regional Toll Business Plan will receive the following discounts based on the term commitment, for all Intrastate IntraLATA toll usage billed for the month in which their usage falls within the amounts shown.

<u>Monthly Toll Usage Charges</u>	<u>Month-to- Month Discount</u> BLDMTXM	<u>1 Year Discount</u> BLDMTX12	<u>3 Year Discount</u> BLDMTX36
\$.01 - 24.99	0%	5%	10%
25.00 - 49.99	10%	15%	20%
50.00 - 199.99	15%	20%	25%
200.00 and over	20%	25%	30%

c. Termination Liability

In the event the Regional Toll Business Plan is terminated by the customer prior to completion of the 1-Year or 3-Year Contract period, the customer shall be liable for the termination liability (TL). The customer shall be required to make the immediate payment of the following applicable amount:

	<u>Charge</u>
One Year Contract	\$100.00
Three Year Contract	300.00

DISCOUNT CALLING PLANS

C. REGIONAL TOLL CALL RESIDENTIAL PLAN

1. General

The Regional Toll Call Residential Plan is a discount offered for 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service for residence customers only in the Company exchanges.

This Plan provides a discount when the customer meets or exceeds the Monthly Toll Usage Charges specified in Section 4, C, 2.

There is no monthly rate or nonrecurring charge associated with the Regional Toll Call Residential Plan.

The Regional Toll Call Residential Plan is applicable to the following classes of calls:

Direct Dialed Station-to-Station

Operator-Handled Station-to-Station

Operator-Handled Person-to-Person

DISCOUNT CALLING PLANS

C. REGIONAL TOLL CALL RESIDENTIAL PLAN - Continued

1. General - Continued

All usage of a multiline subscriber with MTS billed on one billing number is included in the plan.

The application of chargeable time (timing of messages) is set forth in Section 1, General Regulations, of this Catalog.

The Regional Toll Call Residential Plan discount applies to the message toll portion of the call, to Operator Assisted Service Charges (if applicable), and to Operator Assisted Surcharges (if applicable). See Section 2, A, 5 for Operator Assisted Service Charges/Surcharges.

The discount offered under the Regional Toll Call Residential Plan does not apply to any other Company offered plan.

The discount is in addition to the applicable time-of-day discounts specified in Section 2, A1, A2 and A3.

In calculating the usage volume discount, the discount will generally be applied against the customer's Intrastate IntraLATA charges. However, if the IntraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.

2. Rates

- a. Residence customers who subscribe to the Regional Toll Call Residential Plan will receive the following discounts if their total monthly Intrastate IntraLATA toll dollar amount meets or exceeds the following specified amounts. Rates on these calls are outlined in Section 2, A of this Catalog.

<u>Monthly Toll Usage Charges</u>	<u>Discount</u>
\$ 0 - \$ 9.99	0%
10.00 - 24.99	10%
25.00 and above	25%

- b. There are no monthly recurring or nonrecurring charges applied under this plan.

DISCOUNT CALLING PLANS

C. REGIONAL TOLL CALL RESIDENTIAL PLAN - Continued

2. Rates - Continued

c. Optional Rate Periods

Residential customers who subscribe to the Regional Toll Call Residential Plan will be allowed to choose the Peak/Off-Peak toll calling time frame of their preference from the following four available options:

<u>Option</u>	<u>Periods</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
		<u>From</u>	<u>To And Including</u>	
1	Peak Off-Peak ¹⁸	5:00 a.m.	4:59 p.m.	Monday through Friday
2	Peak Off-Peak ¹⁸	6:00 a.m.	5:59 p.m.	Monday through Friday
3	Peak Off-Peak ¹⁸	7:00 a.m.	6:59 p.m.	Monday through Friday
4	Peak Off-Peak ¹⁸	8:00 a.m.	7:59 p.m.	Monday through Friday

d. Holidays

Off-Peak rates apply on the following holidays:

New Years Day	January 1
President's Day	3rd Monday in February
Independence Day	July 4
Labor Day	1st Monday in September
Thanksgiving Day	4th Thursday in November
Christmas Day	December 25

¹⁸ Includes all other time periods Monday through Friday, Saturday, Sunday and holidays.

DISCOUNT CALLING PLANS

D. FLAT RATE BUSINESS PLAN

1. General

The Flat Rate Business Plan offers business customers a flat rate pricing, available 24 hours a day, seven days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.

The Rate Business Plan is available on a month-to-month option. No nonrecurring charges are associated with this calling plan.

2. Conditions

The Rate Business Plan applies to the following calls:

Direct Dialed Station-to-Station

Operator Handled Station-to-Station

Operator Handled Person-to-Person

A customer cannot subscribe to any other intraLATA Discount Calling Plan in conjunction with this plan.

The minimum service period for the Rate Business Plan is one month.

Operator Surcharges are applicable under this calling plan (See Section 2, A, 5).

Sub-minute rating will be utilized for the timing and rating of the Rate Business Plan. Sub-minute rating consists of rating the initial 18 seconds of sub-minute with an "Initial 18 Seconds" rate, and then rating each 6-second increment thereafter with an "Additional 6 Seconds" rate.

3. Rates

	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
Sub-Minute Rating 19161	\$0.03	\$0.01

DISCOUNT CALLING PLANS

E. FLAT RATE CALLING PLAN FOR RESIDENCE

1. General

This plan offers to residential customers a flat rate for all Intrastate IntraLATA Long Distance Message Telecommunications Service direct dialed calls. This calling plan has a monthly recurring charge. All Intrastate IntraLATA long distance calls will be billed at one rate per minute, 24 hours per day, seven days per week. This plan is available to all existing and new customers.

Nonrecurring charges are not applicable to this calling plan.

2. Conditions

The Flat Rate Calling Plan for Residence applies to the following calls:

Direct Dialed Station-to-Station

Customers cannot enroll in any other calling plan in conjunction with this plan.

3. Rates

The following rates apply. The rate per minute applies 24 hours per day, seven days per week:

<u>Rate Per Minute</u>	<u>Monthly Recurring Charge</u>
\$0.10	\$2.99 ¹⁹

¹⁹ To be implemented on a full bill period basis on or after November 1, 2009.

DISCOUNT CALLING PLANS

F. BUSINESS VALUE

1. General

Business Value is an optional 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to business customers in the Company exchanges.

This plan provides discounts on Long Distance Message Telecommunications Service calls to exchanges within the customer's LATA.

2. Regulations

Business Value offers flat rate pricing, 24 hours per day, 7 days per week to business customers.

The pricing consists of a flat monthly recurring rate and a per minute of use rate.

Calls will be billed in 60-second increments and billing will be done on a month-to-month basis. No term agreement is required to enroll in this plan and no usage thresholds are required to receive the discounted rate.

DISCOUNT CALLING PLANS

F. BUSINESS VALUE - Continued

2. Regulations - Continued

The minimum enrollment period for this Plan is one (1) month.

The Business Value plan applies to the following calls:

Customer Dialed Direct Station-to-Station

Operator Assisted Station-to-Station

Operator Assisted Person-to-Person

Directory Assistance and operator handled surcharges are excluded from this offer.

Customers cannot enroll in any other Discount Calling Plan in conjunction with this plan.

3. Rates and Charges

The following rates apply to this plan, 24 hours per day, 7 days per week:

	<u>Monthly Rate</u>	<u>Per Minute</u>
Business Value		
Per line	\$4.95	
Per minute		\$.10

There are no nonrecurring charges associated with this plan.

DISCOUNT CALLING PLANS

G. RESIDENTIAL VALUE

1. General

Residential Value is an optional 1+ Customer Dialed Direct Station-to-Station Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to residence customers in the Company exchanges.

This plan provides discounts on Long Distance Message Telecommunications Service calls to exchanges within the customer's LATA.

2. Regulations

Residential Value offers flat rate pricing, 24 hours per day, 7 days per week to residence customers.

The pricing consists of a flat monthly recurring rate and a per minute of use rate.

Calls will be billed in 60-second increments and billing will be done on a month-to-month basis. No term agreement is required to enroll in this plan and no usage thresholds are required to receive the discounted rate.

The minimum enrollment period for this Plan is one (1) month.

The Residential Value plan applies to the following calls:

Customer Dialed Direct Station-to-Station

Customers cannot enroll in any other Discount Calling Plan in conjunction with this plan.

3. Rates and Charges

The following rates apply to this plan, 24 hours per day, 7 days per week:

	<u>Monthly Rate</u>	<u>Per Minute</u>
Residential Value		
Per line	\$4.95	
Per minute		\$.08

There are no nonrecurring charges associated with this plan.

DISCOUNT CALLING PLANS

H. UNLIMITED TOLL (ONLY AVAILABLE WITH REGIONAL ESSENTIALS)

1. General

Unlimited Toll²⁰ is an optional calling plan offered for outbound station-to-station direct-dialed intraLATA intrastate toll calling to Residential Customers who also subscribe to a qualifying local service package as described under Conditions below.

Unlimited Toll is available 24 hours a day, seven days a week for all intraLATA intrastate direct dialed outbound calling. Directory Assistance and Operator-Handled calls are excluded from this plan. This unlimited toll plan utilizes access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

2. Conditions

The qualifying local service package is an optional residential service package, Regional Essentials, offered by the Company in its General and Local Exchange Tariff, WN U-17 Tariff, Section 8. Regional Essentials includes a flat-rated network access line (Premium Calling Service), nonrecurring charges for an initial order or for any change to the package (Initial Service Order Charge, Subsequent Service Order Charge and Line Connection Charge) and unlimited local calling. Regional Essentials also includes the Customer's choice of one or all of the following services: Caller ID, Call Waiting/Cancel Call Waiting and Voice Mail Service.

The Customer who discontinues or cancels the Company's service or whose service is refused, canceled, or discontinued by the Company under this Catalog or the ZiPLY Fiber Northwest, LLC WN U-17 Tariff shall forfeit eligibility for rates under this Unlimited Toll plan.

The Unlimited Toll plan is only offered where billing and system capability exists.

The rates, terms and conditions that apply to the Regional Essentials package can be found in the General and Local Exchange Tariff, WN U-17, Section 2 and Section 8.

The rates, terms and conditions that apply to the Unlimited Toll plan can be found in this section and Section 2 of this Catalog.

²⁰ Regional Essentials will be available to customers beginning October 3, 2006.

DISCOUNT CALLING PLANS

H. UNLIMITED TOLL (ONLY AVAILABLE WITH REGIONAL ESSENTIALS) (Continued)

3. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Unlimited Toll plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. The MRC only applies to unlimited intraLATA intrastate station-to-station direct dialed calling.

4. Rates

Monthly
Recurring Charge

Unlimited Toll (only available with Regional Essentials²¹)²²

Unlimited IntraLATA Intrastate Toll²²

\$7.00

²¹ Regional Essentials will be available to customers beginning October 3, 2006. See Package description in the General and Local Exchange Tariff, WN U-17, Section 8.

²² The Unlimited Toll plan is available only with the purchase of Regional Essentials in the General and Local Exchange Tariff, WN U-17, Section 8.

DISCOUNT CALLING PLANS

I. UNLIMITED TOLL USAGE PLAN FOR BUSINESS

1. GENERAL

Unlimited Toll Usage Plan for Business is an optional calling plan which includes unlimited intraLATA toll voice usage for a flat monthly rate, available only to customers with Premium Calling Service Business (B1) Network Access Line(s), Customized Multi-line Telephone Service and/or Custom Line Telephone Service, as set forth below. The Network Access Line (B1), Customized Multi-line Telephone Service and/or Custom Line Telephone Service is not included in the Unlimited Toll Usage Plan for Business rate and must be subscribed to separately from the WN U-17 tariff.

2. CONDITIONS

Monthly rates for the Unlimited Toll Usage Plan for Business apply per line in addition to the customer's Business (B1) Network Access Line Customized Multi-line Telephone Service or Custom Line Telephone Service.

Unlimited Toll Usage Plan for Business is available only to customers who subscribe to the Company as their carrier for all local and intraLATA toll calls.

Unlimited Toll Usage Plan for Business applies per telephone line.

Eligible business customers are those who subscribe to 25 or fewer Company lines (voice grade or voice grade equivalent) at the time of subscription to the Unlimited Toll Usage Plan for Business.

Eligible business customers may subscribe to the Unlimited Toll Usage Plan for Business plan for up to ten (10) lines.

Unlimited Toll Usage Plan for Business is not available with Digital Service-Voice, Digital Service-Voice, LD and Internet, PBX trunks, ground start lines or trunks, ISDN Single Line Service (BRI), ISDN Primary Rate Interface Service (PRI), Remote Call Forwarding Service, Foreign Exchange Service, Foreign Central Office Service, Coin Service or Public Access Line Service.

DISCOUNT CALLING PLANS

I. UNLIMITED TOLL USAGE PLAN FOR BUSINESS - Continued

2. CONDITIONS (Continued)

Unlimited Toll Usage Plan for Business is not available with the following business packages or optional plans: Business Optional Calling Plan, Business Special Toll Plan, Company Rewards, Customer Specific Pricing Plans (CSP), Grandfathered Price Protection Plan – Small Business, and Virtual Private Network Service (VPNS).

Unlimited Toll Usage Plan for Business does not apply to the following calls and services:

- | | |
|--|--|
| -Any Operator Handled Calls | -Group Bridge Service |
| -Busy Line Verification | -Intercept Call Completion |
| -Busy Redial, *69, Call Trace (per activation) | -Mass Announcement Services |
| -Collect Calls | -Person-to-Person Calls |
| | -Repeat Calls, Return Calls (per activation) |
| -Directory Assistance (Local and National) | -Three-Way Calling (per activation) |
| -Directory Assistance Call Completion (Local and National) | -Third Number Billed |
| -Emergency Interrupt | -Time, Lottery and Weather |
| - 555, 700, 900, 976 Services (Audiotex) | |

Unlimited Toll Usage Plan for Business applies to voice traffic and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may not be used for autodialing. The Company reserves the right to restrict the number and amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service. Call detail is not available for this service.

Unlimited Toll Usage Plan for Business is available under a Month-to-Month plan or a One-Year Term Commitment.

Customers may discontinue the Month-to-Month plan at any time upon request to the Company.

DISCOUNT CALLING PLANS

I. UNLIMITED TOLL USAGE PLAN FOR BUSINESS - Continued

2. CONDITIONS (Continued)

One-Year Term Commitments apply per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive One-Year Terms at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period to allow the subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change.

In the event the customer terminates the One-Year service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges up to the date of termination, and the termination liability will be waived. If the customer terminates service after 60-calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge per line for the remainder of the term.

An early termination charge will not apply under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; or

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

DISCOUNT CALLING PLANS

I. UNLIMITED TOLL USAGE PLAN FOR BUSINESS - Continued

2. RATES

The Unlimited Toll Usage Plan for Business monthly rate applies in addition to and does not include the Premium Calling Service Business (B1) Network Access Line, Customized Multi-line Telephone Service or the Custom Line Telephone Service.

Nonrecurring Service Ordering Charges (NRCs) do not apply to an existing customer who chooses to add Unlimited Toll Usage Plan for Business to a line(s). Service charges will be waived in the event a class of service change is required in order to have Unlimited Toll Usage Plan for Business.

	<u>Monthly Rate</u>
Unlimited Toll Usage Plan for Business	
Month-to-Month	\$ 10.00
One Year Term Option	\$6.00

<u>DIRECTORY ASSISTANCE SERVICES</u>	
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DIRECTORY ASSISTANCE SERVICES

LOCAL DIRECTORY ASSISTANCE SERVICE (DA)

A. General

1. In addition to providing telephone directories to all local exchange service customers, the Company furnishes Local Directory Assistance Service to provide customers with assistance in obtaining directory information.
2. The Company's directory assistance operator will provide a calling party with telephone numbers, information that a customer has a nonpublished number, or that the requested customer has no telephone listing.
3. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same Local Access and Transport Area (LATA) as the customer making the request.
4. The business name and number may be provided after searching by a category or 'type of business' provided by the customer. Up to three business names are furnished from the random search. A maximum of two headings or categories can be searched per call.
 - With a 'type of business' search, the caller is billed for each category searched. The Local Directory Assistance rate applies for both local and national Businesses.

B. Conditions

1. A maximum of two telephone numbers will be provided on each call to Local Directory Assistance. The customer should advise the operator at the beginning of the call if two listings will be requested.
2. Local Directory Assistance includes Dedicated Directory Services at no additional charge. If the customer asks for two listings, the second number will be automatically connected unless the customer asks the operator to be connected to the first number.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
4. For additional Terms and Conditions, see the General and Local Exchange Tariff, WN U-17, Section 5, Local Directory Assistance Services.

C. Rates and Charges ²³

	<u>Charge Per Call</u>
Per Call	\$2.00

(1)

²³ Customers may request up to two numbers per Local Directory Assistance Call. For additional Terms and Conditions, see the General and Local Exchange Tariff, WN U-17, Section 9, Local Directory Assistance Service.

<p style="text-align: center;"><u>DIRECTORY ASSISTANCE SERVICES</u></p> <p><u>RESERVED FOR FUTURE USE</u></p>	
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DIRECTORY ASSISTANCE SERVICES

DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

A. General

1. DACC provides an incoming Directory Assistance customer requesting an intraLATA number, a mechanized announcement offering call completion to the listed number requested.
2. The mechanized announcement will instruct the caller that the call will automatically be completed by depressing a specific digit on the touch-tone keypad.
3. Customers may request free blocking of DACC calls originating from the telephone lines by contacting the Company's business office.

B. Conditions

1. DACC will only be furnished where facilities and operating conditions permit.
2. Call completion is available at no additional charge on a Local Access and Transport Area (LATA) basis. Calls outside the customer's local calling scope are completed on a sent-paid basis, paid for by the calling customer. However, where applicable, intraLATA long distance and/or local usage charges will apply if the call is answered.
3. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
4. This service is furnished solely for the calling purposes of the caller.
5. Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in the General Regulations of this Catalog.

DIRECTORY ASSISTANCE SERVICES

DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

B. Conditions (Continued)

- 7. Person, collect, conference, third number or any other calls requiring operator handling, are not included.
- 8. DACC is not subject to optional calling plan discounts. However, the usage associated with a call completed via DACC will be subject to any applicable discounts.
- 9. DACC will not be provided to the following services:
 - a. 800/877/888 Service,
 - b. 976 Service,
 - c. 900 Service,
 - d. Public Telephone Access Line (PAL) Service for Customer Owned Coin Operated Telephones (COCOTs), or
 - e. Feature Group A Service.
 - f. The calling party will incur a \$.10 usage charge for all toll calls completed between the calling station and the station connected via DACC. No usage plan discounts will apply to calls connected via DACC.

IntraLATA calls completed through the use of DACC will be carried by the Telephone Company, notwithstanding the identity of the presubscribed IntraLATA carrier (ILC PIC) selected by the customer.

C. Rates and Charges

	<u>Charge Per Call</u>
Per Call	\$2.00
Usage Charge	.10

(1)

DIRECTORY ASSISTANCE SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE (NDA)

A. General

NDA will provide the customer with directory listings for numbers outside of the customer's Local Access and Transport Area (LATA) from the Company's directory assistance database. This database makes all Company listings available to any Company operator along with national listings from other directory assistance provider database(s). NDA provides listings for residential, business, government, Rate 1-800, and Company local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings. The customer should advise the operator at the beginning of the call if two listings will be requested.
2. Customers who make operator assisted calls to local Directory Assistance or to obtain local Customer Name and Address Service will be charged the local Directory Assistance rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
4. The customer will have access to any in- or out-of-franchise, number/ address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

<u>DIRECTORY ASSISTANCE SERVICES</u>	
<u>NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE (NDA)</u>	
B. Conditions (Continued)	
5.	National Directory Assistance and Customer Name and Address Service will be available where technology permits.
6.	Local Directory Assistance calls placed to National Directory Assistance/Customer Name and Address Service will continue to be billed according to Local Directory Assistance charge.
C. Rates and Charges	
1.	<u>Charge</u>
	National Directory Assistance/Customer Name and Address Service ²⁴
	Each call, up to two listings per call
	\$2.00
	(1)

²⁴ Service will commence on March 29, 1999.

<u>SERVICES LIMITED TO EXISTING CUSTOMERS</u>	
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SERVICES LIMITED TO EXISTING CUSTOMERS

A. DISCOUNT CALLING PLAN I²⁵

1. Rates

a. Monthly Recurring Charge - \$5.00 per main billing number.

b. Usage Charges:

Usage charges for Discount Calling Plan I are designed to provide a discount for Peak and Off-Peak toll usage.

c. A Nonrecurring Record Change Charge of \$10.00 for Business and \$10.00 for Residence is applicable for establishment of, or changes in, Discount Calling Plan I.

	<u>Mileage Band²⁶</u>	<u>Initial Minute</u>	<u>Each Additional One-Tenth Minute</u>
<u>Peak Rates</u>	0-10	\$0.1360	\$0.0136
	11-16	0.1360	0.0136
	17-22	0.1360	0.0136
	23-30	0.1360	0.0136
	31-55	0.1360	0.0136
	56-124	0.1360	0.0136
	125-292	0.1360	0.0136
	293-430	0.1360	0.0136
<u>Off-Peak Rates</u>	0-10	0.0800	0.0080
	11-16	0.0800	0.0080
	17-22	0.0800	0.0080
	23-30	0.0800	0.0080
	31-55	0.0800	0.0080
	56-124	0.0800	0.0080
	125-292	0.0800	0.0080
	293-430	0.0800	0.0080

²⁵ Limited to existing customers as of August 29, 1996.

²⁶ Local and EAS calls are not included.

SERVICES LIMITED TO EXISTING CUSTOMERS

B. DISCOUNT CALLING PLAN II²⁷

1. Rates

a. Monthly Recurring Charge - \$15.00 per main billing number.

b. Usage Charges:

Usage charges for Discount Calling Plan II are designed to provide a discount for Peak and Off-Peak toll usage.

c. A Nonrecurring Record Change Charge of \$10.00 for Business and \$10.00 for Residence is applicable for establishment of, or changes in, Discount Calling Plan II.

	<u>Mileage Band²⁸</u>	<u>Initial Minute</u>	<u>Each Additional One-Tenth Minute</u>
<u>Peak Rates</u>	0-10	\$0.1105	\$0.0110
	11-16	0.1105	0.0110
	17-22	0.1105	0.0110
	23-3	0.1105	0.0110
	31-55	0.1105	0.0110
	56-124	0.1105	0.0110
	125-292	0.1105	0.0110
	293-430	0.1105	0.0110
<u>Off-Peak Rates</u>	0-10	0.0650	0.0065
	11-16	0.0650	0.0065
	17-22	0.0650	0.0065
	23-30	0.0650	0.0065
	31-55	0.0650	0.0065
	56-124	0.0650	0.0065
	125-292	0.0650	0.0065
	293-430	0.0650	0.0065

²⁷ Limited to existing customers as of August 29, 1996.

²⁸ Local and EAS calls are not included.

SERVICES LIMITED TO EXISTING CUSTOMERS

C. DISCOUNT CALLING PLAN III²⁹

1. Rates

a. Monthly Recurring Charge - \$25.00 per main billing number.

b. Usage Charges:

Usage charges for Discount Calling Plan III are designed to provide a fixed usage rate for Day, Evening, Night and Weekend toll usage.

c. A Nonrecurring Record Change Charge of \$10.00 for Business and \$10.00 for Residence is applicable for establishment of, or changes in, Discount Calling Plan III.

	<u>Mileage Band³⁰</u>	<u>Initial Minute</u>	<u>Each Additional One-Tenth Minute</u>
<u>Rates for</u>	0-10	\$0.1050	\$0.0105
<u>Peak and</u>	11-16	0.1050	0.0105
<u>Off-Peak</u>	17-22	0.1050	0.0105
<u>Time Periods</u>	23-30	0.1050	0.0105
	31-55	0.1050	0.0105
	56-124	0.1050	0.0105
	125-292	0.1050	0.0105
	293-430	0.1050	0.0105

²⁹ Limited to existing customers as of August 29, 1996.

³⁰ Local and EAS calls are not included.

SERVICES LIMITED TO EXISTING CUSTOMERS

D. TOLL PERSONALIZED AREA CALLING SERVICE³¹

Toll Personalized Area Calling Service is a calling plan, which allows a customer the option of placing toll calls to nearby communities within the Local Access and Transport Area (LATA) at a rate equal to a 30% discount over the rates for Message Telecommunications Service (MTS) that would otherwise apply to calls. A minimum charge applies each month, which will be credited to the total discounted usage charges.

1. Rates

A NONRECURRING CHARGE OF \$5.00 APPLIES FOR ADDITIONS OR CHANGES TO TOLL PERSONALIZED AREA CALLING ROUTES.

Per Toll Personalized Area Calling route to exchanges within forty miles of the customer's exchange and to second tier exchanges which are beyond forty miles;

- a rate equal to a 30% discount over the rates for Message Telecommunications Service applies, and
- the following minimum charge per month per line applies:

<u>MILEAGE</u>	<u>MINIMUM MONTHLY CHARGE PER LINE</u>
0-10	\$1.95
11-16	2.95
17-22	3.40
23-30	4.25
31-55	4.80
56-70	6.10

³¹ Limited to existing customers as of January 10, 1997.

SERVICES LIMITED TO EXISTING CUSTOMERS

D. TOLL PERSONALIZED AREA CALLING SERVICE³² (Continued)

2. Special Conditions

- a. The rates for Toll Personalized Area Calling Service are in addition to the charges and rates for station service of the class, type and grade furnished. The rates for Toll Personalized Area Calling Service are determined by V and H mileage between rate centers within the LATA. Toll-PAC rates are applicable only on the route for which the service is purchased.

The entire Seattle exchange (four rate areas) is considered one route; the applicable rate is that for the mileage to the rate center of the Seattle rate area closest to the customer's rate center. Seattle rate areas, which are included in the local calling area of a customer's exchange are excluded in the determination of the applicable Toll Personalized Area Calling mileage rate.

- b. Toll Personalized Area Calling Service is available to business and residence customers when the optional calling location:

- 1) is within forty miles of the customer's exchange or
- 2) is within forty miles of any of Seattle's rate areas (rate center to rate center) and the subscribing customer is in Seattle, or
- 3) is a second tier exchange from the customer's exchange

³² Limited to existing customers as of January 10, 1997.

SERVICES LIMITED TO EXISTING CUSTOMERS

D. TOLL PERSONALIZED AREA CALLING SERVICE³³ (Continued)

2. Special Conditions (Continued)

- c. Toll Personalized Area Calling Service calls must be dialed direct without the assistance of an operator, except:
- 1) When an operator records the originating telephone number where no automatic recording equipment is available.
 - 2) When an operator places a call for a calling party who identifies himself as being handicapped and is unable to dial the call because of the handicap.
 - 3) When an operator reaches the called telephone number where facilities are not available for dial completion, except for toll stations, which are excluded from the plan.
 - 4) When an operator reestablishes a call which has been interrupted after the called number has been reached.
- d. Toll-Pac is not available in connection with semipublic service or Foreign Exchange (FEX) service.

³³ Limited to existing customers as of January 10, 1997.

SERVICES LIMITED TO EXISTING CUSTOMERS

D. TOLL PERSONALIZED AREA CALLING SERVICE³⁴ (Continued)

2. Special Conditions (Continued)

- e. The minimum monthly charge for each selected route applies to all lines or trunks terminating at one location or premise that are billed to the same account. There may be more than one account per premise.
- f. When a customer elects to subscribe to Toll Personalized Area Calling Service the rate remains in effect for a period of at least thirty days on each route subscribed to.
- g. This service is available where facilities and operating conditions permit but is limited to existing customers.
- h. A customer may elect to subscribe to a maximum of three routes.
- i. Toll Personalized Area Calling Service is available only on toll routes that meet the above conditions.

³⁴ Limited to existing customers as of January 10, 1997.

SERVICES LIMITED TO EXISTING CUSTOMERS

E. PRIME SAVER SERVICE³⁵

1. Concurrence

The Company concurs in Catalog-Section 6, Sheets 6-1 through 6-6, of QWEST, and successive issues of, for the purpose of providing Prime Saver Service. This concurrence is for existing customers only. No new customers may subscribe to Prime Saver Service. The contract may not be extended under this Catalog, however; the customer may make changes to the existing service as long as no new service lines/elements are added.

³⁵ Limited to existing customers as of June 16, 1998.

SERVICES LIMITED TO EXISTING CUSTOMERS

F. REGIONAL TOLL BUSINESS PLAN³⁶

1. General

The Regional Toll Business Plan offers to business customers a flat rate pricing, available 24 hours a day, seven days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.

The billing option available is a Month-to-Month or a two or three year contract. Calls will be billed in 60-second increments.

There is a monthly recurring charge for the Regional Toll Business Plan. There is no nonrecurring charge associated with this calling plan.

2. Conditions

The Regional Toll Business Plan applies to the following calls:

Direct Dialed Station-to-Station

Operator Handled Station-to-Station

Operator Handled Person-to-Person

Operator Surcharges are applicable under this calling plan (See Section 2, A, 5).

³⁶ Limited to existing customers as of June 16, 1998.

SERVICES LIMITED TO EXISTING CUSTOMERS

F. REGIONAL TOLL BUSINESS PLAN³⁷ (Continued)

2. Conditions – (Continued)

Upon completion of a term period, the service is terminated and the customer must select a toll service offering available to new customers.

Early Termination Charges will apply in the event the Regional Toll Business Plan is terminated by the customer prior to completion of the term period. The customer will be liable for the remainder of the months selected in the plan.

Early Termination Charge - \$25.00 X number of months remaining in the term period selected

3. Rates

Monthly Recurring Charge, per line \$5.00

Minute of Use Charges

	<u>Rate Per Minute</u>
Month-to-Month	\$0.16
2 Year Term	0.14
3 Year Term	0.13

³⁷ Limited to existing customers as of June 16, 1998.

SERVICES LIMITED TO EXISTING CUSTOMERS

G. INTRALATA TOLL BOT PLAN³⁸

1. RATES

a. A Nonrecurring Record Change Charge of \$10.00 is applicable for establishment of, or changes in, Intralata Toll BOT Plan.

b. Usage Charges:

	<u>Monthly Rate</u> <u>Initial Hour</u>	<u>Each Additional</u> <u>Minute</u>
Intralata Toll BOT Plan	\$9.00 ³⁹	\$0.1300

³⁸ Limited to existing customers as of March 29, 2000.

³⁹ Includes first 60 minutes or fraction of 60 minutes.

SERVICES LIMITED TO EXISTING CUSTOMERS

G. INTRALATA TOLL BOT PLAN⁴⁰ (Continued)

2. SPECIAL CONDITIONS

- a. Intralata Toll BOT Plan is an optional calling plan for one-way originating Direct Dial Station-to-Station intrastate intraLATA messages offered to residential local exchange customers. For all other classes of messages other than Direct Dial Station-to-Station, the appropriate calling rates and charges as specified in the Message Telecommunications Service Catalog apply.
- b. Direct Dial Station-to-Station service is that service where the person originating the call from other than a public (coin or coinless) pay telephone dials the telephone number desired and the call is completed without the assistance of a telephone company operator and the call is not billed to a number other than the originating telephone number.
- c. Intralata Toll BOT Plan rates apply to messages or parts of messages included in the Peak and Off-Peak rate periods as specified in General Regulations of this Catalog. Each message is timed by minutes of use with a fraction of a minute being charged as a full minute, which is the minimum billing time. The initial calling period is a cumulative total of 60 minutes per month. Any additional time accumulated is charged for in one-minute increments.
- d. The minimum contract period for Between Friends Service is one month. A customer may only subscribe to one (1) Rate toll option calling plan, per main billing number, at any given time.
- e. This service is furnished subject to the General Regulations found in this Catalog.
- f. The timing of messages is as set forth in General Regulations of this Catalog.

⁴⁰ Limited to existing customers as of March 29, 2000.

SERVICES LIMITED TO EXISTING CUSTOMERS

H. "10 for \$1 after 10" Service⁴¹

1. Rates

The following rates apply for station customer dialed calls which are dialed and completed by the customer without assistance of a Company operator, from 10 P.M. to, but not including, 8:00 A.M. daily, and between 8:00 A.M. and 10:00 P.M. Saturday and 8:00 A.M. and 5:00 P.M. Sunday between any two points within the Local Access and Transport Area (LATA), except where rates for station customer dialed, evening, night and weekend calls result in lower charge, in which case the lower rate applies:

Initial period rate

each ten minutes or fraction of \$ 1.00

additional period rate
each one tenth minute or fraction of 0.01

2. Special Conditions

- a. In cases where a "10 for \$1 after 10" call extends beyond the "10 for \$1 after 10" period, the normal long distance charges will apply to each additional minute beyond the "10 for \$1 after 10" period. In cases where a normal long distance call extends into the "10 for \$1 after 10" charges will apply to each additional minute with the "10 for \$1 after 10" period.
- b. The services of a Company operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for the call. For exceptions see Class of Calls.
- c. This service only applies if the customer does not have another calling plan.

⁴¹ Limited to existing customers as of March 29, 2000.