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APPLICATION OF REGULATIONS

The regulations set forth herein apply to intrastate services and facilities furnished within the state of Oregon by Ziply Fiber Northwest, LLC d/b/a Ziply Fiber, hereinafter referred to as the Company, subject to the jurisdiction of the Oregon Public Utilities Commission.

No officer, employee, or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or canceled only with the consent or approval of the Commission.

The Company furnishes exchange service and interexchange service throughout the territory it serves, as shown by its filed rates, regulations, and maps. The Company also furnishes interexchange toll service to the territory served by connecting companies, subject to their rates and regulations.

The Company must notify its customers and the Commission thirty (30) days in advance of any rate increase for IntraLATA Toll service for any customer.¹

¹ In accordance with OPUC Order No. 02-359, UD 13, entered May 31, 2002.

EXPLANATION OF SYMBOLS

Whenever tariff sheets are filed, changes will be identified by the following symbols:

- (C) To signify changed listing, condition, rule or regulation
- (D) To signify discontinued material
- (I) To signify increase
- (M) To signify material transferred from one sheet to another sheet of the same or a different schedule with no change in text, rate, condition, rule or regulation
- (N) To signify new material
- (R) To signify reduction
- (T) To signify change in text but no change in rate, condition, rule or regulation

1. INTRALATA TOLL SERVICES

<p>A. <u>General</u></p> <p>1. <i>Applicability</i></p> <p>Applicable to intraLATA toll services furnished or made available by this Company between its points and between its points and points reached over facilities of connecting companies.</p>	
<p>2. <i>Territory</i></p> <p>IntraLATA toll services are furnished or made available between respective rate centers located within the State of Oregon.</p>	
<p>B. <u>General Regulations</u></p> <p>1. <i>Application of Regulations</i></p> <p>The regulations set forth herein apply to intrastate services and facilities furnished within the State of Oregon by ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereinafter referred to as the Company, subject to the jurisdiction of the Public Utility Commission of Oregon.</p>	
<p>No officer, employee, or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or canceled only with the consent or approval of the Commission.</p>	
<p>2. <i>Priority of Services</i></p> <p>When a shortage of facilities exists, MTS will be established before other services. However, the duration of MTS calls may be limited due to facility shortages caused by emergency conditions.</p>	
<p>3. <i>Liability</i></p> <p>In view of the fact that the customer has exclusive control of his communications, over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations specified in the following paragraphs.</p>	
<p>The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in facilities occurs.</p>	

1. INTRALATA TOLL SERVICES

<p>The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.</p>	
<p>When the facilities of other carriers are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other carrier.</p>	
<p>4. Toll Service Charges</p> <p>The toll service charges specified in this Price List are in payment for all service furnished between the calling and the called stations.</p>	
<p>5. Use</p> <p>a. Use of Service</p> <p>Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions as stated herein.</p>	
<p>b. Abuse and Fraudulent Use</p> <p>The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:</p> <ul style="list-style-type: none">- The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;	
<ul style="list-style-type: none">- The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;	
<ul style="list-style-type: none">- The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;	
<ul style="list-style-type: none">- The use of profane or obscene language;	
<ul style="list-style-type: none">- The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.	

1. INTRALATA TOLL SERVICES (Continued)

<p>c. Use of Service for Unlawful Purposes</p> <p>The Company shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official charged with the enforcement of the law stating that the service is being used or will be used in order to violate or to aid and abet the violation of the law, is sufficient to constitute reasonable cause.</p>	
<p>Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that use shall be subject to the provisions as stated.</p>	
<p>6. <i>Obligation of the Customer</i></p> <p>The calling party shall establish his identity in the course of any communication as often as may be necessary.</p>	
<p>The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.</p>	
<p>Where mobile radiotelephone stations are involved the party in the vehicle placing or receiving a call shall inform the mobile service operator upon request as to the state in which the vehicle is located at the time of placing or receiving the call.</p>	
<p>7. <i>Chargeable Time (Timing of Messages) for IntraLATA Toll Services</i></p> <p>Chargeable time begins when connection is established between the calling and called station. For person-to-person calls, the timing of a call begins when the calling station is connected to a specified person, station or an agreed upon alternate.</p>	
<p>Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telecommunications network.</p>	
<p>Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate rate for the portion of the message occurring in each period.</p>	
<p>It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.</p>	
<p>MTS Service Rates are quoted in terms of initial and additional minutes.</p> <ul style="list-style-type: none">- The initial minute is the first minute or any fraction thereof, after connection is made.	
<ul style="list-style-type: none">- The additional minute is each minute or any fraction thereof, after the initial minute.	

1. INTRALATA TOLL SERVICES (Continued)

<p>8. Advance Payments</p> <p>At the time an application for service is made, an applicant may be required to pay an amount equal to at least one (1) month's service plus nonrecurring charges that may be applicable.</p>	
<p>Federal, State, or Municipal governmental agencies may not be required to make advance payments.</p>	
<p>9. Deposits</p> <p>See the Company's Local Exchange tariff.</p>	
<p>10. Late Payment Charge</p> <p>A late payment charge, at a rate prescribed by the Commission, may be applied to unpaid balances carried forward to the customers' next month's bill. Regulations involving late payment charges are included in Sub-chapter 860-21-126 of the Oregon Administrative Rules (OAR). The text of the OAR is available for customer inspection upon request.</p>	
<p>11. Returned Payment Charge</p> <p>For payment returned by a bank to the Company, refer to the Company's Local Exchange tariff, General Regulations.</p>	
<p>If such a payment is received in payment of a delinquent account, the Company may disconnect service immediately as if no payment had been received. Such disconnections shall not take place on a day before a weekend, or holiday or on a weekend or holiday without prior consent of the Public Utility Commissioners. The Company may require payment of such an account to be made in cash before service is restored.</p>	
<p>12. Temporary Suspension of Service</p> <p>The Company may temporarily suspend service in the event the customer fails to pay any amounts due. Service may also be temporarily suspended for violation of any regulation governing the furnishing of telephone service. Such suspension shall not be made until at least five (5) days following written notification to the customer of the intention to suspend service. The notice shall also state that permanent disconnection will follow within ten (10) days unless full payment of any overdue amount or any other obligation is made. It shall be indicated on the written notice of suspension that the customer has the right to appeal the action to the Public Utility Commission.</p>	
<p>13. Payment Arrangements</p> <p>The customer is responsible for payment of all charges for services furnished, due on receipt of the bill. This responsibility includes charges for all:</p> <ul style="list-style-type: none">- Calls originated at the customer's station.- Calls accepted at the customer's station.- Authorized calls billed to the customer's station.	

1. INTRALATA TOLL SERVICES (Continued)

<p>14. Resale of Service</p> <p>The Company will allow resale of a service only after the parties seeking this service have prior authorization to operate as a "Competitive Telecommunications Services Provider" from the Oregon Public Utility Commission to resell the service.</p>	
<p>15. Rate Centers</p> <p>Vertical and horizontal coordinates for the rate centers in the Oregon LATAs are shown in ZiPLY Fiber FCC Tariff 2.</p>	
<p>16. Limited Conversation</p> <p>The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.</p>	
<p>17. Maintenance and Repair</p> <p>All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this Price List.</p>	
<p>The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction, neglect, carelessness, or any other cause except from fire or unavoidable accidents.</p>	
<p>Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing, or removing any part of the Company's facilities.</p>	
<p>18. Allowance for Interruptions</p> <p>In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Company.</p>	
<p>The allowance will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service interrupted.</p>	
<p>C. Definitions</p> <p>1. Access Line</p> <p>A circuit between a switching center and a subscriber premise which includes a standard network interface (SNI).</p>	

1. INTRALATA TOLL SERVICES

<p>2. <i>Collect Call</i></p> <p>A billing arrangement by which the charge for a call may be reversed provided the call is accepted at the called station.</p>	
<p>3. <i>Communications Systems</i></p> <p>As used in this Price List, channels and other facilities that are capable of communications between customer provided equipment or Company stations. When used in connection with communication systems provided by an Interexchange Carrier, denotes channels and other facilities.</p>	
<p>4. <i>Company</i></p> <p>Refers to ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber</p>	
<p>5. <i>Customer</i></p> <p>A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests telephone service with the Company at a new or existing location within twenty days after disconnection retains customer status, rather than being considered an applicant.</p>	
<p>6. <i>Hunting Arrangement</i></p> <p>As used in this Price List, a grouping of access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.</p>	
<p>7. <i>Interexchange Carrier (IC)</i></p> <p>Any person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of Interexchange Carriers are normally provided to end users.</p>	
<p>8. <i>Local Access and Transport Area (LATA)</i></p> <p>Geographic area within which the Company provides local and long distance calling services. The Company does not provide calling services between LATAs.</p>	
<p>9. <i>Multiline Terminating System</i></p> <p>Switching equipment(e.g., PBX, Centrex, ACD, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, private line service or communication system.</p>	
<p>10. <i>Rate Center</i></p> <p>A specified geographical location within an exchange area (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.</p>	

II. INTRALATA TOLL SERVICES

<p>11. Service Terminating Arrangement</p> <p>The term "Service Terminating Arrangement" denotes company-provided equipment, which terminates exchange telephone service, used for MTS at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of exchange telephone service. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.</p>	
<p>12. Standard Network Interface (SNI)</p> <p>The demarcation point that separates the Company owned facilities and the customer's wiring. The SNI is that point on the customer's premises where all premises services are connected to the telecommunications network via Company or customer owned facilities/wire. The SNI is a standard F.C.C. registration jack or its equivalent, which is provided, installed, owned and maintained by the Company at the customer's premises. A SNI is:</p> <ul style="list-style-type: none">- the point of termination at a customer's premises or- the point of termination in a Company central office for connection to Company provided switching equipment or	
<p>13. Switching Equipment</p> <p>Equipment which performs the functions of establishing and releasing connections between:</p> <ul style="list-style-type: none">- two (2) or more Company provided services, or- Company provided service or services and a communications system or systems provided by the customer or Interexchange Carrier.	
<p>14. Usage Sensitive Tapered Schedule</p> <p>A rate schedule, which applies hourly rates for each additional hour of use. Rates decrease at defined levels of use, called taper points.</p>	
<p><u>D. Message Telecommunications Service</u></p> <p>1. Description</p> <p>Message Telecommunications Service (MTS) applies to all calls made between two (2) or more rate centers within a Local Access and Transport Area (LATA). MTS provides telecommunications beyond the local calling area. MTS charges cover the service furnished between the calling and called stations. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.</p>	

1. INTRALATA TOLL SERVICES (Continued)

<p>2. Class of Calls</p> <p>There are four (4) classes of calls. Charges apply according to the class of call the calling station selects². The call classes are:</p> <p>a. Direct Dial Station-to-Station</p> <p>Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by equipment. Direct Dial Station-to-Station also applies when the operator:</p> <ul style="list-style-type: none"> - records the calling telephone number for areas without automatic recording equipment; 	
<ul style="list-style-type: none"> - reaches the called telephone number because of trouble on the network or because dial completion is not available; 	
<ul style="list-style-type: none"> - places a call for a calling party who is identified as being handicapped and is unable to dial the call because of that handicap; 	
<ul style="list-style-type: none"> - re-establishes a dialed call when there is a service fault that interrupts a call after the called person has been reached. 	
<p>b. Operator-Handled Person-to-Person</p> <p>Applies when calls are completed with the assistance of an operator and may include calls billed to a third number or sent collect. (See exceptions under Customer Dialed Station-to-Station and Operator-Handled Person-to-Person.)</p> <ul style="list-style-type: none"> - A person; 	
<ul style="list-style-type: none"> - A mobile station; 	
<ul style="list-style-type: none"> - A station, department or office reached through a company of customer-provided PBX attendant. 	
<p>Person-to-Person also applies when the calling party:</p> <ul style="list-style-type: none"> - cannot speak to the intended person or station but agrees to speak to someone else; - requests an operator to make arrangements with a person to receive a call at a specified time. 	

² Operator Services are furnished to customers upon request to assist in the completion of calls. Surcharges for Operator Handled Services are in addition to all other applicable charges. Operator Handled Service Charges are applicable to each outgoing message billed. See applicable section of this Price List for rates.

<p>c. Coin Telephone Station-to-Station</p> <p>Applies when a call originates from a coin telephone.</p>																										
<p>3. <i>Application of Rates</i></p> <p>Toll rates are applied on a per minute basis by class of service. Rates are quoted in terms of each minute or any fraction thereof.</p> <p>a. Determination of Appropriate Rate</p> <p>Rates for each minute for all classes of service are listed beginning in this section. In addition, Operator Service Charges are applicable.</p> <p>The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station.</p>																										
<p>b. Rate Periods</p> <p>Peak and Off-Peak rates apply as follows:</p> <table border="0" data-bbox="345 921 1451 1140"> <thead> <tr> <th></th> <th colspan="3"><u>Time Applicable</u></th> <th></th> </tr> <tr> <th><u>Rates</u></th> <th><u>From</u></th> <th><u>To</u></th> <th colspan="2"><u>Days Applicable</u></th> </tr> </thead> <tbody> <tr> <td>Peak</td> <td>7:00 am</td> <td>6:59 pm</td> <td colspan="2">Monday through Friday</td> </tr> <tr> <td>Off-Peak</td> <td>7:00 am</td> <td>6:59 pm</td> <td colspan="2">Monday through Friday</td> </tr> <tr> <td></td> <td>12:00 am</td> <td>11:59 pm</td> <td colspan="2">Saturday, Sunday and Holidays</td> </tr> </tbody> </table>		<u>Time Applicable</u>				<u>Rates</u>	<u>From</u>	<u>To</u>	<u>Days Applicable</u>		Peak	7:00 am	6:59 pm	Monday through Friday		Off-Peak	7:00 am	6:59 pm	Monday through Friday			12:00 am	11:59 pm	Saturday, Sunday and Holidays		
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<p>c. Holidays</p> <p>Off-Peak rates apply all day (12:00 a.m. to 11:59 p.m.) on the following holidays:</p> <table border="0" data-bbox="345 1323 1083 1509"> <tbody> <tr> <td>New Year's Day</td> <td>January 1</td> </tr> <tr> <td>President's Day</td> <td>3rd Monday in February</td> </tr> <tr> <td>Independence Day</td> <td>July 4</td> </tr> <tr> <td>Labor Day</td> <td>1st Monday in September</td> </tr> <tr> <td>Thanksgiving Day</td> <td>4th Thursday in November</td> </tr> <tr> <td>Christmas Day</td> <td>/December 25</td> </tr> </tbody> </table>	New Year's Day	January 1	President's Day	3 rd Monday in February	Independence Day	July 4	Labor Day	1 st Monday in September	Thanksgiving Day	4 th Thursday in November	Christmas Day	/December 25														
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Christmas Day	/December 25																									
<p>d. Timing of Messages – Chargeable Time</p> <p>On Direct Dial Station-to-Station and Operator-Handled Station-to-Station, the timing of a call begins when the calling and called stations are connected.</p>																										
<p>On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.</p>																										

1. INTRALATA TOLL SERVICES (Continued)

<p>The timing for all calls ends when the calling party hangs up the telephone. If the called party hangs up, but the calling party does not, the timing of the call ends when the automatic timing equipment or the operator releases the network connection.</p>	
<p>When exchange telephone service used for MTS is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminated in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.</p>	
<p>MTS service rates are quoted in terms of each minute or any fraction after connection is made.</p>	
<p>The timing of a call does not include time lost because of service faults or defects that are reported to the Company.</p>	
<p>In cases where a message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two (2) rate periods, the rate in effect at the start of that minute applies.</p>	
<p>The accumulated minute charges will be rounded up to the nearest whole cent for each billed message except for Coin Telephone Station-to-Station, which will be rounded up to the nearest nickel.</p>	
<p>e. Collection of Charges</p> <p>Charges for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within a LATA may be placed on the following basis:</p> <ul style="list-style-type: none"> - Billed against or collected from the called telephone number, except a coin telephone number (i.e., charges may be reversed), if the charges are accepted at the called station. If the call is from a coin telephone, the charge may be accepted but must be billed to a third number; otherwise, the called station must originate a new call. 	
<ul style="list-style-type: none"> - Billed against or collected from a third telephone number or account, except a coin telephone number, anywhere in the United States or Canada where such billing is accepted at the third telephone number. The third number must be an authorized telephone number as determined by the Company. 	
<p>f. Rates Applicable for Hearing or Speech Impaired Persons</p> <p>Persons who have been certified by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency as having a hearing or speech impairment which precludes oral communications, and who have and use a Telecommunications device for visual communications, must present written certification of the speech or hearing impairment to the Company Business Office which serves the residence of the certified person.</p>	

1. INTRALATA TOLL SERVICES (Continued)

Upon request, the Company Business Office will provide a certification form for use by the applicant.			
Persons who have been certified will receive a Peak rate adjustment on Direct Dial Station-to-Station service calls which do not require the intervention of an operator. The adjustment is applied to Direct Dial Station-to-Station message toll service. This adjustment is not applicable to any Discount Calling Plans.			
Calls placed during the Peak rate period will be charged for at the Off-Peak rate.			
Calls placed during the Off-Peak rate period will be charged for at the Off-Peak rate.			
The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to Direct Dial Station-to-Station charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one residence telephone exchange service.			
4. Rates			
a. Direct Dial Station-to-Station			
	Each Minute (Sent-Paid)		
	<u>Residence</u>	<u>Business</u>	
(1) Peak Rate	\$.16	\$.115	
(2) Off-Peak Rate	.12	.08	
(3) Resale ³			
Resale of MTS Station-to-Station is provided at a discount of five percent (5%). This discount applies only to MTS Station-to-Station service and does not include associated services. The resale provisions will be available upon the completion of Company and reseller arrangements. The reseller must demonstrate to the Company its authorization from the Oregon Public Utility Commission to resell the service.			

³ The pricing set forth in the Price List is for interim purposes only and does not represent nor is it intended to be a final rate as contemplated by Sections 251 and 252 of the Telecommunications Act of 1996.

1. INTRALATA TOLL SERVICES (Continued)

b. Operator-Handled Station-to-Station			<u>Each Minute</u> ⁴	
	<u>Residence</u>	<u>Business</u>		
(1) Peak Rate	\$.16	\$.115		
(2) Off-Peak Rate	.12	.08		
c. Operator-Handled Person-to-Person			<u>Each Minute</u> ⁵	
	<u>Residence</u>	<u>Business</u>		
(1) Peak Rate	\$.16	\$.115		
(2) Off-Peak Rate	.12	.08		
d. Coin Telephone Station-to-Station ⁶			<u>Each Minute</u> ²	
	<u>Residence</u>	<u>Business</u>		
(3) Peak Rate	\$.16	\$.115		
(4) Off-Peak Rate	.12	.08		
E. <u>Discount Calling Plans</u>				
1. <i>Conditions</i>				
General:				
Discount Calling Service is an optional intrastate IntraLATA Message Toll Telephone Service offered to business and residence exchange customers in Company exchanges.				

⁴ In addition to the Operator-Handled Station-to-Station Rate, a per message charge for Operator-Handled Station-to-Station Service is applicable. See Operator Assistance Service Charges in this Price List.

⁵ In addition to the Operator-Handled Person-to-Person Rate, a per message charge for Operator-Handled Person-to-Person Service is applicable. See Operator Assistance Service Charges in this Price List.

⁶ Usage will be rounded up to the nearest nickel.

1. INTRALATA TOLL SERVICES (Continued)

The service provides an alternate rate treatment for Message Toll Telephone Service calls to exchanges within the customer's LATA.	
The service is applicable to customer dialed station-to-station and operator assisted calls as described in Message Telecommunications Service – Class of Calls, in this section, <i>II.D.2</i> .	
Discount Calling Plan rates will apply to the message toll portion of the call only. Operator Surcharges will be applied as set forth in this section.	
These discounts are applicable to the Discount Calling Plans only and do not apply to any other Company offered plan.	
A customer may only subscribe to one Discount Calling Plan per main billing number at any given time.	
Local and EAS calls do not apply to the Discount Calling Plans.	
One (1) month minimum billing is not required when subscribing to Regional Toll Call Plan for Business or Residence.	
The service is not offered in connection with coin telephone services.	
The application of usage rates and timing of messages is set forth in the General Regulations of the Local Exchange tariff.	
Regional Toll Call Residential Plan is a discount 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to residence customers in Company exchanges.	
<p>This Plan provides a discount on Long Distance Message Telecommunications Service calls to exchanges within the customer's LATA. The discount applies when the customer exceeds the required toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with the Regional Toll Call Residential Plan. The Plan is applicable to the following classes of calls:</p> <ul style="list-style-type: none">- Direct Dialed Station-to-Station- Operator-Handled Station-to-Station- Operator-Handled Person-to-Person	
All usage of a multiline subscriber with MTS billed on one billing number is included in the service.	
The application of usage rates and timing of messages is specified in the Message Telecommunications Service, Section <i>II.D.</i> , of this Price List.	
Regional Toll Call Residential Plan discount percentage applies to the message toll portion of that call and to the Operator Assisted Services Charges, if applicable.	

1. INTRALATA TOLL SERVICES (Continued)

The discount is applicable to the Regional Toll Call Residential Plan only and does not apply to any other Company offered plan.									
The discount percentage is in addition to the applicable time-of-day discounts specified in the Message Telecommunications Service, Section <i>II.D.</i> , of this Price List.									
Discounts shown in the Regional Toll Call Residential Plan will include monthly usage (including service charges and operator service charges) for calls offered in the Message Telecommunications Service, Section <i>II.D.</i> , of this Price List that are carried and billed by the Company.									
In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.									
<p>2. Regional Toll Call Residential Plan</p> <p>Rates:</p> <p>Residence customers, who subscribe to the Regional Toll Call Residential Plan, will receive the following percentage discounts if their total monthly toll dollar amount meets and/or exceeds the following specified amounts. The monthly toll dollar amounts are rated from the Message Telecommunications Service, Section <i>II.D.</i>, of this Price List.</p> <table> <tr> <th><u>Monthly Toll Usage Charges</u></th><th><u>Discount</u></th></tr> <tr> <td>\$0.00 - \$9.99</td><td>0%</td></tr> <tr> <td>10.00 – 24.99</td><td>0%</td></tr> <tr> <td>25.00 and above</td><td>25%</td></tr> </table>		<u>Monthly Toll Usage Charges</u>	<u>Discount</u>	\$0.00 - \$9.99	0%	10.00 – 24.99	0%	25.00 and above	25%
<u>Monthly Toll Usage Charges</u>	<u>Discount</u>								
\$0.00 - \$9.99	0%								
10.00 – 24.99	0%								
25.00 and above	25%								
No Installation, Move, or Change Charges, as specified under the Nonrecurring Charge section of the Local Exchange tariff will apply when subscribing to this plan.									
<p>Customers have the option to choose their preferred Peak calling hours for Monday through Friday. The choices are:</p> <p>5:00 am to, but not including 5:00 pm 6:00 am to, but not including 6:00 pm 7:00 am to, but not including 7:00 pm 8:00 am to, but not including 8:00 pm</p>									
Off-Peak rates shall apply to all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in Application of Rates, Section <i>II.D.3.</i> .									

1. INTRALATA TOLL SERVICES (Continued)

3. Flat Rate Calling Plan for Residence		
a. Conditions		
Flat Rate Calling Plan for Residence offers to residence customers a flat rate, available twenty-four (24) hours a day, seven (7) days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.		
Calls will be billed in minute increments.		
Flat Rate Calling Plan for Residence applies to the following calls:		
<ul style="list-style-type: none">- Direct Dialed Station-to-Station- Operator Handled Station-to-Station- Operator Handled Person-to-Person		
Operator Surcharges are applicable under this calling plan (see applicable section).		
b. Rates		
Flat Rate Calling Plan for Residence		
Per minute billing, each minute	\$.10	
Monthly Recurring Charge	2.99	
4. Regional Toll Business Plan		
a. Conditions		
There is no monthly rate or nonrecurring charge associated with this service.		
Discounts shown in the Regional Toll Call Plans will include monthly usage (including service charges and operator service charges) for calls offered in the Message Telecommunications Service, Section II.D., of this Price List that are carried and billed by the Company.		
In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.		

1. INTRALATA TOLL SERVICES (Continued)

Termination Liability:		
At the expiration of a term commitment period, the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same term commitment period, converts to a different term commitment period, or discontinues service.		
During a term commitment period, the customer may elect to convert to a new term commitment period of the same or different length. Conversion to a new term commitment period will be allowed without penalty if the expiration date of the new term commitment period is later than the expiration date of the existing term commitment period.		
In the event the Regional Toll Business Plan is terminated by the customer prior to completion of the one (1), two (2), or three (3) year term commitment period, the customer shall be liable for the termination liability (TL). The customer shall be required to make the immediate payment of the following applicable amount:		
Termination Liability Charge:		
One Year Term Commitment	\$100.00	
Two Year Term Commitment	200.00	
Three Year Term Commitment	300.00	
b. Rates ⁷		
Rate table that the discount applies to:		
	Initial <u>18 Seconds</u>	Each Additional <u>One-Tenth Minute</u>
Peak Rates	\$.0345	\$.0115
Off-Peak Rates	.024	.008

⁷ See Conditions, II.E.4.a., for Termination Liability.

1. INTRALATA TOLL SERVICES (Continued)

Regional Toll Business Plan Discounts:				
Business customers				
Monthly Toll Usage Charges	Month-to- Month Discount	1-year Discount ⁸	2-Year Discount ⁸	3-Year Discount ⁸
\$.01 – 24.99	0%	10%	15%	20%
25.00 – 99.99	10%	15%	20%	25%
100.00 – 199.99	15%	20%	25%	30%
200.00 and over	20%	25%	30%	35%
5. Flat Rate Business Plan				
a. Conditions				
Flat Rate Business Plan offers to business customers a flat rate, available twenty-four (24) hours a day, seven (7) days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.				
Sub-minute rating will be utilized for the timing and rating of the Flat Rate Business Plan. Sub-minute rating consists of rating the initial 18 seconds of each call with an "Initial 18 Seconds" rate, and then rating each 6-second increment thereafter with an "Additional 6 Seconds" rate.				
There is no monthly recurring charge or nonrecurring charge associated with this calling plan.				
Flat rate Business Plan applies to the following calls:				
<ul style="list-style-type: none"> - Direct Dial Station-to-Station - Operator Handled Station-to-Station - Operator Handled Person-to-Person 				
Operator Surcharges are applicable under this calling plan (see applicable section).				

⁸ See Conditions, II.E.4.a., for Termination Liability.

1. INTRALATA TOLL SERVICES (Continued)

<p>b. Rates</p> <p>Flat Rate Business Plan, per subminute billing</p> <table> <tr> <th>Initial <u>18 Seconds</u></th> <th>Each Additional <u>6 Seconds</u></th> </tr> <tr> <td>\$.027</td> <td>\$.009</td> </tr> </table>	Initial <u>18 Seconds</u>	Each Additional <u>6 Seconds</u>	\$.027	\$.009	
Initial <u>18 Seconds</u>	Each Additional <u>6 Seconds</u>				
\$.027	\$.009				
<p>6. <i>Unlimited IntraLATA Toll Usage Plan for Business</i></p> <p>a. General</p> <p>The Unlimited IntraLATA Toll Usage for Business plan is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS), Customized Multi-line Telephone Service or Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit.</p>					
<p>b. Conditions</p> <p>Monthly rates for Unlimited IntraLATA Toll Usage for Business apply per line in addition to Business One-Party including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service monthly line rates.</p>					
<p>All regulations applicable to Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage for Business plan.</p>					
<p>Unlimited IntraLATA Toll Usage for Business is only available to business customers who subscribe to the Company as their carrier for all local and intraLATA toll calls.</p>					
<p>Unlimited IntraLATA Toll Usage for Business is available to business customers who subscribe to twenty-five (25) or fewer Company lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage for Business for a maximum of ten (10) lines per customer location.</p>					

1. INTRALATA TOLL SERVICES (Continued)

<p>Unlimited IntraLATA Toll Usage for Business plan is not available with the following services:</p> <ul style="list-style-type: none">Flexible Digital Channel ServiceISDN Basic ServiceISDN Primary ServiceRemote Call Forward ServiceEnhanced Call Forward Service – Personal NumberAuto Call Distribution (ACD/UCD)PBX TrunksForeign Exchange ServiceForeign Central Office ServiceCustomer Owned Pay Telephone (COPT)Optional Measured ServicePremium Calling PlanToll Block	
<p>Unlimited IntraLATA Toll Usage for Business plan does not apply to the following calls or services:</p> <ul style="list-style-type: none">Operator Assist Station-to-Station ServiceOperator Assist Person-to-Person ServiceDirectory Assistance Service (Local and National)Dial It ServiceWide Area Telecommunications and 800 Service3-Way Calling (per activation)*69 Call Return (per activation)	
<p>Unlimited IntraLATA Toll Usage for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.</p>	
<p>Unlimited IntraLATA Toll Usage for Business is available with Month-to-Month or for a one (1) year term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive one (1) year terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a sixty (60) day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided thirty (30) days' notice of any change.</p>	

1. INTRALATA TOLL SERVICES (Continued)

In the event the customer terminates service within the first sixty (60) days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after sixty (60) calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of twenty-five percent (25%) of the monthly recurring charge for the remainder of the term per line.	
An early termination charge will not apply under the following circumstances.	
<ul style="list-style-type: none"> - Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; 	
<ul style="list-style-type: none"> - Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or 	
<ul style="list-style-type: none"> - Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment. 	
c. Rates	
	Monthly Rate <u>Business</u>
Unlimited IntraLATA Toll Usage Plan for Business ^{9,10,11}	
Month-to-Month	\$12.00
One Year Term Option	8.00

⁹ Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services.

¹⁰ For Business customers with twenty-five (25) or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location.

¹¹ Service Charges, as set forth in Section IV., are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service.

2. PACKAGED/BUNDLED SERVICES

A. <u>Regional Calling Value or Regional Essentials – Grandfathered as of May 17, 2019</u>	
1. <i>General</i>	
These offerings are a combination of services available as a package to residential customers only.	
2. <i>Services</i>	
a. Regional Calling Value includes the following services:	
(1) Flat-rated network access line	
(2) Extended Area Service	
(3) The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:	
Service Order Charge – Initial and Central Office Connection Charge – Residence (Network Access Services Tariff P.U.C. OR No. 18.)	
Service Order Charge – Subsequent and if applicable Central Office Connection Charge - Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18.)	
(4) Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)	
b. Regional Essential includes the following services:	
(1) The services listed above under Regional Calling Value Service and up to three (3) vertical services:	
(2) Caller ID	
(3) Call Waiting Cancel Call Waiting	
(4) In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price:	
Calling Services – Nonrecurring Charge, per order (Statewide Price List - Oregon, Section VII.)	
(5) A Feature Package that includes Call Forwarding and 3-Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).	
3. <i>Conditions</i>	
Regional Calling Value or Regional Essentials is only available on flat-rated single-line residential service.	

2. PACKAGED/BUNDLED SERVICES

<p>Regional Calling Value or Regional Essentials is not available:</p> <ul style="list-style-type: none"> with any other package or bundled offering on the same line; with ISDN service; with affiliate discounts; with optional toll discount calling plans 		
<p>Feature Package ¹²</p> <p>The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.</p>		
<p>If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.</p>		
<p>4. <i>Rates</i></p>	<p>Monthly Rate ¹³</p>	
Regional Calling Value	\$38.04 ¹²	(l)
Regional Essentials	40.04	(l)

¹² Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Northwest Fiber, LLC Post Rates, Terms and Conditions.

¹³ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

2. PACKAGED/BUNDLED SERVICES

B. Residential Customers

Multi Package Residential Offer – Grandfathered as of May 17, 2019

Monthly
Rate

Option A

\$16.00 ¹⁴

Anonymous Call Block/Rejection
*66 Busy Number Redial
*69 Call Return
Selective Call Rejection
Caller ID with Name
Basic Call Forward
Call Waiting/Cancel Call Waiting
Call Waiting ID ¹⁵

Distinctive Ring
Priority Call
Selective Call Acceptance
Selective Call Forward
Speed Call 8 ¹⁶
3-Way Calling

Option B

\$9.00 ¹⁴

*69 Call Return
Selective Call Rejection
Basic Call Forward
Call Waiting/Cancel Call Waiting

Speed Call 8 ¹⁶
3-Way Calling

¹⁴ The Nonrecurring Charge per order does not apply to this service.

¹⁵ Offered where facilities are available.

¹⁶ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES (Continued)

C. <u>Residential/Business Customers</u>		
1. <i>Two Feature Packages</i>		
	<u>Residence</u> ¹⁷	<u>Business</u>
Two feature packages ¹⁸ same line	\$3.25 ¹⁷	\$3.25
Call Waiting/Cancel Call Waiting, Basic Call Forward		
Basic Call Forward, 3-Way Calling		
2. <i>Three Feature Packages</i>		
	<u>Residence</u> ¹⁷	<u>Business</u>
Three feature packages ¹⁸ same line	\$3.50 ¹⁷	\$3.50
Speed Call 8 ¹⁹ Call Waiting/Cancel Call Waiting, Basic Call Forward		
Call Waiting/Cancel Call Waiting, 3-Way Calling Speed Call 8 ¹⁹		
Call Waiting/Cancel Call Waiting, Basic Call Forward, 3-Way Calling		

¹⁷ Grandfathered as of May 17, 2019.

¹⁸ Offered where facilities are available.

¹⁹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES (Continued)

D. <u>Business Customers</u>	
1. <i>Conditions</i>	
a. 150 Satellite Channel programming PAC	
This service offers a discount of thirty percent (30%) off the rates to business customers who subscribe to individual Calling Services as specified under Rates - Individual Services and Custom Local Area Signaling Service. This discount applies only when the customer subscribes to three (3) or more of the following services:	
*66 Busy Number Redial *69 Call Return Selective Call Rejection Basic Call Forward Call Waiting/Cancel Call Waiting Caller ID with Name Caller ID – Number Only Distinctive Ring Priority Call Selective Call Acceptance Selective Call Forward Speed Call 8 ²⁰ and 30 3-Way Calling	
If three (3) or more eligible individual services are ordered per customer account, the discount will apply on rates of all eligible services. The threshold of three (3) eligible services is figured on a per account basis instead of per line.	
If the customer removes a service(s) such that the total subscription becomes less than three (3), the discount will be discontinued.	
A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.	

²⁰ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES (Continued)

<p>b. Feature Plan – Business</p> <p>Features Plan – Business Basic, Complete, and Deluxe Packages offer business customers discount rates off the individual Calling Services based on selection of one of the following term agreement periods ²¹:</p> <p>One year commitment Two year commitment Three year commitment</p>	
<p>c. Package Features ²²</p> <p>(1) Features Plan - Business</p> <p>(a) Business A</p> <p>Call Waiting/Cancel Call Waiting 3-Way Calling Caller ID with Name Selective Call Forward</p>	
<p>(b) Business B</p> <p>Call Waiting/Cancel Call Waiting 3-Way Calling Caller ID with Name Enhanced Call Forward</p>	
<p>(2) Features Plan – Business Complete</p> <p>Call Waiting/Cancel Call Waiting 3-Way Calling Caller ID with Name Basic Call Forward</p>	

²¹ If service is terminated within the first sixty (60) days, the customer will be liable for the applicable monthly and service order charges, but Termination Liability will be waived. If service is terminated after sixty (60) days, but prior to completion of the initial term commitment, Termination Liability as outlined in General Regulations, P.U.C. OR No. 18, will apply. If the customer terminates Features Plan – Business to subscribe to Unlimited IntraLATA Toll Usage for Business with Feature Package One, Two or Three on the same line, no termination liability charges will apply.

²² Features within a package may not be substituted for another feature and may not be available in all serving areas.

2. PACKAGED/BUNDLED SERVICES

(3) Features Plan – Business Deluxe			
Call Waiting/Cancel Call Waiting 3-Way Calling Caller ID with Name Basic Call Forward *69 Call Return Distinctive Ring			
2. Rates			
	<u>Monthly Rate</u> ²³		
a. 150 Satellite Channel Programming PAC			
Three (3) or more eligible service	30% Discount		
b. Features Plan – Business	<u>Monthly Rate</u> ^{22, 24}		
Features Plan – Business A			
1 Year	\$11.97		(l)
2 Years	11.14		(l)
3 Years	10.31		(l)
Features Plan – Business B			
1 Year	14.37		(l)
2 Years	13.34		(l)
3 Years	12.31		(l)
Features Plan – Business Complete			
1 Year	11.37		(l)
2 Years	10.59		(l)
3 Years	9.81		(l)
Features Plan – Business Deluxe			
1 Year	14.94		(l)
2 Years	13.86		(l)
3 Years	12.79		(l)

²³ Eligible services are listed in this section. Rates for eligible services are listed in P.U.C. OR No. 18.

²⁴ The Nonrecurring Charge per order does not apply to this service.

2. PACKAGED/BUNDLED SERVICES

3. <i>Unlimited IntraLATA Toll Usage for Business Feature Packages</i>		
a. General Regulations		
These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.		
(1) Feature Package One		
Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or 3-Way Calling. The customer may choose any single feature, a combination of any two (2) of the features, or all three (3) features offered for the same rate.		
(2) Feature Package Two		
Feature Package Two is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging ²⁵ . The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.		
(3) Feature Package Three		
Feature Package Three is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging ²⁶ . The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.		
b. Feature Package Rates ²⁷		
	<u>Monthly Rate</u>	
(1) Feature Package One	\$11.00	(l)
(2) Feature Package Two	17.00	(l)
(3) Feature Package Three	20.00	(l)

²⁵ Voice Messaging is a non-regulated service.

²⁶ One Point Voice Messaging is a non-regulated service.

²⁷ Service Charges, as set forth in P.U.C. OR No. 18, are not applicable for customers ordering these Feature Packages.

2. PACKAGED/BUNDLED SERVICES

<p>E. <u>Local Calling Plan, Local Calling Plan Plus, Region Calling Plan or Regional Calling Extra – Grandfathered as of May 17, 2019</u></p> <p>1. General</p> <p>These offerings are a combination of services available as a package to residential customers only.</p>																	
<p>2. Services</p> <p>a. Local Calling Plan and Local Calling Plan Plus include the following services:</p> <p>(1) Flat-rates network access line</p>																	
<p>(2) Extended Area Service (EAS)</p>																	
<p>(3) Unlimited Local Directory Assistance</p>																	
<p>(4) The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:</p> <p>Service Order Charge – Initial and Central Office Connection Charge – Residence (Network Access Services Tariff P.U.C. OR No. 18).</p> <p>Service Order Charge – Subsequent and if applicable Central Office Connection Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18).</p> <p>Calling Services – Service Charge, per order (Network Access Services Tariff P.U.C. OR No. 18).</p>																	
<p>(5) Local Calling Plan Plus - choice of <u>any</u> of the following Calling Services; Local Calling - choice of any three (3) of the following Calling Services:</p> <table border="0"> <tr> <td>Anonymous Call Block/Rejection</td> <td>Basic Call Forward</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>Distinctive Ring</td> </tr> <tr> <td>*69 Call Return</td> <td>Selective Call Acceptance</td> </tr> <tr> <td>Selective Call Rejection</td> <td>Selective Call Forward</td> </tr> <tr> <td>Caller ID with Name</td> <td>Speed Call 8 ²⁸</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>Speed Call 30</td> </tr> <tr> <td></td> <td>3-Way Calling</td> </tr> <tr> <td></td> <td>Priority Call</td> </tr> </table>	Anonymous Call Block/Rejection	Basic Call Forward	*66 Busy Number Redial	Distinctive Ring	*69 Call Return	Selective Call Acceptance	Selective Call Rejection	Selective Call Forward	Caller ID with Name	Speed Call 8 ²⁸	Call Waiting/Cancel Call Waiting	Speed Call 30		3-Way Calling		Priority Call	
Anonymous Call Block/Rejection	Basic Call Forward																
*66 Busy Number Redial	Distinctive Ring																
*69 Call Return	Selective Call Acceptance																
Selective Call Rejection	Selective Call Forward																
Caller ID with Name	Speed Call 8 ²⁸																
Call Waiting/Cancel Call Waiting	Speed Call 30																
	3-Way Calling																
	Priority Call																

²⁸ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

b. Regional Calling Plan includes the following services:		
(1) The services listed above under Local Calling		
(2) Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)		
(3) Anonymous Call Block/Rejection		
3. <i>Conditions</i>		
Local Calling Plan Local Calling Plan Plus, Regional Calling Plan, or Regional Calling Extra is only available on flat-rated single-line residential service.		
Choices or combinations of Calling Services are subject to availability.		
Local Calling Plan Local Calling Plan Plus, Regional Calling Plan, or Regional Calling Extra is not available:		
<ul style="list-style-type: none"> - with any other package or bundled offering on the same line; - with ISDN service 		
Regional Calling Plan, or Regional Calling Extra is not available for grandfathered foreign exchange customers.		
4. <i>Rates</i>		
	Monthly Rate ²⁹	
Regional Calling Extra	\$52.95	
Regional Calling Plan	47.95	
Local Calling Plan Plus	35.95	
Local Calling Plan	32.95	
F. Reserved for future use		(D)

²⁹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
<p>G. <u>Business Single Line Pack</u></p> <p>1. <i>General</i></p> <p>Single Line Business Pack is an optional business flat-rated usage package with a network access line, calling features and specified non-regulated services offered for a one (1) year or three (3) year term commitment:</p> <p>Single Line Business Pack includes the following:</p> <ul style="list-style-type: none">- One (1) Dial Tone Line with touch-tone- Unlimited local voice usage- Unlimited intraLATA direct distance dialed unassisted toll calling- Choice of zero (0) to five (5) of the following calling features: <p>Call Waiting/Cancel Call Waiting, 3-Way Calling, Basic Call Forward and Caller ID with Name.</p>	

2. PACKAGED/BUNDLED SERVICES

(Additional credit will apply if provisioned with Broadband Service, High Speed Internet or FIOS Service.)	
2. Regulations	
a. Single Line Business Pack is available only where facilities and conditions permit.	
b. Single Line Business Pack is available only to customers who subscribe to the Company for their local usage and intraLATA toll calls.	
c. Single Line Business Pack is available only on a one (1) year or three (3) year term agreement.	
d. Single Line Business Pack is only available to business customers who agree to subscribe to a business unlimited nationwide long distance calling plan through the Company and High-Speed Internet service or FIOS Internet service.	
e. Single Line Business Pack is available to business customers who subscribe to twenty-five (25) or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.	
f. Customers may only have one Single Line Business Pack per account. A maximum of ten (10) lines may have Unlimited Calling either with this plan or any other Unlimited Local or Unlimited Local and Toll Usage product offered by the Company. Customers may not combine this package with the Unlimited Dial tone Line and Unlimited Flexible Telephone System.	
g. Single Line Business Pack is not available with the following services: <ul style="list-style-type: none"> - Centrex or Flexible Telephone System - Flexible Digital Channel Service or Flexible Digital Channel Service - ISDN Service - Remote Call Forward Service - Enhanced Call Forward Service – Personal Number - Auto Universal Call Distribution (ACD/UCD) - PBX Trunks - Foreign Exchange Service - Foreign Central Office Service - Customer Owned Pay Telephone (COPT) - Optional Measured Service - Premium Calling Plan - Toll Block 	
h. Single Line Business Pack is not available in combination with other optional calling plans or virtual private network services.	

2. PACKAGED/BUNDLED SERVICES (Continued)

<p>i. Single Line Business Pack does not apply to the following calls or services:</p> <ul style="list-style-type: none"> - Collect Calls - Time, Lottery and Weather - 555,700, 900, 976 Service - Third Number Billed - Intercept Call Completion - Mass Announcement Services - Directory Assistance - Group Bridging Service - Directory Assistance Calls/Directory Assistance Call Completion - Call Routing Deluxe - Emergency Interrupt - Repeat Calls, Return Calls (per activation) - Person-to-Person - All other operator Handled Calls - 3-Way Calling (per activation) - *66 Busy Number Redial, *69 Call Return, Call Trace (per activation) 	
<p>j. Single Line Business Pack may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.</p>	
<p>k. Details on calls made will not be available for this service.</p>	
<p>l. Service Connection Charges will be waived in the event a class of service change is required in order to have the Single Line Business Pack.</p>	
<p>m. Applicable Service Charges will be waived for customers subscribing to a three (3) year agreement.</p>	
<p>3. Termination Liability</p> <p>a. Single Line Business Pack is offered on a one (1) year or a three (3) year term agreement.</p>	
<p>b. Early termination of Single Line Business Pack term agreement by the customer will result in a one-time flat Termination Charge of:</p> <p>(1) 1-year term agreement:</p> <p style="text-align: center;">\$75.00</p>	

2. PACKAGED/BUNDLED SERVICES (Continued)

<p>(2) 3-year term agreement:</p> <p>\$125 for default within the 1st year of the term \$100 for default within the 2nd year of the term \$75 for default within the 3rd year of the term</p>	
<p>c. If the customer cancels any of the components: the business unlimited nationwide long distance calling plan through Long Distance or Enterprise Solutions or the High-Speed Internet Service or FIOS Internet Service, the remaining components will revert to the individual rate and/or the tariff and/or Statewide Price List rate associated with that component.</p>	
<p>d. If the Dialtone Line (DTL) is removed, the applicable termination charge shown above will apply.</p>	
<p>e. Customer termination of service within the first sixty (60) days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.</p>	
<p>f. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one (1) year or three (3) year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a sixty (60) day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided thirty (30) days' notice of any change. Customers can move from a one-year to a three (3) year term without incurring a penalty.</p>	
<p>g. An early termination charge will not apply under the following circumstances:</p> <p>(1) Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;</p>	
<p>(2) Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or</p>	
<p>(3) Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.</p>	

2. PACKAGED/BUNDLED SERVICES

4. Rates			(I)
	<u>Monthly Rate</u>		
	<u>3-Year Term</u>	<u>1-Year Term</u>	
a. Single Line Business Pack	\$56.00	\$55.00	
	<u>Monthly Discount</u>		
	<u>3-Year Term</u>	<u>1-Year Term</u>	
b. Single Line Business Pack	10.00	0.00	
H. Reserved for future use			(D)
Reserved for future use			(D)
Reserved for future use			(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
I. Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
J. Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)
Reserved for future use	(D)
K. Reserved for future use	(D)
Reserved for future use	(D)

2. PACKAGED/BUNDLED SERVICES

Reserved for future use	(D)						
Reserved for future use	(D)						
Reserved for future use	(D)						
Reserved for future use	(D)						
Reserved for future use	(D)						
Reserved for future use	(D)						
Reserved for future use	(D)						
Reserved for future use	(D)						
L. <u>Digital Phone Essentials</u> 1. <i>General</i> <p>The Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one Residential Local Exchange Network Access Line, a combination of local features and Unlimited Extended Area Service. Customers can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Package</p> <table> <tr> <td>One-Party Network Access Line</td><td>Call Waiting ID</td></tr> <tr> <td>Unlimited Extended Area Service</td><td>Caller ID Number Only</td></tr> <tr> <td>Call Waiting/Cancel Call Waiting</td><td></td></tr> </table>		One-Party Network Access Line	Call Waiting ID	Unlimited Extended Area Service	Caller ID Number Only	Call Waiting/Cancel Call Waiting	
One-Party Network Access Line	Call Waiting ID						
Unlimited Extended Area Service	Caller ID Number Only						
Call Waiting/Cancel Call Waiting							

2. PACKAGED/BUNDLED SERVICES

<p>b. Feature Package</p> <table> <tr> <td>3-Way Calling</td> <td>Basic Call Forward</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>Speed Call 8 ³⁰ or 30</td> </tr> <tr> <td>*69 Call Return</td> <td>Distinctive Ring</td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>Call Forward Busy</td> </tr> <tr> <td>Call Forward No Answer</td> <td>Selective Call Rejection</td> </tr> <tr> <td>Selective Call Forward</td> <td>Priority Call</td> </tr> <tr> <td>Selective Call Acceptance</td> <td></td> </tr> </table>	3-Way Calling	Basic Call Forward	*66 Busy Number Redial	Speed Call 8 ³⁰ or 30	*69 Call Return	Distinctive Ring	Anonymous Call Block/Rejection	Call Forward Busy	Call Forward No Answer	Selective Call Rejection	Selective Call Forward	Priority Call	Selective Call Acceptance		
3-Way Calling	Basic Call Forward														
*66 Busy Number Redial	Speed Call 8 ³⁰ or 30														
*69 Call Return	Distinctive Ring														
Anonymous Call Block/Rejection	Call Forward Busy														
Call Forward No Answer	Selective Call Rejection														
Selective Call Forward	Priority Call														
Selective Call Acceptance															
<p>2. <i>Regulations</i></p> <p>a. The package is available only where facilities and operating systems are available and technically feasible.</p>															
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p>															
<p>c. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.</p>															
<p>d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.</p>															
<p>e. Customers may add or delete any features offered in the package without a service order charge.</p>															
<p>f. No discounts will be given to subscribers that do not use all the features or have some features turned off.</p>															
<p>g. The package is offered on a month-to-month basis.</p>															
<p>h. The package will appear as a single line item on the bill.</p>															
<p>i. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.</p>															
<p>j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.</p>															
<p>k. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.</p>															

³⁰ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

<p>I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials while they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for a reduced rate.</p> <p>(1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>									
<p>(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>									
<p>(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.</p>									
<p>(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>									
<p>(5) The cost of the service includes the Subscriber Line Charge.</p>									
<p>(6) This service does not change any other terms and conditions of the product.</p>									
<p>(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>									
<p>(8) The Federal Subscriber Line Charge is included in the monthly rate.</p>									
<p>(9) All applicable taxes and surcharges apply.</p>									
<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>									
<p>b. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.</p>									
<p>c. Digital Phone Essentials package is provided at the following rates:</p> <table data-bbox="360 1423 1339 1581"> <thead> <tr> <th></th><th><u>Monthly Rate</u></th></tr> </thead> <tbody> <tr> <td>Digital Phone Essentials</td><td>\$29.99</td></tr> <tr> <td>Feature Package</td><td>6.99</td></tr> <tr> <td>Stay Connected Seasonal Offering</td><td>9.99</td></tr> </tbody> </table>		<u>Monthly Rate</u>	Digital Phone Essentials	\$29.99	Feature Package	6.99	Stay Connected Seasonal Offering	9.99	(I)
	<u>Monthly Rate</u>								
Digital Phone Essentials	\$29.99								
Feature Package	6.99								
Stay Connected Seasonal Offering	9.99								

2. PACKAGED/BUNDLED SERVICES

<p>M. <u>Digital Phone Unlimited</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Package</p> <table> <tr> <td>One-Party Network Access Line</td> <td>Call Waiting ID</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Speed Call 8 ³¹</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>*69 Call Return</td> </tr> <tr> <td>Caller ID Number Only</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> </table>	One-Party Network Access Line	Call Waiting ID	Unlimited Extended Area Service	Speed Call 8 ³¹	*66 Busy Number Redial	*69 Call Return	Caller ID Number Only	Call Waiting/Cancel Call Waiting					
One-Party Network Access Line	Call Waiting ID												
Unlimited Extended Area Service	Speed Call 8 ³¹												
*66 Busy Number Redial	*69 Call Return												
Caller ID Number Only	Call Waiting/Cancel Call Waiting												
<p>b. Feature Package</p> <table> <tr> <td>Basic Call Forward</td> <td>3-Way Calling</td> </tr> <tr> <td>Distinctive Ring</td> <td>Speed Call 30</td> </tr> <tr> <td>Priority Call</td> <td>Anonymous Call Block/Rejection</td> </tr> <tr> <td>Call Forward Busy/No Answer</td> <td>Call Forward No Answer</td> </tr> <tr> <td>Selective Call Rejection</td> <td>Selective Call Forward</td> </tr> <tr> <td>Select Call Acceptance</td> <td></td> </tr> </table>	Basic Call Forward	3-Way Calling	Distinctive Ring	Speed Call 30	Priority Call	Anonymous Call Block/Rejection	Call Forward Busy/No Answer	Call Forward No Answer	Selective Call Rejection	Selective Call Forward	Select Call Acceptance		
Basic Call Forward	3-Way Calling												
Distinctive Ring	Speed Call 30												
Priority Call	Anonymous Call Block/Rejection												
Call Forward Busy/No Answer	Call Forward No Answer												
Selective Call Rejection	Selective Call Forward												
Select Call Acceptance													
<p>2. <i>Regulations</i></p> <p>a. The package is available only where facilities and operating systems are available and technically feasible.</p> <p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p> <p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p> <p>d. Customers may add or delete any features offered in the package without a service order charge.</p> <p>e. No discounts will be given to subscribers that do not use all the features or have some features turned off.</p> <p>f. The package is offered on a month-to-month.</p>													

³¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

g. The package will appear as a single line item on the bill.	
h. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.	
i. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
j. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.	
k. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for a reduced rate. (1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.	
(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.	
(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
(5) The cost of the service includes the Subscriber Line Charge.	
(6) This service does not change any other terms and conditions of the product.	
(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.	
(8) The Federal Subscriber Line Charge is included in the monthly rate.	
(9) All applicable taxes and surcharges apply.	
3. Rates	
a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.	
b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.	

2. PACKAGED/BUNDLED SERVICES

c. Digital Phone Unlimited package is provided at the following rates:		<u>Monthly Rate</u>	(l)
Digital Phone Unlimited		\$39.99	
Feature Package		6.99	
Stay Connected Seasonal Offering		9.99	
N. <u>Digital Phone Unlimited (Challenger)</u>			
1. <i>General</i>			
<p>The Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer’s choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p>			
a. Basic Package			
Local Exchange Network Access Line		Caller ID Number Only	
Unlimited Extended Area Service		Call Waiting/Cancel Call Waiting	
b. Feature Package			
*66 Busy Number Redial		Basic Call Forward	
*69 Call Return		Speed Call 8 ³²	
Anonymous Call Block/Rejection		Distinctive Ring	
Call Forward No Answer		3-Way Calling	
Selective Call Forward		Call Forward Busy/No Answer	
Selective Call Acceptance		Selective Call Rejection	
Priority Call			
2. <i>Regulations</i> ³³			
a. The package is available only where facilities and operating systems are available and technically feasible.			
b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.			
c. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.			

³² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

³³ No discounts will be given to subscribers that do not use all the features or have some features turned off.

2. PACKAGED/BUNDLED SERVICES (Continued)

d. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.	
e. Customers may add or delete any features offered in the package without a service order charge.	
f. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes will apply.	
g. The package is offered on a month-to-month basis.	
h. The package will appear as a single line item on the bill.	
i. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.	
j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
k. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.	
l. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine (9) months for a reduced rate. (1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.	
(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.	
(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
(5) The cost of the service includes the Subscriber Line Charge.	
(6) This service does not change any other terms and conditions of the product.	
(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.	
(8) The Federal Subscriber Line Charge is included in the monthly rate.	
(9) All applicable taxes and surcharges apply.	

2. PACKAGED/BUNDLED SERVICES

<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>															
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>															
<p>c. Digital Phone Unlimited (Challenger) package is provided at the following rates:</p> <table> <tr> <th></th><th>Monthly Rate</th></tr> <tr> <td>Digital Phone Unlimited (Challenger)</td><td>\$29.99</td></tr> <tr> <td>Feature Package</td><td>6.99</td></tr> <tr> <td>Stay Connected Seasonal Offering</td><td>9.99</td></tr> </table>		Monthly Rate	Digital Phone Unlimited (Challenger)	\$29.99	Feature Package	6.99	Stay Connected Seasonal Offering	9.99	(l)						
	Monthly Rate														
Digital Phone Unlimited (Challenger)	\$29.99														
Feature Package	6.99														
Stay Connected Seasonal Offering	9.99														
<p><u>O. Digital Phone Unlimited Plus (Challenger)</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two (2) flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Bundle</p> <p>Two Flat Rate Access Lines Unlimited Extended Area Service Call Waiting ID Caller ID Name Only Call Waiting/Cancel Call Waiting</p>															
<p>b. Feature Package</p> <table> <tr> <td>Call Waiting/Cancel Call Waiting</td><td>Basic Call Forward</td></tr> <tr> <td>*66 Busy Number Redial</td><td>Speed Call 8³⁴ or 30</td></tr> <tr> <td>*69 Call Return</td><td>Distinctive Ring</td></tr> <tr> <td>Anonymous Call Block/Rejection</td><td>3-Way Calling</td></tr> <tr> <td>Call Forward No Answer</td><td>Call Forward Busy</td></tr> <tr> <td>Selective Call Forward</td><td>Anonymous Call Block/Rejection</td></tr> <tr> <td>Selective Call Acceptance</td><td>Priority Call</td></tr> </table>	Call Waiting/Cancel Call Waiting	Basic Call Forward	*66 Busy Number Redial	Speed Call 8 ³⁴ or 30	*69 Call Return	Distinctive Ring	Anonymous Call Block/Rejection	3-Way Calling	Call Forward No Answer	Call Forward Busy	Selective Call Forward	Anonymous Call Block/Rejection	Selective Call Acceptance	Priority Call	
Call Waiting/Cancel Call Waiting	Basic Call Forward														
*66 Busy Number Redial	Speed Call 8 ³⁴ or 30														
*69 Call Return	Distinctive Ring														
Anonymous Call Block/Rejection	3-Way Calling														
Call Forward No Answer	Call Forward Busy														
Selective Call Forward	Anonymous Call Block/Rejection														
Selective Call Acceptance	Priority Call														

³⁴ This evidence offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

2. Regulations	
a. The Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.	
b. The features and services are provided subject to the descriptions and regulations as specified elsewhere in the tariff.	
c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.	
d. Customers may add or delete any features offered in the bundle without a service order charge.	
e. No discounts will be given to subscribers that do not use all the features or have some features turned off.	
f. The bundle is offered on a month-to-month basis.	
g. The bundle will appear as a single line item on the bill.	
h. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.	
i. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
3. Stay Connected Seasonal Offering	
Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.	
a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.	
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
c. Customer's line will be available for 911 calls only at the time of suspension.	
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.	
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
f. The cost of the service includes the Subscriber Line Charge.	
g. This service does not change any other terms and conditions of the product.	

2. PACKAGED/BUNDLED SERVICES

h. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.									
4. Rates a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.									
b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.									
c. Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates: <table data-bbox="362 716 1338 867"> <thead> <tr> <th></th><th>Monthly Rate</th></tr> </thead> <tbody> <tr> <td>Digital Phone Unlimited Plus (Challenger)</td><td>\$29.99</td></tr> <tr> <td>Feature Package</td><td>6.99</td></tr> <tr> <td>Stay Connected Seasonal Offering</td><td>9.99</td></tr> </tbody> </table>		Monthly Rate	Digital Phone Unlimited Plus (Challenger)	\$29.99	Feature Package	6.99	Stay Connected Seasonal Offering	9.99	(l)
	Monthly Rate								
Digital Phone Unlimited Plus (Challenger)	\$29.99								
Feature Package	6.99								
Stay Connected Seasonal Offering	9.99								
P. OneVoice 1. Applicability Applicable to Single-party Business Flat rate service.									
2. Territory Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing OneVoice Service as said exchanges are defined on the maps contained in Network Access Services Tariff No. 18.									

3. General OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge. <table data-bbox="300 1535 1049 1745"> <tr> <td>a. Basic Bundle</td><td></td></tr> <tr> <td>Single Party Flat Rate Access Line</td><td>Anonymous Call Block</td></tr> <tr> <td>Call Forwarding Busy/No Answer</td><td>Call Forward</td></tr> <tr> <td>Unlimited Extended Area Service</td><td>Multi-line Hunting</td></tr> <tr> <td>Call Waiting/Cancel Call Waiting</td><td>3-Way Calling</td></tr> <tr> <td>Caller ID</td><td></td></tr> </table>	a. Basic Bundle		Single Party Flat Rate Access Line	Anonymous Call Block	Call Forwarding Busy/No Answer	Call Forward	Unlimited Extended Area Service	Multi-line Hunting	Call Waiting/Cancel Call Waiting	3-Way Calling	Caller ID		
a. Basic Bundle													
Single Party Flat Rate Access Line	Anonymous Call Block												
Call Forwarding Busy/No Answer	Call Forward												
Unlimited Extended Area Service	Multi-line Hunting												
Call Waiting/Cancel Call Waiting	3-Way Calling												
Caller ID													

2. PACKAGED/BUNDLED SERVICES (Continued)

<p>b. Premium Feature Package</p> <table border="0"> <tr> <td>*69 Call Return</td> <td>Selective Call Forwarding</td> </tr> <tr> <td>Distinctive Ring</td> <td>Special Call Acceptance</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>Speed Call 30</td> </tr> <tr> <td>Priority Call</td> <td></td> </tr> </table>	*69 Call Return	Selective Call Forwarding	Distinctive Ring	Special Call Acceptance	*66 Busy Number Redial	Speed Call 30	Priority Call		
*69 Call Return	Selective Call Forwarding								
Distinctive Ring	Special Call Acceptance								
*66 Busy Number Redial	Speed Call 30								
Priority Call									
<p>4. <i>Regulations</i></p> <p>a. The bundle is available only where facilities and operating systems are available and technically feasible.</p>									
<p>b. The features are provided subject to their individual service regulations as specified in the applicable section of the Statewide Price List.</p>									
<p>c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.</p>									
<p>d. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.</p>									
<p>e. Customers may add or delete any features offered within the bundle without incurring a Service Charge.</p>									
<p>f. The bundle rate will appear as a single line item on the customer's bill.</p>									
<p>g. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.</p>									
<p>h. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.</p>									
<p>i. The bundle is offered on a month-to-month, one (1), two (2) or three (3) year term basis.</p>									
<p>j. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.</p>									
<p>k. Term plans will auto renew unless notification is received from the customer sixty (60) days in advance.</p>									
<p>5. <i>Rates</i></p> <p>a. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.</p>									

III. PACKAGED/BUNDLED SERVICES

b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.		
	<u>Monthly Rate</u>	
Basic Bundle	\$52.99	(I)
Term Price with a 1, 2 or 3 year commitment	37.99	(I)
Premium Feature Package	11.99	(I)
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2. PACKAGED/BUNDLED SERVICES (Continued)

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3. LOCAL SERVICE

A. <u>Public Access Line Service</u>	
1. <i>General</i>	
Public Access Lines (PAL) are provided for the connection of customer-owned pay telephones. The customer shall be responsible for the installation, operation and maintenance of any customer-provided pay telephones used in connection with this service. Instruments must be FCC registered and meet handicapped access specifications of the FCC, the Public Utility Commission of Oregon and the Oregon Uniform Building Code.	
Customers of PAL service may select operator call screening, toll restriction and special operator or billing functions where equipment, facilities and operating conditions permit.	
2. <i>Conditions</i>	
Public Access Lines are single party business lines equipped to provide access to local service as well as to message toll service of all available interexchange carriers.	
Public Access Lines may require a number change if a customer changes from existing service. If a number change is required to order restrictive features, the appropriate Nonrecurring Charge in this section will apply.	
Charges for restrictive services are in addition to the PAL Network Access line rates found elsewhere in this Statewide Price List.	
Supplementary services are available at rates specified elsewhere in this Statewide Price List.	
The customer is responsible for payment of all charges billed to the Public Access Line, including charges for Directory Assistance, Message Toll Service, and any applicable measured usage rates.	
In addition to the rates and charges above, Public Access Lines shall bear all special charges related to business access line service such as directory assistance, maintenance of service and toll.	
The customer shall be responsible for the payment of a Time and Material Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided pay telephones.	
Directory listings and options for PAL service are provided as specified in Section V of the Network Access Services Tariff P.U.C. OR No. 18 and in Section V. of the Statewide Price List.	
PAL Service supersedures will incur a nonrecurring charge as specified under PAL Rates.	
The operator will not dial digits for the customer. The exceptions are those emergency, handicapped/disabled and repair situations stated previously. Calls dialed with 0+ will not be reclassified to a 1+ direct dialed rate on station paid basis at the customer's request. An initial period call credit will be allowed on 0+ calls for cut-offs and poor transmission. The operator will refer customer requests for repair, explanation of telephone operation, etc. to the Agent or Owner of the customer provided station.	

3. LOCAL SERVICE (Continued)

The customer-provided pay telephone must carry a labeling which identifies the owner and the person to call for reporting service problems; whether such telephone has extensions which permit a third party to access ongoing conversations; the price of a call within the local calling area; and any toll or local calling restrictions such as minutes of use per coin inserted.	
The instrument may be either pre-pay or post-pay. The labeling should advise the user as to the method of payment required and also must state, in the case of pre-pay, if the coin will be returned if the called party does not answer.	
No-charge, no-coin-required access to operator and emergency services must be provided by the customer-provided instrument implemented telephone.	
When any customer-provided telephone is found in violation of this Statewide Price List, the Company shall notify the customer of the reported violation. The Company has the right to disconnect the service when it is deemed necessary to protect the toll network and Company employees or protect the public from misuse of service. The customer must notify the Company, in writing, within ten (10) days of the disconnect when the violation is corrected for service to be restored.	
Failure to comply will result in a permanent disconnection of the service. The customer must then submit a new request for service and pay all applicable Nonrecurring charges for service installation. Proof that previous violation has been corrected will be required before service is reinstalled.	
Certain private residential services with coin phones may be exempt from FCC requirements for hearing aid compatible telephones.	
All PAL customers must have 0- (Operator) capability. In operating areas where 911 service is not available, the 0- feature provides operator service for the placing of emergency calls for the customer to fire departments, police, ambulance, etc. 0- calling also permits the placing of calls for certain handicapped/disabled individuals and operator-placed calls where repair problems or trouble in dialing occurs. Telephone operators will not dial digits for customers outside of these conditions.	
Refer to General Regulations, Section IV.A., for Liabilities of the Company on Public Access Line Service.	
<p>3. Description of Options</p> <p>a. PAL Package 1 – Nonrestrictive</p> <p>Permits all types and classes of calls to originate and terminate on the PAL.</p>	

3. LOCAL SERVICE (Continued)

<p>b. PAL Package 2 – Restrictive</p> <p>Includes the following:</p> <ul style="list-style-type: none"> - Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening) - Any 0+ direct dialed calls received by the operator will be screened for credit card, operator verified third number or collect billing arrangements. Long distance direct dialed calls (1 + 7 or 10 digits, 01 +, 011 +, 1 + 555, 1 + 900, 1 + 976, 1 + 700) will be blocked in the central office and directed to a recording, which informs the caller that the number may not be dialed direct from that telephone. Direct dialed calls to 1 + 800/866/877/888 and 1 + 950 + 10xx will be permitted. 	
<ul style="list-style-type: none"> - Billed Number Screening - Incoming collect and third number billed calls to the PAL from most points in the United States and foreign countries will be screened by the operator from the remote location. Completion of calls will be prohibited when possible. 	
<p>c. PAL Package 3 – Individual Restrictive Service Options</p> <p>PAL customers may subscribe to one or more of the following options:</p> <ul style="list-style-type: none"> - Local Call Restriction (seven (7) or ten (10) digits) - Direct dialed calls will be blocked in the central office and directed to a recording that states calls cannot be completed and provides additional instructions to calling party. 	
<ul style="list-style-type: none"> - Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening) - Any 0+ direct dialed calls received by the operator will be screened for credit card, operator verified third number or collect billing arrangements. Long distance direct dialed calls (1 + 7 or 10 digits, 01 +, 011 +, 1 + 555, 1 + 900, 1 + 976, 1 + 700) will be blocked in the central office and directed to a recording which informs the caller that the number may not be dialed direct from that telephone. Direct dialed calls to 1 + 800/866/877/888 and 1 + 950 + 10xx will be permitted. 	
<ul style="list-style-type: none"> - Operator Call Screening Only (Selective Class of Call Screening) - Any 0+ dialed calls received by the operator will be screened for operator verified third number and collect billing arrangements. Long distance (1+) directly dialed calls are allowed with this option. 	
<ul style="list-style-type: none"> - Billed Number Screening - Incoming collect and third number billed calls to the PAL from most points in the United States and foreign countries will be screened by the operator from the remote location. Completion of calls will be prohibited when possible. 	
<ul style="list-style-type: none"> - Outward Only PAL Service - Service is restricted to allow only calls from a PAL to another telephone. Calls placed to the PAL number are blocked in the terminating central office and directed to a recording which states that the number dialed is not in service for incoming calls. 	
<ul style="list-style-type: none"> - International Blocking Service - This service will provide end office blocking of direct dialed 011+ and 101XXXX+011+ calls. This service is offered from the Company's FCC tariff. 	

3. LOCAL SERVICE (Continued)

d. Answer Supervision

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. PAL Answer Supervision will be provided for use with PAL Service as specified in this Statewide Price List to assist in determining when billing for a specific call should commence.

3. LOCAL SERVICE (Continued)

4. Rates		
Measured Usage Rates - PAL	<u>Per Minute</u>	
Intraexchange	\$.08	
Extended Area Service (EAS) call	.08	
Public Access Line Service Options ³⁵	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
PAL Package 1 – Nonrestrictive	See Network Access Rates	See Nonrecurring Charges
PAL Package 2 – Restrictive	\$2.35	\$37.50
PAL Package 3 – Individual Restrictive Service Options		
Local Call (7 and 10 digits) Restriction	.50	30.00
Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening)	1.61	10.00
Operator Call Screening Only (0+) (Selective Class of Call Screening)	1.61	10.00
Billed Number Screening	1.00	---
Outward Only PAL Service	.50	---
Split 1+DDD Restriction	(See Call Restriction Service, Section VIII.)	
International Blocking Service	(See Company's FCC tariff)	
Answer Supervision, per line	5.35	---
PAL Service Supersedure, per line	---	12.26

³⁵ PAL customers may select Individual Restrictive Service Options if the conditions of Nonrestrictive and Restrictive PAL packages do not meet the required service needs.

3. LOCAL SERVICE (Continued)

B. <u>Coin Line Service</u>	
1. <i>General</i>	
Coin Line Service is a coin voice grade exchange line, available where equipment and operating conditions permit, that provides switch based dial tone first (DTF) coin line functionalities for the connection of customer-owned coin operated telephones (COCOTs).	
Instruments must be FCC registered and meet handicapped access specifications of the FCC, the Oregon Public Utility Commission and the Oregon Uniform Building Code.	
The term "customer" is defined as the party subscribing to a Coin Line for the purpose of connecting a COCOT to the local exchange. Rates are found under Network Access Service, Coin Line.	
2. <i>Conditions</i>	
Coin Line Service is provided at the request of a COCOT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.	
The provision and use of this service is subject to the conditions of this Statewide Price List, the Oregon Public Utility Commission and any other applicable rules, conditions, or regulations.	
A Coin Line customer must use a separate Coin Line for each pay telephone instrument installed and will be billed the Statewide Price List rate for each line. Off-premises extensions to Coin Line Service are not permitted.	
Where Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.	
The Company shall not be liable for shortages of coins deposited and/or collected from the Coin Line customer's equipment.	
The Company shall not be liable for end-user fraud associated with failure of the customer's equipment to perform.	
Suspension of service for nonpayment as specified in this Statewide Price List is not applicable to Coin Line Service unless the instrument is located within an establishment, which is temporarily closed and, as such, will be totally inaccessible to the general public for the period of suspension. In all cases, the decision to permit suspension of service for a Coin Line rests with the Company.	
The carriage and completion of local and intraLATA toll messages are provided by the Company.	
The customer is subject to the requirements for PAL Service as set forth previously.	
The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.	

3. LOCAL SERVICE (Continued)

Special billing and coin sharing arrangements between a Coin Line customer and another carrier are the responsibility of the Coin Line customer.	
It is the customer's responsibility to ensure instruments used in conjunction with Coin Line Service are capable of rating sent-paid local calls.	
Coin sent paid interLATA calls from Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.	
3. Feature Descriptions	
Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.	
Service is provided on a one-way or a two-way basis at the customer's option.	
Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.	
Billed number Screening (BNS) is provided for the automatic blocking via validation databases of third number billing and collect billing.	
Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a Coin Line, which may require special handling and billing treatment.	
Central office 900 and 976 blocking is provided.	
Standard recorded announcements provided by the Company are used for calls that originate from a Coin Line.	
All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator service system.	
All 0+ interLATA calls are routed to the presubscribed carrier.	
4. Application of Rates	
No charge will be imposed for incoming calls.	
Sent-paid local calls will be rated by the Coin Line customer's equipment. Local messages include calls made to Extended Area Service (EAS) exchanges as listed in this Statewide Price List under Network Access Rates.	
Operator assisted sent-paid or non-sent paid local calls will be rated to the end-user with the appropriate additive operator service charges as specified in Section V. of this Price List.	

3. LOCAL SERVICE (Continued)

Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges. Non-sent paid intraLATA toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.			
The appropriate service charges as specified elsewhere in this Statewide Price List are applicable for each Coin Line installed, moved, or changed.			
Coin Line Service supersedures will incur a nonrecurring charge as specified under Coin Line Rates.			
Rates for calls to National Directory Assistance will be charged the rate specified in Section V.A.3..			
Directory listings and options for Coin Line Service are provided as specified in Section IV.B..			
5. Rates and Charges			
Coin Line Service is provided on a fixed rate basis. The following monthly rate is applicable for Coin Line Service on a per-line basis.			
	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
	See Network Access Rates, Premium Calling Service in this section	³⁶	
Coin Line, per line			
Coin Line Service supersedure, per line	---	\$12.26	
C. <u>Shared Telecommunications Service</u>			
1. Description			
Shared Telecommunications Service (STS) is the provision of telecommunications and information management services and equipment by a commercial shared services provider or by a user's association:			
<ul style="list-style-type: none"> - To a user group comprised of one person or association served by a single telecommunications system; 			
<ul style="list-style-type: none"> - Located in a single building or in several buildings on continuous property; 			
<ul style="list-style-type: none"> - Through privately owned customer premises equipment and associated data processing and information management services. 			

³⁶ Applicable Nonrecurring Charges in this section will apply.

3. LOCAL SERVICE (Continued)

<p>2. <i>Conditions</i></p> <p>There are two (2) classifications of telecommunications providers, hereafter referred to as the Customer-of-Record:</p> <p>Public Utility Competitive Services Provider</p>	
<p>The Customer-of-Record must be authorized in a certificate of authority from the Commission in order to resell or share local service with their customers, hereafter referred to as clients.</p>	
<p>The competitive service offerings provided by a Customer-of-Record are those authorized under the laws relating to the Public Utility Commission of Oregon in OAR 860-32-005 and -011.</p>	
<p>This service is available under Business Network Access Services.</p>	
<p>The Customer-of-Record must subscribe to a sufficient number of trunks/lines to insure service standards as determined by the Company. If flat rate service is located on the same property as STS, the service must be physically arranged so it cannot be used to supplement any measured usage offerings.</p>	
<p>The Company will be responsible for the installation and maintenance of network facilities and the quality of transmission from the central office through the Company's side of the point of demarcation on the customer's premises. The Customer-of-Record is responsible for the quality of the telecommunications network on the customer's side of the point of demarcation. Placement of all facilities must comply with 47 CFR § 68.1 et al.</p>	
<p>The Customer-of-Record will provide the Company with a legal description of the resale/shared area it is to serve. The area to be served is limited to buildings and land in which there is an interest by virtue of ownership, lease, or management agreement. The Customer-of-Record has total responsibility for the administration, use of service, and management of the account.</p>	
<p>The Company retains the right to serve occupants at any location where STS exists upon request from the occupants.</p>	
<p>The Customer-of-Record in reselling or sharing service with clients, is the party responsible for the following:</p> <ul style="list-style-type: none">- Placing the application for service in its entirety. No orders will be accepted by clients of the Customer-of-Record.	
<ul style="list-style-type: none">- Protecting the security and confidentiality of client information to the Company to adequately secure the account (i.e., directory services, toll records).	
<ul style="list-style-type: none">- Placing any requests for additions, changes, rearrangements, discontinuance, or maintenance of the service.	
<ul style="list-style-type: none">- Paying all charges billed by the Company for use by the Customer-of-Record and the clients for network access, toll, measured usage, directory assistance, directory listings, etc.	

3. LOCAL SERVICE (Continued)

<ul style="list-style-type: none">- Allocating the clients charges based on the monthly statement. The Company is not responsible for the allocation of charges for resale/shared services.		
<ul style="list-style-type: none">- Providing intercept to reserved and disconnected station line numbers when subscribing to Direct Inward Dialing Service under the conditions found in Section VI.H. of this Statewide Price List.		
3. Rates		
	Monthly Rates	Nonrecurring Charges
Network Access – Business	Section IV.	Section IV.
Supplemental Service:		
Directory Services	Section V.	Section V.
Direct Inward Dialing (DID) Service	Section VI.	Section VI.
Other Supplemental Services	Refer to Appropriate Sections of this Statewide Price List	
D. <u>Mileage Charges</u>		
1. Conditions		
a. Interoffice Milage		
Interoffice Milage is applicable when a customer requests a Network Access line from a central office other than that from which he would normally be served.		
b. Terminal Loop		
Terminal Loop applies to each extension of a Network Access line located outside the building in which the primary termination of the Network Access line is located and within the base rate area and central office area, except as covered in other conditions.		
When a line terminates in more than one building on continuous property, the above rate for one (1) Terminal Loop Continuous Property applies for the first termination of the line in each separate building in which facilities owned by the Company are used in extending the Network line.		
The rate for one Noncontinuous Property Terminal Loop applies for each extension on noncontinuous property and for each line extended to terminate on a concentrator unit. Where the noncontinuous extension or line extended to terminate on a concentrator unit is controlled by a key at the primary termination of the Network Access line, then the rates for two (2) Terminal Loops apply.		

3. LOCAL SERVICE (Continued)

Where an extension is located in a central office area other than the one in which the primary termination of the Network Access line is located, or a line is extended to terminate in a concentrator unit in a central office area other than the one in which the primary termination of the Network Access line is located, the Interoffice Mileage rate also applies to the airline distance between the two (2) central offices involved.	
Terminal Loop applies to each Private Branch Exchange (PBX) and Private Access Branch Exchange (PABX) station line, or tie line located outside the building in which the switchboard or switching equipment is located and within serving central office area, except as covered in other conditions.	
The rate for two (2) Terminal Loops - Noncontinuous Property - applies for each PBX, PABX line, or tie line terminated on non-continuous property.	
Where a PBX or PABX line terminates at more than one (1) noncontinuous property location, the Terminal Loop applies for each termination.	
When a PBX or PABX line terminates in more than one building on continuous property, the rate for one (1) Terminal Loop - Continuous Property applies for the first termination of the line in each separate building.	
Where a PBX or PABX station is located in a central office area other than the one in which the PBX or PABX is located, the mileage rate between central offices of an exchange applies to the airline distance between the two (2) central offices involved. This rate is in addition to the Terminal Loop rate.	
Terminal Loop rates do not apply: <ul style="list-style-type: none"> - if all extensions are in the same building as the primary termination of the Network Access Line; - where buildings located within three hundred (300) feet on continuous property are connected by means of enclosed overhead or underground passage ways; - where conduit, acceptable to the Company, is provided and maintained by the customer between buildings within three hundred (300) feet airline on continuous property; - where a residence extension is located within 200 feet airline on continuous property; - where direct burial cable is utilized with three hundred (300) feet as long as the customer pays for the burial of the cable; - if all PBX or PABX stations are in the same building as the switching equipment. 	
Line Treatment charge for Terminal Loop - Noncontinuous property applies when combinations of wire facilities exceed the distance where transmission of information or supervision of network signaling can be accomplished without amplification or signaling adapters.	
2. Extension Service	
Extension Service may be furnished in connection with all classes and grades of Network Access Service except Public Telephone Service.	
Directory listings or distinctive signals are not allowed for Extension Service.	

3. LOCAL SERVICE (Continued)

The Company reserves the right to remove Extension Service that interferes with the satisfactory operation of a Network Access Line, and also to restrict the number of extension telephones in use.	
Off-premises extensions may be located on the premises of another customer for answering purposes only, provided the other customer has his own separate service at the same location. This condition is not required when extensions of business service are to be located at a residence, which is occupied by the individual who is the subscriber to the business service or a partner in the firm.	
3. <i>Rates</i>	<u>Monthly Rate</u>
Interoffice Mileage, Per 1/4 airline mile	\$1.13
Terminal Loop	
Continuous Property	12.08
Non-continuous Property ³⁷	12.08
Line Treatment, if required	10.00
E. <u>Construction of Outside Plant Facilities</u>	
1. <i>Description</i>	
Construction of outside plant facility charges and requirements apply in connection with the placement of service drops, new facilities in subdivisions, and for relocation of existing facilities. The terms and conditions listed in IV.E.3. apply to temporary, seasonal or speculative projects.	
2. <i>Rates</i>	
Where the Company performs work in public right-of-way areas, the actual cost of both labor and materials used, less salvage, will apply.	
3. <i>Conditions</i>	
a. General	
The Company will furnish, install and maintain all cable/wire on the Company side of the demarcation point to serve its customers, except as otherwise provided in this Price List.	

³⁷ Customer may select a three (3), four (4), or five (5) year term commitment period. Term commitment periods are based on a per location basis. A three (3) year term includes a three percent (3%) discount, a four (4) year term includes a four percent (4%) discount, and a five (5) year term includes a five percent (5%) discount. The discount is applicable to all terminal loops at each location. The customer must agree to remain in service for the entire term period. If the customer disconnects before the entire period expires, Termination Liability, as outlined in General Regulations, Section III, will apply.

3. LOCAL SERVICE (Continued)

Construction, as cited in this section, consists of all outside plant facility work and materials required to provide service, with the exception of cable/wire which is furnished and placed by the Company.	
Except where required by law, the type of construction (direct burial, underground conduit, or aerial) on both public right-of-way and private property is the prerogative of the Company and will only be changed at the applicant/customer's request as provided in this section.	
Where underground construction will not be within a utility strip or other designated right-of-way and where the Company requires adequate rights for the construction, operation, and maintenance of such construction, the applicant/customer, or tract owner, or developer in the case of real estate subdivisions, will provide the Company with easements, deed restrictions, or other appropriate covenants for these rights.	
Refer to the Network Access Services Tariff No. 18, Section III, General Regulations, Liabilities, Construction of Outside Plant Facilities.	
b. Public Right-of-Way	
(1) Normal Construction The Company will extend cable/wire to the property line of the applicant/customer at no charge except where Line Extension Charges apply.	
(2) Special Construction If the applicant/customer requests a route or type of construction other than what the Company would ordinarily provide, the additional cost of construction will be borne by the applicant/customer or others requesting the special construction.	
(3) Relocation of Existing Outside Plant Facilities ³⁸ When cable/wire is relocated or the type of construction is changed at the applicant/customer's, associations or other third-party's request, the entire cost of removing the old and constructing the new will be borne by the applicant/customer or others requesting the relocation. Payment for the cost of the change or relocation must be made prior to the change or relocation.	

³⁸ A third-party request does not include a "Public Body" as defined in ORS 174.108. With respect to relocation of facilities for a Public Body as defined above, this provision is not intended to supersede any franchise agreement, ordinance or applicable state law.

3. LOCAL SERVICE (Continued)

<p>c. Private Property</p> <p>(1) Normal Construction</p> <p>Where the Company determines that buried wire or cable is to be used for the service connection, the applicant/customer will provide the trench to bury the network service wire.</p>	
<p>Where the Company determines that underground conduit is to be used for the service connection, the applicant/customer will provide the conduit and will own and maintain at his/her expense the conduit and underground supporting structure. Such conduit and structure must comply with National Electric Safety Code (NESC) and Company standards. The conduit and underground supporting structure will be the property of the applicant/customer and the cable/wire will be property of the Company.</p>	
<p>Where the Company determines that aerial wire is to be used for the service connection, the applicant/customer shall provide any poles or other supporting structures required to complete the connection. Such poles and supporting structures must comply with National Electric Safety Code (NESC) and Company standards. These poles and supporting structures will be property of the applicant/customer and the cable/wire will be the property of the Company.</p>	
<p>The applicant/customer will be responsible for providing the Company with access to any poles, structures, trench and/or conduit necessary for installation of cable/wire and service. The poles, structures, trench and/or conduit must meet the Company's established standards which permit termination of the buried cable/wire at the premise property line. This termination point is to be designated by the Company.</p>	
<p>In cases where the Company is refused access to an open trench, or the Company is not notified of the availability of an open trench, it will be the responsibility of the applicant/customer to provide the necessary conduit and/or trench.</p>	
<p>The actual cost incurred because of the sharing of an open trench on private property with another utility will be the responsibility of the applicant/customer or others requesting the work.</p>	
<p>(2) Special Construction</p> <p>If the applicant/customer requests a different route or type of construction from what the Company has determined to be normal, the additional cost of construction will be borne by the applicant/customer or others requesting the special construction.</p>	

3. LOCAL SERVICE (Continued)

<p>(3) Relocation of Existing Outside Plant Facilities ³⁹</p> <p>When cable/wire is relocated or the type of construction is changed at the applicant/customer's, association's or other third-party's request, the entire cost, less salvage, of removing the old and placing the new construction will be borne by the applicant/customer or others requesting the relocation. Payment for the cost of the change or relocation must be made prior to the change or relocation.</p>	
<p>(4) Repair of Existing outside Plant Facilities</p> <p>It is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This may include removing concrete or asphalt, repair or replacement of supporting structures, or digging to access the damaged areas.</p>	
<p>F. <u>Network Access Rates</u></p> <p>1. <i>Conditions – General</i></p> <p>Network Access service is provided through facilities owned and maintained according to the standards of the Company. The territory served is shown on maps filed with the Commission by the Company. This territory is referred to as exchanges and wire centers.</p>	
<p>The application of business rates is determined by the actual or obvious use made of the service by the customer. Where only one Network Access line is provided at a location, which is both business and residence, the business rate will apply. Flat rate service will not be installed on premises of a public or semi-public character in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general.</p>	
<p>The Network Access Line rates shown in this section do not include a telephone.</p>	
<p>While the Company's Local Exchange Network Access Line Service may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Company.</p> <p>a. Network Access Charge</p> <p>Network access is the element of local service that represents the ability of the customer to access the network and to receive calls. This charge applies to each customer line accessing the network. The Network Access Charge does not apply to or represent actual usage of the network (placement of outgoing calls).</p>	

³⁹ A third-party request does not include a "Public Body" as defined in ORS 174.108. With respect to relocation of facilities for a Public Body as defined above, this provision is not intended to supersede any franchise agreement, ordinance or applicable state law.

3. LOCAL SERVICE (Continued)

b. Network Access and Local Exchange Usage Charge	
This charge represents the ability of the customer to access the network, receive calls, and to make unlimited calls within the customer's own exchange.	
c. Flat Rate Extended Area Service (EAS) Usage Charge	
See the Network Access Services Tariff No. 18, Section IV.	
d. Measured Usage Rates	
Measured Usage Rates apply to local calls that are not flat-rated. These calls may be within the EAS network, within the customer's own exchange, or both, depending on customer choice of local calling options. Calls are rated based on frequency, duration, and distance.	
e. Basic Calling Service	
Customers choosing Basic Calling Service pay a Network Access Charge to gain access to the network. All outgoing local calls are subject to Measured Usage rates (local exchange and EAS). See the Network Access Services Tariff No. 18, Section IV.	
f. Community Calling Service	
Customers choosing Community Calling Service pay a Network Access and Local Exchange Usage Charge to gain access to the network and have the ability to make unlimited directly dialed calls within the same exchange. All outgoing EAS calls are subject to Measured Usage rates.	
g. Premium Calling Service	
Customer choosing Premium Calling Service pay a Network Access and Local Exchange Usage Charge to gain access to the network and have the ability to make unlimited outgoing calls within the same exchange. In addition, flat rate EAS usage charges apply where an EAS network exists.	

3. LOCAL SERVICE (Continued)

<p>2. <i>Rate Zones</i> ⁴⁰</p> <p>Classification of Business Wire Centers by Rate Zones without regard to Extended Calling.</p> <p>a. Zone 1</p> <table> <tr> <td>Aloha</td> <td>Hillsboro</td> <td>Somerset West</td> </tr> <tr> <td>Beaverton</td> <td>LaGrande</td> <td>Stafford</td> </tr> <tr> <td>Brookings</td> <td>McMinnville</td> <td>Sunnyside</td> </tr> <tr> <td>Bull Mountain</td> <td>Newberg</td> <td>Tigard</td> </tr> <tr> <td>Coos Bay</td> <td>North Bend</td> <td>Tualatin</td> </tr> <tr> <td>Empire</td> <td>Orient</td> <td>Valley View</td> </tr> <tr> <td>Forest Grove</td> <td>Sandy</td> <td>Wilsonville</td> </tr> <tr> <td>Gresham</td> <td>Sherwood</td> <td></td> </tr> </table>			Aloha	Hillsboro	Somerset West	Beaverton	LaGrande	Stafford	Brookings	McMinnville	Sunnyside	Bull Mountain	Newberg	Tigard	Coos Bay	North Bend	Tualatin	Empire	Orient	Valley View	Forest Grove	Sandy	Wilsonville	Gresham	Sherwood	
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<p>b. Zone 2</p> <table> <tr> <td>Amity</td> <td>Gaston</td> <td>Myrtle Point</td> </tr> <tr> <td>Aumsville</td> <td>Gold Beach</td> <td>Port Orford</td> </tr> <tr> <td>Bandon</td> <td>Grand Island</td> <td>Reedsport</td> </tr> <tr> <td>Banks</td> <td>Hoodland</td> <td>Scholls</td> </tr> <tr> <td>Clatskanie</td> <td>Lakeside</td> <td>Silverton</td> </tr> <tr> <td>Coquille</td> <td>Mill City</td> <td>Turner</td> </tr> <tr> <td>Dayton</td> <td>Murphy</td> <td>Vernonia</td> </tr> <tr> <td>Enterprise</td> <td></td> <td></td> </tr> </table>			Amity	Gaston	Myrtle Point	Aumsville	Gold Beach	Port Orford	Bandon	Grand Island	Reedsport	Banks	Hoodland	Scholls	Clatskanie	Lakeside	Silverton	Coquille	Mill City	Turner	Dayton	Murphy	Vernonia	Enterprise		
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<p>c. Zone 3</p> <table> <tr> <td>Cove</td> <td>Joseph</td> <td>Provolt</td> </tr> <tr> <td>Detroit</td> <td>Langlois</td> <td>Union</td> </tr> <tr> <td>Elgin</td> <td>Lostine</td> <td>Wallowa</td> </tr> <tr> <td>Imbler</td> <td>Powers</td> <td>Yamhill</td> </tr> <tr> <td>Imnaha</td> <td></td> <td></td> </tr> </table>			Cove	Joseph	Provolt	Detroit	Langlois	Union	Elgin	Lostine	Wallowa	Imbler	Powers	Yamhill	Imnaha											
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Imnaha																										

⁴⁰ Rate Zones as established by O.P.U.C. Order No. 00-481 effective August 30, 2000.

Material has been moved from the network Access Services Tariff P.U.C. OR No. 18

ISSUED: OCTOBER 5, 2021

ISSUED BY ZIPLY FIBER

BY JESSICA EPLEY, VP - REGULATORY & EXTERNAL AFFAIRS

EFFECTIVE: DECEMBER 9, 2021

3. LOCAL SERVICE

3. <i>Local Service Options – Basic Calling Service</i> ⁴¹				
Basic Calling Service consists of basic access to the network coupled with usage-based pricing of outgoing local calls (local exchange & EAS). The rates found under items <i>a.</i> and <i>b.</i> are applicable to Basic Calling Service for all Rate Zones.				
a. Network Access Charge				
<u>Business Service</u>	<u>Rate Per Month</u>			
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Trunk	\$30.00	\$30.00	\$30.00	(l)
Central Office Located Trunk	42	57	57	
Coin Line	57	57	57	
Public Access Line	24.00	24.00	24.00	
One-Party	30.00	30.00	30.00	(l)
Custom Line Telephone Service	57	57	57	
b. Measured Usage Rates				
Please refer to Measured Usage Rate Schedule found in G. in this section. Rates for Zone 0 and Zone 1 apply. Conditions applicable to Measured Usage Rates appear in G.1. in this section.				

⁴¹ Available only where facilities and conditions permit.

⁴² Basic Calling Service is not available.

3. LOCAL SERVICE

4. <i>Local Service Options – Community Calling Service</i> ⁴³				
Community Calling Service consists of basic access to the network coupled with premium flat rate pricing for local exchange calling and usage-based pricing for all EAS calling. The rates found under items <i>a.</i> and <i>b.</i> are applicable to Community Calling Service.				
a. Network Access and Local Exchange Usage Charge				
<u>Business Service</u>	<u>Rate Per Month</u>			
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Trunk	\$34.00	\$38.00	\$41.00	(l)
Central Office Located Trunk	44	59	59	
Coin Line	59	59	59	
Public Access Line	59	59	59	
One-Party	31.00	35.00	38.00	(l)
Custom Line Telephone Service	59	59	59	
b. Measured Usage Rates				
Please refer to Measured Usage Rate Schedule found in G. in this section. Measured Usage Rate for Zone 1 will apply. Conditions applicable to Measured Usage Rates appear in G.1. in this section.				

⁴³ Available only where facilities and conditions permit.

⁴⁴ Basic Calling Service is not available.

3. LOCAL SERVICE

<p>5. <i>Local Service Options – Premium Calling Service</i></p> <p>Network Access and Local Exchange Usage Charge:</p> <p>The Network Access and Local Exchange Usage Charge is a premium flat rate charge for access to the network along with unlimited calling within the customer's own exchange. This charge applies to Premium Calling Service. The following rates do not include the flat rate EAS Usage Charge.</p> <table> <tr> <th rowspan="2"><u>Business Service</u></th><th colspan="3"><u>Rate Per Month</u></th><th rowspan="2"></th></tr> <tr> <th><u>Zone 1</u></th><th><u>Zone 2</u></th><th><u>Zone 3</u></th></tr> <tr> <td>Trunk ⁴⁵</td><td>\$34.00</td><td>\$38.00</td><td>\$42.00</td><td>(l)</td></tr> <tr> <td>Central Office Located Trunk ⁴⁶</td><td>25.87</td><td>25.87</td><td>25.87</td><td>(l)</td></tr> <tr> <td>Coin Line</td><td>35.37</td><td>35.37</td><td>35.37</td><td></td></tr> <tr> <td>Public Access Line</td><td>28.00</td><td>32.00</td><td>35.00</td><td></td></tr> <tr> <td>One-Party ⁶⁰</td><td>31.00</td><td>35.00</td><td>38.00</td><td>(l)</td></tr> <tr> <td>Custom Line Telephone Service</td><td>29.90</td><td>34.90</td><td>39.17</td><td></td></tr> </table>					<u>Business Service</u>	<u>Rate Per Month</u>				<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	Trunk ⁴⁵	\$34.00	\$38.00	\$42.00	(l)	Central Office Located Trunk ⁴⁶	25.87	25.87	25.87	(l)	Coin Line	35.37	35.37	35.37		Public Access Line	28.00	32.00	35.00		One-Party ⁶⁰	31.00	35.00	38.00	(l)	Custom Line Telephone Service	29.90	34.90	39.17	
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Custom Line Telephone Service	29.90	34.90	39.17																																							
<p>G. <u>Measured Usage Rates</u></p> <p>1. <i>Conditions</i></p> <p>Measured Usage rates represent costs associated with customer placement of local calls, including EAS calls. When a Measured Usage call is placed, the per minute rate applies to each minute or any fraction after the connection is made.</p>																																										
<p>Customers subscribing to Basic or Community Calling Service are subject to Measured Usage rates for their applicable local usage.</p>																																										
<p>For customers subscribing to Basic Calling Service, calls placed to points within the exchange area are billed the Zone 0 per minute rate, regardless of distance.</p>																																										
<p>Calls placed outside the exchange area, but within the EAS, are subject to the charges shown for Zones 0 and 1. These charges apply to both Basic and Community Calling Service customers.</p>																																										
<p>Calls placed to points outside the local EAS area are subject to the normal toll charges as found in Message Toll Service, Section II..</p>																																										

⁴⁵ Customers in certain exchanges/wire centers with thirteen (13) or more lines/trunks may elect to subscribe to a term commitment from the Company's Price List – Oregon.

⁴⁶ Available where facilities and conditions permit.

3. LOCAL SERVICE

<p>Local calls placed from a line with Measured Usage will be billed the appropriate charges, as follows:</p> <p>a. Direct dialed call</p> <p>The customer will pay the per minute rate for duration of call based on the Zone called.</p>	
<p>b. Operator assisted calls when difficulty experienced in direct dialing</p> <p>Any customer subscribing to Measured Usage service who experiences difficulty in direct dialing may request an operator's assistance to place the call. The per minute rate will apply as if the call had been direct dialed. No Operator Service Charge will apply.</p>	
<p>Handicapped customers are exempt from the Operator Service Charge on all operator-assisted calls.</p>	
<p>c. Operator assisted calls for special billing arrangements</p> <p>Measured Usage customers who dial the Operator to bill Exchange and/or EAS calls to a Third Number, Collect, or Special Billing Number will be billed the Operator Service Charge, and the per minute rate for the appropriate Zone.</p>	
<p>d. Calls to Remote or Variable Call Forwarded lines</p> <p>The Measured Usage customer pays the appropriate usage per minute rate for the duration of the call from the originating number to the called number.</p>	
<p>The customer of the Call Forwarding service pays any applicable usage (measured) rate from the called number to the terminating location of the call.</p>	
<p>Usage on an off-premises extension of an access line with measured usage is measured and billed as if the local calls had been placed from the primary service location.</p>	
<p>To minimize the costs associated in the provision of Measured Usage, the monthly statement will reflect local usage data (total minutes of Usage by Zone number) in aggregate for all line numbers on a per account basis. A specific request for this information to be provided on a per line basis may necessitate a number change on secondary lines of a trunk hunt group. Where this change is required, the appropriate Nonrecurring charge(s) in this section will apply.</p>	
<p>Local Usage Billing Detail is available for customers who request breakdown of measured calls at the rates shown in G.5. in this section.</p>	
<p>Measured Usage rates are offered where central office facilities and operating conditions permit.</p>	
<p>A Residential customer may have both measured usage and flat rate network access lines on the same premises and on the same account where billing system capabilities exist.</p>	
<p>Business customers may not have both measured and flat rate network access lines on the same account or premises.</p>	

3. LOCAL SERVICE (Continued)

Where one Network Access line is located on a residential premises that is used for residential and business purposes, the business Network Access Rate will apply.							
Supplemental services are available to Measured Usage customers at rates found elsewhere in the Statewide Price List.							
All customers shall be permitted to change EAS service options for a six (6) month period following implementation of an EAS Region adopted in an OPUC proceeding without incurring a fee for the change in service.							
Measured Usage is only available on one (1) party lines. Flat Rate service offers unlimited calling at a premium monthly rate to points within an exchange, including EAS, while Local Service Options with Measured Usage offer a lower monthly rate with measured usage charges billed on all exchange and EAS calls or just EAS calls, depending on the service option chosen. These local call usage charges encompass the frequency and duration of completed outgoing calls based on the distance of the called point and the time at which the call is placed.							
<p>2. Rates ⁴⁷</p> <table> <tr> <td>Usage Rates: Business</td><td>Per Minute</td></tr> <tr> <td>Zone 0 (Intra-Exchange)</td><td>\$.02</td></tr> <tr> <td>Zone 1 (Inter-Exchange)</td><td>.04</td></tr> </table> <p>Usage will not be charged on calls placed to Operators, 911 (Emergency Service), Directory Assistance (tariffed and/or Price Listed rate applies), Company Service or Repair Offices, nor on calls that access Interexchange Carrier lines/trunks that have been registered with the Company for the purpose of placing long distance calls.</p>	Usage Rates: Business	Per Minute	Zone 0 (Intra-Exchange)	\$.02	Zone 1 (Inter-Exchange)	.04	
Usage Rates: Business	Per Minute						
Zone 0 (Intra-Exchange)	\$.02						
Zone 1 (Inter-Exchange)	.04						

⁴⁷ These rates are not applicable to Public Access Line (PAL) Service.

3. LOCAL SERVICE (Continued)

<p>3. <i>Discount Periods</i></p> <p>The preceding Measured Usage Rates are in effect at all times other than the particular Discount Periods shown below:</p> <table> <tr> <td></td> <td style="text-align: right;"><u>Rate</u></td> </tr> <tr> <td>Weekdays:</td> <td></td> </tr> <tr> <td>9:00 PM to 7:59 AM</td> <td style="text-align: right;">50% Discount</td> </tr> <tr> <td>Saturdays, Sundays and Holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving, Christmas):</td> <td></td> </tr> <tr> <td>8:00 AM to 8:59 PM</td> <td style="text-align: right;">50% Discount</td> </tr> <tr> <td>9:00 PM to 7:59 AM</td> <td style="text-align: right;">50% Discount</td> </tr> </table>		<u>Rate</u>	Weekdays:		9:00 PM to 7:59 AM	50% Discount	Saturdays, Sundays and Holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving, Christmas):		8:00 AM to 8:59 PM	50% Discount	9:00 PM to 7:59 AM	50% Discount	
	<u>Rate</u>												
Weekdays:													
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8:00 AM to 8:59 PM	50% Discount												
9:00 PM to 7:59 AM	50% Discount												
<p>4. <i>Operator Service Charges</i></p> <p>Operator Service Charges are listed in Section V.. The discount rates listed above do not apply to Operator Service Charges.</p>													
<p>5. <i>Local Usage Billing Detail – Business</i></p> <table> <tr> <td>Set-up Charge, per order</td> <td style="text-align: right;">\$5.00</td> </tr> <tr> <td>Recurring Charge, per month – per account</td> <td style="text-align: right;">1.80</td> </tr> <tr> <td>Detailed Usage list(s), per page</td> <td style="text-align: right;">.11</td> </tr> </table>	Set-up Charge, per order	\$5.00	Recurring Charge, per month – per account	1.80	Detailed Usage list(s), per page	.11							
Set-up Charge, per order	\$5.00												
Recurring Charge, per month – per account	1.80												
Detailed Usage list(s), per page	.11												
<p>H. <u>Service Charges</u></p> <p>1. <i>Conditions</i></p> <p>Conditions are located in the Network Access Services Tariff No. 18, Section IV.</p>													

3. LOCAL SERVICE (Continued)

2. <i>Installation, Move and Change Charge</i>	
a. Business	<u>Charge</u>
(1) Service Order Charge – Initial	\$20.00
(2) Service Order Charge – Subsequent	25.00
(3) Central office Located Trunk	20.00
(4) Central office Connection Charge	15.00
(5) Reconnect Charge	25.00
(6) Access Line Work Charge ⁴⁸	5.00
(7) Change in Directory Listing	5.00
(8) Supersedure	20.00
(9) Special Telephone Number	60.00

⁴⁸ Business has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

3. LOCAL SERVICE (Continued)

b. Time and Material Charges – Business ⁴⁹	<u>Charge</u>
(1) Premise Visit – Simple Service	
(a) Minimum Time Charge – first fifteen (15) minutes or fraction thereof of billable time.	\$25.00
(b) Additional Time Charge – each additional fifteen (15) minutes or fraction thereof of billable time required to complete the work over the initial fifteen (15) minute period.	9.00
(c) Material	At Cost
(2) Premise Visit – Complex Service	
(a) Minimum Time Charge – first fifteen (15) minutes or fraction thereof of billable time.	40.00
(b) Additional Time Charge – each additional fifteen (15) minutes or fraction thereof of billable time required to complete the work over the initial fifteen (15) minute period.	10.00
(c) Material	At Cost
(3) Work requested to be performed Monday through Friday between 5:00 p.m. and 8:00 a.m., or work performed on Saturdays, Sundays or holidays, if agreed to by the Company will be subject to the charges shown below, on both the Minimum and Additional Time Charges.	
Overtime Monday – Friday	50%
Saturdays	50%
Sundays and Holidays	100%

⁴⁹ The Charges apply for work performed Monday through Friday, between 8:00 AM and 5:00 PM.

(M) Business has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

4. DIRECTORY AND OPERATOR SERVICES

A. <u>Directory Assistance</u>	
1. <i>Local Directory Assistance</i>	
a. General	
Directory Assistance service provides a calling party with telephone numbers available from the Company's Directory Assistance Operator, information that a customer has a nonpublished number, or that the requested customer has no telephone listing. Local Directory Assistance call allowances and charges apply to those requests for telephone numbers that are within the calling party's area code (NPA) or Local Access Transport Area (LATA).	
b. Conditions	
Local Directory Assistance:	
Any one of the following situations constitutes a single call's request:	
<ul style="list-style-type: none">- Any additional numbers associated with a listing.	
<ul style="list-style-type: none">- Any suggestion of an alternate way a number may be listed when the original listing cannot be located.	
<ul style="list-style-type: none">- After checking for possible alternate listings as described above, a "Not Found" report constitutes the request.	
<ul style="list-style-type: none">- A maximum of two (2) listings from a duplicate name provided to satisfy a request for one number.	
The Company shall establish practices and procedures to administer exceptions to the charge for directory assistance, verify disabilities and prevent abuse thereof.	
Directory Assistance charges are not applied against a Network Access line used on a continuing basis by a party verified as being incapable of using a published telephone directory due to a physical or functional disability. The Directory Assistance Charge Exemption Request form, required for disability verification, is available at all Service Office locations of the Company.	
Business Category Search – If the exact name of a business is not known, directory assistance operators can search the database for a "type of business" using Business Category Search to find telephone numbers under business headings provided by the customer. A maximum of two (2) headings can be searched per call and up to three (3) listings can be provided per call via a random search. Charges apply even if the numbers are non-published or no numbers are found. With a "type of business" search, the caller is billed for each category searched.	

4. DIRECTORY AND OPERATOR SERVICES

<p>c. Rates</p> <p>Each call to Directory Assistance</p> <p>Each listing requested from the Directory Assistance operator with the assistance from a long distance operator, is subject to the rates shown above, plus a surcharge of:</p>	<p><u>Charge</u></p> <p>\$3.00</p> <p>.50</p>	<p>(l)</p>
<p>2. <i>Directory Assistance Plus</i></p> <p>a. General</p> <p>Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number, when available, a mechanized announcement offering call completion to the listed number requested.</p>		
<p>b. Conditions</p> <p>Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). Charge is incurred only for answered calls.</p>		
<p>The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pay. All completed calls will be charged the Directory Assistance Plus surcharge. Customers may request blocking of Directory Assistance Plus calls originating from their telephone lines by contacting the Local Company business office.</p>		
<p>Directory Assistance Plus charges will be applicable to persons with a visual, physical, or reading handicap.</p>		
<p>Directory Assistance Plus will only be furnished where facilities and operating conditions permit.</p>		
<p>Directory Assistance Plus will not be provided to the following services:</p> <p>800/866/877/888 Service</p> <p>976 Service</p> <p>900 Service</p> <p>Public Access Line (PAL) Service for Customer-Provided Equipment (CPE)</p> <p>Feature Group A Service</p>		
<p>This service is furnished solely for the telephone calling purposes of the caller.</p>		

4. DIRECTORY AND OPERATOR SERVICES

Provisions concerning limitations of liability and allowance for interruption of service are as set forth in General Regulations, Section III, of the Network Access Services Tariff No. 18.		
This offering provides call completion on a Local Access and Transport Area (LATA) basis.		
When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Plus), the rate shown below will apply per call. The Directory Assistance Plus rate is in addition to any applicable Directory Assistance and/or IntraLATA local or toll charges.		
Calls will be completed on a sent paid basis.		
Person, collect, conference, third number or any other calls requiring operator handling, are not included.		
Directory Assistance Plus is not subject to optional calling plan discounts. However, the usage associated with a call completed via Directory Assistance Plus will be subject to any applicable discounts.		
c. Rates	<div>Each call completed</div> <div>Directory Assistance Plus\$3.00</div>	(I)
3. National Directory Assistance/Customer Name and Address Service		
a. General	National Directory Assistance (NDA) provides customers with directory listings from the Company's directory assistance database. This database makes all Company listings available to any Company operator along with national listings from other directory assistance provider database(s). National Directory Assistance is available to business, government and residence customers who request directory assistance listings outside their Local Access Transport Area (LATA).	
NDA also provides listings for Company 1-800/866/877/888 and Company local emergency numbers. A separate feature is also available, Customer Name and Address (CNA), a reverse search feature allowing the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.		
b. Conditions	The customer will receive a maximum of two (2) listings per call, i.e., two (2) NDA numbers, one (1) NDA number and one CNA listing or two (2) CNA listings.	
Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in Section V.		

4. DIRECTORY AND OPERATOR SERVICES (Continued)

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.	
The customer will have access to any in- or out-of-franchise, number/ address listing within the continental United States, Alaska and Hawaii, with the exception of nonpublished and unlisted listings. When a nonpublished or nonlisted number/address is requested, the message "Nonpublished number/address" or "NP" is displayed and no information will be available; however, the charge for the request will still apply.	
Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed on an exchange access line which the Company has determined is used on a continuing basis by a person incapable of using the Company's directory. This condition is administered the same as it is for Directory Assistance.	
National Directory Assistance and Customer Name and Address Service will be available where technology permits.	
Local Directory Assistance calls placed to National Directory Assistance/Customer Name and Address (NDA/CNA) Service will continue to be billed according to the local Directory Assistance charge. Local Customer Name and Address Service calls placed to NDA/CNA Service will be billed according to the NDA/CNA Service tariff.	
c. Rates	<u>Charge</u>
National Directory Assistance/Customer Name and Address Service	
Each call (up to two (2) listings)	\$0.95
4. Conditions	
a. Additional Listings	
An Additional Listing must include the same address and telephone number as the Primary Listing except that a different address may be shown for off-premises PBX or Customized Multi-line Telephone Service stations located on other premises occupied by the customer.	
Additional Listings may be furnished with Residence Service for others who are members of the customer's domestic establishment and who occupy the same premises.	

4. DIRECTORY AND OPERATOR SERVICES (Continued)

Business Additional Listings may be the names of officers, partners, or employees of the customer, departments or branches of the customer's business, or bonafide names of firms or corporations, which the customer owns or controls or is duly authorized to represent.	
A Customer-of-Record in provisioning Shared Telecommunications Service (Section IV) may list clients at the Additional Listing rates.	
Business Additional Listings may not be used by a customer engaged in furnishing service of a secretarial nature.	
Alternate Call Listings refer a caller to another telephone number outside of business hours, or if there is no answer on the first listed number. If the alternate call number is to be that of another customer, the listing will be furnished only if the other customer agrees to the use of his number.	
<p>Cross Reference Listings enable a customer to use a former listing to refer customers to his new listing now appearing elsewhere in the directory. Cross Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes. Cross Reference Listing may be provided without charge to federal, state, or municipal governmental agencies.</p> <ul style="list-style-type: none">- Line of Information is information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.	
<ul style="list-style-type: none">- Subscribers to Additional Listing Service will be required to maintain such service until the first issuance of a directory in which a requested change may be published, or until telephone service is discontinued. Billing for such services will be discontinued with the last regular bill dated before the issuance of the directory in which the change is made.	
<p>b. Foreign Exchange Listing</p> <p>Foreign Exchange Listing is a listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have an directory listing agreement in place.</p>	

4. DIRECTORY AND OPERATOR SERVICES (Continued)

<p>c. Extra Lines of Information</p> <p>Extra lines of Information is a descriptive text that does not have a telephone number.</p> <table> <thead> <tr> <th></th> <th>Monthly Rate <u>Business/Residence</u></th> </tr> </thead> <tbody> <tr> <td>Additional Listing (May include Alternate Call, Cross Reference, Line of Information, or Foreign Listing. See Conditions)</td> <td>\$4.00</td> </tr> <tr> <td>Foreign Exchange Listing</td> <td>4.00</td> </tr> <tr> <td>Extra Lines of Information</td> <td>4.00</td> </tr> </tbody> </table>		Monthly Rate <u>Business/Residence</u>	Additional Listing (May include Alternate Call, Cross Reference, Line of Information, or Foreign Listing. See Conditions)	\$4.00	Foreign Exchange Listing	4.00	Extra Lines of Information	4.00	
	Monthly Rate <u>Business/Residence</u>								
Additional Listing (May include Alternate Call, Cross Reference, Line of Information, or Foreign Listing. See Conditions)	\$4.00								
Foreign Exchange Listing	4.00								
Extra Lines of Information	4.00								
<p>B. <u>Operator Services</u></p> <p>1. <i>Conditions</i></p> <p>Operator Service are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator Assisted Services are in addition to all other applicable charges. Operator Service Charges are applicable under the circumstances described below to each outgoing message billed.</p> <p>a. Operator Assisted Station to Station</p> <p>A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).</p>									
<p>b. Collect</p> <p>A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.</p>									
<p>c. Operator Assisted Person to Person</p> <p>An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.</p>									
<p>d. Operator Assisted Time and Charges</p> <p>A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.</p>									

4. DIRECTORY AND OPERATOR SERVICES (Continued)

e. Operator Assisted – Corrections	
Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.	
f. Billed to Third Number	
Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.	
g. Public Payphone Usage Surcharge	
In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).	
2. Rates Service Charges are assessed on a per call basis as specified below:	
	<u>Per Call</u>
Operator Assisted Station to Station ⁵⁰	\$1.50
Collect	1.50
Operator Assisted Person to Person ⁶⁵	3.50
Operator Assisted Time and Charges	1.50
Operator Assisted – Corrections	2.25
Billed to Third Number	1.50
Public Payphone Usage Surcharge	0.25
Corrections Collect	<u>Per Minute Rate</u>
Peak rate	0.20
Off-peak rate	0.20

⁵⁰ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

5. GENERAL SERVICES

<p>A. <u>Alarm Signal Transport Service</u></p> <p>1. <i>General</i></p> <p>The Alarm Signal Transport Service (ASTS) provides for the monitoring of a change in the status of an alarm or other type of warning sensor supplied by an alarm company and located on a customer's premises.</p>	
<p>2. <i>Description</i></p> <p>A scanning device in the Company's central office will continuously check for the presence of tone on the customer's exchange line. When an absence of tone is detected, the scanning device will interrogate reporting equipment on the customer's premise and transmit a status report to the alarm company. The customer's one (1) party business or residence network access line is used to provide this service.</p>	
<p>3. <i>Conditions</i></p> <p>Customers to this service must obtain an alarm or other types of warning sensors from an alarm company which executes an agreement with and meets certain conditions established by the Company. The Company will maintain a list of participating alarm companies.</p>	
<p>As an agent of the customer, the alarm company will initiate the order to establish ASTS. The customer is responsible for payment of the charges.</p>	
<p>The jack required for the connection of sensing equipment on the customer's premises will be provided by the alarm company and installed by the alarm company or the customer.</p>	
<p>The Company guarantees the transmission level of the telephone line used with ASTS for voice grade transmission only. The customer's use of his network access line will not be affected by the use of that line for ASTS. Use of the line for data transmission may interfere with the use of the line for ASTS.</p>	
<p>The charge per line will be billed for a minimum of one (1) month and will be billed monthly in advance.</p>	
<p>The Company will not discontinue exchange service for overdue charges for ASTS.</p>	
<p>Emergency Reporting procedures will be as follows:</p> <p>The alarm company will, upon receipt of an alarm report, contact the customer or customer's agent to advise them of a potential security problem. In the event of an open access line, a Company Repair Center will be the second point of contact. The alarm company will, under no circumstances, have the Company make the first dispatch of an alarm report at a customer's premises. Company dispatch for repair will not be made until verification that the condition is not due to a security problem (burglary, fire). The alarm company or customer must provide safe access for repair service.</p>	

5. GENERAL SERVICES (Continued)

The alarm company will notify its customers that all service problems associated with ASTS will be first reported by the customer to the alarm company. Upon verification by the alarm company that the alarm or sensing equipment on the customer's premises is not at fault, the customer or alarm company will report the problem to a Company Repair Center. If it is subsequently discovered that the alarm or sensing equipment is at fault, the customer will be billed the appropriate repair charge.			
ASTS will be provided only where facilities and operating conditions permit.			
ASTS will be utilized for the transmission of alarm signal status from the alarm or sensing equipment only.			
A customer changing from one alarm company to another will be treated as a new customer with full nonrecurring charges applicable.			
The Alarm Line is a dry solid copper pair which cross connects the remote customer location to the serving central office, providing alarm-monitoring capability. The Alarm Line option will allow the Company to offer service to large Centrex/PBX customers with remote locations. This option will also apply to customers who have other Scan Alert restrictions.			
Refer to General Regulations, Section VI.A., Alarm Signal Transport Service, for Company liability statement.			
4. Rates			
	Monthly Rate	Nonrecurring Charge ⁵¹	
Service, per line equipped	\$7.50	\$45.00	
Changing customer telephone number and changing type of service	---	4.00	
Alarm Line, per line	12.02	25.00	

⁵¹ These charges will apply in addition to any applicable Service Charges as set forth in Section IV., including a charge for changing a telephone number per customer request.

5. GENERAL SERVICES (Continued)

B. <u>Billed Number Screening</u>							
<p>1. <i>Description</i></p> <p>Billed Number Screening (BNS) provides an indicator in a line information database which indicates that collect calls and third-party charge calls are not to be charged to the customer's line. The BNS indicator is only advisory to the telecommunications carrier at the origination of the call. BNS does not block outgoing calls. The BNS indicator is checked, and honored if present, by the Company on all collect and third-party charge calls originating from Company lines, including local calls from Company owned public pay telephones.</p>							
<p>2. <i>Rates Per Order</i></p> <table> <tr> <td></td><td style="text-align: right;">Nonrecurring Charge</td></tr> <tr> <td>Single Line Service</td><td style="text-align: right;">\$5.00</td></tr> <tr> <td>Multiline Service</td><td style="text-align: right;">10.00</td></tr> </table> <p>Special Rates Apply: (must allow 2-4 weeks for processing due to special handling)</p> <p>For large business users receiving multiple bills per month, it may be more economical to pay the actual cost for the provision of BNS when the nonrecurring Charges listed above exceed two hundred dollars (\$200.00). Special Rates will be the total labor, programming time and expense, and materials.</p> <p style="text-align: right;">Actual Cost</p>			Nonrecurring Charge	Single Line Service	\$5.00	Multiline Service	10.00
	Nonrecurring Charge						
Single Line Service	\$5.00						
Multiline Service	10.00						
C. <u>Detailed Billing Service</u>							
<p>1. <i>Conditions</i></p> <p>Message Detail Service provides on magnetic tape a detailed record of message toll usage only.</p>							
<p>Billing Detail Service provides on magnetic tape all records of the customer's billing: message toll usage, directory assistance charges, equipment detail, and all other local service charges.</p>							
<p>Detail Billing Services are not provided as a duplicate of regular telephone bills and are not considered a reconciliation of the Company's regular billing.</p>							
<p>The Company will establish the record descriptions and will reserve the right to change the record format.</p>							
<p>Refer to General Regulations, Section VI.C., Detailed Billing Service, for Company liability statement.</p>							

5. GENERAL SERVICES (Continued)

2. Rates		
	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Establish Message Detail and/or Billing Detail Service	---	\$365.20
Change Detail Billing or Service		
Termination type	---	102.60 ⁵²
Each Magnetic Tape Supplied after service is established	---	23.25
Message Detail Service		
1-500 Messages	27.50	---
501 – 3000 Messages	66.00	---
More than 3000 Messages	138.00	---
Billing Detail Service		
1-500 Messages	57.50	---
501 – 3000 Messages	96.00	---
More than 3000 Messages	168.00	---
D. <u>Miscellaneous Billing Service</u>		
1. Description		
Applicable additional bill copy service and number reservation service furnished in connection with business and residence services as provided under Local Service, Network Access Rates.		
2. Conditions		
a. Additional Billing Copy Service (ABCS)		
No more than three (3) additional copies will be provided at the following rate.		
The charge is applicable each time a request is made for this service.		
No charge applies to replace bill copies not received.		

⁵² A nonrecurring charge is applied for changes of type of billing service, after initial establishment of service. A nonrecurring charge also applies to changes of basic terminal equipment.

5. GENERAL SERVICES (Continued)

The utility will provide machine generated copies of the customer's bill on a monthly basis, if requested with initial service. If additional copies are requested on a monthly basis at a later time, a customer request charge will apply.			
b. Number Reservation Service			
Number Reservation Service is provided for customers who request to reserve an exchange telephone number(s) for future use.			
A non-recurring charge per request will apply.			
Subject to availability, numbers are offered for reservation for a period not to exceed one hundred eighty (180) days, and are not guaranteed until activated in the network.			
3. <i>Rates</i>			
	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>	
Additional Bill Copy Service			
One to three copies per account, only			
Each request charge per account			---
Number Reservation Service			
Each telephone number reserved			---
53			
E. <u>Special Billing Number Service</u>			
1. <i>Conditions</i>			
This service is available for One-party Network Access line services only. The customer receives a monthly listing of toll messages for each special billing number used in placing calls.			
2. <i>Rates</i>			
		<u>Charge</u>	
Charge for establishing service			\$82.75

⁵³ See Service Charges in the network Access Services Tariff P.U.C. OR No. 18, Section IV for Residence and the Statewide Price List, Section IV. For Business.

5. GENERAL SERVICES (Continued)

<p>F. <u>Customer Re-Direct Service</u></p> <p>1. <i>General</i></p> <p>Custom Re-Direct Service (CRS) enables customers to redirect all or a part of their incoming switched voice and data calls to other telephone numbers. The redirection may be on a permanent basis, automatically according to predetermined parameters, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other event requiring calls to be handled from alternate telephone numbers or an alternate location.</p>	
<p>Basic Custom Re-Direct Service offers three (3) options to redirect calls. The first option is usually a basic redirect to the dialed number. The customer may designate that the basic redirection feature be used in each of the options or, the customer may select a Custom Re-Direct Optional Feature as described herein.</p>	
<p>2. <i>Regulations</i></p> <p>a. Explanation of Terms</p> <p>(1) Equipped Number</p> <p>Equipped Number is the subscriber's called telephone number that has Custom Re-Direct Service.</p>	
<p>(2) Group</p> <p>A group is the collection of Equipped Numbers that will be redirected in the same way, at the same time. For example, if redirection is requested, all telephone numbers within that group will be redirected. If the customer chooses to have option three (3) "active" in a particular group, then all equipped numbers in the group will be redirected according to the direction in option three (3).</p>	
<p>Every group must have the same optional features in each of the options. For example, if the option column has time-of-day redirection, then the times that the numbers are redirected are the same for all the numbers in that group. The actual telephone numbers that the calls are redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.</p>	

5. GENERAL SERVICES (Continued)

<p>(3) Option Column</p> <p>An option column is a table of telephone numbers that are treated the same. Custom Re-Direct has three (3) option columns per group with the basic service. Up to six (6) additional options may be provisioned as an enhancement. If more than three (3) options are chosen the Additional Option charge applies per additional option chosen. Only one (1) option is active for a group at any given time. For example, in a particular group the first option may be the original dialed number, the second option may be the home telephone number, and the third might be a telephone number in an affiliate office in another city. If option two (2) were selected (i.e., "active"), all telephone numbers in this group would be redirected to the respective telephone number in option column two (2). Similarly, if the customer selected option column three (3) to be in effect, and if option three (3) were provisioned with a Custom Re-Direct Service optional feature then all telephone numbers in this option column would have the optional feature.</p>	
<p>(4) Redirecting Telephone Number</p> <p>A re-directing telephone number will have no office equipment associated with it and will be used solely for the purpose of redirecting call traffic from the telephone number dialed to the Custom Re-Direct Service customer's intended destination.</p>	
<p>b. Conditions</p> <p>This service is subject to the following conditions:</p> <p>(1) Custom Re-Direct is available where Company facilities permit.</p>	
<p>(2) Custom Re-Direct service may be provisioned with group sizes as small as one (1).</p>	
<p>(3) Tariff rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criterion will need to apply for Individual Case Basis pricing.</p>	
<p>(4) Each group may have up to three (3) options for the basic rate. In most cases, the first option will be the called number leaving two (2) additional options for the customer to define. If more than three (3) options are requested, the Additional Option charges apply per additional option chosen. Up to six (6) additional options may be provisioned as an enhancement to the Basic service.</p>	
<p>(5) Calls to telephone numbers associated with Custom Re-Direct Service must be redirected to a customer-assigned number terminating in either a customer location, an inter-exchange carrier's point of presence, a voice mail system, an auto attendant system, or an announcement frame within the LATA of call termination. A redirecting telephone number cannot be used to trigger another redirecting telephone number.</p>	
<p>(6) It is the responsibility of the Custom Re-Direct Customer redirecting calls to a third party to obtain, when appropriate, the third party's permission prior to the calls being redirected.</p>	

5. GENERAL SERVICES (Continued)

(7) Charges for calls between the Custom Re-Direct Service equipped telephone number and the telephone number to which these calls are redirected are the responsibility of the Custom Re-Direct customer.	
(8) The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with exchange or toll service. The Company reserves the right to disconnect the service immediately in accordance with the regulations contained in General Regulations.	
(9) Custom Re-Direct Service is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.	
(10) Initial Average Monthly Query Volumes are estimates only. After installation, the Company will periodically and at our discretion, complete audits of number of queries and billing will be corrected if necessary to make adjustment to the monthly charges based upon the results of the audit.	
<p>c. Redirection Charges</p> <p>When calls are redirected, the Custom Re-Direct Subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.</p>	
<p>d. Modification of Active Option</p> <p>When the customer elects to redirect calls, the customer calls into the Company platform using a TOUCH-TONE telephone. Upon reaching the platform, the customer must pass through a series of security blocks to get into the system. Calls may also be redirected by calling a live attendant, who, after verifying security information, will establish the redirection of the calls. After authorization is confirmed, the customer specifies which group and which option the customer wishes to activate. A group may be a floor, department, building, or some other customer-defined list of numbers. These groups are pre-assigned upon the establishment of the service. The customer may call in to have the active option modified as frequently as desired. When calls are terminated to any number other than the originally dialed number redirection charges will apply.</p>	
<p>e. Termination Liability</p> <p>When the service is originally ordered, a twelve (12) month termination liability will apply. If Custom Re-Direct Service is cancelled prior to the twelve (12) month period, the full monthly rate for each remaining month, or part thereof, will be charged. Changes to the original configuration shall not constitute a cancellation.</p>	
<p>f. 5-Year Contract</p> <p>Customers with more than five hundred (500) lines provisioned may choose to sign a five (5) year contract, which will lower the monthly line rate. In the event the customer wishes to terminate the service prior to the end of the commitment period the rate will be recalculated to the month-by-month rate and the twelve (12) month termination liability will apply.</p>	

5. GENERAL SERVICES (Continued)

<p>g. Custom Re-Direct Optional Features</p> <p>(1) Time-of-Day/Day-of-Week Redirection</p> <p>An optional feature which allows customers to redirect the customer's calls to another location at predesignated times. For example, particular numbers can be redirected to another location after 5:00 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes the specifications. This will allow the customer to use a single office to perform the work of many locations during the off-peak hours. Time-of-Day/Day-of-Week Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.</p>	
<p>(2) Percentage Redirection</p> <p>As an optional feature, redirecting may be done by percentages. For example, when Percentage Redirecting is activated, the customer may direct twenty percent (20%) of the incoming calls to location A, thirty percent (30%) to location B, and fifty percent (50%) to location C. The customer may choose up to ten percentages, but the total must always equal one hundred percent (100%). The Percentage Redirecting feature may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.</p>	
<p>(3) Number Identification Redirecting</p> <p>Number Identification Redirection is an optional feature. It allows the customer to redirect calls based upon the originating telephone number, NXX, LATA, or NPA of the incoming caller. This allows the customer to direct particular callers to specific numbers, based upon their telephone number. If an incoming caller's number is on the list, the call will be redirected to the "on-list" number. If the incoming caller's telephone number is not on the list, the call will be completed as dialed.</p>	
<p>The customer may have as many numbers as desired on the list. The customer will be billed for each one hundred (100) numbers or any fraction thereof. Number Identification Redirecting may be used with any of the option columns. If this feature is used in more than one (1) option, the optional feature charge applies to each option utilizing the feature.</p>	
<p>Number Identification may not be used to pass the calling party's number to the customer.</p>	
<p>(4) Super Groups</p> <p>The customer may choose to group their groups into Super Groups. A Super Group is similar to a distribution list of groups and will allow the customer to modify the active option of multiple groups at the same time. For example; if groups 101, 102, and 105 belong to Super Group 001, setting Super Group 001 to option 3 would set 101, 102 and 105 to option three (3). The same group may belong to multiple Super Groups and the active option would be the last option set. For example, using the definition of Super Group 001 above and an additional Super Group 002 includes groups 103, 104 and 105. If after Super Group 001 is set to option three (3), Super Group 002 is set to option two (2). Group 105 would be set to option two (2).</p>	

5. GENERAL SERVICES (Continued)

<p>(5) Single Number Destination Services</p> <p>This feature will allow customers to redirect an entire group to a single number provided at the time of activation. At the time of provisioning, customers must designate an inter-exchange carrier of their choice to carry the redirected traffic.</p>	
<p>(6) Custom Applications</p> <p>Although most customer applications are provided using the optional features listed above, custom applications may also be provisioned. Custom applications will include the inclusion in the call processing record, a single table or single field manipulation, to meet a specific customer's need. Dialed Number Recovery (DNR) is an example of a Custom Application.</p>	
<p>Dialed Number Recovery (DNR) is a Custom Application where the original dialed number is presented to a new customer location.</p>	
<p>It is not the intent to provide all custom applications through this tariff item. Very complex applications, and applications for purposes other than the directing of incoming calls will not be considered part of feature and will require special assemblies.</p>	
<p>(7) Alternate Central office Triggering</p> <p>The ability to place triggers in central offices switches, other than the original terminating central office allows customers to redirect from the office in which the call originates without requiring the call to complete to the terminating central office. In the event that the terminating central office is out of service, Custom Re-Direct Service may be activated and all call processing in an office with an alternate office trigger will be redirected per the current active option at that time. A trigger is associated with a specific customer NPA-NNX.</p>	
<p>Allowing triggers to be placed in more than the terminating central office may increase the call volumes processed because a portion of the calls may actually be processed by more than one office. The customer's Group charges would be reflective of this increased query volume.</p>	
<p>3. Application of Rates</p> <p>a. Service Establishment Charges</p> <p>Charges will apply for the original order for Custom Re-Direct Service per Service Order or per Account. This charge will apply to New Orders of Custom Re-Direct Service. If a customer is modifying the existing order, including adding additional numbers, the Rearrangement Charge would apply. The addition of a new group, or a request for additional security forms, will result in a Service Establishment Charge.</p>	

5. GENERAL SERVICES (Continued)

b. Equipped Number	
There will be a monthly rate, in addition to a nonrecurring charge for each equipped number. The monthly rate per number will be based on the quantity of equipped numbers within the customer's account. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.	
c. Average Monthly Group Volume (Partition/Group Charges)	
A monthly rate, in addition to a nonrecurring charge, will apply for each group of equipped numbers the customer designates. The monthly rate will be based on the estimated monthly volume of queries expected by the equipped numbers. A query is launched to the AIN database when a trigger is encountered. In basic implementations, query volume is equal to the call volume. As enhancements to the call processing logic are added and additional triggers placed, the query volume may exceed the call volume.	
d. Rearrangement Charges	
A non-recurring charge will apply to each rearrangement. This is in addition to any normal service order charge. Each change to an equipped number will result in a nonrecurring charge for each number modified.	
e. Password initialization	
This charge applies each time, after service establishment, that the customer requests that the Company reinitializes the pass code to the default pass code or is requested to modify existing security profiles.	
f. Redirection Charges	
There is no charge associated with modifying the active option. Customers may select to activate options as frequently as desired.	
When calls are redirected, the Custom Re-Direct Subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.	
g. Redirecting Telephone Numbers	
A monthly charge and a non-recurring installation charge for each telephone number assigned that will be used solely for the purpose of provisioning Custom Re-Direct Service. This telephone number will have no office equipment associated with it and will be used solely for the purpose of generating a trigger.	

5. GENERAL SERVICES (Continued)

<p>h. Optional Feature Charges</p> <p>(1) Time-of-Day/Day-of-Week</p> <p>A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.</p>	
<p>(2) Percentage Redirecting</p> <p>A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.</p>	
<p>(3) Number Identification Redirection</p> <p>A monthly charge and a non-recurring charge will apply at the first one hundred (100) telephone numbers listed for Number Identification Redirecting. Each additional one hundred (100) numbers or fraction thereof, will incur a non-recurring charge and a monthly recurring charge.</p>	
<p>(4) Super Group</p> <p>A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.</p>	
<p>(5) Single Number Destination</p> <p>A monthly and nonrecurring charge will apply for each group on which this feature is ordered.</p>	
<p>(6) Custom Application</p> <p>A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.</p>	
<p>(7) Alternate Central Office Trigger</p> <p>A nonrecurring charge will apply at the time of the establishment of the trigger and a flat monthly rate will be billed for each central office switch in which a trigger is placed, per customer NPA-NXX. For changes made by the Company on behalf of the customer, rearrangement charges will apply.</p>	

5. GENERAL SERVICES (Continued)

<p>(8) Special Custom Re-Direct Service Transaction</p> <p>Occasionally customers will require a one (1) time effort related to their Custom Re-Direct Service. This may include the generation of a special report, out of hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. This item will allow customers to request such services and the Company to recover the costs associated with these special requests. Special charges will apply.</p>	
<p>Statewide Price List rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criteria will need to apply for Individual Case Basis pricing.</p>	

5. GENERAL SERVICES (Continued)

4. Rates and Charges		
<u>Description</u>	<u>Nonrecurring</u>	<u>Monthly Rate</u>
Service Establishment (Per Service Order or Account)	\$500.00	
Equipped Number		
1 – 50 (per line)	2.35	\$2.50
51 – 100 (per line)	2.35	2.35
100 – 500 (per line)	2.35	2.00
501 – 1000 (per line)	2.35	1.50
> 1000 (per line)	2.35	1.10
Equipped Number contract with 5-year (min. 500 lines)	2.35	1.10
Average Monthly Group Volume (Queries/Mo./Grp.)		
Up to 1,000	50.00	25.00
Up to 10,000	50.00	80.00
Up to 25,000	50.00	150.00
Up to 50,000	50.00	280.00
Up to 75,000	50.00	425.00
Up to 100,000	50.00	550.00
Up to 250,000	50.00	1,300.00
Up to 500,000	50.00	2,500.00
Up to 750,000	50.00	3,600.00
Up to 1,000,000	50.00	4,500.00
Over 1,000,000	Multiples of the above may be applied. EX: 1,500,000 R8G1C and R8G5B may be applied for a monthly total of \$7,000.00	
Pass Code Initialization, Security Profile Modification (Per Occasion)	50.00	---
Change per occasion for Rearrangement/Change	250.00	---
Per Number Rearrangement/Change	2.35	---

Continued on next page...

5. GENERAL SERVICES (Continued)

<i>Continued from previous page...</i>		
<u>Description</u>	<u>Nonrecurring</u>	<u>Monthly Rate</u>
Optional Features		
Time-of-Day, Day-of-Week Feature	\$100.00	\$25.00
Percentage Redirecting Feature	100.00	25.00
Number Identification Redirection Feature (Includes first 100)	500.00	50.00
Number Identification Redirection Feature Per 100 numbers after initial 100	100.00	10.00
Redirecting Telephone Number (Per Number)	5.00	1.00
Additional Option (Per Option over three (3))	200.00	25.00
Super Groups Per Super Group	50.00	1.00
Single Number Destination Per Group	50.00	10.00
Customer Application	200.00	25.00
Alternate Central Office Trigger Per Switch, Per Customer	500.00	1.00
G. <u>Business Dial-up Service</u>		
1. <i>Description</i> Business Dial-up Service is an enhancement to single line residential and single line business service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communications. This service is offered subject to the availability of suitable facilities.		
2. <i>Conditions</i> The parameters of Business Dial Up Service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.		

5. GENERAL SERVICES (Continued)

The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.			
Business Dial-up Service may not be compatible with other services offered in the State wide Price List.			
3. <i>Rates</i>	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> ⁵⁴	
Business and Residence, per line ⁵⁵	\$5.00	\$25.00	
H. <u>Direct Inward Dialing Service</u>			
1. <i>Description</i>			
Direct Inward Dialing (DID) Service is a central office service that provides in-dialing from the exchange and toll network directly to the station lines associated with customer premises equipment without intervention from an attendant.			
2. <i>Conditions</i>			
DID Service will be provided from central offices where equipment and operating conditions and facilities permit.			
a. DID Station Line Telephone Numbers			
The assignment of telephone numbers and sequence of numbers assigned to this service are made at the discretion of the Company.			
DID Service will be offered in a block of twenty (20) numbers or a block of one hundred (100) numbers from electronic central offices where facilities and operating conditions permit. Additional numbers may be ordered on a per block basis.			
Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.			
The Service Charges in Section VI. apply when a routing selection is changed after the initial option has been selected and installed.			

⁵⁴ In addition to the Service Charges associated with individual Network Access line service as set forth in Section IV.

⁵⁵ In addition to the applicable monthly rates for the individual Network Access line service.

5. GENERAL SERVICES (Continued)

<p>b. DID Trunks</p> <p>DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service.</p>	
<p>The customer must subscribe to a sufficient number of trunks to insure Service Standards as determined by the Company.</p>	
<p>When trunks other than DID trunks are furnished to a customer with DID Service, those trunks must be in a separate trunk group from the DID service trunks.</p>	
<p>If, at the discretion of the Company or at the request of the customer, it is necessary to provide DID service from a central office other than the office from which service would normally be provided, appropriate mileage charges apply per DID trunk.</p>	
<p>c. Customer-provided Premises Equipment</p> <p>Regulations for customer-provided facilities and equipment are as stated in 47 CFR § 68.1 et al.</p>	
<p>d. Directory Listings</p> <p>Directory listings will be furnished in accordance with the rules and regulations as found under Directory Service, Section VI. of this Price List. DID station numbers for customers and clients of Shared Telecommunications Services in Section IV may be listed at the appropriate rates for business additional listings. Customers are responsible for timely notification of changes, additions and deletions of numbers to meet the schedule requirements of the Company's directory.</p>	
<p>e. Penalty Actions</p> <p>It is the responsibility of the Company to maintain the integrity of the network that serves the general public. In the provision of DID Service it is the responsibility of the customer to maintain sufficient DID trunks, and to intercept calls to DID station lines (when Option 3 preceding has been selected), to assure that degradation of network services does not occur. Failure to do so, will result in one or more of the following actions by the Company (based on the severity of the problem):</p> <ul style="list-style-type: none"> - The customer will be contacted in person or by telephone at the first awareness of a negative impact on the network and will be advised of the type of harm being created and the action required to alleviate the problem. A written notice may be sent upon completion of this contact to verify customer responsibilities for the service and actions that may be taken due to failure to comply. 	
<ul style="list-style-type: none"> - The customer will be required to correct the service problem within ten (10) days upon notification. 	
<ul style="list-style-type: none"> - Failure to correct the problem within the specified time period will result in the customer being charged the actual costs incurred by the Company in investigating and resolving trouble reports that are directly due to the negligence of the customer. 	

5. GENERAL SERVICES (Continued)

<ul style="list-style-type: none">- If the negligence of the customer causes harm to the network service of other customers, the Company reserves the right to take necessary action, including the disconnection of the service, until the problem is alleviated. Provisions for disconnection are as stated in OAR 860-21-505 and under Customer Billing of the General Regulations, Section III in the Network Access Service Tariff No. 18.	
<p>f. Special Conditions – DID Served from Electromechanical Central Offices</p> <p>The Conditions/Regulations listed previously also apply to existing customers of DID Service provided from electromechanical central offices with the following exceptions:</p> <ul style="list-style-type: none">- DID station line numbers provided from electromechanical central offices are sequentially numbered.	
<ul style="list-style-type: none">- Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.	
<p>g. Special Term Commitment Rates</p> <p>The customer may elect to subscribe to a Direct Inward Dialing Service term commitment for a minimum of three (3) years whereby a discount will apply. Term commitments are based on a per location basis. If DID serves more than one (1) location, a term commitment will be issued for each service location. The customer may select a three (3), four (4), or five (5) year term commitment period. A three (3) year term commitment includes a three percent (3%) discount; a four (4) year term commitment includes a four percent (4%) discount; a five (5) year term commitment includes a five percent (5%) discount. The discount applies to the station line numbers, in use or on reserve, as stated under rates.</p>	
<p>The customer must agree to retain the items in service for the entire term commitment period. Station Lines added subsequent to the original term commitment are billed at the discounted rate. The three (3), four (4), and five percent (5%) discounts apply to the current rate for such service. The percent discount will remain the same under the term commitment although the line rates are subject to change upon approval of the Commission.</p>	
<p>If the customer discontinues any of the station lines prior to the expiration date at the location under which the term commitment is in place, Termination Liability as outlined in General Regulations, Section III, will apply.</p>	

5. GENERAL SERVICES (Continued)

3. <i>Rates</i> ⁵⁶		
	<u>Monthly Rate</u>	<u>Installation Charge</u>
For service provided from Electromechanical Central Offices:		
First block of 100 DID station line numbers	\$15.00	---
Each additional block of 100 DID station line numbers	15.00	---
For service provided from Electronic Central offices:		
Block of 20 DID station line numbers	5.00	---
Block of 100 DID station line numbers	15.00	---
DID Trunk Termination, per trunk	0.00	---
Access line	See Network Access Rates and Service Charges, Section IV.	
I. <u>Extended Basic Referral</u>		
1. <i>Description</i>		
Extended Basic Referral is a Direct-Inward Dialing (DID) Intercept service that permits station lines from one-way incoming DID trunks to be placed on intercept and routed to a "change number announcement." This service allows a business DID customer who is relocating to another exchange, changing telephone numbers or disconnecting DID lines to have as many internal lines placed on intercept as desired. Dialing the customer's former DID number results in a prerecorded message, which announces the new telephone number.		
2. <i>Conditions</i>		
Extended Basic Referral service is subject to the availability of facilities.		
Extended Basic Referral service is offered in five (5) line increments. When the number of lines placed on Extended Basic Referral do not fall into increments of five (5), the number of lines will be rounded up to the next five (5) for billing purposes. For example, if the customer disconnects thirteen (13) DID lines and requests all thirteen (13) to be put on referral, the customer will be charged for fifteen (15) lines under the selected option.		
Extended Basic Referral must be ordered coincidentally with the order to move, change or disconnect the DID numbers to be referred. A request to change the number in the "change number announcement" will be billed at the nonrecurring rate Section IV., Service Charges.		

⁵⁶ Refer to Special Term Commitment Rates for DID Station Lines under Conditions in those situations where customer elects to subscribe to a service with term commitment.

5. GENERAL SERVICES (Continued)

<p>3. <i>Rates</i></p> <table> <tr> <td></td> <td style="text-align: right;">Nonrecurring <u>Charge</u></td> </tr> <tr> <td>Option1 – Up to six (6) months Each five (5) line increment</td> <td style="text-align: right;">\$250.00</td> </tr> <tr> <td>Option 2 – Over six (6) months to twelve (12) months Each five (5) line increment</td> <td style="text-align: right;">450.00</td> </tr> </table>		Nonrecurring <u>Charge</u>	Option1 – Up to six (6) months Each five (5) line increment	\$250.00	Option 2 – Over six (6) months to twelve (12) months Each five (5) line increment	450.00	
	Nonrecurring <u>Charge</u>						
Option1 – Up to six (6) months Each five (5) line increment	\$250.00						
Option 2 – Over six (6) months to twelve (12) months Each five (5) line increment	450.00						
<p>J. <u>Direct Inward-Outward Dialing Service</u></p> <p>1. <i>General</i></p> <p>Direct Inward-Outward Dialing Service (DIOD) is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises. Rotary hunt does not apply.</p>							
<p>2. <i>Conditions</i></p> <p>The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in the DID section of this Statewide Price List apply to DIOD service.</p>							
<p>Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.</p>							
<p>Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two (2) arrangements is not permitted.</p>							
<p>DIOD service works in conjunction with Direct Inward Dialing (DID) service. DIOD rates are in addition to applicable rates and charges for DID Service as specified elsewhere in this Statewide Price List.</p>							
<p>DIOS service is provided from Central Offices equipped to provide this service and subject to the availability of facilities.</p> <p>a. Foreign Central Office</p> <p>When a customer establishes service and DIOD is not available from a customer's normal serving central office, the Company may choose, at its discretion, to provide service from the nearest DIOD-capable office. At the Company's discretion if the customer is served from a central office/exchange other than his normal serving central office/exchange, FGA service rates from tariff P.U.C. OR. No. 12 will not apply. If DIOD is available from a customer's normal serving central office at the time service is established, the customer must accept service from that office and DIOD Foreign Central Office service is not available to the customer.</p>							

5. GENERAL SERVICES (Continued)

If a customer has service from a central office other than his normal serving central office and his normal serving office becomes DIOD capable then he must either accept a number change and receive service from his normal serving central office or continue his current service arrangement and pay FGA Service rates and Transport Service rates from tariff P.U.C. OR. No. 12.			
b. Termination Liability			
In the event DIOD is terminated by the customer prior to completion of the current term commitment period, Termination Liability as outlined in General Regulations, Section III, will apply.			
3. Rates			
	<u>NRC</u>	<u>Monthly Rate</u>	
Direct Inward-Outward Dialing			
DID Station Numbers Blocks	See Direct Inward Dialing Service		
DID Trunk Termination, per trunk	See Direct Inward Dialing Service		
DIOD Trunk Termination, per trunk			
Month-to-month	---	\$10.00 ⁵⁷	
One (1) year term commitment	---	8.00 ⁷²	
Three (3) year term commitment	---	6.00 ⁷²	
Service Installation			
Initial order		100.00 ⁷²	
K. <u>Miscellaneous Equipment and Service</u>			
1. Description			
a. Rotary Hunting			
Used by customers with more than one (1) line to help complete a call. This service enables an incoming call that reaches a busy line to search for a non-busy line within a hunt group.			
b. Stop Hunt Arrangement			
Used where the customer cannot answer all lines, such as at night. The arrangement permits automatic rotary hunting to be stopped at a prearranged line and give the busy indication.			

⁵⁷ Charges and rates do not include charges and rates for other services and facilities including charges and rates applicable to trunk line service as shown under Network Access Service and DID Service. When this service is provided from a foreign exchange, rates and charges for FGA Service and Transport Service rates as shown in P.U.C. OR No. 12 may apply.

5. GENERAL SERVICES (Continued)

2. Conditions		
a. Rotary Hunting		
Rotary Hunting service will help complete incoming calls to a customer with more than one line. The customer's lines will be arranged in a hunt group. When an incoming call reaches a line in use this service will search the remaining lines in the hunt group for a line that is not in use.		
b. Stop Hunt Arrangement		
This service is available with rotary hunting Trunks and Network Access lines from serving central offices that are equipped to provide the service.		
Stop Hunt is activated by the customer's switching key that, in turn, activates the Stop Hunt feature in the Company's central office at a prearranged line to give the busy indication. A lamp on the customer's premises lights up to indicate that the Stop Hunt feature is activated.		
The Lamp and Key at the customer's premises shall be customer-provided.		
A mileage rate applies between central offices in multi-office exchanges. Interexchange mileage applies between rate centers of exchanges. See Section IV for appropriate rates.		
The connection of a client's line to a customer's network access line may be made only in an emergency. This arrangement may not be used for switching of calls, a service normally performed by the Company. Refer to General Regulations, Section VI., Telephone Answering Service, for Company liability statement.		
The act of providing a switching service for the purpose of circumventing Company charges is deemed to be abuse or fraudulent use of service as described in General Regulations, Section III. Also, providing a switching service for which a separate charge is made to the client is deemed to be resale of service as described in General Regulations, Section III.		
3. Rates		
	<u>Monthly Rate</u>	<u>Installation Charge</u>
Rotary Hunting, each line arranged	\$1.20 ⁵⁸	---
Stop Hunt Arrangement	4.80	\$35.35

⁵⁸ This rate is applicable to Business One-Party Service only.

5. GENERAL SERVICES (Continued)

L. <u>Personal Signaling Service</u>		
1. <i>Conditions</i>		
Charge for Signaling Service only applies if the customer provides his own receiver and associated equipment.		
Personal Signaling Service is the one-way transmission of a signal to activate a pocket receiver. It is a developmental service, subject to the availability of special facilities and equipment.		
Personal Signaling Service is available to pocket receivers when within range of land radiotelephone base stations through which such service is furnished. It is subject to transmission, atmosphere, terrain, and similar limitations.		
2. <i>Rates</i>		
	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Signaling Service	\$11.80	---
Dual Address Feature, Type B, each pager equipped	3.03	\$8.20 ⁵⁹
Group Paging Feature, Type B, each pager equipped	2.12	8.20
M. <u>School-to-Home Service</u>		
1. <i>Conditions</i>		
School-to-Home Service is provided to permit education of handicapped students unable to attend classes. It may be furnished in other cases where the service will meet the requirements of the customer.		
The Company's Private Line Telephone Tariff is applicable to the channel between the school station and home station and the terminations. Only one termination charge applies for a multijack school termination.		
The rates contemplate not more than one hundred fifty (150) feet of shielded wire with each School Speaker-microphone set or jack. If greater length of shielded wiring is required, or if unusual costs are involved for other reasons, additional charges may be made based upon such costs.		

⁵⁹ Service Charges as set forth in Section IV. Are not applicable when feature is ordered with Signaling Service.

5. GENERAL SERVICES (Continued)

2. Rates		
	Monthly Rate	Installation Charge
School Station		
Fixed Speaker-microphone Station, each	\$7.87	\$10.60
Portable Speaker-microphone Station, each	7.87	10.60
Jack for Portable School Station, each	4.36	16.05
Interrupt Key for Jack for Portable School Station, each	.48	10.60
Home Station		
Fixed Speaker-microphone Station, each	8.29	10.60
Separately mounted Key for use with home station in place of push-to-talk switch, each	.48	10.60
Channel between school and home station	Private Line Service Tariff is applicable	
N. <u>Telecommunications Service Priority System</u>		
1. Description		
The Telecommunications Service Priority (TSP) System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) Telecommunications services. The TSP System applies only to NSEP services, includes both exchange and private line services and provides the Company with a guide to the sequence in which services are to be provisioned and/or restored.		
All facilities that can be identified by a unique circuit identifier, can be provisioned for NSEP service by the Company.		
2. Conditions		
a. Obtaining TSP System Service		
The Executive Office of the President, through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order, to the Company to obtain TSP System Service.		
The TSP authorization code, assigned on a per order basis, consists of a twelve (12) character field, a nine (9) character control ID followed by a dash and a two (2) character field specifying the priority level assignment. Its structure is as follows:		
TSPxxxxxn-yy		

5. GENERAL SERVICES (Continued)

<p>The "x"s contain a sequence number unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.</p>	
<p>b. Provisioning Priority</p> <p>If the customer requires service within a shorter time interval than the Company can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.</p>	
<p>The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Company will respond accordingly. The Company will take immediate action to provide the requested service at the earliest possible date.</p>	
<p>The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. Rates and charges associated with invoking this priority treatment are specified under Rates. The value "0" implies no provisioning priority.</p>	
<p>c. Restoration Priority</p> <p>A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunication services. The Company will restore these services before service without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.</p>	
<p>When the Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than twenty-four (24) hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.</p>	
<p>The minimum period for service is one (1) month.</p>	
<p>d. Obligations of the Customer</p> <p>In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Company.</p>	
<p>The TSP System service customer must also be the customer for the FIA with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Company is allowed to order TSP System service.</p>	
<p>All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.</p>	

5. GENERAL SERVICES (Continued)

In obtaining TSP System service, the customer consents to the release of certain information by the Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.	
The Company will attempt to notify the customer of expected charges. The customer, when invoking NSEP treatment, recognizes that quoting charges and obtaining permission beforehand may not be practicable and may cause unnecessary delays and, as a result, grants the Company the right to quote and bill charges after provisioning of the service.	
During certain emergencies, the customer may request TSP assignments verbally and the Company will accept such verbal notification. The customer must submit a written order to the Company within two (2) working days following the verbal request. If the written order is not received within two (2) working days, all applicable rates and charges accumulated to date to provision TSP System service become immediately due and payable and the requested TSP priority is revoked.	
The customer must request and justify revalidation of all priority level assignments at least every three (3) years.	
Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990, prescribes specific conditions, which warrant NSEP Treatment and related procedures.	
<p>e. Obligations of the Company</p> <p>The Company will allocate resources to ensure best efforts to provide NSEP services by the time required.</p>	
<p>The Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:</p> <p>Restore NSE services assigned restoration priority 1 Provision Emergency (E) NSEP services Restore NSEP services assigned restoration priority 2, 3, 4 or 5 Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5.</p>	
The Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Company to ensure "end-to-end" service.	
Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.	

5. GENERAL SERVICES (Continued)

<p>3. <i>Application of Rates</i></p> <p>The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this Statewide Price List which operate in conjunction with the TSP System.</p> <p>a. Establishment of TSP System Service</p> <p>The nonrecurring charge (NRC) specified below applies when facilities are ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.</p>											
<p>b. Provisioning Priority</p> <p>There are two (2) basic levels of provisioning priority, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).</p> <p>(1) Emergency provisioning</p> <p>The Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth under Construction of Outside Plant Facilities, Special Construction, Section IV..</p>											
<p>(2) Essential provisioning</p> <p>The Company will adjust its available resources to meet the customer's requested due date. To calculate the charges, the Company will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable Time and Material Charges as set forth under Service Charges, Section IV..</p>											
<p>c. Restoration Priority</p> <p>Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code.</p>											
<p>4. <i>Rates</i></p> <table><tr><td></td><td>Monthly Rate Per Circuit</td><td>Nonrecurring Charge Per Circuit</td></tr><tr><td>Establishment of TSP System Service</td><td>---</td><td>\$14.50</td></tr><tr><td>Restoration Priority</td><td>\$4.90</td><td>---</td></tr></table>				Monthly Rate Per Circuit	Nonrecurring Charge Per Circuit	Establishment of TSP System Service	---	\$14.50	Restoration Priority	\$4.90	---
	Monthly Rate Per Circuit	Nonrecurring Charge Per Circuit									
Establishment of TSP System Service	---	\$14.50									
Restoration Priority	\$4.90	---									

5. GENERAL SERVICES (Continued)

O. <u>Telephone Answering Service</u>	
1. <i>Conditions</i>	
Telephone Answering Service will be furnished for incoming calls. Service under this schedule does not contemplate: 1.) communication service through the connection of two (2) lines which terminate on the answering switchboard or 2.) outgoing calls over secretarial lines or answering lines of the clients of the Telephone Answering Service customer (hereafter referred to as client). Outgoing calls will be permitted only over the Network Access lines in the name of the customer to Telephone Answering Service (hereafter referred to as customer).	
Answering line service is a service employing a Network Access line terminating on customer provided telephone answering equipment and is designed to enable the customer to answer incoming calls of the client.	
Secretarial line service is a service employing an extension of a client's Network Access line or PBX Station Line service or multiples of PBX trunks terminating on telephone answering equipment.	
Customer's individual Network Access line service is a line equipped for two-way service and is furnished only in the name of the customer.	
An application for connection of a client's line to telephone answering equipment will be accepted from the client or from his telephone answering service. The Company will verify with the client when service is to be discontinued at one telephone answering service and connected at another answering service.	
Charges for answering lines, secretarial lines, mileage and terminal loops will be billed to the clients. The other charges will be billed to the customer.	
If for any reason the exchange service to the client is discontinued, the line to the answering equipment will be discontinued.	
Network Access lines of the customer may be extended to additional telephone answering positions on the same premises. Network Access lines or extensions of Network Access lines shall be limited to one (1) termination per answering position.	
A mileage rate applies between central offices in multi-office exchanges. Interexchange mileage applies between rate centers of exchanges. See Section IV for appropriate rates.	
The connection of a client's line to a customer's network access line may be made only in an emergency. This arrangement may not be used for switching of calls, a service normally performed by the Company. Refer to General Regulations, Section III, Telephone Answering Service, for Company liability statement.	
The act of providing a switching service for the purpose of circumventing Company charges is deemed to be abuse or fraudulent use of service as described in General Regulations, Section III. Also, providing a switching service for which a separate charge is made to the client is deemed to be resale of service as described in General Regulations, Section III.	

5. GENERAL SERVICES (Continued)

2. Rates		Monthly Rate	Installation Charge
Lines Terminated an Answering Equipment Answering Line Service		60	
Secretarial Line Service: ⁶¹			
Business line		\$1.25	---
Residence line		1.25	---
Concentrator-Identifier system			
System Capacity			
10 lines	Concentrator	79.02	\$179.85
	Identifier	44.00	120.35
Mileage charges associated with Common Concentrator-identifier Lines		See Mileage Charges, Section IV.	

P. Toll Terminals	
1. Conditions	
Toll Terminals will be provided within the principal Base Rate Area of a toll office to hotel and motel customers who have business service on the same premises.	
Toll Terminals may be terminated on Private Branch Exchanges, Key Telephone Service, or Network Access lines.	
Where terminated on hotel or motel Private Branch Exchanges, Toll Terminals sufficient to meet the toll traffic demand will be furnished without charge.	
For those hotel or motel Private Branch Exchange customers located in exchanges where no toll office is located, identification announcers are used.	
Mileage charge will apply to each toll terminal located inside the exchange of the toll office but outside the principal Base Rate Area of the toll office. The mileage measurement is airline from the Toll Terminal to the nearest point on the principal Base Rate Area boundary.	

⁶⁰ The appropriate One-Party Network Access Line or Trunk Rate, and Service Charge as set forth in Section IV. will apply.

⁶¹ These rates apply in addition to Network Access Line or Trunk Rates in Section IV..

5. GENERAL SERVICES (Continued)

Toll Terminals are used for outgoing toll only.		
2. Rates		
	Monthly Rate	Installation Charge
Toll Terminal, each ⁶²	\$13.19	---
Mileage per 1/4 mile	See Mileage Charges, Section IV.	
Identification Announcer	11.32	\$21.55
Q. <u>Touch Call Service</u>		
1. Conditions		
Touch Call will be provided only where facilities are available at no additional charge.		
Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV for Residence and Statewide Price List, Section IV. for Business do not apply to lines changed from rotary dialing to Touch Call or from Touch Call to rotary dialing.		
2. Rates		
		Monthly Rate
Touch Call Service - per Network Access Line		---
R. <u>Transfer Service</u>		
1. Conditions		
Transfer Service provides for the automatic transfer of incoming calls from one Network Access line to another.		
Transfer Service is available only with One-party Network Access line services from a non-electronic or non-digital central office and only where the central office is so equipped. Subject to ability to operate satisfactorily, this service may be used between central offices of the same exchange but Interoffice Mileage will be applicable to each interoffice circuit.		
A customer-provided Transfer Key may be required for operation of the Transfer Service in some central office areas.		

⁶² No new service established except for hotels and motels.

5. GENERAL SERVICES (Continued)

Refer to Fixed Call Forwarding service in Customized Multi-line Telephone Service, Section VIII., when Transfer Service is requested from an electronic or digital central office.		
2. Rates		
	Monthly Rate	Installation Charge
Transfer Service	\$7.87	\$10.60
S. <u>Business Traffic Study Service</u>		
1. General		
Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.		
2. Description of Service		
Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.		
For customers with access lines or hunt groups at more than one (1) location, a separate Service Establishment Charge would apply for traffic studies at each location.		
Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:		
Individual Access Line Multiline Hunt Group PBX trunk group DID trunk group DOD trunk group ISDN BRI ISDN PRI trunk group Central Office Located Trunk/ business group or other trunk group	DCS trunk group Features plan - Business group Flexible Telephone System group Remote Call Forward Customized Multi-line Telephone Service single line station Multi-line Telephone Service multiline hunt group Customized Multi-line Telephone Service Attendant Customized Multi-line Telephone Service – RCF/ACD	
Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a four (4) week billing cycle.		
Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.		

5. GENERAL SERVICES (Continued)

3. <i>Conditions</i>	
Business Traffic Study Service is available to business customers only.	
Calls must be carried by the Company, and billed by or on behalf of the Company to the customer requesting the study.	
Studies cannot be performed on toll-free or pay-per-call type telephone numbers.	
A one (1) week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges on the following page.	
Traffic study report features may vary by Central Office switching system type.	
When applicable, traffic study reports on Customized Multi-line Telephone Service should include reports on both the Central Office Located Trunk and on the hunt group, in order to make sure that blockage is not occurring at either area.	
4. <i>Application of Rates and Charges</i>	
For the setup of each additional Traffic Study, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.	
A Service Order Charge - Subsequent, Section IV. will apply in addition to the Service Order Charge - Initial for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.	

5. GENERAL SERVICES (Continued)

5. Rates	
Service Establishment Charge, per customer location, per calendar year	<u>Nonrecurring Charge</u>
Initial One-Week Traffic Study Setup for Additional Traffic Study	No Charge \$120.00 ⁶³
Traffic Study Reports, per access lien or hunt group, per calendar year	<u>Monthly Rate</u>
Initial one-week study report	No charge
Each additional study, report per 4-week billing cycle	
Weekly reporting (4 reports)	\$80.00
Bi-weekly reporting (2 reports)	60.00
Monthly reporting (1 report)	40.00
T. <u>811 Dialing Service</u>	
1. General	
<p>811 Dialing Service (811) is a custom call-routing application utilizing a three (3) digit local dialing arrangement, terminating to a customer-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three (3) digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to CC Docket No. 92-105, Sixth Report and Order, FCC 05-59, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This Statewide Price List covers calls originating on lines terminating in a switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0- operator-assisted, 101XXXX, or inmate calls). If the customer requires a change to the terminating numbers, additional charges may apply. 811 does not provide Caller ID information on a real-time basis.</p>	

⁶³ A Service Order Charge – Subsequent, Section IV. will apply in addition to the Service Establishment Charge for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

5. GENERAL SERVICES (Continued)

<p>2. Conditions</p> <p>Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the customer must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided. The customer shall provide the Company with this number in advance so that the Company may properly translate its central office switches. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a customer-provided toll-free number. The customer is responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The customer shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair the Company's network.</p>	
<p>The rates and terms of this Statewide Price List are premised on the customer's commitments, unique network design requirements, and the customer's service mix, usage patterns and concentration, and other characteristics. The Company's offering of 811 to the customer also is conditioned on the customer's representation that it has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by the Company, and that the customer has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.</p>	
<p>The 811 service period is five (5) years. At the end of the service period, 811 will continue on a month-to-month basis.</p>	
<p>The 811 service establishment rate is based on the current number of switches in the Company's network utilized to provide 811 service. The Company reserves the right to file Tariff and/or Statewide Price List at a later date if network rearrangements made by the Company or at customer request require the Company to incur additional costs.</p>	
<p>The Company reserves the right to discontinue the service, with notice, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect the Company's personnel, facilities or services. 811 is not available for resale.</p>	
<p>The Company assumes no liability for any issue arising from the fact that, in some 811 applications, physical call routing boundaries may not match exactly with the boundary of the subscriber's requested service area, e.g., state boundaries. In these cases, calling parties could have access to another state and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.</p>	

5. GENERAL SERVICES (Continued)

<p>The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities (Service Problems) and not caused by the negligence of the customer, or by the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed 1/1824th of the 811 Nonrecurring Charge (the number of days in the five (5) year service period), multiplied by each day during which the Service Problem giving rise to liability continues (the Pro Rata Amount). The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company. Neither the Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of another company or companies furnishing a portion of such service. The Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for damages arising out of Service Problems or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company caused by terminal equipment, except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company will not exceed the Pro Rata Amount. The Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for injuries or damages to persons or property arising from the existence of customer-provided power supply.</p>	
3. <i>Rates</i>	Nonrecurring <u>Charge</u>
Establishment of 811 Dialing Service	\$5,970.00

6. CALLING SERVICES

<p>A. <u>Definition</u></p> <p>Calling Services is a family of enhanced network services available to residence and business customers. These calling services provide customer-controlled or prearranged communications services on individual access lines.</p>	
<p>B. <u>Individual Services</u></p> <p>1. <i>Conditions</i></p> <p>a. Individual Services</p> <p>These services are available where Network Access Service is provided by an electronic central office. The number of features available depends upon the central office providing this service.</p>	
<p>These services are offered on a subscription or pay-per-use basis to customers subscribing to residence or business individual-line service.</p>	
<p>Nonrecurring Service Charges may be waived at the Company's discretion during sales promotions of these services. Nonrecurring Service Charges will not apply to new services ordered within sixty (60) days of the conversion of a central office to electronic switching equipment with the capability of offering these services.</p>	
<p>Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.</p>	
<p>b. Call Forward, Fixed Call Forward, and Remote Call Forward (RCF)</p> <p>Outgoing calls can be made from a line arranged with Call Forward while forwarding incoming calls to another number.</p>	
<p>Fixed Call Forwarding Busy, Fixed Call Forward No Answer, and Fixed Call Forward Busy/No Answer services will be available on trunk-line service.</p>	
<p>Message or measured charges may be incurred in addition to the Remote, Fixed, or Call Forward Charge as follows:</p> <ul style="list-style-type: none">- The calling party will be responsible for message toll or measured charges between the rate center of the originating telephone number and the rate center of the called number.	
<ul style="list-style-type: none">- The called party will be responsible for message toll or measured charges between the rate center of the called number and the rate center for the call forwarding location.	
<ul style="list-style-type: none">- The message or measured charges billed to the customer will be those specified in the applicable Tariff and/or Statewide Price List for the type of call involved.	

6. CALLING SERVICES (Continued)

Fixed Call Forward is provided from electronic and digital central offices where facilities permit. Fixed Call Forward from non-electronic and non-digital central offices is found under Transfer Service, Section VI..	
Remote Call Forward (RCF) may be provided on a flat rate or measured usage service basis. When RCF is provided on a flat rate basis, the customer will pay the RCF rate, plus any appropriate message toll charges. When RCF is provided on a measured basis, the customer will pay the RCF rate, local usage rates listed in the Network Access Services Tariff P.U.C. OR No. 18, Section IV for Residence and Statewide Price List, Section IV. for Business, plus any appropriate message toll charges.	
Message toll or measured charges may occur in addition to the RCF charge. The same charges as identified in the conditions for Call Forwarding will apply.	
Listings in the directory serving the exchange in which the RCF is located will be furnished by the same regulations governing the providing of business and residence listings found in Directory Services, Section V. of this Price List.	
The RCF number may not terminate on: <ul style="list-style-type: none">- a line equipped with any other form of call forwarding or RCF feature.- DID station numbers terminating on a private branch exchange system, Centrex, or Customized Multi-line Telephone Service- Public Access Line (PAL) or Coin Line Service- A number to be used in conjunction with data transmission	
The use of RCF for toll by-pass is not allowed.	
Each ECF service allows for forwarding one call at a given time. Additional RCF service is necessary for each individual call to be forwarded simultaneously.	
The use of RCF to forward calls to international locations is not allowed.	
RCF service may not be furnished for use in the resale of telephone service.	
The telephone number to which the RCF calls are forwarded will determine whether the business or residence local service rates will be charged.	
The Company cannot provide customers who subscribe to RCF with the telephone number of the originating call.	
The Company cannot guarantee transmission of the forwarded calls because of the distance and routing necessary to complete the connection.	
A change of the telephone number to which RCF or Fixed Call Forward calls are forwarded must be made in the central office. Nonrecurring Service Charges will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forward and for all Remote Call Forward services.	

6. CALLING SERVICES (Continued)

<p>The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forward features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination.</p>	
<p>c. Enhanced Call</p> <p>(1) General</p> <p>Enhanced Call Forward (ECF) is an Advanced Intelligent Network (AIN) based call forwarding service designed to provide/enhance personal mobility.</p>	
<p>Enhanced Call Forward Service is furnished only from Central Offices, which have been arranged to provide this service. ECF is provided subject to the availability of facilities.</p>	
<p>Enhanced Call Forward is available to Business Individual Line and Customized Multi-line Telephone Service customers.</p>	
<p>(2) Description of Service</p> <p>ECF customers will be able to forward their number from any touch call phone via a toll-free number. They will be able to forward to any dialable pager, mobile phone, work phone, or home phone.</p>	
<p>ECF can be provided on the customer's existing telephone number as long as the customer's existing line resides behind an AIN capable switch, or via a personal number. This number is referred to as a default number.</p>	
<p>A personal number is a telephone number that does not have any actual line equipment tied to the number. This is a new number that is provided to the customer at subscription. At subscription, the customer must designate what number his calls will route to, then the customer may program ECF to route his number to any location at any given time.</p>	
<p>ECF will be offered as follows:</p> <ul style="list-style-type: none"> - The customer's existing number or a personal number can be used - 3 Speed Forward Numbers - Timed Forwarding 	
<p>Enhanced Call Forward with Call Manager</p> <ul style="list-style-type: none"> - Includes services for ECF plus - Automatic Forwarding - Two schedules (normal and alternate) - Two call acceptance lists with twenty (20) number capacity each - Two four-digit Caller Codes 	

6. CALLING SERVICES (Continued)

Enhanced Call Forward is provided subject to the availability of technology and facilities.	
ECF will not be available on nondedicated trunks equipped with DID, DOD or DIOD service; or available to Public Access Line Service (PAL), or Coin Line Service.	
The ECF customer is responsible for any applicable long distance, Extended Area Calling Service, and/or Local Calling Plan charges, including applicable local measured usage charges when calls to the ECF number are redirected. Local measured usage rates can be found in Section IV of Tariff No. 18 for Residence and Section IV. of the Statewide Price List for Business.	
When a Caller Code is entered and if the call acceptance list(s) is activated, a call to the ECF subscriber is considered complete if the ECF subscriber utilizes answer supervision, even if the forwarded call is not answered. Applicable long distance and/or outside the local calling area charges will apply to the caller.	
ECF will not be offered on lines equipped with Special Call Forward or Remote Call Forward. Special Call Forward and Remote Call Forward must be removed from the customer's line before adding ECF. ECF is not available as a substitute for Remote Call Forward.	
Except where facilities permit, ECF cannot be used to forward to locations requiring an international dialing format.	
ECF cannot be used to forward to "charged for access numbers", such as 900/976/700. These numbers will always be blocked to the ECF subscriber.	
Where ECF is provided on a service also subscribing to Call Restriction Service (CRS), which prevents 1+ dialing, the ECF feature can be programmed to forward to a 1+ location at the customer's request. ECF will take precedence over the CRS service in such circumstance, and the subscriber will be responsible for the appropriate long distance and/or outside the local calling area charges for such calls.	
Customers who select a personal number will be provided one directory listing without charge in the exchange of the ECF central office. Additional directory listings may be obtained as specified under Directory Services, Section VI. of this Price List.	
<p>d. Re-Direct Service (RDS)</p> <p>Re-Direct Service (RDS) enables a customer to redirect all or part of the customer's incoming voice calls to other telephone numbers of the customer's choice by means of four (4) features.</p>	

6. CALLING SERVICES (Continued)

<p>RDS is a group-based call routing service, which utilizes Advanced Intelligent Network (AIN) capabilities. RDS provides customers the capability to immediately redirect incoming calls as needed, without a service order. The customer may call into the Administrative User Interface as frequently as desired to change the redirection of calls.</p> <p>(1) Conditions</p> <p>The following conditions apply:</p> <ul style="list-style-type: none">- Re-Direct Service is available where facilities permit.- There is a maximum number of fifteen (15) lines.- Each group may have a maximum of three (3) redirect options.- The customer must have touchtone capability.	
<p>(2) Message Charges</p> <p>If calls are redirected outside the local calling area of an exchange, the applicable toll charges or measured usage charges from Local Network Access Service, Section IV of Tariff No. 18 for Residence and the Statewide Price List, Section IV. for Business shall apply.</p>	
<p>Charges for calls between the RDS number and the telephone number to which these calls are redirected are the responsibility of the RDS customer. Usage charges, including toll, extended area service calling and other measured charges will apply if the RDS number is forwarded to a location which would normally incur those charges.</p>	
<p>(3) Service Activation</p> <p>If the customer elects to activate the redirection of calls, the customer dials into the Company network Administrative User Interface using a touchtone telephone. Upon reaching the network Administrative User Interface, the customer must enter a Personal Identification Number (PIN) to access the system. If, after three (3) attempts, the customer fails to enter his PIN number correctly, he will automatically be disconnected.</p>	
<p>After entering the system, the customer may forward all telephone numbers assigned to a group. A group may be any group of stations within an organization. Each group must be preassigned upon the establishment of the service.</p>	
<p>The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls redirected without interfering with exchange or toll service. In the event that there is interference with exchange or toll service, the Company reserves the right to immediately disconnect the service in accordance with General Regulations, Section III of this Statewide Price List.</p>	
<p>Per line charges will be based on the number of simultaneous calls the customer wants to redirect and RDS will be provisioned on each member of the hunt group. Charges will be based on the number of lines currently in the customer's hunt group.</p>	
<p>RDS is not designed to restore telephone service in the event of service interruptions at Company central offices.</p>	

6. CALLING SERVICES (Continued)

Redirected calls must directly terminate at either a customer-assigned location, an Interexchange Carrier's point of presence, a Voice Mail system, an Auto Attendant system, or an Announcement frame within the LATA of call termination.	
RDS may not be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.	
It is the responsibility of the RDS customer redirecting calls to a third party (disaster recovery firm) to obtain, when appropriate, that third party's permission prior to the calls being redirected.	
RDS will be provisioned only on telephone numbers provisioned with central office line equipment.	
A customer should not route a call to a destination number, which is a Re-Direct Service number, since this number may route the call back to the original group. This will cause the calls to fail due to looping within the network.	
N11, 0+, or 00+ will not be allowed as destination numbers.	
e. Custom Local Area Signaling Service (CLASS)	
Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.	
Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. Note: The family of services to which *69 Caller ID belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Calling Services.	
Operator assisted calls will override these services for emergency purposes.	
Service Charges as set forth in Section IV. are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established.	
When services are added or rearranged on an existing line, the Service Charge will apply.	
All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.	
The Service Charge will not apply to Complete Blocking - per line.	

6. CALLING SERVICES (Continued)

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.	
2. Feature Descriptions a. Individual Services (1) Call Waiting Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties.	
(2) Cancel Call Waiting Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.	
(3) Distinctive Ring Provides two (2) or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.	
(4) Speed Call 8 ⁶⁴ This provides for the calling of a seven (7) or ten (10) digit telephone number by dialing an abbreviated code. This arrangement is available in an eight (8) number capacity.	
(5) Speed Call 30 This provides for the calling of a seven (7) or ten (10) digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty (30) number capacity.	
(6) 3-Way Calling Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.	
The pay per use charge is activated irrespective of whether the call is completed or not.	

⁶⁴ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

6. CALLING SERVICES (Continued)

<p>b. Call Forward and Remote Call Forward (RCF)</p> <p>(1) Basic Call Forward</p> <p>This feature provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to.</p>	
<p>(2) Call Forward Busy</p> <p>This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.</p>	
<p>(3) Call Forward No Answer</p> <p>This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.</p>	
<p>(4) Call Forward Busy/No Answer</p> <p>A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.</p>	
<p>(5) Fixed Call Forward</p> <p>With this option, a forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order.</p>	
<p>(6) Remote Call Forward (RCF)</p> <p>Allows customer to activate and deactivate Call Forward from any access line, remotely, rather than only from the base station. Call forward remote activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the Company. If call forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination. This service is especially useful to persons who frequently change locations and desire to have their communications follow them.</p>	

6. CALLING SERVICES (Continued)

<p>c. Enhanced Call Forward (ECF)</p> <p>(1) Automatic Forwarding</p> <p>This service allows calls to be automatically routed to the number the customer is calling from. The Company switching network identifies the Calling Party's Number (CPN) from the calling telephone line. By using a two (2) digit feature code, the customer may route calls to the number currently being used.</p> <p>Note: If no CPN is provided, the caller will need to manually enter the number. Calls placed from PBXs and key systems will not activate Automatic Forwarding correctly if DID, or DIOD trunks are utilized.</p>	
<p>(2) Call Acceptance List</p> <p>This service allows calls from customer designated telephone numbers only. Two (2) call acceptance lists, each with twenty (20) number capacity, are included with ECF. (Example: A customer has a meeting from 1:00 PM to 3:00 PM and has routed his number to the conference room. He is expecting some figures from an associate that need to be discussed at the meeting. By activating the call acceptance list and adding the associate's number to the list, the associate's number will be forwarded. The customer receives calls from the people with whom he wishes to speak, and all other calls will be routed to the default number.)</p>	
<p>(3) Caller Codes</p> <p>This service is provided as a way to bypass the call acceptance list. If the customer does not want to add every number to the list, he can give out one of two (2) four-digit codes to his callers. The caller enters the code for the call to be routed to the customer. This also allows for an alternative access in case a caller is not calling from his usual number or the CPN is not carried through the call.</p>	
<p>(4) Three Speed Forward Numbers</p> <p>Customers can preprogram up to three (3) numbers to allow for easier redirecting later. (Example: A customer preprograms 1.) as home, 2.) as office and 3.) as cellular. When the customer calls the administration number and selects 1#, 2# or 3# ,calls are routed to either home, office or cellular phone.)</p>	
<p>(5) Time of Day/Day of Week Scheduling</p> <p>Customers can route all incoming calls based on their daily activities. Example: A customer can have all calls to the personal number routed to work from 8:00 AM to 5:00 PM, then to a cellular from 5:00 PM to 6:00 PM. The customer can call the administrative number at any time to route calls elsewhere if needed. Two Time of Day/Day of Week schedules are included with ECF for more flexibility.)</p>	

6. CALLING SERVICES (Continued)

<p>(6) Time Forwarding</p> <p>This service allows the customer to route calls to another location for a specified time period. (Example: A customer may route calls to his cellular phone until 3:00 PM at 3:00 PM, the ECF service will return to the previous routing option.)</p>	
<p>d. Re-Direct Service (RDS)</p> <p>Definitions:</p> <p>(1) Administrative User Interface</p> <p>The Administrative User Interface allows the subscriber to change the redirection option in effect or to change any customer changeable data in the customer record. To access the Administrative User Interface, the subscriber calls the Administrative User Interface number. If the option the customer activates is Group-Based Re-Direct, the customer must enter the common destination number of the group.</p>	
<p>(2) Group</p> <p>A group is a group of telephone numbers that will be redirected in the same way, i.e., same time and same manner. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three (3) active in a particular group, then all main numbers in this group will be redirected to the telephone numbers in option three (3).</p>	
<p>If a customer chooses the feature Time-of-Day/Day-of-Week Re-Direct, the times that the numbers are redirected are the same for all numbers in the group. The actual telephone numbers that the calls are being redirected to do not have to be the same. The maximum number of telephone numbers included in a group is fifteen (15).</p>	
<p>(3) Re-Direct Feature</p> <p>A group Re-Direct feature defines how calls to a main number will be redirected based on Group-Based Re-Direct, Time-of-Day/Day-of-Week Re-Direct, Percentage Re-Direct, or Incoming Number Re-Direct.</p>	
<p>(4) Main Number</p> <p>Main Number is the customer's directory number that has RDS.</p>	
<p>(5) Group-Based Re-Direct</p> <p>This redirection feature allows incoming calls to all directory numbers within a group to be routed to a common destination number.</p>	
<p>For example, this redirection feature can be used to send all incoming calls of employees within the group to a single individual or a messaging center.</p>	

6. CALLING SERVICES (Continued)

<p>For Group-Based Re-Direct, the customer can change the destination number using the Administrative User Interface. Only one (1) destination number option needs to be defined at the time of subscription.</p>	
<p>(6) Time-of-Day/Day-of-Week Re-Direct</p> <p>Time-of-Day/Day-of-Week Re-Direct offers three (3) choices to redirect calls within three (3) time slots over a twenty-four (24) hour period any day of the week.</p>	
<p>A maximum of three (3) time slots for each day of the week are allowed for this feature. Within a time slot, the customer must define both the range of time and the destination number. The customer is not required to define all three (3) time slots, but the defined ranges of time for each day must cover the entire twenty-four (24) hour period for the day. The customer can redirect calls to another location at pre-designated times. For example, particular numbers can be redirected to another location after 5:00 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes specifications. This will allow the customer to use a single office to perform the work of many locations during off-peak hours.</p>	
<p>If more than one destination number option is desired for this feature, those options should be defined at the time of subscription. Any additions or changes to the destination number(s) after the initial subscription will incur appropriate rearrangement charge(s) identified under Rates, <i>B.4.</i>, in this section.</p>	
<p>(7) Percentage Re-Direct</p> <p>This redirection feature allows only three (3) destination numbers with corresponding percentages. The redirection is determined based on a predefined percentage distribution.</p>	
<p>The customer is not required to define all three (3) destination numbers but the percentages for all the defined destination numbers must add up to one hundred percent (100%). If the customer wants a percentage of calls to go to the group that was dialed, that group must be listed among the three (3) possible destination numbers and have a percentage defined.</p>	
<p>If the destination number is busy, the call will receive a busy tone, even if the other group destination numbers are not busy.</p>	
<p>If more than one (1) destination number option is desired for this feature, those options should be defined at the time of subscription. Any additions or changes to the destination number(s) after the initial subscription will incur appropriate rearrangement charge(s) identified under Rates, <i>B.4.</i>, in this section.</p>	
<p>(8) Incoming Number Re-Direct</p> <p>This feature routes calls based on the Calling Party Number (CPN) of the incoming call. The customer will define a list of screening numbers by an area code, an area code plus local exchange code, or a ten (10) digit destination number.</p>	

6. CALLING SERVICES (Continued)

When this redirection feature is activated, incoming calls will be matched against the list. If there is a match, the call is routed to the destination number defined on the list, which corresponds to the CPN.	
The customer can designate all other calls from CPNs not defined on the list to route to a specific destination number. Any call that has an unknown or unavailable CPN [i.e. international calls outside of the North American Numbering Plan (NANP) or calls from a Private Branch Exchange (PBX)] will be routed to the specific destination number.	
There can be a maximum of twenty (20) numbers on a list.	
Incoming Number Re-Direct may not be used to pass the calling party's number to the customer.	
If more than one destination number option is desired for this feature, those options should be defined at the time of subscription. Any additions or changes to the destination number(s) after the initial subscription will incur appropriate rearrangement charge(s) identified under Rates, <i>B.4.</i> , in this section.	
e. Custom Local Area Signaling Service (CLASS)	
<p>(1) Anonymous Call Block/Rejection (ACR)</p> <p>Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by 1.) placing the call through an operator, 2.) placing the call with a telephone credit card, or 3.) placing the call after unblocking the telephone number and name.</p>	
<p>(2) *66 Busy Number Redial</p> <p>When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.</p>	

6. CALLING SERVICES (Continued)

<p>The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.</p>	
<p>(3) *69 Caller ID</p> <p>This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.</p>	
<p>The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.</p>	
<p>(4) Call Waiting ID</p> <p>Is a service that will allow a Caller ID/Call Waiting subscriber who is off hook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing call waiting features except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting.</p>	
<p>(5) Caller ID with Name</p> <p>Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.</p>	

6. CALLING SERVICES (Continued)

<p>(6) Caller ID Number Only</p> <p>Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.</p>	
<p>(7) Complete Blocking – Per Line</p> <p>Provides free per-line blocking in exchanges where Caller ID-Number Only is offered by the Company. This service is offered free of monthly and NRC charges. This service prevents the delivery of customer's telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating this feature and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call.</p>	
<p>(8) Priority Call</p> <p>Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.</p>	
<p>(9) Selective Call Acceptance</p> <p>Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.</p>	
<p>(10) Selective Call Forward</p> <p>Allows a customer to program up to fifteen (15) telephone numbers to be forwarded automatically to another telephone number. Incoming calls that are on the Selective Call Forwarding list will be forwarded to the predetermined telephone number. Selective Call Forwarding is accessed by dialing "*63" or "1163" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forwarding list, as well as the forward-to telephone number, can be changed at any time.</p>	

6. CALLING SERVICES (Continued)

<p>(11) Selective Call Rejection</p> <p>Allows a customer to reject call attempts from up to fifteen (15) telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.</p>	
<p>(12) Multiple Simultaneous Call Forward</p> <p>This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.</p>	
<p>3. <i>Application of Rates</i></p> <p>a. Individual Services</p> <p>See applicable conditions and feature descriptions for these services beginning in <i>B.1.b.</i> in this section.</p>	
<p>b. Call Forward, Fixed Call Forward, and Remote Call Forward (RCF)</p> <p>See applicable conditions and feature descriptions for these services in this section.</p>	
<p>c. Enhanced Call Forward (ECF)</p> <p>See applicable conditions and feature descriptions for these services in this section.</p>	
<p>d. Re-Direct Service</p> <p>(1) Monthly Charge Per Feature</p> <p>There will be a monthly charge per feature activated for each exchange access line, Customized multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.</p>	

6. CALLING SERVICES (Continued)

(2) Rearrangement Charges				
A Service Charge as set forth in Section IV. will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section IV.. Each change to a directory number will result in a Service Charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a Service Charge. Each number added by the Company will incur a Service Charge.				
(3) Personal Identification Number Charge				
This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.				
(4) Group Charges				
There will be no additional charges for the first group ordered. A Service Charge will apply to each additional group.				
e. Custom Local Area Signaling Service (CLASS)				
See applicable conditions and feature descriptions for these services in this section.				
4. Rates				
a. Individual Services				
	<u>Monthly Rate</u>		<u>Pay Per Use</u>	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
Call Waiting/Cancel Call Waiting, each line	\$4.10	\$4.10		
Distinctive Ring, each line	3.50	3.50		
Speed Call 8 ⁶⁵ , each line	2.50	2.50		
Speed Call 30, each line	3.50	3.50		
3-Way Calling, per line basis	5.50	5.50	\$2.75 ^{66, 67}	\$2.75 ^{81, 82}

⁶⁵ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

⁶⁶ Offered where facilities are available.

⁶⁷ The maximum monthly pay per use charge is \$15.00 for residential and business customers, regardless of the number of times the service is activated within a month.

6. CALLING SERVICES (Continued)

b. Call Forward and Remote Call Forward ⁶⁸		
	<u>Residence</u>	<u>Monthly Rate</u> <u>Business</u>
Basic Call Forward	\$4.00	\$4.00
Call Forward Busy/No Answer	5.00	5.50
Fixed Call Forward		
Call Forward	4.00	4.00
Call Forward Busy	3.25	3.25
Call Forward No Answer	3.25	3.25
Remote Call Forward (RCF)		
Flat Rated		
Initial Path	14.00 ⁶⁹	14.00 ⁸⁴
Additional Path, each	14.00 ⁸⁴	14.00 ⁸⁴
Measured Rates		
Initial Path	14.00	14.00
Additional Path, each	14.00	14.00
c. Enhanced Call Forward		
	<u>Residence</u>	<u>Monthly Rate</u> <u>Business</u>
Enhanced Call Forward		
Existing Number		\$8.00
Personal Number		12.50
Enhanced Call Forward plus Call Manager		
Existing Number		9.50
Personal Number		15.00

⁶⁸ Call forwarding rates are per line or telephone number.

⁶⁹ Plus applicable Network Access usage charges for Basic Calling Service when RCF is provided on a measured usage service basis.

6. CALLING SERVICES (Continued)

d. Re-Direct Service	Monthly Rate	Nonrecurring Charge
Group-Based re-Direct Service per line	\$10.00	\$12.00 ⁷⁰
Time-of-Day/Day-of-Week Re-Direct per line	4.00	12.00 ⁸⁵
Percentage Re-Direct per line	6.00	12.00 ⁸⁵
Incoming Number Re-Direct per incoming number	4.00	12.00 ⁸⁵
Rearrangement Charges		
System Charge		
per rearrangement	---	102.50 ⁷¹
per number changed/moved	---	5.50 ⁸⁶
PIN Number Change	---	27.00 ⁸⁶
Group Charges		
First Group (no charge)	---	--- ⁸⁶
Each Additional Group	---	19.00 ⁸⁶

⁷⁰ Charge mirrors the Business Nonrecurring Charge in this section.

⁷¹ Charge mirrors the charge for the same service under Custom Routing Service, Section XVII. Of this Price List.

6. CALLING SERVICES (Continued)

e. Custom Local Area Signaling Service (CLASS)				
	<u>Monthly Rate</u>		<u>Pay Per Use</u>	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
Anonymous Call Block/Rejection, each line	\$2.25	\$2.25		
*66 Busy Number Redial, per line basis	2.50	2.50	\$2.75 ⁷²	\$2.75 ⁸⁷
*69 Call Return ⁷³ , per line basis ⁷⁴	3.45	3.45	2.75 ⁸⁷	2.75 ⁸⁷
Call Waiting ID	.40	.40		
Caller ID with Name, each line	8.50	10.00		
Caller ID Number Only, each line	6.45	8.50		
Complete Blocking, per line	---	---		
Priority Call, each line	2.50	2.50		
Selective Call Acceptance, each line	3.50	4.00		
Selective Call Forward, each line	2.50	3.50		
Selective Call Block/Rejection, each line	3.50	3.50		
Multiple Simultaneous Call Forward		11.00		
f. Nonrecurring Charges				
	<u>Nonrecurring Charge</u>			
Nonrecurring Charge – per order		\$10.00		\$12.00

⁷² The maximum monthly pay per use charge is \$9.50 for residential and business customers, regardless of the number of times the service is activated within a month.

⁷³ Pay-per-use customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the announced telephone number identifies the calling party or the call is or can be returned automatically or by manual dial back.

⁷⁴ Offered where facilities are available.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

<p>A. <u>Definition</u></p> <p>Customized Multi-line Telephone Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. It is a central office based service arrangement that consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Customized Multi-line Telephone Service feature packages. A Customized Multi-line Telephone Service may not be provided for standalone service only; access to the Company's exchange network must be provided.</p>	
<p>B. <u>Description – Basic Operating Features</u></p> <p>Customized Multi-line Telephone Service offers Feature Series 1000, 2000, 3000 or Customized Multi-line Telephone Service CLASS at rates and charges set forth in the Company's Price List. Feature capabilities may vary depending on the host central office equipment.</p>	
<p>Features provided via Customized Multi-line Telephone Service from host central office interface equipment and software include:</p> <ul style="list-style-type: none"> - Basic Operating Features <p>Automatic Identification of Outward Dial Direct Inward Dialing/Direct Outward Dialing (DID/DOD) Distinctive Ring Station-to-Station Calling. Touch Call</p>	
<ul style="list-style-type: none"> - Series 1000 <p>Call Alternation Call Forward - All, Busy, No Answer - Fixed/Variable Call Hold Call Pick-Up (Extended, Direct, and Group) Call Waiting Originating Call Waiting Terminating/Cancel Call Waiting Call Transfer Consultation Hold Dial Call Waiting Hunting (Pilot Number, Directory Number and Secretarial) *66 Busy Number Redial Speed Call 6 or 8 ⁷⁵ (Individual) Station Restriction 3-Way Calling Toll Restriction</p>	

⁷⁵ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>- Series 2000</p> <p>Series 1000 plus the following features:</p> <p>Automatic Callback (Camp-On) Call Park (Multiple) Circular Hunting Data Line Security Multiple Classes of Service Saved Number Redial Speed Dialing 30 (System) Uniform Call Distribution</p>	
<p>- Series 3000</p> <p>Series 1000 and 2000 plus the following features:</p> <p>Executive Busy Override Incoming Call Forward Off-Hook Queuing Ringback Queuing Speed Call 30 (Individual) Within-Group Call Forward, and</p> <p>Customized Multi-line Telephone Service CLASS *66 Busy Number Redial *69 Call Return Anonymous Call Block/Rejection Selective Call Acceptance Selective Call Forward Call Waiting/Cancel Call Waiting</p>	
<p>1. <i>Basic Operating Features</i></p> <p>a. Automatic Identification of Outward Dial</p> <p>Identifies all calls leaving the customer group by the station number from which calls are placed.</p>	
<p>b. Direct Inward Dialing</p> <p>Allows incoming calls from the exchange network to reach a specific station without attendant assistance.</p>	
<p>c. Direct Outward Dialing</p> <p>Allows station users to place external calls to the exchange network without attendant assistance.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

d. Distinctive Ring	
Permits a station user to determine by the cadence of the ringing, whether a call is internal or external.	
e. Station-to-Station Calling	
Allows station users to call each other using intercom dialing.	
f. Touch Call	
Equips all station lines for touch call dialing.	
2. Series 1000	
a. Call Alternation	
Allows a station user to place one call on hold, make a second call, and talk alternately between the two (2) parties.	
b. Call Forward	
Provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Fixed forwarding is established and changed by the Company. Variable forwarding is established and changed by the station user. This feature will forward all calls, or only those calls reaching a busy or no answer condition, to a predetermined number. Forwarding for hunt groups is available.	
c. Call Hold	
Allows a station user to place a call in progress on hold.	
d. Call Pick Up – Direct	
Permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.	
e. Call Pick Up – Extended	
Permits a station user to dial a code to extend call pick-up to groups other than its own.	
f. Call Pick Up – Group	
Permits a station user to dial a code to answer a call that is ringing at another station within the call pick up group.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

g. Call Waiting/Cancel Call Waiting	
Allows a station user to cancel the Call Waiting feature for the duration of a single call.	
h. Call Waiting Originating	
Allows a station to send a Call Waiting tone when calling a busy station. Call Waiting Originating is restricted to calls both placed and received within the same central office.	
i. Call Waiting Terminating	
Alerts the called party, with a beep, that an incoming call is waiting.	
j. Call Transfer	
Allows a station user to transfer a call to another party.	
k. Consultation Hold	
Allows the initiator of a 3-way call or transfer to speak privately with the third party before completing the connection.	
l. Dial Call Waiting	
Allows a station user to send a Call Waiting tone when calling a busy station, even if the called station does not have the Call Waiting feature. Dial Call Waiting is restricted to calls both placed and received within the same central office.	
m. Hunting (Directory Number)	
Activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If the called line is busy, hunting will start with the called line and continue to the end of the list.	
n. Hunting (Pilot Number)	
Searches for an idle line beginning with the first member of the hunt group and ending with the last member.	
o. Hunting (Secretarial)	
Searches for an idle line beginning with the group member dialed and ending with the last member in the group.	
p. Speed Call 6 (Individual)	
Allows a station user to dial an individual list of up to six (6) telephone numbers by dialing an access code and one digit. (Available on 5-ESS central office switching equipment only).	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

q. Speed Call 8 ⁷⁶ (Individual)	
Allows a station user to dial an individually selected list of up to eight (8) telephone numbers by dialing one (1) or two (2) digits. (Available on GTD-5 central office switching equipment only).	
r. Station Restriction	
Prevents a station user from making or receiving calls outside the business group. Calls cannot be routed beyond this restriction by an attendant or through any indirect means such as Call Transfer, Call Forwarding or Call Pick-Up.	
s. *66 Busy Number Redial	
Allows a station user to redial the last number dialed by dialing a code instead of redialing the entire telephone number.	
t. 3-Way Calling	
Permit a station user to put one (1) party on hold, reach a third party, and bring all three (3) parties together in a 3-way connection.	
u. Toll Restriction	
Prevents customer designated stations from placing chargeable toll calls.	
3. <i>Series 2000</i>	
The features listed below are provided in addition to Series 1000 features.	
a. Automatic Callback	
Enables a station user encountering a busy station to request the system to call back when both stations are idle.	
b. Call Park-Multiple	
Enables a station user to place multiple calls on hold and later retrieve the held calls from any station in the business group.	
c. Circular Hunting	
Searches for an idle line beginning with the number dialed, proceeding to the last member in the hunt group, wrapping around to the first member, and ending with the member preceding the one that was dialed.	

⁷⁶ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

d. Data Line Security	
Protects data being transmitted on a telephone line from being disturbed by tones generated by system features such as Call Waiting, Executive Busy Override, etc.	
e. Multiple Classes of Service	
Enables the customer to assign each station a class of service which defines the station's calling privileges and restrictions.	
f. Saved Number Redial	
Permits a station user to store a number in memory and later redial the number using a code. (Not available on 5-ESS central office switching equipment.)	
g. Speed Call 30 (System)	
Allows members of a business group to share a list of up to thirty (30) telephone numbers, each of which may be dialed using an access code and one (1) or two (2) digits.	
h. Uniform Call Distribution (UCD) Hunting	
Provides for call distribution in a hunt group by connecting to the line, which has been idle the longest. (Applies to circular hunt only).	
4. Series 3000	
The features listed below are provided in addition to Series 1000 and 2000 features.	
a. Call Forward/Incoming	
Forwards incoming calls from outside the business group to a predetermined alternate number within the business group when the called station is busy.	
b. Call Forward/Within Group	
Forward calls originating from within the business group to a predetermined destination. Calls originating from outside the business group are completed as if Call Forwarding were not in effect.	
c. Executive Buys Override	
Allows a station user, upon reaching a busy station within the same business group, to "break-in" to the existing conversation. The system sends an alert tone to the conversing parties and creates a 3-way call controlled by the party breaking in.	
d. Off-Hook Queuing	
Allows a station user to remain off-hook and wait for an idle trunk in order to complete a dialed call.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

e. Ringback Queuing	
Permits a station user with activated queuing to hang up and wait for a trunk to become idle. When a trunk is available, the station user is notified by a distinctive ringing tone.	
f. Speed Call 30 (Individual)	
Allows a station user to dial an individually selected list of up to thirty (30) telephone numbers by dialing two (2) to four (4) digits.	
5. Customized Multi-Line Telephone Service Class	
a. *66 Busy Number Redial	
When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.	
The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.	
b. *69 Call Return	
Enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.	
The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature:	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(1) General Disclaimers/Conditions</p> <p>Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>Note: The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Calling Services.</p>	
<p>(2) Rates & Charges</p> <p>Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.</p>	
<p>c. Anonymous Call Block/Rejection</p> <p>Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by a.) placing the call through an operator, b.) placing the call with a telephone credit card, or c.) placing the call after unblocking the telephone number and name.</p>	
<p>d. Selective Call Acceptance</p> <p>Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of twelve (12) telephone numbers). All others will be directed to a pre-recorded message.</p>	
<p>e. Selective Call Forward</p> <p>Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "**64" or "1164" on a rotary telephone.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>f. Special Call Waiting</p> <p>Allows a customer to choose up to twelve (12) numbers that can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.</p>	
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7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

C. Description – Optional System Features

1. *Optional System Features*

Additional Console	Pseudo Numbers
Attendant Data Link Console Interface	Recorded Announcement (Custom)
Attendant Flexible Night Answer	Speed Dialing – 30 (Additional System)
Attendant Identification-Multiple Directory Numbers	Stop Hunt
Attendant Mixed Night Answer	Terminal Make Busy
Attendant Non-Data Link Console Interface	Tie Facility Access
Attendant Pre-determined Night Answer (PNA)	T-1 Access
Attendant Universal Night Answer (UNA)	WATS Access
Authorization Codes (per group of 10)	800/866/877/888 Service Access
Automatic Route Selection (ARS)	
Expensive Route Warning (part of ARS)	
Facilities Restriction Level (part of ARS)	
Time of Day Routing (part of ARS)	
Call Trace	
Caller ID with Name	
Caller ID Number Only	
Cancel Caller ID Number Only – Per Call	
Cancel Caller ID Number Only – Per Line	
Code Calling Access	
Conference Calling (8-16-24 Port)	
Customer Moves and Changes (CMAC)	
Dictation Access	
Instant Call Accounting (ICA)	
ISDN PRI Customized Multi-line Telephone Service Access	
ISDN PRI Voice over IP (VOIP) Customized Multi-line Telephone Service Access	
Limited Automatic Call Distribution	
Music-On-Hold	
Paging/Public Address Access	
Pilot Number of Hunt Groups	
Preferential Hunting	
Priority Call	
Priority Queuing	
Proprietary Set Interface	
Unlimited IntraLATA Toll Usage for Business ⁷⁷	
Unlimited IntraLATA Toll Usage for Business Feature Package Two ⁷⁸	
Unlimited IntraLATA Toll Usage for Business Feature Package Three ⁹³	

⁷⁷ For rates see Statewide Price List – Oregon, IntraLATA Toll Services, Unlimited IntraLATA Toll Usage for Business.

⁷⁸ For rates see Section III. of this Price List.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>2. Features Ordered Individually</p> <p>The features below can be ordered individually at the rates and charges set forth in the Company's Price List-Oregon.</p> <p>a. Additional Console</p> <p>An additional console is provided to the customer.</p>	
<p>b. Attendant Data Link Console Interface</p> <p>Allows the use of a proprietary data-link multiplexed console that is connected to the central office. (Requires three (3) additional Customized Multi-line Telephone Service lines.)</p>	
<p>c. Attendant Flexible Night Answer</p> <p>Allows the attendant to reassign the destination for Predetermined Night Answer calls. (Requires Data Link Console.)</p>	
<p>d. Attendant Identification-Multiple Directory Numbers</p> <p>Enables the attendant to identify an incoming call by directory number using the console display. If the subscriber has multiple directory numbers, the number being called will be displayed on the attendant console. (Requires Data Link Console.)</p>	
<p>e. Attendant Mixed Night Answer</p> <p>This feature is a combination of Universal and Predetermined Night Answer. Incoming calls can be switched to either type of night answer by the attendant. (Requires Data link Console.)</p>	
<p>f. Attendant Non-Data Link Console Interface</p> <p>Allows the use of a multi-line attendant instrument designed specifically for console service. A physical cable pair is required for each customer loop.</p>	
<p>g. Attendant Predetermined Night Answer</p> <p>Allows incoming calls to an attendant position to be answered by a predetermined alternate station during non-business hours or when the attendant's line is busy. This feature also allows for the transfer of calls during commercial power failure. (Requires Data Link Console.)</p>	
<p>h. Attendant Universal Night Answer</p> <p>Allows incoming calls to an attendant to be answered by any station in the attendant's business group during non-business hours. This feature also allows for the transfer of calls during commercial power failure. (Requires Data Link Console.)</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

i. Authorization Codes	
Used to override the calling restrictions placed on a particular line.	
j. Automatic Route Selection (ARS)	
Provides an automatic means of low cost route selection. ARS provides up to ten (10) routes and allows customers to prioritize these routes based on cost.	
k. Expensive Route Warning	
Provides a warning tone indicating an expensive route has been selected.	
l. Facilities Restriction Level	
Allows each station and each facility access in the business group to be assigned a restriction level for use with ARS.	
m. Time of Day Routing	
Provides for route selection based on the most economical path for a particular time-of-day or day-of-week.	
n. Call Trace	
Allows a customer to automatically activate (*57 or 1157 from a rotary phone) a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.	
Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.	
o. Caller ID with Name	
Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

p. Caller ID Number Only	Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.
q. Cancel Caller ID Number Only – Per Call	Provides free per call blocking in exchanges where Caller ID – Number Only is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Cancel Caller ID – Number Only – Per Call activation code prior to placing the call.
r. Cancel Caller ID Number Only – Per Line	Provides free per line blocking in exchanges where Caller ID – Number Only is offered by the Company. This service prevents the delivery of customer's telephone number to the called party. A Cancel Caller ID – Number Only – Per Line customer has the option of deactivating Cancel Caller ID – Number Only and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call.
s. Code Call Access	Provides access to customer provided code calling signaling devices.
t. Conference Calling	Permits a station user or attendant to form a conference with a maximum of eight (8) parties, including other stations and/or parties reached over trunks.
u. Dictation Access and Control	Provides for station access to customer provided dictation equipment.
v. ISDN PRI Customized Multi-line Telephone Service Access	Provides the interface between the ISDN PRI Tie Channel Services and the Customized Multi-line Telephone Service. ISDN PRI Access and Tie Channel Service are required for this application.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

w. ISDN PRI Voice over IP (VoIP) Customized Multi-line Telephone Service Access ⁷⁹	
Provides additional Customized Multi-line Telephone Service to integrate Customized Multi-line Telephone Service service with VOIP applications. The VOIP NRC rate applies. PRI's that only require Tie Channel Intercom functionality do not require this NRC. ISDN PRI Access and Tie Channel Service are required for this application.	
x. Limited Automatic Call Distribution	
Allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.	
y. Music-on-Hold	
Provides access to a common music source for use with call hold, transfer, park and queuing features.	
z. Paging/Public Address Access	
Provides a central office interface to a loudspeaker at the customer premises for paging and/or public address.	
aa. Pilot Number of Hunt Groups	
A directory number used to access a hunt group. (No associated cable pair required.)	
bb. Preferential Hunting	
Assigns hunting for an individual group of hunt group members to a pilot number of another circular hunt group.	
cc. Priority Call	
As an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.	
dd. Priority Queuing	
Provides two (2) levels of priority in the handling of queued calls: high priority and low priority.	

⁷⁹ Rates as set forth in this Section.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

ee. Proprietary Set Interface	
Provides capability for central office connectivity for business proprietary sets.	
ff. Pseudo Number	
A software number that has the characteristics of a basic exchange access line. A Feature Series rate is applicable to each Pseudo Number.	
gg. Recorded Announcement	
Routes calls to a recording in the Company's central office. The recording may be customized at the customer's option.	
hh. Speed Dialing 30 (System)	
Allows members of a business group to share a list of up to thirty (30) telephone numbers, each of which may be dialed using an access code and one (1) or two (2) digits.	
ii. Stop Hunt	
Uses a code to stop the hunting process when a particular line is reached in a hunting sequence.	
jj. Terminal Make Busy	
Allows a station or group of stations to appear busy to incoming calls.	
kk. Tie Facility Access	
Provides access to tie line facilities which connect the business group to another CENTREX, PABX or similar facility.	
ll. T1 Access	
Allows a Customized Multi-line Telephone Service customer to access a dedicated digital facility.	
mm. Unlimited IntraLATA Toll Usage for Business	
Allows a customer to subscribe to unlimited intraLATA toll voice usage for a flat monthly rate within the customer's intraLATA area. See Statewide Price List – Oregon under Discount Calling Plans.	
nn. Unlimited IntraLATA Toll Usage for Business Feature Package Two	
Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>oo. Unlimited IntraLATA Usage for Business Feature Package Three</p> <p>Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and One Point Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.</p>	
<p>pp. WATS Access</p> <p>Allows a Customized Multi-line Telephone Service customer to access WATS for bulk toll calling.</p>	
<p>qq. 800/866/877/888-Service Access</p> <p>Allows 800/866/877/888 Service Access to terminate in the Customized Multi-line Telephone Service.</p>	
<p>D. <u>Conditions</u></p> <p>1. <i>General</i></p> <p>The Company makes no guarantee and assumes no liability for resale or sharing by the customer of the Customized Multi-line Telephone Service and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.</p>	
<p>Customized Multi-line Telephone Service is available where central office and operating facilities and conditions permit. Customized Multi-line Telephone Service may be provided on a measured rate basis in exchanges where Local Calling Plans are available; otherwise, the service will be provided on a flat rate basis.</p>	
<p>A minimum of two (2) Customized Multi-line Telephone Service lines are required. If the Customized Multi-line Telephone Service system falls below two (2) lines it will no longer be considered a Customized Multi-line Telephone Service system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.</p>	
<p>A customer may select only one (1) Feature Series per system.</p>	
<p>One (1) bill will be rendered for each Customized Multi-line Telephone Service system. Separate bills are rendered monthly for Special Service access lines.</p>	
<p>The Company will furnish one (1) alphabetical directory listing per Customized Multi-line Telephone Service customer group without charge. Additional listings may be purchased at rates listed in Directory Services, Section IV. of this Price List.</p>	
<p>Customized Multi-line Telephone Service is offered on a term commitment basis commencing on the date the service is established. Customers with two (2) to fifty (50) lines may chose a month-to-month payment plan.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

Customized Multi-line Telephone Service Line and Feature Series rates apply each month from the time the system is placed in service until the Customized Multi-line Telephone Service is discontinued.	
The customer must subscribe to a sufficient number of Network Access Registers (NARS) in order to maintain a P.01 grade of service.	
Rotary dial stations may not be capable of accessing all Customized Multi-line Telephone Service features.	
Rates and charges for Customized Multi-line Telephone Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.	
All Customized Multi-line Telephone Service lines must be loop start.	
If a customer chooses to combine Customized Multi-line Telephone Service stations terminating at different locations into a single Customized Multi-line Telephone Service, all stations must be served by the same central office switching equipment.	
A customer with multiple Customized Multi-line Telephone Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply.	
Where the Customized Multi-line Telephone Service station line is located in a different central office area of the serving exchange, the Interoffice Mileage Charge and measurement as specified in Section IV. is applicable.	
Where the Customized Multi-line Telephone Service station line of the same system is located in a different exchange area, the Special Transport and Subscriber Access Line Charges apply for each inter-exchange channel as specified in Facilities for Intrastate Access Tariff P.U.C. OR. No. 12.	
Private Line arrangements, Special Access Services, or foreign dial tone connected with Customized Multi-line Telephone Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.	
Certain optional feature capabilities may not be compatible with other Series or Optional System features.	
If remote units are required to provide switching capabilities for intra-communication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Customized Multi-line Telephone Service are provided by and remain the property of the Company.	
2. Space Requirements Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:</p> <ul style="list-style-type: none"> - Dust free - Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment - Relative humidity of twenty percent (20%) minimum and fifty-five percent (55%) maximum 	
<p>Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.</p>	
<p>3. Subsequent Additions, Deletions and Changes</p> <p>Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment.</p>	
<p>If subsequent line deletions cause the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group.</p>	
<p>If a customer requests an upgrade or downgrade of an existing Feature Series (e.g., from Series 1000 to 2000, from Series 3000 to 2000 etc.), his existing per line term rate will be changed to reflect the new Feature Series rate. The new term rate will apply for the duration of the existing term period. Data Base Program charges will apply.</p>	
<p>The term period for Optional System Features is based upon the initial term period for the Customized Multi-line Telephone Service. Subsequent additions of Optional System Features will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term.</p>	
<p>4. Service Connection Charge</p> <p>The Service Charges for Network Access Line Connect-Business and Network Access Line Connect for Central Office Located Trunk, as identified in Section IV, will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at Statewide Price List rates under a term commitment.</p>	
<p>5. Numbers Not in Use</p> <p>Customers are required to keep fifty percent (50%) or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below fifty percent (50%) of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by ZiPLY Fiber to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of ninety (90) non-consecutive days during each calendar year in which they are assigned to the customer.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>6. Termination Liability</p> <p>In the event Customized Multi-line Telephone Service is terminated by the customer prior to completion of the initial term commitment period, Termination Liability as outlined in General Regulations, Section III will apply.</p>	
<p>7. Customized Multi-line Telephone Service (CLASS)</p> <p>Custom Local Area Signaling Service (CLASS) is a group of Customized Multi-line Telephone Service features offered to customers subscribing to Customized Multi-line Telephone Service local exchange service.</p>	
<p>The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.</p>	
<p>Operator assisted calls will override these features for emergency purposes.</p>	
<p>Nonrecurring Service Charges are not applicable when Custom Local Area Signaling Service features are provided at the same time as the Customized Multi-line Telephone Service is initially established.</p>	
<p>When features are added or rearranged on an existing line, the nonrecurring Service Charge will apply.</p>	
<p>All customer lines in Caller ID Number Only serving areas will automatically be provisioned with Cancel Caller ID Number Only – Per Call service unless the customer orders Cancel Caller ID Number Only – Per Line service.</p>	
<p>Cancel Caller ID Number Only – Per Line, will be provided without nonrecurring Service Charge to law enforcement, domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.</p>	
<p>In order to subscribe to Customized Multi-line Telephone Service CLASS, the customer must also subscribe to at least Feature Package Series 1000.</p>	
<p>E. Rates</p> <p>1. Customized Multi-line Telephone Service Line</p> <p>Customized Multi-line Telephone Service line rates are determined by the total number of Customized Multi-line Telephone Service lines requested.</p> <p>Example: If a customer requests 28 lines on a month-to-month term agreement, all 28 lines will be billed at the 26 - 50 group line month-to-month rate.</p> <p>The minimum term commitment period of one month is available for customers with two (2) to fifty (50) lines. Customized Multi-line Telephone Service arrangements exceeding two hundred (200) lines may be offered on an individual case basis.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

The following rates apply during the term period:		
Month-to-Month Term	<u>Monthly Rate</u>	
2 – 25 lines, per line	\$17.75	
26 – 50 lines, per line	17.50	
12 Month Term		
2 – 100 lines, per line	13.00	
101+ lines, per line	16.50	
36 Month Term		
2 – 100 lines, per line	10.00	
101+ lines, per line	9.75	
NOTE: The Subscriber Line Charge (SLC) found in the Company's FCC Tariff is billed on a per trunk (NAR) basis.		

2. <i>Feature Series</i>		
Descriptions of Feature Series packages and options are found under DESCRIPTIONS.		
Feature Series rates are listed in the Company's Price List-Oregon.		

3. <i>Network Access Register</i>		
A software defined path in the Customized Multi-line Telephone Service, which provides network access to the Customized Multi-line Telephone Service stations in that system.		
	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Network Access Register	80	81

⁸⁰ The appropriate rates for the Central Office Located Trunks found in Section IV, Local Service, network Access Rates (Network Access Register) will apply.

⁸¹ The nonrecurring Service Charges for Service Order charge – Initial and Central Office Connection Charge, as identified in Section IV., will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at the Statewide Price List rates under a term commitment.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

4. <i>Data Base Changes</i>	
	Nonrecurring Charge ⁸²
Major Software Additions	\$100.00
Add Customized Dialing Plan	
Add Customer Requested Data Base Profile	
Routine Software Change ⁸³	50.00
Change Trunk Group	
Change Non-Data-Link Attendant ⁸⁴	
Change Customer Recording	
Change ARS Translations	
Change Translations Tables	
Station Message Detail Recording (SMDR) ⁹⁷	25.00
Additions or changes, per system	
Minor Software Change ⁹⁷	25.00
Change Subgroup	
Hunt Groups	
ACD Hunt Group ⁸⁵	
Simulated Facility Group (NAR)	
Queuing Groups ⁸⁶	
Night Answer (UNA/PNA) ⁸⁷	
Paging/Public Address/Code Calling ⁸⁸	
Conference Call – 8, 16, 24 Ports	
Authorization Code Validation ⁸⁹	
Music on Hold Access	
Dictation Link Access	
Standard Recording	
Extended Pick Up Code	
Executive Busy Override	
Add Line Features ⁹⁰	

⁸² Data Base Additions or Changes not listed in this Statewide Price List will be charged a rate of \$50.00 per hour, or fraction thereof.

⁸³ Applies to changes to existing services.

⁸⁴ Additional minor change charge for each additional console.

⁸⁵ Additional minor change charge for recording, queuing, station changes.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>5. <i>Optional System Features</i></p> <p>ISDN PRI Customized Multi-line Telephone Service Access per PRI ⁹¹</p> <p>ISDN PRI Voice over Internet Protocol (VoIP) Customized Multi-line Telephone Service ^{105, 92} Per block of 100 DID or individual telephone numbers Each additional number added</p>	<p>Nonrecurring Charge</p> <p>\$200.00</p> <p>235.00 2.50</p>	
<p>F. <u>Customer moves and Changes (CMAC)</u></p> <p>1. <i>General</i></p> <p>Customer Moves and Changes (CMAC) provides Customized Multi-line Telephone Service customers with the ability to prepare, schedule, and implement, all under their control, certain feature changes and certain configurations of their Customized Multi-line Telephone Service from the customer's computer terminal.</p>		
<p>2. <i>Description of Service</i></p> <p>The management capabilities of CMAC include, but are not limited to, the following:</p> <p>a. Service Option Information Changes:</p> <p>(1) Service Level Assignment</p> <p>The customer can change the permission level assigned to define calling privileges associated with both facilities and station users.</p>		

⁸⁶ Additional minor change charge for each trunk group.

⁸⁷ Additional minor change charge for each PNA number, zone, area.

⁸⁸ Additional minor change charge for each area.

⁸⁹ Additional minor change charge for every two (2) codes.

⁹⁰ Additional minor change charge to add toll control.

⁹¹ ISDN PRI Access and Tie Channel Service or Tie Channel to an Intermediary Customer Service is provided per this Price List, Section X.. Tie Channels are in addition to the regular channel rates.

⁹² The initial installation must use the NRC for a block of one hundred (100) DIDs, after initial installation then the NRC for the block of one hundred (100) DIDs or each additional number NRC may be used.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(2) Call-Pickup Group The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.	
(3) Call Forwarding Number The customer can change the number to which a station user forwards calls.	
(4) Authorization Code Assignment The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.	
(5) Button Features The customer can manage the buttons on a multi-button station set by either activating features or enabling call appearances (specific telephone numbers assigned to buttons).	
b. Activation/Deactivation of Features The customer can either add a feature to a telephone number that does not have it, modify an existing feature, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer.	
c. Telephone Number Swaps The customer can swap telephone number assignments among like lines within a Customized Multi-line Telephone Service system.	
3. <i>Regulations</i> CMAC is available to either existing or new Customized Multi-line Telephone Service customers.	
CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.	
Customers will have twenty-four (24) hour access to the CMAC system except when restricted during maintenance windows. Customers are permitted unlimited sessions on the system; however, after a period of inactivity, the system will terminate the session.	
Some of the lines in a customer's Customized Multi-line Telephone Service system cannot or should not be rearranged. The Company will specify the unchangeable lines. The customer may have the Company designate other lines as unchangeable. Changes to these lines will be made through the Company's existing service order procedures.	
CMAC service is provided per Customized Multi-line Telephone Service system customer.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Company assumes no responsibility for change requests delayed by priority central office switch processor functions.														
The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.														
The Company reserves the right to bill appropriate charges should the customer-initiated changes require corrective action by the Company.														
Customers requesting CMAC service for two hundred one (201) or more lines will be price under an Individual Case Basis (ICB) arrangement.														
<div>4. <i>Rates and Charges</i></div> <div>The following rates and charges apply per Customized Multi-line Telephone Service system:</div> <table><thead><tr><th></th><th>Monthly <u>Rate</u></th><th>Nonrecurring <u>Charge</u> ⁹³</th></tr></thead><tbody><tr><td>Line Size -</td><td></td><td></td></tr><tr><td>2 – 200 Lines</td><td>\$95.00</td><td>\$800.00</td></tr><tr><td>201+ Lines</td><td>ICB</td><td>ICB</td></tr></tbody></table>				Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> ⁹³	Line Size -			2 – 200 Lines	\$95.00	\$800.00	201+ Lines	ICB	ICB
	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> ⁹³												
Line Size -														
2 – 200 Lines	\$95.00	\$800.00												
201+ Lines	ICB	ICB												
<div>G. <u>Station Message Detail Recording (SMDR)</u></div> <div>1. <i>General</i></div> <div>Station Message Detail Recording (SMDR) is an optional feature of Customized Multi-line Telephone Service that provides a record of calls originating from Customized Multi-line Telephone Service station lines to locations outside of the same Customized Multi-line Telephone Service system. Facility groups may also be designated as requiring originating and terminating records.</div>														
<div>2. <i>Description of Service</i></div> <div>The SMDR record includes the following information:</div> <div><div>- The Customized Multi-line Telephone Service line number of the incoming facility group which originated the call or the originating station number.</div><div>- The called telephone number.</div><div>- The date, time and duration of the call.</div></div>														

⁹³ Applies in addition to nonrecurring Service Charges as set forth in Section IV..

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

- The facility type used for routing the call.	
Authorization codes, if ordered by the customer, can be included in the record at the discretion of the station user.	
SMDR records are provided to the customer via one of the following three (3) methods: <ul style="list-style-type: none">- Dedicated access to the customer's premises – the call records are transmitted to the customer according to a pre-determined schedule. This option requires a minimum of a dedicated voice grade line from the Central Office to the customer location. The associated rates, charges, and regulations for the dedicated access line shall apply in addition to the rates, charges and regulations for SMDR.	
<ul style="list-style-type: none">- Dial-up access – the customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of ten (10) days.	
<ul style="list-style-type: none">- Internet access – the call records are sent to the customer via the internet.	
3. Regulations SMDR is available only where facilities permit and from capable Central Office switches.	
SMDR is not represented to be a provision of billing detail.	
Local call records are provided only where available.	
Customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.	
Modems, collection devices, computer equipment and software are not provided as part of this service and are the responsibility of the customer.	
SMDR customers requesting dedicated access, or those requesting dial-up or internet access for more than two hundred (200) lines, will be priced under an Individual Case Basis (ICB) arrangement.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

4. Rates and Charges		
	Monthly Rate	Nonrecurring Charge ⁹⁴
Dedicated Access ⁹⁵	ICB	ICB
Dial-up Access		
2 – 200 lines	\$200.00	\$300.00
201+ Lines	ICB	ICB
Internet Access ⁹⁶		
2 – 200 lines	\$200.00	\$300.00
201+ Lines	ICB	ICB
Additions and Charges per system change		⁹⁷
H. Custom Line Telephone Service		
1. General		
Custom Line Telephone Service is a non-engineered Custom Line Telephone Service -based service, with a pre-positioned switch which does not require operations provisioning at the time of the customer order and does not require the customer to use the “dial 9” access code to place calls.		
Custom Line Telephone Service is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately.		
Custom Line Telephone Service is customized for small businesses with a minimum of two (2) lines, not to exceed a maximum of thirty (30) lines. ⁹⁸ If the Custom Line Telephone Service system falls below two (2) lines it will no longer be considered a Custom Line Telephone Service system. The remaining line will be converted to an individual business line with no features. All existing rules, regulations, rates and charges associated with the conversion will apply.		
Custom Line Telephone Service provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.		

⁹⁴ Applies in addition to nonrecurring Service Charges as set forth in the Section IV..

⁹⁵ The associated rates, charges and regulations for the dedicated access line as set forth in Section IV. will apply in addition to the rates and charges for SMDR.

⁹⁶ Customer is responsible for obtaining connection to the internet.

⁹⁷ See Customized Multi-line Telephone Service Rates, Database Changes in this section.

⁹⁸ The service is limited to a maximum of six (6) lines in the DMS 10 Central Office.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

Custom Line Telephone Service is furnished from compatible digital-type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Custom Line Telephone Service lines within the customer's system. Custom Line Telephone Service includes local Exchange Service (no dial "9" required), direct inward-dialing to Custom Line Telephone Service lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone Calling Service and intercept to the main listed number. Central Office Located Trunks are not required for local access.	
Customer provided equipment may be required for some of the described features. The Company assumes no responsibility for the customer equipment or the compatibility to Custom Line Telephone Service.	
No other Custom Line Telephone Service Classes of Service may be mixed with Custom Line Telephone Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered Custom Line Telephone Service package for each line or hunt group.	
<p>2. Service Options</p> <p>a. Basic Standard Services ⁹⁹</p> <p>Services included with a Custom Line Telephone Service line:</p> <ul style="list-style-type: none">Assume Dial "9"Call Transfer – (All Calls)Call HoldConsultation HoldDirect Inward/Outward DialingDistinctive Ring (Inside/Outside) ¹⁰⁰Intercom Dialing3-Way CallingTouch Tone	

⁹⁹ Offered where facilities are available.

¹⁰⁰ This feature is specific to Custom Line Telephone Service. See Feature Descriptions.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

b. Selectable Services ¹⁰¹

Services listed below are available for each Custom Line Telephone Service line at no additional charge. A customer may customize his initial service by selecting as many of the following services as desired for each individual Custom Line Telephone Service line:

Automatic Callback (within system only)

Call Forward Busy

Call Forward No Answer

Basic Call Forward

Call Restrictions: ¹⁰²

Call Restriction One

Call Restriction Two

Call Restriction Three

Call Restriction Four

Call Restriction Five

Call Restriction Six

Call Restriction Seven

Call Restriction Eight

Call Waiting/Cancel Call Waiting

Call Pick-up Directed

Call Pick-up Group

Dial Call Waiting-Originating

Hunting-Series

Hunting-Multi-line

Speed Dialing (6 or 8)

¹⁰¹ Offered where facilities are available.

¹⁰² No call restrictions are required with Custom Line Telephone Service. Call Restrictions One through Eight are specific to Custom Line Telephone Service.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>c. Optional Services ¹⁰³</p> <p>Optional Services are also available for each Custom Line Telephone Service line at an additional monthly recurring charge per feature:</p> <ul style="list-style-type: none"> *66 Busy Number Redial ¹⁰⁴ *69 Call Return Anonymous Call Block/Rejection Call Park Call Park Directed Caller ID with Name Caller ID Number Only Call Trace ¹⁰⁵ Executive Busy Override Priority Call Selective Call Forward Enhanced Call Forward-Existing Number ¹¹⁸ Enhanced Call Forward-Existing Number with Call Manager ¹¹⁸ Unlimited IntraLATA Toll Usage for Business ¹⁰⁶ Unlimited IntraLATA Toll Usage for Business Feature Package Two ¹⁰⁷ Unlimited IntraLATA Toll Usage for Business Feature Package Three ¹²⁰ Unlimited Custom Line Telephone Service Package for Business ¹⁰⁸ 	
<p>d. Term Options</p> <p>Custom Line Telephone Service customers may select either a month-to-month option or a two (2) year term commitment period. The term commitment period becomes effective upon the installation date of the service.</p>	
<p>Custom Line Telephone Service payment options may be selected by billing account number within a customer's system.</p>	

¹⁰³ Offered where facilities are available.

¹⁰⁴ This feature is specific to Custom Line Telephone Service.

¹⁰⁵ See Calling Services, Section VII.

¹⁰⁶ See Statewide Price List – Oregon, IntraLATA Toll Service, Unlimited IntraLATA Toll Usage for Business for rates.

¹⁰⁷ See Section VI. of this Price List for Unlimited IntraLATA Toll Usage for Business Feature Packages rates.

¹⁰⁸ See Section VI. of this Price List for Unlimited Custom Line Telephone Service Package for Business rates.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

e. Service Charges	
The nonrecurring Service Charges as set forth in Section IV. for Custom Line Telephone Service and Feature Changes will not apply to the initial installation of Custom Line Telephone Service when purchased on a term commitment.	
f. Adding Lines Under Term Option	
Additional Custom Line Telephone Service lines may be added to an existing system, up to a maximum of thirty (30), during the term commitment period. For customers subscribing to the two (2) year term commitment period, the term commitment with respect to any additional lines will be coterminous.	
g. Termination Liability ¹⁰⁹	
There is no termination liability for customers who have elected the Custom Line Telephone Service month-to-month payment option.	
h. Transfer of Term Option ¹²⁴	
With the permission of the Company, the obligation to pay the Custom Line Telephone Service charges for the remainder of the term commitment period may be assigned to another customer.	
i. Custom Line Telephone Service	
Custom Line Telephone Service lines sharing a common intercom arrangement and a primary Directory listing will be considered a Custom Line Telephone Service. A system must have a minimum of two (2) lines and may not exceed a maximum of thirty (30) Custom Line Telephone Service lines. Custom Line Telephone Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.	
j. Subscriber Line Charge	
An applicable interstate Subscriber Line Charge will be applied to all Custom Line Telephone Service lines. SLC rates are listed in the Company's FCC tariff.	
k. Incoming Toll Free Service Access Arrangement	
Incoming calls on Toll Free Service access lines can be terminated on a Custom Line Telephone Service. Incoming calls terminated in this manner may be transferred to other lines of the same Custom Line Telephone Service.	

¹⁰⁹ See General Regulations, Section III of the Network Access Services Tariff P.U.C. OR No. 18, for Termination Liability.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>I. Off-Premise Lines</p> <p>Custom Line Telephone Service lines may be provided at a separate customer premise. No mileage charges apply to lines of the same Custom Line Telephone Service that are located at different premises but situated within the same wire center serving area.</p>	
<p>m. Optional Custom Line Telephone Services</p> <p>Optional services are available where Company facilities permit at the rates specified in this Price List. Only the Customized Multi-line Telephone Service specified in this section will be available under Custom Line Telephone Service. Other Customized Multi-line Telephone Service are not available under the Custom Line Telephone Service. The Custom Calling and CLASS services that are identified elsewhere in this Price List are not offered.</p>	
<p>n. Feature Restriction</p> <p>Call Transfer, 3-Way Calling, Call Forward Busy, Call Forward No Answer and Basic Call Forward may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.</p>	
<p>o. Customer Satisfaction Guarantee</p> <p>When a customer subscribes to the month-to-month option or the twenty-four (24) month term commitment for Custom Line Telephone Service, he must request that the Company disconnect the service within thirty (30) calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Custom Line Telephone Service within thirty (30) calendar days of installation, may have their previous Company service reinstalled, at no cost, in accordance with the following terms and conditions:</p>	
<ul style="list-style-type: none"> - Customers will not be permitted to revert to a service, which has been grandfathered. 	
<ul style="list-style-type: none"> - Customers who had no previous Company services, and subsequently elect to have their Custom Line Telephone Service disconnected, will be converted by the Company to Business Lines or Trunks with no additional nonrecurring charges. However, the lines cannot exceed the total number of lines in the Custom Line Telephone Service that the customer is disconnecting. 	
<ul style="list-style-type: none"> - The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill. 	
<ul style="list-style-type: none"> - Credit refunds will not be applied for toll charges, E911, or other like surcharges incurred. 	
<ul style="list-style-type: none"> - Each customer will be entitled to a credit refund, one time per service. 	
<ul style="list-style-type: none"> - The Customer Satisfaction Guarantee applies to the Custom Line Telephone Service as a whole and not to the individual services offered with Custom Line Telephone Service. 	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

- The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.	
- The Customer Satisfaction Guarantee does not apply to the installation of temporary service.	
<p>3. Feature Descriptions</p> <p>a. Custom Line Telephone Service Basic Standard Services</p> <p>(1) The services listed here are automatically included on every Custom Line Telephone Service line, and are the backbone of the Custom Line Telephone Service offering:</p> <p>(a) Assume Dial "9"</p> <p>Allows the customer to place calls outside the group without having to dial the access code "9".</p>	
<p>(b) Call Hold</p> <p>The ability to place an established call on hold for an extended period of time by dialing a feature code (*01). This frees the line to place or receive another call. Only one (1) call can be put on hold at a time per line.</p>	
<p>(c) Call Transfer – (All Calls)</p> <p>The ability for a Custom Line Telephone Service line to transfer an established incoming call to another line. The "transfer to line" location may be inside or outside the group. Calls forwarded outside the area subject to local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.</p>	
<p>(d) Consultation Hold</p> <p>A temporary or soft hold activated by a hook-switch flash or link button that places an existing call in progress on hold and activates dial tone. The dial tone enables the user to make another call for private consultation or to activate a 3-way call.</p>	
<p>(e) Direct Inward Dial (DID)</p> <p>The ability of each member of the Custom Line Telephone Service group to receive calls from outside the group directly to their station.</p>	
<p>(f) Direct Outward Dial (DOD)</p> <p>The ability of each member of the Custom Line Telephone Service group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(g) Distinctive Ring (Inside/Outside)</p> <p>Allows the user to distinguish external calls from calls originating within the Custom Line Telephone Service group. A double ring will signify external calls and a single ring will identify calls from within the group.</p>	
<p>(h) Intercom Dialing</p> <p>Allows the user to communicate between lines within the Custom Line Telephone Service group by dialing a two-digit code. The intercom codes are assigned by the Company at the time of the initial service order.</p>	
<p>(i) 3-Way Calling</p> <p>Allows the user to add a third party. Calls from within the group or outside the group may be added to establish a 3-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.</p>	
<p>(2) The following services may be selected with no monthly recurring charge and placed on any Custom Line Telephone Service line. These services may also be available for application to Hunt Groups with no monthly recurring charge.</p> <p>(a) Automatic Call Back (within system only)</p> <p>Allows the user who reaches a busy line within the Custom Line Telephone Service group to dial a code (*52), and be connected when both lines are idle. This feature is for use inside the Custom Line Telephone Service group only, and only one request at a time from a line is permitted. The request will remain active for a period of time up to thirty (30) minutes unless it is deactivated, by dialing a code (#52).</p>	
<p>(b) Call Forward Busy</p> <p>A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.</p>	
<p>(c) Call Forward No Answer</p> <p>A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(d) Basic Call Forward	
Allows the customer to route all incoming calls to a number of their choosing. The user also has the ability to modify the forward-to telephone number and turn the feature off and on as needed. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.	
(e) Call Waiting/Cancel Call Waiting	
When a busy Custom Line Telephone Service line receives an incoming call, a tone announces the waiting call. The user has the option of answering or disregarding the incoming call. The user may terminate the Call Waiting feature by dialing the Cancel Call Waiting Code (*70). If the user does not wish to be interrupted by the call waiting tone, the Cancel Call Waiting code (*70) must be redialed prior to each call.	
(f) Dial Call Waiting-Originating	
Allows member of the Custom Line Telephone Service group to signal each other with a call waiting tone by dialing the code *54 upon reaching a busy signal. The called member, upon hearing the tone, may terminate or place on hold the call in progress, or disregard the call waiting tone.	
b. Custom Line Telephone Service Selectable Services	
(1) Call Pick-Up Directed	
Allows a user to answer (pick-up) calls ringing on any other line within the Custom Line Telephone Service group by dialing a code (*18) plus the number of the ringing line. If more than one user attempts to pick-up the call, the first user will receive the call; others will receive a busy tone.	
(2) Call Pick-Up Group	
Allows the user to answer (pick-up) a ringing line within the users Pick-Up Group by dialing a Call Pick-Up Code (*17).	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(3) Hunting (series and/or Multi-line)</p> <p>Allows the customer to increase accessibility by reducing busy signals for incoming callers. Hunting arrangements are predetermined upon initial order. Hunting for Custom Line Telephone Service Customers will be provided in a Series or Multi-line arrangement only ¹¹⁰, and must be programmed by the Company from data provided by the customer.</p> <p>(a) Series Hunting</p> <p>When a call attempts to terminate to a Custom Line Telephone Service line with Series Hunting and the line is busy, the incoming call is directed to the line designated as next in the hunting series. When the last number in the series is busy, the caller receives a busy tone. Call Forwarding-Variable and Special Call Forwarding will override series hunting.</p>	
<p>(b) Multi-line Hunting</p> <p>Enables hunting by utilizing a pilot directory number (DN). Hunting starts at the first line assigned to the hunting group and ends at the last line.</p>	
<p>(4) Speed Dialing (6 or 8) ¹¹¹</p> <p>Allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of eight (8) numbers in all switch types except the 5ESS, which will only provide six (6). This is a customer programmable feature.</p>	
<p>(5) Call Restriction Options (8 options)</p> <p>The customer has the option of choosing the type of call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.</p> <p>Types of call restrictions are:</p> <p>(a) No Call Restrictions</p> <p>Allows the user to make and receive calls without restrictions of any kind.</p>	

¹¹⁰ No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to Custom Line Telephone Service customers.

¹¹¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(b) Call Restriction One	
Blocks all outgoing chargeable toll calls, including all operator calls. Allows outgoing local calls, 800/866/877/888 calls, local Directory Assistance (DA) calls, repair calls, and 911 calls only. Allows all incoming calls with no restrictions.	
(c) Call Restriction Two	
Blocks all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (3 rd number, collect, or credit card only), local calls (outside the group), 800/866/877/888 calling, local DA calls, repair calls, and 911 calls. Allows all incoming calls with no restrictions.	
(d) Call Restriction Three	
Blocks all outgoing chargeable toll calls and all local calls. Allows outgoing operator handled calls for class call screening (3 rd number, collect, or credit card only), 800/866/877/888 calling, local DA calls, repair calls, and 911 calls. Allows all incoming calls with no restrictions.	
(e) Call Restriction Four	
Does not allow calls to numbers outside the Custom Line Telephone Service group (toll or local, including 911). Allows all incoming calls with no restrictions.	
(f) Call Restriction Five	
Does not allow calls to or from outside the Custom Line Telephone Service group (including 911). Only inside the group (intercom) calling is allowed.	
(g) Call Restriction Six	
Blocks all 700-, 900- and 976- calls. This call restriction may be added to the No Call Restriction class of service as required.	
(h) Call Restriction Seven	
Blocks all casual dialing (101XXXX) type calls. This call restriction may be added to the No Call Restriction class of service as required.	
(i) Call Restriction Eight	
Blocks all international calls. This call restriction may be added to the No Call Restriction class of service as required.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>c. Custom Line Telephone Service Optional Services</p> <p>The optional services listed below may be added to any line or hunt group for additional charges.</p> <p>(1) *66 Busy Number Redial</p> <p>When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.</p>	
<p>The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.</p>	
<p>(2) *69 Call Return</p> <p>This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.</p>	
<p>The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.</p>	
<p>(a) General Disclaim/Conditions</p> <p>Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>Note: The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Calling Services.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(b) Rates & Charges</p> <p>Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.</p>	
<p>(3) Anonymous Call Block/Rejection</p> <p>Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by 1.) placing the call through an operator, 2.) placing the call with a telephone credit card, or 3.) placing the call after unblocking the telephone number and name.</p>	
<p>(4) Call Park</p> <p>Allows the user to "park" a call on his number, and then retrieve the call from any other station in the group. Only one (1) call can be parked at a time per line.</p>	
<p>(5) Call Park Directed</p> <p>An enhanced call park feature that enables the user to "park" a call on any other number within the Custom Line Telephone Service group. The call can then be retrieved from the parked location. Only one (1) call can be parked at a time per line.</p>	
<p>(6) Caller ID with Name</p> <p>Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(7) Caller ID Number Only</p> <p>Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.</p>	
<p>(8) Call Trace</p> <p>Allows the user to trace the number of the last call received from within his defined calling area, and have the number automatically reported to the Company.</p>	
<p>(9) Executive Busy Override</p> <p>Allows the user to dial a code (*40) to gain access to a busy line within the group, and establish a 3-Way call. The called number will receive a warning tone prior to the establishment of the 3-way conference call.</p>	
<p>(10) Last number redial ¹¹²</p> <p>Enables the user to redial the last called number by dialing a code (#77).</p>	
<p>(11) Selective Call Forward ¹¹³</p> <p>Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.</p>	
<p>(12) Priority Call</p> <p>Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.</p>	

¹¹² This feature is not available in the 5ESS.

¹¹³ Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(13) Enhanced Call Forward (ECF) – Existing Number</p> <p>Using a toll-free number, subscribers can forward calls to a number of their choice. The subscriber is required to provide the Company a default destination number at the time of subscription. Override flexibility is allowed through a dial-up administrative system. Please refer to Section VII. for other details and rates for ECF.</p>	
<p>(14) Enhanced Call Forward (ECF) – Existing Number w/Call Manager</p> <p>Call Manager adds four (4) additional services. Please refer to Section VII. for other details and rates.</p>	
<p>(15) Unlimited IntraLATA Toll Usage for Business</p> <p>Allows a customer to subscribe to unlimited intraLATA toll voice usage for a flat monthly rate within the customer's intraLATA area. See Statewide Price List – Oregon under Discount Calling Plans.</p>	
<p>(16) Unlimited IntraLATA Toll Usage for Business Feature Package Two</p> <p>Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.</p>	
<p>(17) Unlimited IntraLATA Usage for Business Feature Package Three</p> <p>Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and One Point Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.</p>	
<p>(18) Unlimited Custom Line Telephone Service Basic Packages</p> <p>Optional business flat-rated usage package with a Custom Line Telephone Service line, calling features and Voice Messaging³ offered for a one (1) year or three (3) year term commitment.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

4. Rates		
a. Custom Line Telephone Service Basic Service		
	<u>Monthly Rate</u>	<u>24-Month Term Rate</u>
Basic Service, Each line ¹¹⁴		
Zone 1	\$28.15	\$26.15
Zone 2	33.15	31.15
Zone 3	37.42	35.42
Service Order Charges ¹¹⁵	<u>Nonrecurring Charge</u>	
Each Custom Line Telephone Service Network		
Access Line connected ¹¹⁶	see Section IV.	
Time and Material Complex Service Charge	see Section IV.	
Other changes to a Custom Line Telephone Service		
Access Line	see Section IV.	
DataBase Changes – Minor Software Change Charge	see Section VIII.	
Feature Change Charge – per order	see Section IV.	

¹¹⁴ Basic Service line includes a Custom Line Telephone Service line and basic services listed in this section.

¹¹⁵ Rates can be found in the Nonrecurring Charges, Calling Services and Custom Line Telephone Service sections of this Statewide Price List.

¹¹⁶ The nonrecurring charges for Custom Line Telephone Service Network Access Line Connect, Other Changes to a Custom Line Telephone Service Access Line, and Feature Change Charge will not apply to the initial installation of Custom Line Telephone Service when purchased on a term commitment.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

b. Custom Line Telephone Service Selectable Services ¹¹⁷ (See Feature Descriptions in this section)	
	<u>Monthly Rate</u>
Automatic Call back (within system only)	---
Call Forward Busy	---
Call Forward No Answer	---
Call Forwarding (All Calls)	---
Call Restrictions: ¹¹⁸	---
Call Restriction One	---
Call Restriction Two	---
Call Restriction Three	---
Call Restriction Four	---
Call Restriction Five	---
Call Restriction Six	---
Call Restriction Seven	---
Call Restriction Eight	---
Call Waiting/Cancel Call Waiting	---
Call Pick-up Directed	---
Call Pick-up Group	---
Dial Call Waiting-Originating	---
Hunting-Series	---
Hunting-Multi-line	---
Speed Call (6 or 8 ¹¹⁹)	---

¹¹⁷ Offered where facilities are available.

¹¹⁸ No call restrictions are required with Custom Line Telephone Service. Call Restrictions One through Eight are specific to Customized Multi-line Telephone Service & Flexible Telephone System.

¹¹⁹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

c. Custom Line Telephone Service Optional Services ¹²⁰ (See Feature Descriptions in this section)	
	Additional MRC Per Month
*66 Busy Number Redial	See Section VII.
*69 Call Return	See Section VII.
Anonymous Call Block/Rejection	See Section VII.
Call Park	3.00
Call Park Directed	4.00
Caller ID with Name	See Section VII.
Caller ID Number Only	See Section VII.
Call Trace ¹²¹	---
Executive Busy Override	4.00
Last Number Redial ¹²²	4.00
Priority Call	See Section VII.
Selective Call Forward	See Section VII.
Enhanced Call Forward-Existing	See Section VII.
Enhanced-Existing with Call Manager	See Section VII.
Unlimited IntraLATA Toll Usage for Business ¹²³	
Unlimited IntraLATA Toll Usage for Business Feature Package Two ¹²⁴	
Unlimited IntraLATA Toll Usage for Business Feature Package Three ¹³⁴	
Unlimited Custom Line Telephone Service Package for Business ¹²⁵	
d. Optional Prefix Service Charges	
See applicable charges as specified elsewhere in this Statewide Price List.	
e. Usage charges	
Usage charges apply as specified elsewhere in this Statewide Price List.	

¹²⁰ Offered where facilities are available.

¹²¹ Located in the Network Access Service Tariff P.U.C. OR No. 19, Section VI General Services.

¹²² This feature is specific to Custom Line Telephone Service.

¹²³ For rates see Statewide Price List – Oregon, IntraLATA Toll Services, Unlimited IntraLATA Toll Usage for Business.

¹²⁴ See Section III. of this Price List for Unlimited IntraLATA Toll Usage for Business Feature Packages rates.

¹²⁵ See Unlimited Custom Line Telephone Service Package for Business rates in this Section.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>f. Service Order Activity</p> <p>If a customer elects to change from a Business Line or another Customized Multi-line Telephone Service to the Custom Line Telephone Service or from the Custom Line Telephone Service to another Custom Line Telephone Service, a Change of Class or Grade of Service Charge applies, rather than a Line Connection charge.</p>	
<p>No service charges will apply for Custom Line Telephone Service Custom Calling and CLASS Services, if installed initially with the Custom Line Telephone Service system. When services are added or rearranged on an existing line subsequent to the installation of the Custom Line Telephone Service System, the appropriate service charges, as specified in Section IV. will apply.</p>	
<p>g. Calling Plans</p> <p>Refer to O.P.U.C. OR. No. 9 for rates and availability of IntraLATA Toll Discount Calling Plans.</p>	
<p>I. <u>Versaline Centrex Service</u></p> <p>1. Versaline Centrex Service (Versaline) is a digital central office based switching system that provides premium, versatile, and advanced communication features and service to multi-line business customers. Versaline includes various features and the ability to establish groups of lines with common and/or unique characteristics.</p>	
<p>2. Versaline Service is only offered from digital central offices and is subject to availability of required facilities, conditions and central office technology.</p>	
<p>3. The Company will determine what type of central office configuration is required to conform to facility standards of the Company, including transmission requirements. Additional charges for special arrangements to meet signaling and transmission requirements may apply.</p>	
<p>Feature availability is based on central office technology serving any given exchange.</p>	
<p>4. Customer Premises Equipment (CPE) - CPE may be provided by the customer or by the Company. CPE provided by the customer must be compatible with Versaline features.</p>	
<p>5. Directory listings for Versaline Service will be provided in accordance with regulations and rates as specified in this Price List.</p>	
<p>6. Service charges as specified in Section IV. apply to all customer requested moves and changes performed at the customer's premises.</p>	
<p>7. Maintenance of Service Charges, as set forth in Section IV. apply for visits by the Company to a customer's premises if a service difficulty results from customer provided facilities for equipment.</p>	
<p>8. The Local Exchange Calling scope for Versaline stations will be the Business Premium Calling Plan as specified in this Statewide Price List.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

9. Temporary suspension of service, vacation service, or seasonal service does not apply to Versaline Service.	
10. Versaline stations of the same system but located in different exchanges will be subject to foreign exchange mileage as specified in this Price List.	
11. Versaline Service features are available to PBX and Key System customers. Versaline Service cannot be used as a surrogate for the Automatic Access Line or Business Line serving a PBX or Key System.	
12. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private line, foreign exchange lines, tie lines, and WATS.	
13. Federal Subscriber Line charges will be billed to each Versaline Service Line as set forth in FCC tariff.	
J. <u>Versaline Centrex Service Arrangements</u>	
1. <i>Subscription Components</i>	
a. Versaline Station Line Service	
Monthly Rate includes	
<ul style="list-style-type: none"> - Versaline loop - Local exchange calling - Versaline system and station features - Versaline station-to-station calling 	
b. System Size Brands:	
<ul style="list-style-type: none"> - 2 lines and greater 	
c. Contract Terms:	
Contract Periods	
<ul style="list-style-type: none"> - 12 Months - 24 Months - 36 months 	
d. Optional Add-On Features listed in this Statewide Price List apply. The contract period for the Optional Features is based upon the initial contract period for the Digital Versaline System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

2. Service Features

a. System and Station Features

System Features:

- Automatic Identification of Outward Dialing (AIOD)
- Direct Inward Dialing (DID)
- Direct outward Dialing (DOD)
- Equal Access
- Intercept Announcements – Common
- Intercom Dialing (Station to Station 4 digit)
- Local Exchange Calling ¹²⁶
- Off Premises Stations ¹²⁷
- Touch Calling
- 9-1-1 Emergency Service
- Blind Transfer Recall
- Busy/No Answer Split
- Call Forward Busy, fixed, variable, No Answer Variable, and no Answer (30 Seconds)
- Caller ID Name and Number
- Call Hold – Code Dialed
- Call Park Directed or Multiple
- Call Pick Up – Directed, Directed Any Station, Directed Barge In or Directed Exempt
- Call Transfer
- Call Waiting – All Calls, Cancel, Dial, Inhibit or Originating
- Consultation Hold
- Data-Call Protection
- Direct Line = Hot Line, Manual Line, or Warm Line
- Direct Call Pickup
- Distinctive Call Waiting Tones
- Distinctive Ring
- Do Not Disturb
- Executive Busy Override
- Executive Busy Override – Exempt
- Group Intercom (dependent on customer Equipment)
- Hunting (Customer Specific) – Circular, Stop, Uniform Call Distribution (UDC) or Sequential
- *66 Busy Number Redial
- Line Restriction – Fully, Semi, Toll, Code or Multi-level
- Make Busy
- Remote Activation – Variable or Of Call Waiting Call
- *66 Busy Number Redial
- Speed Call 8 ¹²⁸ 30
- Station-to-station Dialing (4 digit)
- 3-Way Calling
- Touch Tone

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>b. Optional Add-On Features</p> <ul style="list-style-type: none">- Authorization Codes (AC)- Automatic Call Distribution (ACD)- Automatic Route Selection (ARS)- Conference Calling – Six Port- Custom Intercept Announcements- Customer Data Changes (CDC)- Delay Announcements for Queued Calls- FX Facilities Access- Meet-Me-Conference (Up to 30 ports)- Multiple Appearance Directory Numbers (MADNs) – Single Call or Multiple Call Arrangement- Music On Hold- OutWATS Access- Paging Access – Loudspeaker Access, Code Access or Radio Access- Private Line Facilities Access- Queuing for Multiline Hunt Groups- Special Service Facilities Access- Station Message Detail Recording (SMDR)- Tie Facility Access- 800 Service Access	
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¹²⁶ Refer to the Calling Plan as specified in the Local Exchange Calling scope.

¹²⁷ Applicable only to Off Premises Stations within the exchange and served from the same Central Office.

¹²⁸ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>c. Attendant Feature Package</p> <ul style="list-style-type: none"> - Access to Paging - Autodial - Automatic Recall - Call Hold - Call Park - Call Selection - Camp-On - Conference - Console Activation of Call Forward - Console Test - Control of Trunk Group Access - Delayed Operation - Display of Queued Calls by ICI Key - Flexible Console Alerting - Locked-Loop Operation - Lockout - Multiple Listed Directory Numbers - Position Busy - Priority Console Alerting - Recorded Announcement - Secrecy - Serial Call - Speed Call - Transfer - Two-Way Split - Wildcard Key 	
<p>3. <i>Terms and Conditions</i></p> <p>Term:</p> <p>a. Versaline Service is provided for a minimum of one (1) month, beginning on the service installation date. Month-to-month rates are subject to changes per approval of the appropriate regulatory agency.</p>	
<p>b. Versaline Service is also offered on a contractual basis, commencing on the date that service is installed, for fixed terms of twelve (12) months (one (1) year), twenty-four (24) months (two (2) years), or thirty-six (36) months (three (3) years). For the contract period, Versaline rates offered by the Company will not change. Versaline customers who subscribe to fixed term contracts will receive reduced pricing to the Versaline Station Line month-to-month rate as stated in this Price List.</p>	
<p>c. A Versaline customer is required to retain as a minimum, the initial number of lines under their original contract. Subsequent Versaline Station Line additions will be rated at the existing contract rates as an addendum to the existing contract for the remainder of the initial term.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

d. In the event that Versaline service is terminated by the customer prior to completion of the initial contract period, a termination charge will apply. The termination charge will be an amount representing the difference between 1.) the charges billed for services provided pursuant to the contract, and 2.) the charges applicable under the Company's month-to-month Versaline rates, for a period representing the greater of fifty percent (50%) of the term of the contract or the actual number of months in which service was provided pursuant to the Contract. The termination charge is payable immediately upon termination of a contract.	
e. When the contract term expires, a Versaline Customer may select a new contract period or continue with month-to-month service at rates offered in the Statewide Price List in effect at that time.	
4. Definitions a. Versaline Station Line Service Includes the following: <ul style="list-style-type: none">- System and station features- Intercom (station to station) calling- Loop facilities from the system dial switching equipment to the Network interface of the Versaline station line- Local exchange network access calling	
b. System and Station Features (1) System Features Definitions (a) Automatic Identification of Outward Dialing (AIOD) Identifies all calls leaving the customer group by the station number from which calls are placed.	
(b) Direct Inward Dialing (DID) Allows a station user to receive local or long distance calls from outside of the business group, without the aid of an attendant.	
(c) Direct Outward Dialing (DOD) Allows a station user to place local or long distance calls outside of the business group, without the aid of an attendant.	
(d) Equal Access Provides the ability to access a long distance carrier of choice.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(e) Intercept Announcements – Common Alerts callers when stations are disconnected with a standard office intercept announcement.	
(f) Intercom Dialing (Station to Station) Allows abbreviated (four (4) digits) dialing between Versaline stations.	
(g) Local Exchange Calling Provides a station user exchange network calling to and from a Versaline station.	
(h) Off Premises Stations Allows for stations served from the same central office to be located in a building(s) other than the one housing primary Versaline.	
(i) 9-1-1 Emergency Service Allows a station to report an emergency by dialing 911.	
(2) Station Features Definitions (a) Blind Transfer Recall Allows a set user to transfer a call to another party without waiting for that party to answer. If the party does not answer the transferred call within a specific time-out period, the set from which the call was transferred is recalled.	
(b) Call Forward Busy Allows incoming calls to a busy line to be automatically routed to a preselected Versaline line. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.	
(c) Call Forward Fixed Provides an automatic connection between a calling station going off hook and a predetermined terminating number.	
(d) Call Forward No Answer Allows an incoming call to be forwarded to a predetermined number within the customer group if the called station does not answer within a designated number of ringing cycles.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(e) Call Forward Busy/No Answer Split	
Is a single feature that allows the customer to specify the destination of a forwarded call.	
(f) Call Forward Remote Activation	
Allows a station to activate and deactivate Call Forward from his station. Activation/deactivation can be performed from another phone served by their own central office, or from another central office.	
(g) Call Forward Variable	
Allows a station user to redirect all incoming calls for that line to another directory number. The number that calls are forwarded to is restricted by the line's class-of-service. Activation/deactivation and the forward-to destination are controlled by the station user.	
(h) Call Forward No Answer (30 Seconds)	
Allows incoming calls to a Versaline line to be automatically routed to a preselected Versaline line when a called station is not answered after a preset number of rings. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.	
(i) Call Forward No Answer Variable Timer	
Allows incoming calls to a station line to be automatically routed to a preselected station line when a called station is not answered after a preset number of rings. This feature must be programmed by the Telephone Company. Forwarded calls can be limited to those originating from outside the customer group.	
(j) Call Forward of A Call Waiting Call	
Allows a station user to have calls that are enqueued against their busy station for a set period of time to automatically be forwarded to a pre-determined station.	
(k) Call Hold	
Allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call.	
(l) Call Park	
Allows a station user to park a call against its own directory number (DN). The parked call can be retrieved from any station by dialing a feature-access code and the DN against which the call is parked.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(m) Call Park Directed	
Allows a station user to park calls against another DN within the customer group by flashing the hook switch and dialing the Call Park Directed access code. The parked call can be retrieved from any station by dialing the retrieval access code and the parked DN.	
(n) Call Park Multiple	
Allows a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer group.	
(o) Call Pick-Up	
Allows a station to answer incoming calls to another station within a defined call pickup group by completing a pickup dial code. This feature is provided on individual stations within a customer group.	
(p) Directed Call Pick-Up	
Allows a Versaline line user to answer calls directed to a specific Versaline line from any other Versaline line in the customer group by dialing a feature code and the number of the ringing station.	
(q) Call Pick-Up Directed Any Station	
Is a terminating line option which allows any station in the business group to answer/pick-up on the incoming calls terminating at the station assigned with the feature.	
(r) Call Pick-Up Directed Barge-In	
Allows a station user to answer a call that is ringing on any other line within the same customer group. To answer the station user dials the access code, receives a special dial tone, and then dials the extension number of the station to be picked-up or barged into.	
(s) Call Pick-Up Directed Exempt	
Allows a station user to answer a call that is ringing on any other line within the same customer group. Once the call is picked-up this feature will not allow the call to be barged into.	
(t) Call Transfer	
Allows a station user to transfer calls to another station either within or outside the business group by flashing the switchhook and dialing the transfer-to number.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(u) Call Waiting All Calls	
Allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.	
(v) Call Waiting (customer specific)	
Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.	
(w) Cancel Call Waiting	
Permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call.	
(x) Call Waiting Dial	
Allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.	
(y) Call Waiting Inhibit	
Prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.	
(z) Call Waiting Originating	
Allows a station user to impose Call Waiting tones on a called station within the customer group.	
(aa) Consultation Hold	
Permits the transferring party to talk privately with the destination before transferring the call.	
(bb) Data – Call protection	
Allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test circuits to the line while the line is busy. This option protects data calls from interruption.	
(cc) Direct Line Hot Line	
Allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(dd) Direct Line – Manual Line	
Automatically places a call to an operator when the station user goes off hook.	
(ee) Direct line – Warm Line	
Is a time delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time delay period, the call is treated as a Hot Line.	
(ff) Distinctive Call Waiting Tones	
Permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two (2) situations.	
(gg) Distinctive Ring	
Provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call.	
(hh) Do Not Disturb	
Allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone or a recorded announcement.	
(ii) Executive Busy Override	
Allows a single-line set user to gain access to a busy station by flashing the switchhook (during busy tone), and dialing a feature code.	
(jj) Executive Busy Override Exempt	
Will not allow Executive Busy Override to be activated against the line by a station user within the customer group.	
(kk) Hunting (customer specific)	
Is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. Three (3) types of hunting are available.	
(ll) Directory Number Hunting (DNH)	
May be either circular or sequential. (i) Circular hunting hunts all lines in the group regardless of the starting point. (ii) Sequential hunting starts at the number dialed and ends with the last number in the group.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(mm) Multi-Line Hunting	
Only the pilot number of the hunt group may be dialed to access the hunt group. Hunting proceeds from the pilot number to the last number in the group.	
(nn) Distributed Line Hunting (DLH)	
Only the pilot number of the hunt group may be dialed to access the group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached. DLH provides an equal distribution of calls within the hunt group. DLH is used in conjunction with the uniform call distribution feature.	
(oo) *66 Busy Number Redial	
Allows a station user to redial the last number dialed by utilizing an access code rather than dialing the entire number.	
(pp) Line Restriction Fully	
Permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It also prevents the customer from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the customer group.	
(qq) Line Restriction Semi	
Permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and/or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.	
(rr) Line Restriction Toll	
Permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines.	
(ss) Line Restriction Code	
Allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.	
(tt) Line Restriction Multi-Level	
Allows the subscriber to define those codes that stations may dial. This can be done on a three (3) digit office code basis (NXX) or a six (6) digit area code (NPA) and (NXX) basis.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(uu) Make Busy	
Allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.	
(vv) *66 Busy Number Redial	
Allows a station user when encountering a busy station within the customer group to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.	
(ww) Speed Call 8 ¹²⁹	
Provides a Versaline line user with abbreviated dialing. It is limited to single digit codes and can be accessed by only one user.	
(xx) Speed Call 30	
Provides a station user with abbreviated dialing. The individual long list provides two (2) digit codes and is dedicated to one (1) station user.	
(yy) Speed Call Group List	
Allows two (2) or more station users within a customer group to have access to the same Speed Calling list. The list can be from ten (10) up to sixty-nine (69) numbers and can only be updated from a specified line, called the controller.	
(zz) Stop Hunt	
Allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.	
(aaa) Touch Tone	
Equips all station lines for touch call dialing.	

¹²⁹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(bbb) 3-Way Calling	
Permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three (3) parties together in a 3-Way connection.	
c. Optional Add-On Features	
(1) Authorization Codes (AC)	
Allows the customer to define a set or sets of dialing privileges and associated dialing codes for each set or sets. AC permits certain dialing privileges to authorized personnel.	
(2) Automatic Call Distribution (ACD)	
Provides advanced call distribution and queuing capabilities as an integrated function of Versaline Service.	
(3) Automatic Route Selection (ARS)	
Allows an outgoing call to be completed automatically by the most cost effective route available. The caller is alerted by a tone if the outgoing call is accessing an expensive call route for completion.	
(4) Conference Calling – Six Port	
Allows station users to establish a conference call consisting of more than three (3) conferees without the assistance of the attendant. The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.	
(5) Custom Intercept Announcements	
Allows a custom announcement to be provided to a business group. These announcements are applicable on originating calls that violate restrictions or the dialing plan and terminating calls to nonworking directory numbers assigned to the business group.	
(6) Custom Data Changes (CDC)	
Provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.	
(7) Delay Announcements for Queued Calls	
Informs a caller that their call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>(8) Meet-Me-Conference (Up to 30 ports)</p> <p>Allows conferees to hold a conference on a thirty-party conference bridge by dialing a directory number at a specified time.</p>	
<p>(9) Multiple Appearance Directory Numbers (MADNs)</p> <p>Is a software number that has no real switch hardware attached, but is given all the database characteristics associated with a normal line. MADNs can be configured in either a single-call-arrangement (SCA) or a multiple-call-arrangement (MCA). The SCA allows only one set to be active on the MADNs at any given time. The MCA allows more than one (1) set in the MADNs group to be simultaneously active. MCA is available only within a Versaline customer group.</p>	
<p>(10) Music on Hold</p> <p>Allows a customer group to have music and/or an announcement applied to a calling line while on hold.</p>	
<p>(11) Paging Access</p> <p>Provides a central office interface to customer provided paging equipment such as loudspeaker, code, and radio.</p>	
<p>(12) Queuing for Multiline Hunt Groups</p> <p>Allows calls to hunt groups with all lines busy to be queued with an announcement or music.</p>	
<p>(13) Special Service Facilities Access</p> <p>Allows station users to gain access to the following by dialing an access code:</p> <ul style="list-style-type: none">- Foreign Exchange (FX) Facilities Access – provides access to and from an InterLATA or IntraLATA Foreign Exchange circuit or Foreign Central Office Circuit.- OutWATS Access – provides the customer access to an interexchange carrier for bulk toll calling.- Private Line Facilities Access – provides the customer access to a Private Line or Dedicated Circuit.- Tie Facility Access – provides the customer access to and from an InterLATA or IntraLATA tie facility.- 800 Service Access – permits 800 Service Access to terminate in the Versaline Service System.	
<p>(14) Station Message Detail Recording (SMDR)</p> <p>Provides a detailed customer report of calling activity of chargeable and non-chargeable calls for each customer group.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>d. Attendant Feature Package</p> <p>These features will be provided where facilities are available.</p> <p>(1) Access to Paging</p> <p>Allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.</p>	
<p>The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.</p>	
<p>(2) Autodial</p> <p>Permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.</p>	
<p>(3) Automatic Recall</p> <p>Allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.</p>	
<p>(4) Call Hold</p> <p>Allows an attendant to hold a call manually on the loop by pressing a key.</p>	
<p>(5) Call Park</p> <p>Allows the attendant to park calls against any directory number in the customer group.</p>	
<p>(6) Call Selection</p> <p>Enables an attendant to answer incoming calls using either of the following methods:</p> <ul style="list-style-type: none">- in the order they are received, regardless of the incoming call type;- by manually selecting a specific incoming call type.	
<p>(7) Camp-On</p> <p>Allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.</p>	
<p>(8) Code Calling Line Termination</p> <p>Allows the attendant to access customer provided code-call equipment using an access code and a called party code.</p>	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(9) Conference Allows the attendant to establish a conference with up to thirty (30) conferees.	
(10) Console Activation of Call Forward Allows attendants to activate, deactivate, and program Call Forwarding for stations.	
(11) Console Test Allows attendant to test the functional operations of a console.	
(12) Control of Trunk Group Access Allows the attendant to control the access to all stations and incoming trunks to various trunk groups by operating corresponding keys.	
(13) Delayed Operation Allows the attendant to place a call for a calling station while the calling station waits on hook.	
(14) Display of Queued Calls by ICI Key Provides console operators with a visual indication of the number of calls queued to be answered.	
(15) Flexible Console Alerting Allows an attendant to be alerted to a call requiring attention.	
(16) Interposition Calls Allows an attendant to call, speak to, and transfer a call to another attendant.	
(17) Locked-Loop Operation Allows an attendant to hold a call on loop. Attendant Locked-Loop Operation consists of two (2) hold types, automatic and manual. Both types are attendant console features. <ul style="list-style-type: none">- in the order they are received, regardless of the incoming call type,- by manually selecting a specific incoming call type	
(18) Lockout Prevents the attendant from reentering a call on a held loop unless recalled by a station user or by Automatic Recall.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(19) Multiple Listed Directory Numbers Allows each directory number to be assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.	
(20) Position Busy Allows the attendant to make the console unavailable to additional queued calls.	
(21) Priority Console Alerting Allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.	
(22) Recorded Announcement Feature permits the routing of either originated or extended attendant calls to an optional announcement.	
(23) Secrecy Allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.	
(24) Serial Call Allows the attendant to extend a call to more than one (1) station.	
(25) Speed Call Allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one (1) Speed Calling Short List, one (1) Long List, and can be a user of a Long List.	
(26) Transfer Allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.	
(27) Two-Way Split Allows the attendant to talk privately to either the calling party of the called party.	
(28) Wildcard Key Allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.	

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

<p>5. <i>Rates and Charges</i></p> <p>a. Recurring Charges</p> <p>(1) Versaline Station Line Service</p> <p>The following monthly rates and charges are in addition to the non-recurring rates and charges as referenced previously in this Statewide Price List.</p> <table> <tr> <th><u>Period</u></th><th><u>Monthly Recurring Charge</u></th></tr> <tr> <td>Month to Month</td><td>\$48.75</td></tr> <tr> <td>12 Month Contract</td><td>44.00</td></tr> <tr> <td>2 Month Contract</td><td>43.00</td></tr> <tr> <td>36 Month Contract</td><td>43.75</td></tr> </table>		<u>Period</u>	<u>Monthly Recurring Charge</u>	Month to Month	\$48.75	12 Month Contract	44.00	2 Month Contract	43.00	36 Month Contract	43.75
<u>Period</u>	<u>Monthly Recurring Charge</u>										
Month to Month	\$48.75										
12 Month Contract	44.00										
2 Month Contract	43.00										
36 Month Contract	43.75										
<p>(2) Monthly Credits</p> <p>Monthly Credit will be applied to the monthly rate for Versaline Customers who purchase Long Distance Service and/or Business DSL or Dedicated Internet Service.</p> <p>(a) A one dollar (\$1.00) per month credit will be applied to each Versaline, if the customer selects Long Distance as their InterLATA and Intralata preferred interexchange carrier (PIC).</p>											
<p>(b) A one dollar (\$1.00) per month Credit will be applied to each Versaline if the customer subscribes to Business DSL or Dedicated Internet Service.</p>											
<p>(c) A two dollar (\$2.00) per month credit will be applied to each Versaline if the customer subscribes to both, Long Distance and Business DSL or Dedicated Internet Service (a) and (b) preceding).</p>											

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(3) Optional Add-On Features		
<u>Optional Add-On Features</u> ¹³⁰	<u>MRC</u> ¹³¹	<u>NRC</u> ¹³²
Authorization Codes (AC), per group 100	\$0.30	\$3.00
Automatic Call Distribution (ACD) ¹³³	ICB	ICB
Automatic Route Selection (ARS) ¹⁴⁸	ICB	ICB
Conference Calling (Six Port)	40.00	100.00
Custom Intercept Announcements, Each	40.00	50.00
Customer Data Changes (CDC) ¹⁴⁸	ICB	ICB
Delay Announcements for Queued Calls, per announcement	40.00	50.00
Meet-Me-Conference (Up to 30 ports)	450.00	100.00
Multiple Appearance Directory Numbers (MADNs)		
Single-Call-Arrangement (SCA) Each	6.00	---
Multiple-Call-Arrangement (MCA) Each ¹³⁴	6.00	---
Music On Hold ¹³⁵	25.00	4.00
Paging Access		
Loudspeaker Access	40.00	25.00
Code Access	40.00	25.00
Radio Access	40.00	25.00
Queuing for Multiline Hunt Groups	2.50	
Special Service Facilities Access ¹³⁶		
FX Facilities Access	Note 1	Note 1
OutWATS Access	Note 1	Note 1
Private Line Facilities Access	Note 1	Note 1
Tie Facility Access	Note 1	Note 1
800 Service Access	Note 1	Note 1
Station Message Detail Recording (SMDR) ¹⁴⁸	Note 1	Note 1

¹³⁰ Optional features are available only where facilities and conditions permit.

¹³¹ Monthly Recurring Charge - MRC

¹³² Non-recurring Charge - NRC

¹³³ Offered on an Individual Base Basis (ICB) arrangement.

¹³⁴ Available only within a Versaline customer group.

¹³⁵ Does not include music source.

¹³⁶ Refer to other Company Tariffs or Price List for milage and termination charges.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(4) Attendant Feature Package	
<u>Attendant Feature Package</u>	<u>MRC</u>
Attendant Feature Package ¹³⁷ per attendant	\$65.00
See this Statewide Price List for package features	ICB
(5) System and Station Versaline Service features may be extended to PBX and Key System customers at the applicable Automatic Access Line or Business Line rates as specified in the following:	
<u>Attendant Feature Package</u>	<u>MRC</u>
Versaline PBX Add-On Rate – Per Trunk	\$7.95
Versaline Business Line Add-On Rate – per Line	\$7.95
b. Database Modifications	
	<u>Nonrecurring Charge</u>
Additions, changes, or deletions per hour, or fraction thereof	\$50.0
6. <i>Telephone Numbers and Facilities Reserved for Future Use</i>	
a. General	
(1) A customer may reserve pre-assigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.	
(2) Telephone numbers reserved for future use services include pre-assigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.	

¹³⁷ Available where facilities and conditions permit.

7. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)

(3) The assignment of telephone numbers and the sequence of numbers assigned to a Versaline system is made at the discretion of the Company.											
(4) The service is furnished subject to the availability of facilities and telephone numbers.											
(5) Calls to reserved (unassigned) telephone numbers will be routed to intercept over Versaline common recorded announcement facilities.											
(6) Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes rates and charges applicable to a Versaline main station.											
(7) Reserved numbers not assigned to a main station as agreed in this Statewide Price List will be billed at the following rates until removed from reserved status or billed as an active Versaline main station.											
<p>b. Rates and Charges</p> <p>Reserved Versaline Telephone Numbers:</p> <table> <tr> <th><u>Reserved Numbers</u></th><th><u>MRC</u></th></tr> <tr> <td>Month-to-Month</td><td>\$15.24</td></tr> <tr> <td>12 Month Contract</td><td>14.34</td></tr> <tr> <td>24 Month Contract</td><td>13.86</td></tr> <tr> <td>36 Month Contract</td><td>13.41</td></tr> </table>		<u>Reserved Numbers</u>	<u>MRC</u>	Month-to-Month	\$15.24	12 Month Contract	14.34	24 Month Contract	13.86	36 Month Contract	13.41
<u>Reserved Numbers</u>	<u>MRC</u>										
Month-to-Month	\$15.24										
12 Month Contract	14.34										
24 Month Contract	13.86										
36 Month Contract	13.41										

8. SWITCHED DATA SERVICE

A. <u>Description</u>	
Switched Data service is a network service that provides the capability for switched digital end-to-end data transport.	
Switched Data service is comprised of the following rate elements: <ul style="list-style-type: none">- Switched Data Customer Line- Service Connection Charges- Optional Features- Software Reconfiguration Charge- Network Usage Charge- Customer Premises Channelization (Optional)	
B. <u>General</u>	
The customer may subscribe to Switched Data service under one of the following service arrangements, except when conditions specified under Technical Requirements are applicable.	
1. <i>Switched Data Low Speed and High Speed</i>	
Low Speed Switched Data <ul style="list-style-type: none">- Single Line- Customized Multi-line Telephone Service Line	
Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600 and 19,200 bits per second asynchronous full or half duplex connections and 1200, 2400, 4800, 9600 and 19,200 bits per second synchronous full or half duplex connections.	
High Speed Switched Data <ul style="list-style-type: none">- Single Line- Customized Multi-line Telephone Service Line	
High Speed Switched Data service supports 48,000, 56,000 and 64,000 bits per second synchronous full duplex connections.	
2. <i>Switched Data Individual Line Loop Extension</i>	
An extended loop capability, which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel, which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second depending on technology.	
This service is a stand-alone offering and is not in addition to Switched Data Low Speed and High Speed.	

IX. SWITCHED DATA SERVICE (Continued)

<p>3. Switched Data Channel Access</p> <p>A 1.544 high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides twenty-four (24) digital channels that supports data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.</p>	
<p>C. Conditions</p> <p>A directory listing for Switched Data service will be provided upon request in accordance with Directory Services, Section V. of this Price List.</p>	
<p>The minimum billing period for which service is provided is one (1) month.</p>	
<p>End User charges as specified in the End User Facilities for Interstate Access (FIA), Section XIV., of the Company's Interstate Access Tariff will apply to Switched Data service. For each Switched Data Channel Access the End User FIA charge will apply twice.</p>	
<p>For Presubscription of an Interexchange Carrier, the rates and regulations as set forth in Section VII. of the Company's Interstate Access Tariff No. 12 will apply to Switched Data service.</p>	
<p>Customer Premises Channelization, a component of Switched Data Channel Access service, may be provided by the customer or the Company. When the Company provides the channelization equipment at a customer's premises, it is not necessary for the customer to provide a channel access card for associated channels. The termination of this channelization will be in a single equipment location on the customer's premises. The customer must provide suitable floor space, controlled environment, and a source of non-switched 120 volt, 60 Hz AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge and will be developed on an individual case basis.</p>	
<p>Switched Data Individual Line Loop Extension is required where:</p> <ul style="list-style-type: none">- Customers are restricted by technical requirements as specified herein.	
<ul style="list-style-type: none">- A customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest designated central office capable of providing Switched Data service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff.¹³⁸ In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the customer will be utilized.	
<p>Switched Data Channel Access is required where:</p> <ul style="list-style-type: none">- Customers are restricted by the technical requirements specified in this section of the tariff.	

¹³⁸ Use Digital Data Service interoffice mileage in Section XIII. of this Price List.

IX. SWITCHED DATA SERVICE (Continued)

<p>- A customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest central office capable of providing Switched Data. Interoffice digital high capacity mileage (1.544) will apply from the non-capable central office to the central office capable of providing Switched Data at the mileage rate specified in P.U.C. OR No. 12, excluding the Special Transport Termination rate. In this situation, the customer will utilize the dialing plan associated with the central office that delivers the digital dial tone.</p>	
<p>Access to Switched Data service is obtained through a dial-up connection via the public switched telephone network using the standard seven (7) or ten (10) digit methods.</p>	
<p>Origination of calls for 800/866/877/888, 900, 976, 0-(IntraLATA) and 0+ (IntraLATA) is limited to voice calls only. These calls will be provided with the Voice Option feature of Switched Data service when requested by the customer.</p>	
<p>The provision of Switched Data service is subject to the availability of certain central office and outside plant facilities.</p>	
<p>The appropriate conditions in other tariffs of the Company will also apply.</p>	
<p>D. <u>Technical Requirements</u></p> <p>Switched Data requires the use of customer provided data equipment that must be compatible with the Company's equipment and facilities.</p>	
<p>Customers who choose to subscribe to the Single Line or Customized Multi-line Telephone Service Line arrangement are subject to the distance limitations, as a result of digital signal power loss, which are technology dependent.</p>	
<p>Switched Data service will be provided where local loops do not exceed the following limitations:</p> <ol style="list-style-type: none"> 1. 5ESS central office not equipped with ISDN: 42dB loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet, depending on cable gauge and including customer wiring. 	
<ol style="list-style-type: none"> 2. DMS-100 central office switch: 42dB loss at 80 kilohertz, equating to a range from approximately 12,000 feet to approximately 18,000 feet, depending on cable gauge and including customer wiring. 	
<ol style="list-style-type: none"> 3. GTD-5 central office switch: 26dB loss at 80 kilohertz, equating to a range from approximately 8,000 feet to approximately 15,000 feet, depending on cable gauge and including customer wiring. 	
<p>Where these conditions cannot be met, the customer must subscribe to Switched Data Individual Line Loop Extension or subscribe to Switched Data Channel Access for Switched Data service.</p>	
<p>E. <u>Definitions</u></p> <ol style="list-style-type: none"> 1. <i>Asynchronous</i> <p>A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.</p>	

IX. SWITCHED DATA SERVICE (Continued)

2. <i>Bit</i> A binary digit. The smallest unit of information in the binary system of notation.	
3. <i>Bits Per Second</i> The number of bits transmitted per second. A measure of the speed of transmission of digital information.	
4. <i>Digital</i> Information, which is expressed in discrete or non-continuous form.	
5. <i>Full Duplex</i> Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.	
6. <i>Half Duplex</i> Type of communication that supports transmission of data signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.	
7. <i>Hunting</i> A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.	
8. <i>Off Peak</i> The Off-Peak period for usage rating is from 9:00 PM to 7:59 AM.	
9. <i>Peak</i> The peak period for usage rating is from 8:00 AM to 8:59 PM.	
10. <i>Synchronous</i> A method of transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.	

IX. SWITCHED DATA SERVICE (Continued)

F. <u>Feature Descriptions</u>	
1. <i>Standard Features</i>	
a. Data Line Security	Prevents a call from being interrupted by override tones, such as a call waiting tone, or other test that would interrupt the flow of data.
b. Intercom Dialing	Allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a two (2) through seven (7) digit number. This feature is applicable to Customized Multi-line Telephone Service customer groups only and is restricted to the serving wire center only.
c. Direct Dialing	Allows the user to place local and long distance calls without the assistance of an attendant by using the standard seven (7) through ten (10) digit dialing methods.
2. <i>Optional Features</i>	
a. Data Direct Connect	Provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.
b. Data Closed User Group	Provides portioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied. This feature is restricted to Customized Multi-line Telephone Service lines.
c. Voice Options	Allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. It is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
3. <i>Optional Features Packages</i>	
The following feature packages are available for use with Switched Data service, except where specified.	

IX. SWITCHED DATA SERVICE (Continued)

<p>a. Feature Package Data 1000 includes:</p> <p>(1) Data Individual Speed Call-Short List</p> <p>The use of the Individual Speed Call-Short List is limited to an individual Switched Data line. A short list consists of a maximum of eight (8) stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	
<p>(2) Data Call Forward (All/Busy/No Answer)</p> <p>Allows a customer to have incoming calls to a Switched Data line automatically forwarded to a predetermined number. Data Call Forward consists of three (3) variations as follows: All calls, busy and no answer. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	
<p>(3) Data Last Number Redial</p> <p>Enables a customer to redial the last called number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	
<p>(4) Data Toll Restriction</p> <p>Restricts toll calls from being placed over Switched Data lines.</p>	
<p>(5) Data Sequential Hunt Group</p> <p>Assigns a pilot telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot telephone number and ending at the last line.</p>	
<p>b. Feature Package 2000 – Offers</p> <p>(1) Data Call Back</p> <p>Allows a Switched Data user encountering a busy station to be notified when the busy station becomes idle and to automatically establish the call. This feature is available with Customized Multi-line Telephone Service intercom calling. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	
<p>(2) Data Saved Number Redial</p> <p>Allows a customer to dial a saved number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	

IX. SWITCHED DATA SERVICE (Continued)

<p>(3) Data Circular Hunting</p> <p>Assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	
<p>(4) Data Group Speed Calling</p> <p>Provides storage for an abbreviated numbers list, which is shared for use by a group of data lines. The list may be updated by a service order or by a user designated as the controller. Only the controller can add to, change or delete numbers from the list. Other lines with access to this list are restricted. This feature is available to Customized Multi-line Telephone Service intercom calling. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.</p>	
<p>(5) Data Individual Speed Call-Long List</p> <p>Similar to the Data Individual Speed Call-Short List, a long list consists of a maximum of thirty stored numbers. This feature is limited to an individual Switched Data line and is not available with Switched Data Channel Access nor with Switched Data Individual Line Extension.</p>	
<p>G. <u>Application of Rates</u></p> <p>Switched Data Customized Multi-line Telephone Service Line rates are determined by the total number of either Low Speed or either High Speed lines (i.e., if a customer requests 55 Low Speed lines and 25 High Speed lines, all 55 Low Speed lines will be billed at the "50-100" rate and all 25 High Speed lines will be billed at the "2-49" rate).</p>	
<p>Rates and charges specified in other sections of the Statewide Price List for services provided in conjunction with Switched Data service (Touch-Tone, Custom Calling Service features, Customized Multi-line Telephone Service features, etc.) are in addition to the monthly rates for Switched Data service.</p>	
<p>Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or to be made available by the Company. Channelization at the customer's premises when provided by the Company is available at the rates specified in this section. Both the Customer Premises Channelization charge, per channel and the Customer Premises Termination charge, per access arrangement (24 channels) will apply.</p>	
<p>Switched Data lines placed in a business group do not require Network Access Registers (NARs) for outbound data traffic. However, the customer may choose to purchase additional NARs to support all terminating traffic that may be increased by Switched Data.</p>	

IX. SWITCHED DATA SERVICE (Continued)

H. Rates

The following rates and charges are in addition to other rates and charges that may apply for other associated services.

Switched Data Low Speed and High Speed ¹³⁹	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u> ¹⁴⁰
Low Speed		
Single Line, without Intercom, each	\$37.00	\$50.00
Customized Multi-line Telephone Service with Intercom		
2 – 49 lines, each	40.00	50.00
50 – 100 lines, each	37.00	50.00
101 and above lines, each	34.00	50.00
High Speed		
Single Line, without Intercom, each	47.00	50.00
Customized Multi-line Telephone Service with Intercom		
2 – 49 lines, each	50.00	50.00
50 – 100 lines, each	47.00	50.00
101 and above lines, each	44.00	50.00
Switched Data Individual Line Loop Extension		
Switched Data – Interoffice Mileage	¹⁴¹	---
Switched Data Access Loop		
Single Line	50.00	50.00
Customized Multi-line Telephone Service	50.00	50.00
Switched Data – Channelization, per line		
Single Line	12.00	50.00
Customized Multi-line Telephone Service	15.00	50.00

Continued on next page...

¹³⁹ In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

¹⁴⁰ In addition to applicable charges under Service Charges in Section IV.

¹⁴¹ Use Digital Data Service for interoffice and/or interexchange mileage charges in Section XIII. of this Statewide Price List.

IX. SWITCHED DATA SERVICE (Continued)

<i>Continued from previous page...</i>		
Switched Data Channel Access – 24 channels ^{142, 143}	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u> ¹⁴⁴
Central Office Termination, per access arrangement	\$150.00	\$125.00
Central Office Channelization, per access activated	5.00	
Central Premises Termination, (optional) per access arrangement	90.00	75.00
Central Premises Channelization, (optional), per access arrangement	35.00	20.00
Optional Features		
Data Direct Connect, each line	1.00	---
Data Closed User Group, each line	1.00	---
Voice Option		
Single Line, Flat, each	8.00	---
Single Line, Measured Usage, each	5.00	---
Customized Multi-line Telephone Service Station Line, each	5.00	---
Optional Feature Packages		
Feature Package Data 1000, per line	3.00	---
Feature Package Data 2000, per line	5.00	---
<i>Continued on next page...</i>		

¹⁴² The Special Access Line Rate, as set forth in Facilities for Intrastate Access Tariff P.U.C. OR No. 12, will apply.

¹⁴³ In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

¹⁴⁴ In addition to applicable charges under Service Charges in Section IV.

IX. SWITCHED DATA SERVICE (Continued)

<i>Continued from previous page...</i>		
Network Usage ^{145, 146}	Monthly Rates	Nonrecurring Charge ¹⁴⁷
Switched Data Network Usage Rates	¹⁴⁸	---
Discount Periods	¹⁶²	---
Software Reconfiguration Charge ¹⁴⁹ Per occurrence	---	\$12.75

¹⁴⁵ Network Usage does not apply to Customized Multi-line Telephone Service intercom calls.

¹⁴⁶ Switched Data Network Usage will be billed to the originating end of the Switched Data call, which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges or Local Calling Plan rates will apply.

¹⁴⁷ In addition to applicable charges under Service Charges in Section IV.

¹⁴⁸ Measured Usage Rates and Discount Periods, Section IV. will apply.

¹⁴⁹ The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features).

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. <u>General</u>	
Services offered in accordance with this Statewide Price List are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. ISDN services will be provided where central office capabilities and conditions permit.	
Customer-provided equipment used in conjunction with services provided in accordance with this Statewide Price List must conform with the technical specifications of the Company.	
The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.	
Customer requested temporary disconnections of ISDN services are not permitted.	
A change to ISDN services will cause a temporary interruption of service.	
The Company will provide one alphabetical directory listing per ISDN customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions set forth in Section V., Directory Services.	
A change in service from Customized Multi-line Telephone Service or from a basic exchange service to ISDN service is a discontinuation of service and an establishment of service. See Termination Liability exceptions in General Regulations, Section III of the Network Access Service Tariff No. 18. All applicable installation and service connection charges and all charges applicable to the establishment of ISDN services apply.	
B. <u>Definitions</u>	
1. <i>B-Channel (Bearer Channel)</i> A channel used to carry digitized voice and data information at a speed of 64 kbps.	
2. <i>B-Packet</i> ¹⁵⁰ A service which permits a customer to use a B-Channel for packet switched data.	

¹⁵⁰ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>3. <i>Basic Rate Interface (BRI) Line</i></p> <p>A two-wire facility which extends from a central office to a point of demarcation at a customer location. A BRI Line supports two (2) 64 kilobits per second (kbps) B-Channels and one (1) 16 kbps D-Channel (2B+D).</p>	
<p>4. <i>Clear Channel Capability</i></p> <p>The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.</p>	
<p>5. <i>Channel</i></p> <p>The electrical path provided by the Company between two (2) or more terminating points for the transmission of information or intelligence.</p>	
<p>6. <i>D-Channel (Delta Channel)</i></p> <p>A communications path that operates at 16 kbps in support of network control signals.</p>	
<p>7. <i>Digital (ISDN) Single Line</i></p> <p>Single Line Service is based on industry Standard Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) technology where one (1) line includes two (2) 64 kilobits (kbps) per second B-Channels and one (1) D-Channel.</p>	
<p>8. <i>Digital (ISDN) Single Line Access</i></p> <p>The central office termination of a BRI Line arranged for access to the public switched network.</p>	
<p>9. <i>Integrated Services Digital Network (ISDN)</i></p> <p>A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice and circuit switched data.</p>	
<p>10. <i>Intermediary Customer Services</i></p> <p>An ISDN-PRI feature in which "B" Channels may be dedicated or allocated to interconnect with various services provided by other service providers such as Interexchange Carriers or competitive access providers. The customer shall be responsible for the ordering of these services.</p>	
<p>11. <i>IntraSystem Caller ID</i></p> <p>A function which allows a station within a system to identify a caller calling from another station within the same system.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>12. ISDN Access</p> <p>The central office termination of a BRI Line arranged for an individual user for access to the public switched network with one B-Voice channel, one B-CSD or B-Packet ¹⁵¹ channel, and with one D channel. Both B-Channels do not need to be activated.</p>	
<p>13. ISDN Multipoint Access</p> <p>The central office termination of a BRI Line arranged for access to the public switched network with any one type of Central Office Service, such as B-Voice, B-CSD, or B-Packet ¹⁶⁶, assigned to both B channels and with one D channel.</p>	
<p>14. ISDN-PRI Service Arrangement</p> <p>The term used to identify the provision of ISDN-PRI Service to a single customer. The customer may be provided service out of a single or multiple central offices. If a customer is provided service out of multiple central offices, all of the customer's locations would still be considered part of the same business or customer group.</p>	
<p>15. ISDN Station Service</p> <p>A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.</p>	
<p>16. Kbps</p> <p>Kilobits Per Second.</p>	
<p>17. Mbps</p> <p>Megabits Per Second.</p>	
<p>18. MBKS</p> <p>Multibutton Key Set.</p>	
<p>19. Network Ring Again</p> <p>A service that notifies a caller when a station within a system becomes idle and completes a call to that station if activated.</p>	

¹⁵¹ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>20. Parameter Downloading</p> <p>Allows automatic downloading of parameters that need to be set for initialization of the terminal. Downloads from the Company switch to the user's terminal. To end-users, Parameter Downloading will be seen as an option. That is, users who do not have the Parameter Downloading capability in their terminal equipment will still have the option of entering the parameters manually into their terminal.</p>	
<p>21. Primary Rate Interface (PRI)</p> <p>The term "Primary Rate Interface" denotes the connection of a 1.544 Mbps digital facility to the ISDN-PRI capable central office switch. The twenty-four (24) channels are typically divided into twenty-three (23) "B" Channels plus one (1) "D" Channel or twenty-four (24) "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.</p>	
<p>22. System</p> <p>An interconnected arrangement of exchange and private-line services provided from one central office for use at one premises. The combination of Basic Rate Interface Lines plus ISDN Access and ISDN Multiline Access forming a complete communications system for a single customer of record. The Intercom Function is permitted only among stations within a system.</p>	
<p>23. Tie Channel</p> <p>A service, which interconnects two (2) systems.</p>	
<p>24. Universal Call-by-Call Trunk</p> <p>An ISDN feature in which a communications path service arrangement allows the customer to carry all call types (e.g., DID, DOD, toll calls, Switched Data, etc.) on any of the "B" Channels, as opposed to dedicating "B" Channels for a specific type of service. Due to the differences in switch technology this service may not be available at all current or future ISDN provisioned central offices.</p>	
<p>C. <u>Service Descriptions</u></p> <p>Network Functions and Features</p> <p>1. Automatic Callback on Busy</p> <p>Allows the user to activate Automatic Callback on Busy when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the caller. When the caller goes off-hook, the call is placed.</p> <p>2. Bridging</p> <p>Allows a party to establish a conference call within a customer group by bridging into a call. Only one (1) party can bridge into a call. Bridging can be inhibited by activating Manual Exclusion.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

3. <i>Call Forwarding</i> Allows a user to forward calls to a specified number.	
4. <i>Call Pickup</i> Allows a user to pick up a call directed to another station in the customer group.	
5. <i>Conference Calling</i> Allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six (6) parties can be connected.	
6. <i>Data Call Back</i> Notifies a calling party after a busy line becomes idle and then automatically establishes the call.	
7. <i>Data Call Forward</i> Allows a customer to forward incoming calls to another telephone number.	
8. <i>Data Circular Hunting</i> Searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.	
9. <i>Data Closed User Group</i> Permits partitioning a Circuit Switched Data Channel into groups. Calls within a group are allowed, but calls between groups are denied.	
10. <i>Data Direct Connect</i> Provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.	
11. <i>Data Group Speed Dialing 30</i> Permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.	
12. <i>Data Multi-Line Hunt Group</i> Provides sequential hunting among lines in a hunt group for calls to a pilot number.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>13. Data Speed Call 30</p> <p>Allows speed calling over a Circuit Switched Data Channel. Speed Call 30 allows storing up to thirty (30) numbers.</p>	
<p>14. Data Speed call 8 ¹⁵²</p> <p>Allows speed calling over a Circuit Switched Data Channel. Speed Call 8 allows storing up to eight (8) numbers.</p>	
<p>15. Data Toll Restriction</p> <p>Denies toll calls attempted from Circuit Switched Data Channels.</p>	
<p>16. Drop</p> <p>Allows a user to disconnect the last party added to a conference call, or the other party if only two (2) parties are conferenced.</p>	
<p>17. Flex Calling</p> <p>Allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine (9) parties can be connected simultaneously.</p>	
<p>18. Hold</p> <p>Allows a user to place a call on hold.</p>	
<p>19. Intercom Function</p> <p>Allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. Connection to another station for priority conversations while permitting incoming calls or connection of active calls.</p>	
<p>20. Key System Coverage for Analog Lines</p> <p>Allows an analog station set to share calls with an ISDN station set.</p>	
<p>21. Manual Exclusion</p> <p>Allows a user to inhibit other stations from picking up calls on hold or from bridging onto calls. (See Privacy Release.)</p>	

¹⁵² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p><i>22. Multiple Directory Number</i></p> <p>Provides the end user with access to more than one telephone number.</p>	
<p><i>23. Privacy Release</i></p> <p>Allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)</p>	
<p><i>24. *66 Busy Number Redial</i></p> <p>Allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed.</p>	
<p><i>25. Shared Call Appearances of a Directory Number</i></p> <p>Allows several stations to share one or more directory numbers. Calls originating or terminating at one station will affect all stations sharing a directory number.</p>	
<p><i>26. Speed Call 8</i> ¹⁵³</p> <p>Permits the customer to dial selected telephone numbers using fewer digits than normally required. Access to a Speed Calling list is limited to an individual user, and a list cannot be shared by other users.</p>	
<p><i>27. Transfer</i></p> <p>Allows a user to transfer a call to another directory number in the customer group.</p>	
<p>D. <u>Digital (ISDN) Single Line Services</u></p> <p>1. <i>Description</i></p> <p>Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. It is a central office based service arrangement that consists of host central office interface equipment and software located on Company premises. Digital (ISDN) Single Line Service is a set of standards that will enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line.</p>	

¹⁵³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

End-to-end digital connectivity eliminates the necessity for voice-band modems that utilize analog signal processing techniques. Access integration refers to utilizing a single ISDN link, thereby, an end-user over a single line can access a wide variety of user information services, such as voice, circuit switched data, and packet-switched data. This service provides local exchange access, interexchange access, and features.	
<p>Digital (ISDN) Single Line Service is composed of the following elements:</p> <p>Local Loop</p> <p>Digital (ISDN) Single Line Access</p> <p>Central Office Services: choose one or a combination of:</p> <p style="padding-left: 40px;">B-Voice/CSD, per line</p> <p style="padding-left: 40px;">B-Packet, per channel ¹⁵⁴</p> <p>Usage Options – must choose one:</p> <p style="padding-left: 40px;">Measured service (Res or Bus)</p> <p style="padding-left: 40px;">Flat rate (Res or Bus)</p> <p>Optional Services</p>	
Digital (ISDN) Single Line Service is digital exchange service.	
Each Packaged Service is associated with a digital local loop, not with a channel.	
Each digital local loop is arranged with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.	
<p>2. Conditions</p> <p>a. General</p> <p>Digital (ISDN) Single Line Service is available where central office and operating facilities and conditions permit.</p>	
One bill will be rendered for each Digital (ISDN) Single Line Service.	
Digital (ISDN) Single Line Service is offered on a month-by-month or contractual basis commencing on the date the service is established.	
Digital (ISDN) Single Line Service Line and Feature Packages rates apply each month from the time the system is placed in service until the service is discontinued.	

¹⁵⁴ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.	
Customer-provided equipment used in conjunction with services provided in accordance with this Statewide Price List must conform with the technical specifications of the Company.	
The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.	
A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service and will cause a temporary interruption of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services apply.	
All voice/circuit-switched data calls will be charged either flat rate or network measured usage rates in Section IV.. Flat rate service is furnished at a fixed monthly rate without an additional charge for usage. Customers who choose measured usage or the unbundled option will pay usage charges found in Section IV..	
Digital (ISDN) Single Line Access is a service that terminates a digital local loop at the central office and permits access to the exchange network. Only one (1) Digital (ISDN) Single Line access element is required for each digital local loop.	
See Section IV., Measured Usage Rates, for conditions governing measured usage and flat rate network access lines for Business customers.	
One interexchange carrier must be selected for all voice and circuit switched data telephone numbers associated with the same digital local loop. A separate interexchange carrier may be chosen for B-Packet ¹⁵⁵ service.	
A Digital (ISDN) Single Line Access arranges a digital local loop for an individual user.	
The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two (2) B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used at a speed of 56 kbps (Switched 56 kbps).	
Data sent to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps).	

¹⁵⁵ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Private Line arrangements or Special Access Services connected with Digital (ISDN) Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs and/or Statewide Price List.	
Customer requested temporary disconnections of Digital ISDN Single Line services are not permitted.	
Certain optional feature capabilities may not be compatible with other Feature Packages or Optional features.	
Definitions of Individual Calling Services, Packages, and CLASS Features are provided in Section VII. of this Statewide Price List.	
<p>b. Additional Telephone Numbers</p> <p>Up to two (2) primary telephone numbers are provided with each activated Digital (ISDN) Single Line one for each of two (2) channels. If an additional telephone number is required an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this Statewide Price List.</p>	
<p>c. Digital (ISDN) Single Line Access</p> <p>Digital (ISDN) Single Line Access provides support for connecting from one (1) to eight (8) terminals belonging to the same customer on an individual digital local line.</p>	
A maximum of eight (8) terminals belonging to the same customer are permitted per Digital (ISDN) Single line.	
<p>d. Individual Line Loop Extension</p> <p>Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet. (Distances are for planning purposes; actual distances are dependent on decibel (dB) loss and not physical loop length.) This physical extension is accomplished by means of a central office installed power module and an outside plant installed regenerator or U-Repeater.</p>	
The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. The Company's engineering practice identifies a maximum loss for the Digital (ISDN) Single Line Service loop as 38dB at 40kHz. If the service distance exceeds the 38dB for standard installation, a U-Repeater may be mounted within the stated range of 34dB thereby extending the service length another 34dB from the U-Repeater installation point. Only one U-Repeater and associated power module and can be used per Digital (ISDN) Single Line.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>The customer's network access line is pre-engineered to determine if a U-Repeater/power module is required. The customer will not be charged the Digital (ISDN) Single Line Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed for use only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Single Line Service.</p>	
<p>e. Foreign Central Office</p> <p>When a customer establishes service and ISDN is not available from the customer's normal serving central office, the Company may choose to provide service from the nearest ISDN-capable office. FGA service rates from the Company's Access tariff will not apply. If ISDN is available from a customer's normal serving central office at the time service is established, the customer must accept service from that office.</p>	
<p>If the customer's normal serving central office becomes ISDN capable, the customer may either continue the current service arrangement and pay FGA Service rates and Transport Service rates from the Company's Access tariff, or receive service from the normal serving central office which will require a number change.</p>	
<p>f. Subsequent Additions and Changes:</p> <p>Subsequent line additions will be rated under a new term agreement or an addendum to an existing term agreement based upon the remaining period of the initial term.</p>	
<p>g. Termination Liability</p> <p>In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for payment of the termination liability charge. See Termination Liability in the Network Access Services Tariff P.U.C. OR No. 18 General Regulations, Section III.</p>	
<p>3. Service Descriptions and Features</p> <p>a. Circuit Switched Data (CSD) 1000 Package</p> <p>Data Call Forwarding Data Multi-Line Hunt Group Data Speed Call 8¹⁵⁶ Data Toll Restriction</p>	

¹⁵⁶ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>b. Circuit Switched Data (CSD) 2000 Package</p> <p>Data 1000 Package plus Data Circular Hunting Data Speed Call 30</p>	
<p>c. Feature Matrices</p> <p>The following feature matrices indicate the availability of each network function and feature with Digital (ISDN) Single Line Service:</p> <p>(1) Basic Operating Features ¹⁵⁷</p> <p>Feature Name:</p> <p>Calling Number Identification Delivery Directory Number (DN) Sharing over Multiple Call types on an Integrated Terminal More than two B-Channel Terminals per BRI Parameter Downloading</p>	

¹⁵⁷ An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Single Line may subscribe to a Digital (ISDN) Single Line Multi-button Key Set (MBKS) feature package. Applicable charges will apply as stated elsewhere in this Statewide Price List.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(2) Voice and Circuit Switched Data (CSD) Services Feature Matrices			
Network Function and Feature Name	Multibutton Key Set (MBKS)		
	Basic	Deluxe	Optional
Call Appearance Call Handling/Multiple Directory Number Appearances		X	
Hold/Retrieve		X	
Intercom Calling		X	
Manual Bridged Call Exclusion		X	
Membership in a Multiline Hunt Group		X	
Multiple Directory Numbers per Terminal		X	
Flexible Calling		X	
Add on	X	X	
Add Previously Held Call to Conference	X	X	
Conference Hold and Retrieve	X	X	
Consultation Hold	X	X	
Drop Last Call on Conference	X	X	
Implicit and/or Explicit Transfer	X	X	
Six party Conference Calling			X
3-Way Calling	X	X	
Multiline Hunt Groups			
Analog Members in Hunt Group		X	
Circular Hunting		X	
Linear Hunting		X	
Make Busy			X
Stop Hunt			X
Uniform Hunting		X	
Terminal Management – (5E Custom)			
Display for Ringing Call Appearance		X	
Feature Function Buttons	X		
Feature Inspect	X	X	
Inspect for ISDN terminals		X	
Multiple Directory Number Buttons	X	X	
Terminal Management	X	X	
Time and Date Display	X	X	
Additional Call Offering			
ACO Unrestricted	X	X	
Notification Busy Limit	X	X	
Additional Numbers			X
Automatic Callback Intra-Switch	X	X	
Access to Analog Features			
Speed Call 8 ¹⁵⁸	X	X	
Continued on next page...			

¹⁵⁸ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Continued from previous page...

<u>Network Function and Feature Name</u>	<u>Multibutton Key Set (MBKS)</u>		
	<u>Basic</u>	<u>Deluxe</u>	<u>Optional</u>
Call Forward			
Call Forward No Answer	X	X	
Call Forward Busy	X	X	
Call Forward	X	X	
Courtesy Call	X	X	
Privacy of Redirecting Number	X	X	
Redirecting Number	X	X	
Redirecting Reason	X	X	
Reminder Notification	X	X	
Call Hold			
B-Channel Reservation	X	X	
Hold and Retrieve	X	X	
Calling Number Identification Services			
Calling Name Delivery			X
Calling Party Number Privacy	X	X	
Calling Number Identification Delivery	X	X	
Privacy of Redirecting Number	X	X	
Redirecting Number	X	X	
Redirecting Reason	X	X	
Call Pick-up		X	
Electronic Key Telephone System (EKTS)			
Abbreviated and Delayed Ringing		X	
Analog member in an EKTS group		X	
Automatic Bridged Call Exclusion		X	
Bridging/Directory Number (DN) Bridging		x	
(3) Data Packages Feature Matrices			
<u>Feature Name</u>	<u>CSD1000</u>	<u>CSD2000</u>	
Data Speed Call 8 ¹⁵⁹	X	X	
Data Call Forward	X	X	
Data Toll Restriction	X	X	
Data Multi-Line Hunt Group	X	X	
Data Circular Hunt		X	
Data Speed Call 30		X	

¹⁵⁹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

d. Definitions	
(1) Digital (ISDN) SL Voice & CSD Services	
(a) Additional Call Offering	
Subfeatures:	
(i) Additional Call Offering (ACO) – Unrestricted - Provides notification to an ISDN user that a circuit mode call directed to that user is present at the serving switch, even though no B-Channel can be allocated for the call at that time. This notification allows user to free up a B-Channel (by clearing another call or putting another call on hold) and accept the ACO call, ignore the ACO call, or reject the ACO call.	
(ii) Notification Busy Limit - The maximum number of calls that can be waiting against a particular Directory Number. The maximum is determined by the user's CPE parameters. Once the maximum is reached, the switch will no longer notify the user of another waiting call and will return busy treatment to the calling party.	
(b) Additional Numbers	
Each Digital Single Line can support multiple directory numbers (DNs). Up to two (2) primary DNs are provided with each activated ISDN line, one for each of two (2) channels. If an additional DN is required on either channel, an additional number charge applies for each additional DN.	
(c) Automatic Callback Intra-switch	
Automatic Callback – Allows the user to press a function button or dial a code when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the calling party so that if the calling party goes off-hook, the call is placed. This feature is only available when the called number and the calling number are served by the same switch.	
(d) Access to Analog Features	
Speed Call (6 or 8 ¹⁶⁰ member list) – Allows a user to dial selected numbers using less digits than normally required. Each list can have up to six (6) or eight (8) numbers, depending on the serving Telephone Company switch.	

¹⁶⁰ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>(e) Call Control</p> <p>(i) Directory Number (DN) Sharing over Multiple Call Types on an Integrated Terminal – Allows an integrated terminal (i.e., a terminal that supports more than one call type, such as speech and circuit-switched data) to have only one DN that can be used for all call types and can simultaneously access both B-Channels.</p>	
<p>(ii) More Than Two B-Channel Terminals on a BRI – Allows the user to place more than two B-Channel terminals on an interface. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals that can share each BRI is eight (8). If there are two (2) users on an interface, each user is allowed access to one B-Channel at any particular time. Both users are allowed access to the D-Channel.</p>	
<p>(f) Call Forwarding</p> <p>Subfeatures:</p> <p>(i) Call Forward – Allows the user to forward all calls to another Directory Number (DN), regardless of whether the user's terminal status is busy or idle. The user also is able to deactivate Call Forward so that calls terminate normally. The user that activated Call Forward may receive a reminder notification, which indicates to the user that the feature is active and that a call has just been forwarded.</p> <p>The following options are available for activating Call Forwarding:</p> <p>For Circuit-Mode Voice:</p> <ul style="list-style-type: none"> - Courtesy Call with Answer Required - Courtesy Call with No Answer Required - No Courtesy Call <p>For Circuit-Mode Data:</p> <ul style="list-style-type: none"> - No Courtesy Call 	
<p>(ii) Call Forward Busy – Allows the user to forward to another DN all incoming calls when his terminal is busy. The user also is able to deactivate Call Forward Busy so that calls will not be forwarded when the terminal is busy. Courtesy Call is not available for either Circuit-Mode Voice nor Circuit Mode Data.</p>	
<p>(iii) Call Forward No Answer – Allows the user to forward calls to another DN when the user does not answer the call within a specified period of time, usually the equivalent of four (4) rings. The user can also deactivate Call Forward No Answer so that calls will not be forwarded. Courtesy Call is not available for either Circuit-Mode Voice nor Circuit Mode Data.</p>	
<p>(iv) Courtesy Call – Allows the user to talk with the party at the remote (forwarded-to) DN when Call Forward is activated to inform them that calls will be forwarded.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(v)	Redirecting Number – When a call is forwarded, both the calling number and one or more numbers from which the call was redirected will be forwarded for display. If a call is redirected multiple times, both the first and the last redirecting number will be delivered for display.	
(vi)	Redirecting Reason – On calls forwarded, the Redirecting Reason indicates to the user why a call was forwarded (e.g. because the CFV, CFB, or CFDA feature was active). When multiple forwardings occur, both the first and the last Redirecting Reasons will be delivered.	
(vii)	Privacy of Redirecting Number – On calls that are forwarded, the Redirecting Number is provided by the network. When the number that is doing the forwarding (redirecting) has requested privacy on a subscription basis, the privacy will be respected, and the redirecting number will not be delivered.	
(viii)	Reminder Notification – Indicates to the CFV user that the feature is active and that a call has just been forwarded. The reminder is typically one short ring as the call is being forwarded.	
(g)	Call Hold Subfeatures	
(i)	Hold and Retrieve – Allows a user to place a call on hold and make a B-Channel available for another call. After placing the call on hold, the user can: 1.) retrieve the held call, or 2.) drop the held call.	
(ii)	B-Channel Reservation (Excluding Release) – Used to insure that a user who places a call on hold will always have a B-Channel available to reconnect to the call on hold.	
(h)	Calling Number Identification Services Subfeatures:	
(i)	Calling Name Delivery – Up to fifteen (15) characters can be delivered, dependent on the availability of the calling party number and name. If the number is unavailable, then the name is also unavailable. Inter-switch delivery depends on SS7 connectivity between the originating and terminating switch.	
(ii)	Calling Party Number Privacy – Allows the user to invoke privacy on a per-call basis.	
(iii)	Calling Number Identification Delivery/Network Provided Number Delivery – Allows a user to receive the calling party's number on incoming calls. The default DN assigned to the terminal is used.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(iv)	Redirecting Number – When a call is forwarded, both the calling number and one or more of the numbers from which the call was redirected are delivered for display. If a call is redirected multiple times, both the first and the last redirecting number will be delivered for display.	
(v)	Redirecting Reason – On calls forwarded, the Redirecting Reason indicates to the user why a call was forwarded (e.g. because the CFV, CFB, or CFDA feature was active). When multiple forwardings occur, both the first and the last Redirecting Reasons will be delivered.	
(i)	Electronic Key Telephone System (EKTS)	
(i)	Abbreviated and Delayed Ringing – The user can specify that one or more EKTS terminals that share a DN receive Abbreviated Ringing or Delayed Ringing. When a call attempts to terminate to the DN, the Abbreviated Ringing terminals will begin alerting the EKTS user as soon as the call is offered. The Delayed Ringing terminals will initially not alert. If the call is not answered by one of the Abbreviated Ringing terminals, within a pre-specified time interval, ringing will stop for them, and the Delayed Ringing terminals will begin ringing. The Delayed Ringing terminals will continue to alert until the call is answered or until the call is abandoned.	
(ii)	Automatic Bridges Call Exclusion – Allows an EKTS user to specify that no other EKTS user can bridge onto calls. The user can disable this capability on a call-by-call basis and thus allow bridging to occur. Automatic Bridged Call Exclusion is deactivated via one-button operation.	
(iii)	Bridged/Directory number (DN) Bridging – When one EKTS user originates or receives a call on an EKTS DN, the other EKTS users that share the DN are aware of the call being present. These other EKTS users can bridge onto the call unless privacy has been invoked via Automatic or Manual Bridged Call Exclusion. DN Bridging allows an EKTS terminal with multiple call appearances of the same, or multiple, DNs to bridge a call that is present on one call appearance together with a call that is present on another call appearance. This allows bridging of far parties onto one call appearance.	
(iv)	Call Appearance Call Handling (CACH)/Multiple Directory Number Appearances – Provides the capability of having one EKTS terminal have multiple call appearances associated with an EKTS DN. The terminal sends information to the switch on originating calls indicating which call appearance of the DN is being used and, likewise, on terminating calls, the switch indicates to the terminal on which call appearance to accept the call.	
(v)	Hold/Retrieve – Allows a user to place a call on hold and make the B-Channel on that user's interface available for another call. After placing the call on hold, the user can a.) retrieve the held call or b.) drop the held call.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(vi)	Intercom Calling – Allows an EKTS user to be able to call another EKTS user within the EKTS intercom group without using a DN. Intercom groups can consist of just one other EKTS user, requiring no intercom address, two (2) to ten (10) EKTS users, which will require a one (1) digit intercom address, or two (2) to one hundred (100) EKTS users, requiring a two (2) digit intercom address. This is a form of abbreviated dialing in that allows one (1) EKTS user to call another by simply hitting the intercom button and then dialing no, one (1), or two (2) digits, respectively. The intercom call is not associated with any DN.	
(vii)	Manual Bridged Call Exclusion – The opposite of the Automatic Bridged Call Exclusion. EKTS users can bridge onto calls unless an EKTS user invokes privacy and thus restricts bridging. Manual Bridged Call Exclusion is required to be activated/deactivated using one-button (i.e. toggle) operations.	
(viii)	Membership in a Multiline Hunt Group – Allows EKTS call appearances to be part of an ISDN Multi-line Hunt Group (MLHG). During hunting procedures, if the hunt terminates at an EKTS call appearance, the call will be offered to all EKTS terminals that share that call appearance.	
(ix)	Multiple Directory Numbers per Terminal – A given EKTS terminal can have access to more than one (1) DN. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)	
(j)	Flexible Calling	
(i)	Add on – This feature defines the process for adding new calls to a conference. The controller can request conferencing while 1.) connected to a call and/or after one or more calls have been placed on hold or 2.) while not associated with any existing calls. Either way, once the conference is established, additional calls can be added to the conference, up to the maximum allowed for that customer.	
(ii)	Add Previously Held Call to Conference – Allows the user to put a call on hold and then add the held call to a conference call.	
(iii)	Conference Hold and Retrieve – Allows a user to put a previously formed conference on hold while the establisher of the conference call dials the DN of the user to be added. Once dialing is finished, the user can retrieve the original conference from hold and merge the new user into the conference.	
(iv)	Consultation Hold – Allows the user that is establishing a three (3) or six (6) port conference to speak with the user on the current call being established prior to adding that user to the conference.	
(v)	Drop Last Call on Conference – Allows the user to remove the last user who was added onto the conference.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(vi)	Implicit and/or Explicit Call Transfer – Allows the user to drop from an existing conference call and maintain the connection between the users remaining on the conference call. When transferring a non-conference call, however, the transferring user must remain on the call until the distant party answers. This is known as Explicit Call Transfer.	
(vii)	Six Party Conference Calling – Allows a user to add up to five (5) other users together on a single bridge.	
(viii)	3-Way Calling – Allows a user to add a third user to an already established call.	
(k)	Multi-Line Hunt Groups	
(i)	Analog Members in a Hunt Group – Allows an analog line to be a member of an ISDN hunt group.	
(ii)	Circular Hunting – Allows all lines in a multiline hunt group (MLHG) to be tested for busy, regardless of the incoming call's point of entry into the group. When a call is made to a line in a MLHG, a regular hunt is performed starting at the station dialed. The search for an idle line continues to the last station in the MLGH, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. A busy tone is returned if the called station is reached without finding one that is idle.	
(iii)	Linear Hunting – Provides sequential hunt for incoming calls. If the called line is busy, hunting will start with the called line and continue to the end of the list. A busy tone is returned if the end of the list is reached without finding one that is idle.	
(iv)	Make Busy – Allows a member of a hunt group to make the DN appear busy, so that an incoming call will rotate to the next DN.	
(v)	Stop Hunt – Allows a member of a hunt group to temporarily break one (1) or more members of the normal hunt group away from the group, so that incoming calls stop hunting at a DN not at the end of the list.	
(vi)	Uniform Hunting – A hunting arrangement that provides uniform distribution of incoming calls to members of a multiline hunt group. UCD does a pre-hunt for the next call by searching for the next idle member and setting the member as the start hunt position for the next call.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>(I) Terminal Management</p> <p>Subfeatures:</p> <p>(i) Display for Ringing Call Appearance – Will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.</p>	
<p>(ii) Feature Function Buttons – This feature on the station set can be assigned to activate various features, eliminating the need to dial an activation code. Indicator lights show the activation/deactivation status of the features. The following features can be assigned to feature function buttons:</p> <p>Automatic Callback Call Forward Call Pickup Conference Calling Drop Hold Manual Exclusion Multiple Directory Number Buttons Transfer</p>	
<p>(iii) Feature Inspect – Provides service providers and end users who have display terminals with a method of determining the features and call appearances that are assigned to the buttons on a terminal. Inspecting a button is a two (2) step procedure: 1.) the Inspect Feature button is depressed, and 2.) the feature or call appearance button to be inspected is pressed. The feature assigned or, for call appearances, call related information is displayed.</p>	
<p>(iv) Inspect for ISDN Terminals – Retrieves and displays called-related information about any call appearance that has a call associated with it. This could be the active call, a call on hold, or an alerting call. The data that can be displayed includes: call appearance identification, called or calling Directory Number (DN), incoming call identifier call type, and called or calling party name. If the user performing the inspection is an attendant, the originating permissions are also displayed.</p>	
<p>(v) Multiple Directory Number Buttons – Provides access to more than one directory number on the station set. Indicator lights show the status of the directory number.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>(vi) Terminal Management – Provides a management function for the MBKS terminal and, therefore, is mostly transparent. However, the following capabilities impact the user:</p> <ul style="list-style-type: none"> - Adjunct Control - Automatic Hold/Drop Preference - Button Management - Call Appearance Selection for Implicit Conference and Transfer - Display for Ringing Call Appearances Only - Feature Button Inspection - Idle Call Appearance Preference 	
<p>(vii) Time and Date Display – A subscription feature for ISDN station set users. The Company switch provides the time and date to the ISDN station set.</p>	
<p>4. MBKS Basic Service</p> <p>MBKS Basic Service consists of the following:</p> <p>a. Analog Shared Directory Number (DN) – This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.</p>	
<p>b. Call Alternation – This feature allows a station user to hold one (1) call, make another call and then talk alternately between the two (2) parties.</p>	
<p>c. Call Forward – This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or any calls reaching a busy or no answer condition (Fixed Forward is established and changed by the Company, whereas variable forwarding is established and changed by the station user).</p>	
<p>d. Conference Calling – Allows a user to set up a conference call. Conference calls can include individual Digital ISDN-SL users and outside users. Three (3) or more parties can be connected depending on the system.</p>	
<p>e. Drop – Allows a user to disconnect the last party added to a conference call, or the other party if only two (2) parties are conferenced.</p>	
<p>f. Feature Inspect – Provides service providers and end users who have display terminals with a method of determining the features and call appearances that are assigned to the buttons on a terminal. Inspecting a button is a two (2) step procedure: a.) The Inspect Feature button is depressed, and b.) The feature or call appearance button to be inspected is pressed. The feature assigned or, for call appearances, call related information is displayed.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

g. Hold – Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.	
h. Key System Coverage for Analog Lines – Allows an analog station set to share calls with the ISDN station set.	
i. Multiple DN Buttons – Provide access to more than one (1) Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)	
j. Shared Call Appearances of DN – Allows several MBKS station sets to share one (1) or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one (1) DN, and more than one (1) station sharing the DN can have a call active on that shared DN.	
k. Speed Call – Permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One (1) and two (2) digit speed call lists are available. The Speed Call Feature is available to individual lines and members (some or all) of a multiline hunt group. Speed Call lists assigned to individual lines can be shared by other lines at the customer's request.	
l. Time and Date Display – Is a subscription feature for ISDN attendants and ISDN station set users. The 5ESS Switch provides the time and date to the ISDN station set.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

E. <u>Rates – Residence/Business</u>		
Flat Rate Usage Option ¹⁶¹	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u> ¹⁶²
Home Digital (ISDN) Single Line Service ¹⁶³		
Month-to-Month	\$97.00	\$200.00
12-Month Term Agreement	67.00	100.00
36-Month Term Agreement	47.00	---
Business Digital (ISDN) Single Line Service ¹⁷⁶		
Month-to-Month	101.00	200.00
12-Month Term Agreement	71.00	100.00
36-Month Term Agreement	51.00	---
Measured Rate Usage Option		
Home Digital (ISDN) Single Line Service ¹⁷⁶		
Month-to-Month	45.00	200.00
12-Month Term Agreement	45.00	100.00
36-Month Term Agreement	45.00	---
Plus applicable usage charges.		
Business Digital (ISDN) Single Line Service ¹⁷⁶		
Month-to-Month	45.00	200.00
12-Month Term Agreement	45.00	100.00
36-Month Term Agreement	45.00	---
Plus applicable usage charges.		
Usage Charges Table	<u>Rate</u>	
	See Measured Usage Rates in Section IV.	

Continued on next page...

¹⁶¹ EAS exchange specific rates and the Federal Subscriber Line Charge apply in addition to Flat Rate Usage Options above and are applied on a per local loop basis.

¹⁶² The nonrecurring charge will be assessed in lieu of Service Charges in Section IV.

¹⁶³ Includes local loop, access, and B-Voice/CSD per line.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Continued from previous page...		
Unbundled Option	Monthly Rate	Nonrecurring Charges ¹⁶⁴
Home & Business Digital (ISDN) Single-Line Service		
Local Loop	\$28.00	---
Home Digital (ISDN) Single-Line		
Month-to-Month	67.00	200.00
12-Month Term Agreement	37.00	100.00
36-Month Term Agreement	17.00	---
Business Digital (ISDN) Single-Line		
Month-to-Month	71.00	200.00
12-Month Term Agreement	41.00	100.00
36-Month Term Agreement	21.00	---
B-Voice/Circuit Switched Data, per line	2.00	---
EAS Flat Rate Usage Charges		
Home Flat Rate	Refer to EAS Rates, Section IV ¹⁶⁵	
Business Flat Rate		
Home & Business Usage Charges ¹⁶⁶	Rate	
	See Measured usage Rates, Section IV.	
Continued on next page...		

¹⁶⁴ The nonrecurring charge will be assessed in lieu of Service Charges in Section IV.

¹⁶⁵ Of the Network Access Services Tariff P.U.C. OR No. 18.

¹⁶⁶ Usage applies to all local originating voice and circuit switched data calls.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<i>Continued from previous page...</i>		
Central Office Services	Monthly <u>Rate</u>	Nonrecurring <u>Charges</u>
B-Packet, per channel ¹⁶⁷	100.00	---
Featured Services (Business or Home)		
MBKS Basic Service Feature Packages, per line	6.25	30.00
CSD Feature Packages		
Data 1000, per line	3.00	15.00
Data 2000, per line	5.00	15.00
Optional Services		
Data Direct Connect per line	1.00	---
Digital (ISDN) Individual Line Loop Extension, per line ¹⁶⁸	17.00	60.00
Optional Features		
Additional Directory Number, each	.40	---
Data Base Changes		
Software Changes per hour or fraction thereof one hour minimum		50.00
F. <u>ISDN-Basic Rate Interface Services (BRI)</u>		
1. <i>Description</i>		
BRI Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with Customized Multi-line Telephone Service.		
BRI Services include from two (2) to one hundred (100) BRI lines with either an ISDN Access Service or an ISDN Multipoint Access Service and with one (1) variation of Central Office Elements.		

¹⁶⁷ B-Packet Service for Communications Assistance for Law Enforcement Act (CALEA) use only.

¹⁶⁸ Applies in addition to Local Loop rate, as required.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Each BRI line within a business system may be uniquely arranged with a Packaged Service and with any combination of B-Channels.	
ISDN Access and ISDN Multipoint Access are services which terminate BRI lines at the central office and permit access to the exchange network. Only one ISDN access (either ISDN Access or ISDN Multipoint Access) element is required for each BRI line, since this element provides any configuration of the basic elements and includes one (1) access to the network line termination.	
An ISDN Access arranges a BRI line for an individual user.	
An ISDN Multipoint Access arranges a BRI line for multiple users or arranges a BRI line for more than one voice-type B-Channel.	
Both B-Channels of a BRI line may be arranged for B-CSD.	
Data sent to locations within a business system and to interexchange carriers over B-CSD Channels can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps.)	
Data sent to locations within other business systems must be transported at a speed of 56 kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs.	
2. Conditions	
BRI Services may only be provided from the serving central office area in which the customer is located.	
Each Packaged Service is associated with a BRI line, not with a channel.	
The B Circuit Switched Data Channel (B-CSD) assigns circuit switched data traffic to one of the two B-Channels of a BRI line. The CSD channel operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used at a speed of 56 kbps (Switched 56 kbps.)	
The rates, charges, and conditions associated with Customized Multi-line Telephone Service Feature Package services provided in conjunction with ISDN-BRI services are located in the Company's PRICE LIST - OREGON.	
3. Service Descriptions and Features	
a. Additional Telephone Numbers	
A primary telephone number is provided with each activated BRI channel. Additional telephone numbers may be ordered for each BRI Line. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates in Section V..	
At least one (1) additional telephone number is required for each additional Multipoint Access user.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>One interexchange carrier must be selected for all telephone numbers associated with the same BRI Line, however 101XXXX access to other carriers is provided. All BRI lines within the same business system need not be associated with the same carrier.</p>	
<p>b. ISDN Multipoint Access</p> <p>Multipoint Access allows connecting from one (1) to eight (8) users on an individual BRI line.</p>	
<p>Multipoint Access is required for connecting two (2) B-Channels for voice on the same BRI line.</p>	
<p>Only one (1) user will be connected to each B-Channel. Other users on the same BRI line can access the D-Channel only.</p>	
<p>Multipoint Access to a BRI line connecting an attendant's console is not permitted.</p>	
<p>c. Individual Line Loop Extension</p> <p>ISDN Individual Line Loop Extension provides a physical extension of the BRI loop from approximately 18,000 feet to approximately 36,000 feet when provided from an ISDN capable Central Office. Line loads or bridge taps are removed when the BRI loop is extended beyond 18,000 feet. This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.</p>	
<p>The deployment method is based upon dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the Company engineering practice of maximum loss for the ISDN BRI loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one (1) power module and U-Repeater can be used per BRI line.</p>	
<p>The customer's network access line is pre-engineered to determine when the U-Repeater/power module are required. The customer will not be charged the ISDN BRI Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Basic Rate Interface Service.</p>	
<p>d. Basic Rate Interface (BRI) Line</p> <p>See Definitions, Section X.</p>	
<p>e. Central office Located Trunk</p> <p>See Local Services, Section III.</p>	
<p>f. ISDN Access</p> <p>See Definitions, Section X.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>g. Central Office Services</p> <p>See Network Functions and Features, Section X., for descriptions of functions.</p>	
<p>h. Additional Telephone Numbers</p>	
<p>i. Automatic Call Distribution – Management Information System (ACD-MIS)</p> <p>ACD-MIS will be furnished only from central offices that are technically capable and equipped for providing the service.</p>	
<p>Customers will be required to provide compatible customer premises equipment (CPE).</p>	
<p>Customers must have the Basic ACD Feature Package before subscribing to the Advanced ACD-MIS features.</p>	
<p>Advanced ACD-MIS customers will need one MIS Data Link for each supervisor workstation access.</p>	
<p>Customers must have Call Vectoring before subscribing to any enhanced call routing feature (i.e. Call Prompts, customized announcements, etc.).</p>	
<p>4. <i>Packaged Services</i></p> <p>a. Customized Multi-line Telephone Service 1000, 2000, 3000</p> <p>See: Price List – Oregon</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>b. ISDN Basic Station Service</p> <p>Automatic Callback on Busy Bridging Call Forward Call Pickup Conference Calling Drop Flex Calling Hold Intercom Function Key System Coverage for Analog Lines Manual Exclusion Multiple Directory Number Privacy Release *66 Busy Number Redial Shared Call Appearances of Directory Number Speed Call 8 ¹⁶⁹ Transfer</p>	
<p>c. ISDN Deluxe Station Service</p> <p>ISDN Basic Station Service Delayed Ringing Initiated Priority Call Inspect Intercom Alerting Originating Priority Call Called Lines Identification Incoming Priority Call</p>	

¹⁶⁹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>d. CO Attendant Services</p> <ul style="list-style-type: none"> Aggregate Work Time/Number of Calls Handed Call Hold Call Splitting Call-Through Tests Camp-On Conference Calling Console Terminal Management Control of Voice Terminals Direct Station Selection Busy Camp Direct Trunk Group Selection Emergency Override Incoming Calling Identification Night Service Organization Permission Display (Class of Service) Position Busy Power Failure Transfer Control of Facilities Through Dialing Timed Reminder Traffic Trunk Group Indicator Trunk Identification Trunk Queuing Auto Dropback to Attendant Dial Access to Attendant Even Call Distribution Flexible Night Service/Call Forwarding Calls on Que Queuing with Call Waiting Indication Number of Calls Handed 	
<p>e. Data 1000 Feature Package Functions (for CSD)</p> <ul style="list-style-type: none"> Data Call Forwarding Data Multi-Line Hunt Group Data Speed Call 8 ¹⁷⁰ Data Toll Restriction 	

¹⁷⁰ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

f. Data 2000 Feature Package Functions (for CSD)	
<ul style="list-style-type: none"> Data Call Back Data Circular Hunting Data Group Speed Call 30 Data Speed Call 30 	
g. Individual Services	
<ul style="list-style-type: none"> Data Direct Connect Data Closed User Group 	
h. Data Base Change	
5. <i>Automatic Call Distribution – Management Information System (ACD-MIS)</i>	
a. Basic ACD Feature Package	
<ul style="list-style-type: none"> Access to Switched Network Activate/Deactivate Position Agent Alerting and Call Origination Identification Agent Event Codes Agent Monitoring with Interrupt Agent/Supervisor Assignment Automatic Call Distribution Call Hold Incoming/Outgoing Call Queuing Call Transfer Internal/External Call Waiting Indication Cancel Previous Entry Conference and Transfer on Outbound Calls Emergency Alert Enhanced Incoming Call Alerting Interposition Conference Intraflow Music-on-Hold Position Release with Disconnect Queue Slots (equal to the number of agents) Service Assistant Capabilities Standard Announcements 	
b. Multipoint ACD Feature Package	
<ul style="list-style-type: none"> All features of Basic ACD Feature Package Multipoint-ACD 	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

c. Advanced ACD-MIS Features	
Additional Queue Slots	
Call Prompts	
Call Vectoring, which includes:	
Answer Supervision Control	
Music on Queue	
Direct Agent Access	
Management Information System (MIS) Data Link, which includes:	
Delay Treatment	
Fold Down	
Interflow Control	
Intraflow Control	
Overload Control	
Queue Control	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

6. Rates		
	Monthly Rate	Nonrecurring Charges
Basic Rate Interface Line	\$8.25	¹⁷¹
Central Office Located Trunk	¹⁷²	¹⁸⁵
ISDN Access – Single User	12.00	---
ISDN Multipoint Access – Multiple User	15.00	---
Central Office Services		
B-Voice	3.00	---
B-CSD	6.00 ¹⁷³	---
B-Voice/CSD	7.00 ¹⁸⁶	---
B-Packet ¹⁷⁴	100.00	---
Additional Telephone Numbers		
Each number	.40	
Packaged Services (per line)		
Customized Multi-line Telephone Service (1000, 2000, 3000)	¹⁷⁵	
ISDN Basic Station Service	6.25	\$30.00
ISDN Deluxe Station Service	8.00	30.00
Co Attendant Service	35.00	100.00
Data 1000	3.00	15.00
Data 2000	5.00	15.00
Individual Services		
Data Direct Connect	1.00	---
Data Closed User Group	1.00	---
Data Base Change (Subsequent Orders)		
Per hour or fraction thereof (one (1) hour minimum)	---	50.00
<i>Continued on next page...</i>		

¹⁷¹ See Service Charges in Section IV.

¹⁷² See rates and charges applicable to Premium Calling Service in Section IV.

¹⁷³ Measured Usage Rates also apply to CSD calls for calling to Zone 0 and Zone 1.

¹⁷⁴ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

¹⁷⁵ See rates and charges in Section VIII.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<i>Continued from previous page...</i>		
	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
Individual Line Loop Extension ¹⁷⁶ Basic Rate Interface ¹⁷⁷	\$26.00	\$60.00
G. <u>Primary Rate Interface (PRI)</u>		
1. <i>General</i>		
Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is a central office based service arrangement that utilizes ISDN architecture to provide network offerings. ISDN-PRI Service supports the simultaneous transmission of circuit switched voice and data and packet switched data transmission over a four-wire facility at a standard interface.		
ISDN-PRI Service is furnished from digital central office equipment located on Company premises and associated facilities within Company exchanges. ISDN-PRI Service and associated features are only available where equipment, operating conditions, and technology permit. A service inquiry must be made to determine the availability of service per area or exchange. Where facilities are not available or unusual expenditures are necessary to make them available, Special Construction charges as specified in the Construction of Outside Plant Facilities section of this Price List may be applicable.		
2. <i>Definitions</i>		
a. B-Channel (Bearer Channel)		
A channel used to carry digitized voice and data information at a speed of 64 Kbps.		
b. Clear Channel Capability		
The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.		
c. Channel		
The electric path provided by the Company between two (2) or more terminating points for the transmission of information or intelligence.		
d. D-Channel (Delta Channel)		
A communication path that operates at 64 Kbps in support of network control signals.		

¹⁷⁶ These rates apply in addition to rates for Basic Rate Interface Service.

¹⁷⁷ Applies to BRI Single User and Multiple User.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

e. D-Channel Backup	
Automatically takes over for a failed D-Channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Backup Arrangement.	
f. Direct Inward Dialing (DID)	
The ability to make inward calls on the B channels.	
g. Direct Outward Dialing (DOD)	
The ability to make outward calls on the B channels.	
h. Integrated Services Digital Network (ISDN)	
A set of standards, which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one (1) line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.	
i. Intermediary Customer Services	
An ISDN-PRI optional feature in which "B" Channels may be dedicated or allocated to interconnect with various services provided by other service providers such as Interexchange Carriers or competitive access providers. The customer shall be responsible for the ordering of these services.	
j. Calling Line Identification – Number Only	
Calling Line Identification allows the customer to have access to the directory number of the calling party.	
k. ISDN-PRI Service Arrangement	
The term is used to identify the provision of ISDN-PRI Service to a single customer. The customer may be provided service out of a single or multiple central offices. If a customer is provided service out of multiple central offices, all of the customer's locations would still be considered part of the same business or customer group.	
l. Kbps	
Kilobits Per Second.	
m. Mbps	
Megabits Per Second.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

n. Non-Facility Associated Signaling (NFAS)	
NFAS allows the D-Channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-Channel). The collection of these B-Channels and the controlling D-Channel is called a PRI group. Up to twenty (20) DS1 Facilities can be assigned to a PRI group.	
o. Network Ring Again	
A service which notifies a caller when a station within a system becomes idle and completes a call to that station if activated.	
p. Primary Rate Interface (PRI)	
The term "Primary Rate Interface" denotes the connection of a 1.544 Mbps digital facility to the ISDN-PRI capable central office switch. The twenty-four (24) channels are typically divided into twenty-three (23) "B" Channels plus one (1) "D" Channel or twenty-four (24) "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.	
q. Remote Switching Cluster	
Remote Switching Cluster exists when the remote switch is dependent on the host switch for its software processing. A remote switch can process intra-office calls without the host switch.	
r. System	
An interconnected arrangement of exchange and private-line services provided from one (1) central office for use at one (1) premises. The combination of Basic Rate Interface Lines plus ISDN Access and ISDN Multi-line Access forming a complete communications system for a single customer of record. The Intercom Function is permitted only among stations within a system.	
s. Tie Channel	
A service which interconnects two (2) systems.	
t. Two-Way/Universal Trunk	
An ISDN feature in which a communications path service arrangement allows the customer to carry all call types (e.g., DID, DOD, toll calls, Switched Data, etc.) on any of the "B" Channels on a two-way trunk.	
u. User	
A member of a business system.	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>3. Service Descriptions and Features</p> <p>ISDN-PRI Service provides digital end-to-end access capable of supporting a combination of public and private network access services via a 1.544 Mbps (Megabits per second) digital facility or any other compatible high capacity facility meeting specifications determined by the Company. ISDN-PRI uses the architecture of twenty-three (23) "B" channels and one (1) "D" channel or twenty-four (24) "B" channels between the customer's premises and the Company's serving central office. The 1.544 Mbps transmission speed is typically divided into twenty-three (23) 64 Kbps (Kilobits per second) channels (known as B-Channels) and one (1) 64 Kbps channel (known as a D-Channel). The channels are communication paths over which telecommunications services flow (e.g., data, image, video, and voice). ISDN-PRI Service does not provide ISDN terminals and special power arrangements at the customer's premises.</p>	
<p>Each ISDN-PRI Service consists of four (4) basic elements:</p> <ul style="list-style-type: none"> - ISDN-PRI Access (A or B) - ISDN-PRI Facility - "B" Channel (dedicated/allocated) - Non-Facility Associated Signaling (NFAS) 	
<p>ISDN-PRI Service provides for the access to public and/or private services of the following call types over the same ISDN-PRI facilities:</p> <ul style="list-style-type: none"> - Flat Voice/Measured Data Channel - Measured Voice/Measured Data Channel 	
<p>Tie Channel Service</p> <ul style="list-style-type: none"> - Tie Channel Service to a Customer Premises or Central Office to Central Office - Tie Channel to an Intermediary Customer 	
<p>A customer's ISDN-PRI Service Arrangement may be composed of any combination of the following call connections:</p> <ul style="list-style-type: none"> - Central Office to End User Premises <p>Combines calls to the public switched network and private services over the same dedicated ISDN-PRI Facility for a single customer using ISDN-PRI Access A.</p>	
<ul style="list-style-type: none"> - Central Office to Central Office <p>To be utilized for Customized Multi-line Telephone Service to Customized Multi-line Telephone Service, Customized Multi-line Telephone Service to end user, or end user to end user configurations, within a single customer's ISDN-PRI Service Arrangement. This connection arrangement requires a 1.544 Mbps digital facility between the customer's serving central office and the ISDN-PRI equipped central office.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<ul style="list-style-type: none">- ISDN-PRI Access B to Intermediary Customer Services <p>Provides a single customer's ISDN-PRI Service Arrangement with a connection to Intermediary Customer Services provider. In this situation, the Intermediary Customer Services provider may require a dedicated 1.544 Mbps Digital Service Facility termination in the customer's serving central office.</p>	
<ul style="list-style-type: none">- Tie Channel Service <p>Provides intercom capability on "B" channels of ISDN-PRI arrangements and other digital Customized Multi-line Telephone Service systems within the same subscriber network (central office to central office). This feature provides the capability to communicate on a private facility basis, as a tie line between Customized Multi-line Telephone Service served from different central offices. Tie channels on a single ISDN-PRI arrangement can be configured for intercom calling to a Customized Multi-line Telephone Service and local exchange access for CPE. Intercom calls between an ISDN-PRI arrangement and a Customized Multi-line Telephone Service system do not incur usage charges. Calls to telephone numbers outside of a Customized Multi-line Telephone Service system without intercom capability may incur usage charges.</p>	
<ul style="list-style-type: none">- Tie Channel Service <p>May terminate on CPE at a customer location or at an Intermediary Customer (IC) location. Rates for Tie Channel Service to Customer Premises or Central Office to Central Office are available on a per "B" channel basis or on a per ISDN-PRI basis when fourteen (14) or more "B" channels are activated. Rates for Tie Channel Services to IC are available on a per "B" channel basis or on a per PRI basis when ten (10) or more channels are activated.</p>	
<ul style="list-style-type: none">a. ISDN-PRI Access(1) ISDN-PRI Access A <p>The ISDN-PRI Access A is the central office termination required for a ISDN-PRI Facility between an ISDN-PRI capable central office and a customer designated location. ISDN-PRI Access typically provides twenty-three (23) individual B Channels and one D Channel.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>(2) ISDN-PRI Access B</p> <p>The ISDN-PRI Access B is required for termination of a ISDN-PRI Facility between ISDN-PRI capable central offices connected by termination of an ISDN-PRI Facility between an ISDN-PRI capable central office and an Intermediary Customer Service provider. ISDN-PRI Access B typically provides twenty-three (23) individual B Channels and one (1) D Channel.</p> <p>- ISDN-PRI Facility</p> <p>The ISDN-PRI Facility provides 1.544 Mbps digital transport between the customer's location and the customer's serving central office. Where the customer's serving central office is not ISDN-PRI capable, a 1.544 Mbps digital private line facility will be needed to provide transport from an ISDN-PRI capable central office to the customer's serving central office except when the customer's serving central office is part of a Remote Switching Cluster.</p>	
<p>A Remote Switching Cluster exists when the remote switch is dependent on the host switch for its software processing. A remote switch can process intra-office calls without the host switch.</p>	
<p>Customers may utilize alternate high capacity digital facilities (i.e. DS3 or any other compatible high capacity digital facility that meets the specifications as determined by the Company) in lieu of the ISDN-PRI Facility specified herein. The applicable rules, regulations and rates from the appropriate Company Tariff will apply for the alternate high capacity digital facilities.</p>	
<p>Presubscription of a Carrier of Preference is specified in the Company's Interstate Tariff. Based on a customer's ISDN-PRI Access Arrangement, a customer may be able to presubscribe to more than one Carrier of Preference.</p>	
<p>(3) ISDN-PRI Access Loop Facilities</p> <p>From the customer's premises to the central office termination will require one central office termination rate from ISDN-PRI Access Interface Service. Interoffice transport will require two (2) central office termination rates from ISDN-PRI Access Service. Customers are responsible for providing compatible CPE for terminating the "D" Channel and the 1.544 Mbps digital service facility.</p>	
<p>b. Channels</p> <p>ISDN-PRI Service is typically divided in capacities of twenty-three (23) 64 Kbps "B" Channels and one (1) 64 Kbps "D" Channel.</p>	
<p>The "B" Channels can carry switched voice and switched data at transmission speeds of up to 64 Kbps. The channels can be configured for services such as voice, data, image, and video. The customer will be required to provide information regarding the types of services they intend to utilize over the "B" Channels. This permits the Company to furnish and maintain the services ordered and assure that tariff regulations are followed.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>The "D" Channel is used to carry information about calls (such as call request and call set-up) placed on the "B" Channels to/from the customer's location(s) from/to the serving ISDN-PRI central office. "D" Channels operate at 64 Kbps and provide signalling and control for the twenty-three (23) "B" Channels. ISDN-PRI does not allow any customer's data traffic to be passed over the "D" Channel.</p>	
<p>A Backup "D" Channel is a "D" channel provisioned to automatically take over for a failed "D" channel in the event of trouble.</p>	
<p>"B" Channel Configurations: "B" Channels can be:</p> <ul style="list-style-type: none">- Dedicated or allocated to a specific service type, or- Allocated or shared to access two (2) or more service types, or- A combination of the two options previously listed	
<p>The "B" Channel Configurations are listed below:</p> <p>(1) Flat Voice/Measured Data Channel</p> <p>This option allows the customer to dynamically reconfigure ISDN-PRI "B" and provides flat rated local voice service and measured data service. The flat voice is for local voice only. Channels configurations can be Two-Way/Universal, DID, or DOD as needed basis. In addition, for those service offerings of entities other than the Company, the customer is responsible for payment of usage of services provided by those entities (e.g. Switched Data, Long Distance, or toll).</p>	
<p>(2) Measured Voice/Measured Data Channel</p> <p>This option allows the customer to dynamically reconfigure ISDN-PRI "B" and provides measured rated local voice service and measured data service. Channels configurations can be Two-Way/Universal, DID, or DOD as needed basis. In addition, for those service offerings of entities other than the Company, the customer is responsible for payment of usage of services provided by those entities (e.g. Switched Data, Long Distance, or toll).</p>	
<p>(3) Tie Channel to Intermediary Customer Services</p> <p>"B" Channels may be specified as dedicated to services of an Interexchange Carrier or other service provider. The Interexchange Carrier or other service provider will require a dedicated DS1/1.544 Mbps digital facility to the customers ISDN-PRI serving central office ordered from the appropriate tariff depending on the jurisdiction. The customer will be required to order a ISDN-PRI Access B for the termination of this facility at the central office.</p>	
<p>In order to send customer calls to Intermediary Customer Services, some form of local access to the ISDN serving central office is needed (e.g., Customized Multi-line Telephone Service, DID and DOD trunks, or Two-Way/Universal trunk).</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>c. Standard Features</p> <p>Calling Line Identification – Number Only: Allows the customer to have access to the directory number of the calling party.</p>	
<p>d. Optional Features</p> <p>(1) Calling Line Identification (CLID) with Name</p> <p>Allows the customer to have access to the directory number and name of the calling party. No service charges will apply for CLID with Name feature if ordered with initial ISDN-PRI installation. If CLID with Name is added to an existing ISDN-PRI arrangement, the Service Order Charge – Subsequent under Service Charges, Section IV., will apply. Compatible CPE is required. Calling Line Identification with Name is available only where facilities and conditions permit. Calling Line Identification with Name is available on a Month-to-Month basis, on a five (5) year term commitment basis or a Term and Volume commitment basis.</p>	
<p>(2) PRI Station Detail Billing</p> <p>Provides individual station call details for all stations utilizing a Customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the ZiPLY Fiber website via the Internet.</p>	
<p>PRI Station Detail billing is only available with message / measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.</p>	
<p>The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.</p>	
<p>4. Conditions</p> <p>The general conditions applicable to all communication services offered by the Company. Additional conditions pertaining to specific service offerings are specified in various sections of this Statewide Price List and other Company tariffs.</p>	
<p>Customers are responsible for providing compatible customer provided equipment for terminating the "D" Channel and the 1.544 Mbps digital service facility.</p>	
<p>Calling Line Identification – Number Only is included as a feature in the ISDN-PRI Access Interface Service where facilities are available.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Where a single customer's ISDN-PRI Service Arrangement interconnects with an Intermediary Customer (e.g., Interexchange Carrier or other service provider) ISDN-PRI Access B is only permitted within that customer's business group. An Interexchange Carrier or other service provider cannot purchase access to the Company's network exchange or switched services for the purpose of resale.	
<p>If facilities are not available in a customer's normal serving central office or a customer's normal central office that is part of a Remote Switching Cluster that is not equipped, a customer may be required to be served from a central office other than the customer's normal serving central office. In such a situation, the following requirements apply:</p> <ul style="list-style-type: none"> - The customer's telephone number may need to be changed to receive the service from an ISDN provisioned switch; 	
<ul style="list-style-type: none"> - If a change in number is not acceptable by the customer and the customer's central office must be provisioned for ISDN, such service may be offered on an Individual Case Basis for the installation but the monthly rates in this Statewide Price List will apply. 	
When ISDN-PRI service is not available in the customer's normal serving central office, and the customer chooses to be served from another ISDN-PRI capable central office, the Interoffice Transport (Special Transport & Mileage) charges, identified in the Rates section of this Statewide Price List, will apply per airline mile between the central office providing the ISDN-PRI Service and the customer's normal serving central office.	
When a customer's serving office is part of a Remote Switching Cluster, additional Special Transport Termination and Special Transport (Mileage) charges are not applicable. A remote Switching Cluster exists when the remote switch is dependent on the host switch for its software processing. A remote switch can process only intra-office calls with the host switch. Customers served from a Remote Switching Cluster may subscribe to ISDN-PRI from the host switch at no additional charge, provided the customer's local calling area and telephone numbers are those provided from the remote switch.	
<p>5. Application of Rates</p> <p>Rates and charges for ISDN-PRI Service are in addition to other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN-PRI Service. Rates and regulations that apply on a per line basis in other sections in this Statewide Price List may apply to ISDN-PRI on a per channel basis.</p> <p>a. Nonrecurring Charges</p> <p>Nonrecurring Charges as set forth in RATES in this section will apply for the ordering and processing of a customer's request for initial service and subsequent changes. This charge will be applicable per service order.</p> <ul style="list-style-type: none"> - Subsequent Activity Charge - This charge will apply for database work on an initial installation for a month-to-month plan. - The charge is applicable for any changes on a customer configuration under any rate plan after the initial installation. 	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>b. Payment Options</p> <p>ISDN-PRI Service is offered on a month-to-month or a one (1), two (2) or three (3) year term and volume commitment plan. ¹⁷⁸</p>	
<p>The ISDN-PRI Access Term and Volume Packages include the ISDN-PRI Access (A & B), standard features and Channel Activations (except Tie Channels), including Two Way/Universal, DID or DOD arrangements. Packages are available with or without DS1 Switched Facility and are offered as Flat Voice/Measured Data or as Measured Voice/Measured Data. Premium Calling Service is only offered on the flat rate voice. Tie channels are in addition to the regular channels. Nonrecurring charges do not apply to Term and Volume Packages.</p>	
<p>c. Changes to Term and Volume Commitment</p> <p>All of a customer's Company provided ISDN-PRIs within a state that are on a Term and Volume Plan will count toward the volume commitment threshold. Volume commitment customers may change the number of ISDN-PRIs during the Term and Volume commitment period. In the event customers under a volume commitment make subsequent ISDN-PRI increases or decreases that cause the total number of ISDN-PRIs to fall within a different threshold level, all remaining ISDN-PRIs will be billed at the applicable level rate for the remainder of the Term and Volume Commitment period. The customer must provide the account information of the ISDN-PRIs included in the volume commitment at the time of the initial installation of service and with each change to the service.</p>	
<p>d. Additions to Service</p> <p>Customers may add ISDN-PRI services on a month-to-month basis or on a different term commitment. The term commitment period for these additional ISDN-PRI services will not end concurrently with the initial term commitment period.</p>	
<p>e. Termination Liability</p> <p>If service is discontinued prior to the end of the term commitment period, termination liability charges as set forth in General Regulations, Section III. of this tariff, will apply.</p>	
<p>Customers with existing ISDN-PRI term commitments may convert to a new term commitment plan without incurring termination liability charges provided the value of the new term is equal to or greater than the remaining value of the existing term commitment.</p>	
<p>When the customer converts existing service to ISDN-PRI Service. (e.g., when the customer discontinues existing Customized Multi-line Telephone Service or PBX Service, etc., when ordering ISDN-PRI Service), termination liability charges may apply. Refer to the Network Access Services Tariff P.U.C. OR No. 18 Termination Liability exceptions in General Regulations, Section III.</p>	

¹⁷⁸ Refer to the Company's Statewide Price List Oregon for additional ISDN-PRI optional payment plans.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

The termination liability charge will not apply when a customer converts from Digital Channel Service to ISDN-PRI. A temporary interruption of service will occur during a conversion. Additionally, the conversion may require a service rearrangement and telephone number change(s).			
The termination liability charge will not apply when a customer converts from PRI Access and Facility to a PRI Access Only when the PRI is connecting to an alternate high capacity facility.			
Two (2) year volume contract customers may subscribe to three (3) year contract ISDN-PRI features or facilities when two (2) year contract rates are not available.			
No termination liability applies to optional features.			
6. Rates and Charges			
a. ISDN-PRI Access Interface Service			
	Monthly Rates ¹⁷⁹	Nonrecurring Charges ^{180, 181}	
Per ISDN-PRI Access A Interface C.O. termination		\$200.00	
Per ISDN-PRI access line	\$350.00		
Per ISDN-PRI Access B Interface C.O. termination to Intermediary Customer Services or C.O. to C.O.	350.00	200.00	
b. ISDN-PRI Access Loop Facilities ^{193, 182}			
	Monthly Rates ¹⁹⁴	Nonrecurring Charges ^{195, 196}	
From the customer's premises to the C.O. termination			
Special Access Line	200.00	500.00	
Interoffice transport			
Special transport	40.00		
Each airline mile	10.00		

¹⁷⁹ FCC End User Common Line charges, as specified in the End User Common Access Service Section of the Company's FCC Tariff, apply as appropriate.

¹⁸⁰ Nonrecurring charges for database work will apply on a per service order basis regardless if the order is an initial or subsequent order. These charges are in addition to other nonrecurring charges specified in this Statewide Price List.

¹⁸¹ Nonrecurring charges do not apply for customers subscribing to Term and Volume Plans.

¹⁸² Customers may utilize alternate high capacity digital facilities in lieu of the ISDN-PRI Facility specified herein. The applicable rules, regulations and rates from the appropriate Company tariff will apply

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

c. "B" Channel Configuration ¹⁸³		Monthly Rates	Nonrecurring Charges
Dedicated Trunks (Per Channel)			
Flat Voice/Measured Data Channels ¹⁸⁴		\$17.00	
Measured Voice/Measured Data Channels ¹⁹⁹			\$5.00
Tie Channel Service to customer premises or Central Office to Central Office, each ¹⁸⁵			
Per "B" Channel		10.00	
Per ISDN-PRI (10+ "B" Channels)		100.00	
Tie Channel to an Intermediary Customer ²⁰⁰			
Per "B" Channel		10.00	
Per ISDN-PRI (10+ "B" Channels)		100.00	
Non-Recurring Charges			
Subsequent Activity Charge per service order			200.00
Optional Features (Per Channel)			
Calling Line Identification with Name per ISDN Access			¹⁸⁶
Month-to-Month		85.00	
5 year Term Commitment		65.00	
Term and Volume all plans ¹⁸⁷		40.00	
PRI Station Detail Billing, per account		100.00	0.00

¹⁸³ An EAS increment must be charged for each B-Channel of ISDN-PRI Service.

¹⁸⁴ See applicable rate under "Switched Data Service", Digital Channel Service, Section IX.

¹⁸⁵ ISDN PRI Customized Multi-line Telephone Service Access or ISDN PRI VoIP Customized Multi-line Telephone Service Access NRCs from Section VIII. of this Price List always apply. Tie Channels are in addition to the normal channel rates.

¹⁸⁶ No service charges will apply for CLID with Name feature if ordered with initial ISDN-PRI installation. If CLID with Name is added to an existing ISDN-PRI arrangement, the Subsequent Activity Charge will apply.

¹⁸⁷ The Term and Volume Calling Line ID with Name can be used on any term plan. No termination Liability applies.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

d. Term & Volume Rates	
	<u>1 Year Commitment</u>
ISDN-PRI Access System – Flat Rate Premium Calling Service ¹⁸⁸ Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each	
Package 1 – 1 + PRIs	\$830.00
ISDN-PRI Access System – Flat w/o DS1 Switched Facility Premium Calling Service ¹⁸⁹ Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each	
Package 1 – 1 + PRIs	680.00
ISDN-PRI Access System - Measured ²⁰³ Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each	
Package 1 – 1 + PRIs	600.00
ISDN-PRI Access System – Measured w/o DS1 Switched Facility ²⁰⁴ Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each	
Package 1 – 1 + PRIs	600.00
<i>Continued on next page...</i>	

¹⁸⁸ This service includes standard PRI service arrangement including Calling Number Delivery (CNID), Non-Facility Associated Signaling (NFAS), D-Channel Backup, a local DS1 Special Access Line, Two Way/Universal, DID or DOD arrangements, and Premium Calling on flat rate local voice only, all data is measured. Tie Channels are in addition to these rates.

¹⁸⁹ This service includes standard PRI service arrangement including Calling Number Delivery (CNID), Non-Facility Associated Signaling (NFAS), D-Channel Backup, Two Way/Universal, DID or DOD, and Premium Calling on flat rate voice only, all data is measured. Tie Channels are in addition to these rates.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

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	<u>2 Year Commitment</u>	<u>3 Year Commitment</u>
ISDN-PRI Access System – Flat Rate Premium Calling Service ¹⁹⁰		
Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each		
Package 1 – 1 to 10 PRIs	\$750.00	\$720.00
Package 2 – 11 to 20 PRIs	700.00	685.00
Package 3 – 21 to 29 PRIs	675.00	650.00
Package 4 – 30+ PRIs	650.00	625.00
ISDN-PRI Access System – Flat w/o DS1 Switched Facility Premium Calling Service ¹⁹¹		
Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each		
Package 1 – 1 to 10 PRIs	615.00	585.00
Package 2 – 11 to 20 PRIs	590.00	570.00
Package 3 – 21 to 29 PRIs	570.00	540.00
Package 4 – 30+ PRIs	515.00	485.00
ISDN-PRI Access System – Measured ²⁰⁵		
Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each		
Package 1 – 1 to 10 PRIs	505.00	450.00
Package 2 – 11 to 20 PRIs	470.00	425.00
Package 3 – 21 to 29 PRIs	435.00	405.00
Package 4 – 30+ PRIs	395.00	385.00
ISDN-PRI Access System – Measured w/o DS1 Switched Facility ²⁰⁶		
Ports – 23 B, 23B+ Add'l, 24B, 23B+D Backup, each		
Package 1 – 1 to 10 PRIs	390.00	335.00
Package 2 – 11 to 20 PRIs	350.00	310.00
Package 3 – 21 to 29 PRIs	315.00	290.00
Package 4 – 30+ PRIs	250.00	240.00

¹⁹⁰ This service includes standard PRI service arrangement including Calling Number Delivery (CNID), Non-Facility Associated Signaling (NFAS), D-Channel Backup, a local DS1 Special Access Line, Two Way/Universal, DID or DOD arrangements and Premium Calling on flat rate voice only, all data is measured. Tie Channels are in addition to these rates.

¹⁹¹ This service includes standard PRI service arrangement including Calling Number Delivery (CNID), Non-Facility Associated Signaling (NFAS), D-Channel Backup, Two Way/Universal, DID or DOD arrangements, and Premium Calling on flat rate voice only, all data is measured. Tie Channels are in addition to these rates.

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

<p>H. <u>Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Bundled Service</u></p> <p>1. <i>General</i></p> <p>Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle Service is an optional business package that provides a digital trunk with twenty-three (23) B-channels for circuit switched voice and data and one (1) D-Channel for signaling plus Caller ID and the option of Direct Inward Dialing (DID) numbers.</p>	
<p>2. <i>Applicability</i></p> <p>Applicable to network services provided in accordance with Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Bundle Service standards.</p>	
<p>3. <i>Territory</i></p> <p>Within all exchange areas as those areas are defined by maps filed as part of this Product Guide.</p>	

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

4. Rates and Charges	
2-Year Term ¹⁹²	<u>Monthly Rate</u>
ISDN-PRI Bundle ¹⁹³	\$575.00
ISDN-PRI Bundle with 20 DID Numbers ²⁰⁸	590.00
ISDN-PRI Bundle with 50 DID Numbers ²⁰⁸	595.00
ISDN-PRI Bundle with 100 DID Numbers ²⁰⁸	600.00
3-Year Term ²⁰⁷	
ISDN-PRI Bundle ²⁰⁸	475.00
ISDN-PRI Bundle with 20 DID Numbers ²⁰⁸	490.00
ISDN-PRI Bundle with 50 DID Numbers ²⁰⁸	495.00
ISDN-PRI Bundle with 100 DID Numbers ²⁰⁸	500.00
5-Year Term ²⁰⁷	
ISDN-PRI Bundle ²⁰⁸	425.00
ISDN-PRI Bundle with 20 DID Numbers ²⁰⁸	440.00
ISDN-PRI Bundle with 50 DID Numbers ²⁰⁸	445.00
ISDN-PRI Bundle with 100 DID Numbers ²⁰⁸	450.00
5. Conditions	
a. ISDN PRI Bundle Service is available where technically feasible.	
b. The bundles are offered for two (2), three (3) and five (5) year term commitments. A termination fee of fifty percent (50%) of the Monthly Recurring Charges will incur for the remainder of the term commitment period.	
c. A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Subsequent Activity Charge as specified in this Section and will pay the current rates in effect for the term commitment chosen.	
d. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).	

¹⁹² Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

¹⁹³ Channels activated for data will generate Usage Charges as set forth in ISDN-PRI Service, Section IX. and X., (Voice/Data Channel Usage).

9. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

e.	ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Initial Service Ordering Charge and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office.	
f.	Ports will be provided at the T-1 level only.	
g.	Customer provided equipment used to connect to ISDN-PRI Bundle Service must meet Company requirements.	
h.	The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundle Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.	
i.	The customer must subscribe to services and specify each type of traffic that will be transported across the ISDN-PRI Bundle Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The bundle is offered as flat rate voice with measured data. Usage charges generated by using ISDN-PRI will be measured and billed in accordance with the rates specified in this Statewide Price List.	
j.	Appropriate nonrecurring charges apply for installation of and changes to ports, T-1s and features ordered by the customer except as set forth in Rates and Charges preceding.	

10. ADVANCED DATA SERVICES

A. <u>Frame Relay Service (FRS)</u>	
Frame Relay Service (FRS) is a "fast packet" network service that permits the two-way transmission of data at speeds from 56 Kbps to 1.544 Mbps using Permanent Virtual Circuits (PVCs).	
Permanent Virtual Circuits (PVCs) are logical circuits that define a specific path for data sent by the customer to another customer location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.	
In operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.	
The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.	
Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards.	
This service will be provided according to the rates and regulations set forth in the Company's Facilities for Intrastate Access Tariff No. 12.	
B. <u>Asynchronous Transfer Mode (ATM)</u>	
Asynchronous Transfer Mode (ATM) Service is a form of "fast packet" switching service for high speed networks which require flexible bandwidth, high-performance transport and switching for connectivity between and among widely distributed customer locations. ATM is a cell-based, connection-oriented, switching and multiplexing technology designed to be a fast, general-purpose transfer mode for multiple services.	
This digital communications service is furnished through facilities provided by the Company for the provision of a transmission path between two or more customer designated locations.	
ATM Service is available where facilities and conditions permit.	
This service will be provided according to the rates and regulations set forth in the Company's Facilities for Intrastate Access Tariff No. 12.	

11. DS1 CYBER SERVICE

A. <u>General</u>	
DS1 Cyber Service provides network dial tone service between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. DS1 Cyber Service is available for data dialed access use.	
DS1 Cyber Service is provided in capacity increments of 24 digital channels within a single DS1 (1.544 Mbps) signal.	
DS1 Cyber Service provides a trunkside DS1 connection with twenty-four (24) channels. DS1 Cyber does not provide the function of analog to digital (or vice versa) conversions, and no service types can be specified on the DS1.	
B. <u>Digital Architecture</u>	
DS1 Cyber differs in provisioning method and numbering format from end-to-end services. DS1 Cyber will be available from the Company on a link basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.	
If the DS1 Cyber facility has been provisioned and is ready for use but the customer's related network services are not ready, then the system will not be functional.	
DS1 Cyber will be available on a digital basis at the network interface on a customer's premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.	
C. <u>Definitions</u>	
1. <i>Channel Service Unit (CSU)</i> The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.	
2. <i>DS1 Cyber Capacity</i> A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. DS1 Cyber is available in increments of twenty-four (24) digital channels.	

11. DS1 CYBER SERVICE (Continued)

3. <i>DS0</i>	
The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps.	
4. <i>DS1</i>	
The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.	
D. <u>Regulations</u>	
DS1 Cyber is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.	
DS1 Cyber is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section IV. of this Price List may be applicable.	
All DS1 Cyber must be channelized in a single equipment location on a customer's premises. DS1 Cyber cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.	
E. <u>Application of Rates</u>	
The DS1 Cyber Capacity rate is applicable to each DS1 Cyber.	
The DS1 Cyber Capacity element provides for the network facility to the customer premises and the central office channelization.	
For each increment of twenty-four (24) digital channels, a credit equal to one hundred percent (100%) of the applicable interstate Subscriber Line Charge will be applied to twenty-two (22) of the twenty-four (24) channels.	
DS1 Cyber Service is available on a month-to-month basis, or on a twelve (12), twenty-four (24), or thirty-six (36) month term commitment. A change from month-to-month to a term commitment will incur a Service Order Charge - Subsequent found in Section IV.. In the event DS1 Cyber Service is terminated by the customer prior to the completion of the current term commitment period, Termination Liability as outlined in General Regulations, Section III of the Network Access Services Tariff No. 18 will apply.	
Supersedure (transfer) of service responsibility between customers is permitted subject to the rules and regulations as specified elsewhere in this Statewide Price List.	

11. DS1 CYBER SERVICE (Continued)

Unless specified herein, rules and regulations contained elsewhere in this Statewide Price List are also applicable to DS1 Cyber Service.		
F. <u>Rates and Charges</u>		
	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> ^{194, 195}
DS1 Cyber Capacity, each increment of 24 Digital Channels ¹⁹⁶		
Month-to-month	\$750.00	\$500.00
12-Month Term Commitment	725.00	500.00
24-Month Term Commitment	675.00	500.00
36-Month Term Commitment	600.00	500.00

¹⁹⁴ The nonrecurring charge will be assessed for the initial establishment of service in lieu of the Service Charges in Section IV.

¹⁹⁵ A change from month-to-month to a term commitment will incur a Service Order Charge – Subsequent found in Section IV.

¹⁹⁶ For each increment of twenty-four (24) digital channels, a credit equal to one hundred percent (100%) of the applicable interstate Subscriber Line Charge will be applied to twenty-two (22) of the twenty-four (24) channels.

12. DIGITAL NETWORK SERVICES

A. <u>Digital Channel Service</u>	
1. <i>General</i>	
DCS is furnished subject to the availability of facilities. Special Construction charges as specified in Section IV. of this Price List may apply.	
High Capacity Digital DS1 Facility and mileage rates will be applicable per Digital Channel Capacity when a customer requested DCS must be provisioned in a central office other than the customer's serving central office.	
The customer may activate any number of digital channels provided the number of digital channels activated does not exceed the total Digital Channel Capacity. Once activated, a digital channel is subject to a minimum service period.	
All Digital Channel Service must be channelized in a single equipment location at the customer's premises. DCS cannot be split between customer premises or delivered to multiple locations within a customer's premise. Tie lines or extensions may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.	
Individual digital channels (DS0s) may be activated and furnished on a link (partial channel) basis with services offered in other sections of the Statewide Price List. Regulations, rates, and charges specified in this section are applicable to the DCS component of the customer's end-to-end service. Regulations, rates, and charges in other sections are applicable to the customer's interconnected services (i.e., tie lines, private lines, special access lines, etc.), for the non-DCS component of the end-to-end service.	
The total number of digital channels activated by the customer may not at any time exceed the total Digital Channel Capacity.	
Central office channelization, which is a component of Digital Channel Capacity, generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. Channelization is also intended for use at Company or customer locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be cross-connected. Digital Channel Capacities are provided in groups of twenty-four (24) DS0 channels.	
2. <i>Description of Service</i>	
Digital Channel Service (DCS) is an intraexchange multifunctional digital channel service, which provides access transport between the customer's premises and the serving central office over a single high-capacity digital facility on a channelized basis.	
DCS is provided in capacity increments of twenty-four (24) digital channels (DS0s) over a single DS1 facility. Capacity in excess of six hundred seventy-two (672) digital channels will be provided on an individual case basis.	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>The following network services may be furnished on a link (partial channel) basis across multiple jurisdictions when connected with DCS.</p> <ul style="list-style-type: none">- Analog Voice Service (exchange lines/trunks, Customized Multi-line Telephone Service, Intrastate Feature Group A/FX lines (of the Access Tariff), off premises extensions, voice private lines, and tie lines)- Analog Data Service- Digital Data Service (2.4; 4.8; 9.6; 56 Kbps)- DS1 Service (1.544 Mbps)- Switched Data Service	
<p>DCS is comprised of the following components:</p> <ul style="list-style-type: none">- Digital Channel Capacity- Service Activation- Optional DID Service Activation- Optional DIOD Service Activation- Multi-Jurisdictional (Multi-J) Access (Multi-J Intra-Office or Inter-Office Channel Access), per DSO	
<p>Channelization on a customer's premises will be provided by the customer.</p>	
<p>a. Digital Architecture</p> <p>DCS differs in provisioning method and numbering format from end-to-end services. Analog Voice and Data Services, Digital Data Services, and DS1 Service will be available from the Company on a link (partial channel) basis rather than on an end-to-end basis. This architecture is intended to promote efficient connectivity of analog and digital networks.</p>	
<p>DCS will be available on a digital basis at the network interface located on the customer's premises. DCS enables traditional analog services, such as tie lines, off-premises stations, and PBX trunks, to be provided on a digital basis when the customer desires them encoded in a DS1 bit stream. These traditionally analog services will be delivered to the customer's premises via DS0 channels.</p>	
<p>Both the Company and the customer have joint responsibilities to ensure proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by electrical specifications for the 1.544 Mbps (DS1) channel. Each DS0 channel provided will have identity only as a "time slot" within a DS1 channel.</p>	
<p>Compatible digital to analog conversion equipment must be provided to derive analog services, as required. Customer equipment must be compatible with the Company provided channelization at the central office.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>3. <i>Definitions</i></p> <p>a. Digital Channel Capacity</p> <p>Digital Channel Capacity is a multifunctional DS1 signal between the customer premises and the serving central office. This digital link can be used to transport switched and dedicated services. Digital Channel Capacity is the transport medium for service activations ordered by the customer. Digital Channel Capacity is available in increments of twenty-four (24) DS0s.</p>	
<p>b. Service Activation</p> <p>Service Activation is the connection between Digital Channel Service and the network service accessed.</p>	
<p>c. Optional Service Activation</p> <p>Optional Service Activation is enhanced service activation over Digital Channel Service. Optional Service Activation is provided in conjunction with Analog or Digital Service Activation.</p>	
<p>d. Direct Inward Dialing (DID) Optional Service Activation</p> <p>Direct Inward Dialing (DID) Optional Service Activation is a central office based service that permits incoming calls to reach customer-provided equipment without the assistance of an attendant. DID is provided in conjunction with Analog or Digital Service Activations.</p>	
<p>e. Direct Inward-Outward Dialing (DIOD) Optional Service Activation</p> <p>Direct Inward-Outward Dialing (DIOD) Optional Service Activation is a central office based service that permits incoming calls to reach customer-provided equipment without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. DIOD is provided in conjunction with Analog or Digital Service Activations.</p>	
<p>f. Multi-Jurisdictional (Multi-J) Optional Service Activation</p> <p>Multi-Jurisdictional (Multi-J) Optional Service Activation is incremental to the existing service activations and will allow up to twenty-four (24) Analog and twenty-four (24) Multi-J Service Activations on a single Digital Channel Capacity. Multi-J service permits the provisioning of Interconnected services on an Intrastate or Interstate basis to an Interexchange Carrier's Point of Presence. For definitions of Intrastate or Interstate jurisdiction, see Facilities for Intrastate Access Tariff, P.U.C. OR. No. 12.</p>	
<p>g. Channel Service Unit (CSU)</p> <p>Channel Service Unit (CSU) is network channel terminating equipment used to terminate digital channel facilities at the customer premises.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>h. DS0</p> <p>DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps.</p>	
<p>i. DS1</p> <p>DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.</p>	
<p>4. <i>Conditions</i></p> <p>a. Responsibilities of the Company</p> <p>The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.</p>	
<p>The Company will provide the customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.</p>	
<p>The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.</p>	
<p>The Company will notify the customer, a minimum of six (6) months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover if required.</p>	
<p>Digital synchronization timing for DCS will be provided by the Company.</p>	
<p>b. Responsibilities of the Customer</p> <p>The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.</p>	
<p>Customer equipment must be compatible with Company provided channelization at the central office.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>c. Trouble Resolutions</p> <p>The Company will assist the customer in resolving any installation or day to day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer's equipment. Visit Charges will be applied when an employee is dispatched at the customer's request to the customer's premises for the purpose of locating trouble and the trouble is caused by customer provided equipment.</p>	
<p>Channelized DS1 service is available with D4 channel bank equipment or compatible equivalent equipment.</p>	
<p>Certain technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer on an individual case basis.</p>	
<p>When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to or detected by the Company except as otherwise specified in this Statewide Price List. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.</p>	
<p>d. Taxes and Surcharges</p> <p>Taxes and surcharges as listed in this and other Company tariffs may apply to DCS service and all activated channels.</p>	
<p>5. Application of Rates</p> <p>The following rate elements are applicable to DCS:</p> <ul style="list-style-type: none"> - Digital Channel Capacity - Service Activation - Optional DID Service Activation - Optional DIOD Service Activation - Multi-Jurisdictional (Multi-J) Access <p>a. Digital Channel Capacity</p> <p>The Digital Channel Capacity rate applies to the provision of facilities between the customer's premises and the central office channelization equipment.</p>	
<p>Digital Channel Capacity is offered as a Monthly Service without a term commitment or with thirty-six (36), sixty (60), or eighty-four (84) month term commitment plan periods.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

Monthly rates and charges for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels actually activated.	
<p>b. Service Activation</p> <p>The Service Activation rate will apply on a per channel basis to each network service (switched or dedicated) requested by the customer.</p> <p>When DCS facilities are used to transport DS1 Service, the DS1 Service Activation rate is applied in lieu of the Digital Channel Activation rate. DS1 Service Activation can only be ordered when provided in conjunction with other service activations.</p> <p>Service Activation is offered on a month-to-month basis. In addition to Service Activation rates, Basic Exchange Access rates may apply.</p> <p>The Service Activation rate will apply on a per channel basis to each network service (switched or dedicated) requested by the customer.</p> <p>When DCS facilities are used to transport DS1 Service, the DS1 Service Activation rate is applied in lieu of the Digital Channel Activation rate. DS1 Service Activation can only be ordered when provided in conjunction with other service activations.</p> <p>Service Activation is offered on a month-to-month basis. In addition to Service Activation rates, Basic Exchange Access rates may apply.</p>	
<p>c. Basic Exchange Access</p> <p>Basic Exchange Access provides a connection to the telephone network at the serving central office when used in conjunction with DCS.</p> <p>Network Access(Central Office Located Trunk) rates in Section IV. will apply to each Service Activation that utilizes Basic Exchange Access, with the exception of Intrastate Feature Group A/FX service and Customized Multi-line Telephone Service as described below. These rates are applied in addition to other applicable DCS rates and charges. The Service Activation and Central Office Located Trunk rates will apply in lieu of exchange service rates (i.e. Business Service One-Party, Trunk, Customized Multi-line Telephone Service Station Line).</p> <p>A one-to-one ratio of Service Activations to Basic Exchange Access connections is not required when DCS is used for Customized Multi-line Telephone Service station lines. Customized Multi-line Telephone Service customers must specify the number of Basic Exchange Access connections required based on anticipated usage from Customized Multi-line Telephone Service station lines. The customer must subscribe to a number of Basic Exchange Access connections sufficient to ensure service standards as determined by the Company.</p> <p>Rates and charges specified in other sections of the Statewide Price List for services connected to or extended beyond DCS (i.e., Calling Services, off-premises stations, tie lines, private lines, DID, etc.) are in addition to rates specified for DCS. This includes nonrecurring charges for activities involving the non-DCS portion of the end-to-end service.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

d. Provisioning Involving Multiple Central Offices	
High Capacity Digital DS1 Facility and mileage rates specified in the Facilities for Intrastate Access Tariff P.U.C. OR. No. 12 will apply per Digital Channel Capacity for interconnection between DCS services provisioned from two (2) or more central offices. These rates will apply in addition to DCS rates for each premises for which DCS is provisioned.	
e. Term Commitment Plan	
All elements of a term commitment plan are coterminous; they will expire at the same time.	
Digital Channel Capacity is offered under term commitment plans for periods of twelve (12), thirty-six (36), sixty (60), or eighty-four (84) months. Additional Digital Channel Capacity may be ordered during a term commitment plan period. The expiration date of the additional capacity will be the same as that of the original term commitment plan period.	
Service Activation is offered on a month-to-month basis with no associated Termination Liability Charge.	
Customer Premises Channelization Capacity (applicable only if Company provided) is offered under term commitments plans for rate periods of twelve (12), thirty-six (36), sixty (60), or eighty-four (84) months.	
Individual network services (switched or dedicated) connected to DCS are not offered under term commitment plans. These services are subject to regulations, rates and charges set forth in their respective tariff sections.	
At the expiration date of the customer's selected term commitment plan period, service may be continued per the renewal options outlined in Termination Liability in General Regulations, Section III of the Network Access Services Tariff P.U.C. OR No. 18.	
f. Termination Liability	
A Termination Liability charge is applicable if a customer discontinues service prior to the end of the term commitment plan. See Termination Liability in General Regulations, Section III of the Network Access Services Tariff P.U.C. OR No. 18.	
All DCS components are coterminous with the Digital Channel Capacity with which they are associated. Service Activations are subscribed to on a month-to-month basis and have a minimum service period of one month and no associated Termination Liability Charge.	
g. Nonrecurring Charges	
(1) Installation of Digital Channel Service	
The nonrecurring charges outlined below are associated with work performed by the Company in connection with physical installation activities involving central office and/or outside plant facilities. These charges apply to initial installation requests and to requests for additional terminations to existing service or Digital Channel Capacity.	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>In addition to these installation charges, the appropriate Service Charges from Section IV. will apply.</p> <p>(a) Service Establishment Charge</p> <p>This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.</p>	
<p>This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).</p>	
<p>(b) Service Change Charge</p> <p>This charge applies on a per Digital Channel Capacity basis (increments of twenty-four (24) channels) associated with a customer request for modifications to an existing DCS. This would include activities such as but not limited to the following:</p> <ul style="list-style-type: none"> - Inside move - Change name, same customer - Administrative record changes 	
<p>(2) Configuration Charge</p> <p>This charge applies on a per occurrence basis (in increments of twenty-four (24) channels) to customer requests for modifications to existing service. This includes activities such as, but not limited to, the following:</p> <ul style="list-style-type: none"> - Change of associated channel assignment - Additions of supplemental features - Activate/deactivate Service Activations 	
<p>(3) Premise Visit Charge</p> <p>The Complex Service charge under Service Charges in Section IV. will apply on a per visit basis for the termination or rearrangement of facilities at the customer premises. Only one charge applies when more than one (1) channel is terminated or rearranged at the same customer premises at the same time.</p>	
<p>This charge applies to inside moves.</p>	
<p>This charge also applies when a Company representative is dispatched to a customer premises for the purpose of locating trouble and the trouble is caused by customer equipment.</p>	
<p>h. Service Rearrangements</p> <p>Service Rearrangements are changes to existing (installed) services which may be administrative only in nature or involve an actual physical change to the service.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

In cases where multiple service rearrangements or an additional termination or a move and a rearrangement are requested by the customer, the total charge will never exceed the full nonrecurring charge for the initial service.	
Changes in <ul style="list-style-type: none">- The acquiring customer pays the Service Establishment Charge- The acquiring customer maintains the service for the remainder of the existing term, or- The acquiring customer negotiates a new term commitment plan of equal or greater value for the same service	
Changes in the physical location of the point of termination are treated as Moves.	
Changes to existing services for the establishment of DCS will require a discontinuance of service and establishment of new service. All applicable nonrecurring and recurring charges for the establishment of DCS will apply.	
<p>i. Moves</p> <p>A move involves a change in the physical location of the point of termination at the customer premises. Charges for the move depend on whether the move is within the same customer premises (same address and/or same building) or to a different customer premises (different address and different building).</p> <p>(1) Inside Move</p> <p>Inside Move is a move to a new point within the same customer premises. The charge for the move will be the Service Change Charge, Premises Visit Charge, and an amount equal to one half the nonrecurring charge per Digital Channel Capacity (per group of twenty-four (24) Digital Channels) termination(s) affected.</p>	
<p>(2) Outside Move</p> <p>Outside Move is a move to a different customer premises. The Service Establishment Charge will apply for the installation at the new location, in addition to all applicable nonrecurring charges for the service termination(s) affected. Early termination charges will not be assessed if the customer maintains the service for the remainder of the existing term commitment plan. (see General Regulations in the Network Access Services Tariff P.U.C. OR No. 18, Section III).</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

j. Rates	
(1) Nonrecurring Charges	
	Nonrecurring <u>Charge</u>
Service Establishment Charge	
Initial	\$300.00
Subsequent	300.00
Service Change Charge	
Per Digital Channel Capacity	
Each, increment of 24 channels	150.00
Configuration Charge	
Per Activation	
Each, increment of 24 channels	100.00
Premise visit Charge	
Per Visit, each	See Complex Service under Service Charges in Section IV.

XIII. DIGITAL NETWORK SERVICES (Continued)

(2) Digital Channel Capacity – Per System					
The rates					
	Nonrecurring <u>Charge</u>	Month to <u>Month</u>	Monthly Rate		
			36 <u>Months</u> ¹⁹⁷	60 <u>Months</u> ²¹²	84 <u>Months</u>
Initial:					
24 Digital Channels	\$250.00	\$330.00	\$170.00	\$140.00	\$125.00
Each additional:					
24 Digital Channels (up to 648 Digital Channels)	250.00	330.00	170.00	140.00	125.00
672 Digital Channels	7,000.00	3,200.00	2,200.00	2,050.00	1,950.00
Digital Interoffice Transport:					
Refer to Tariff P.U.C. OR No. 12, Section VI. for rates					
<i>Continued on next page...</i>					

¹⁹⁷ Under these term commitment plans, the Nonrecurring Charge specified will not be applied for customers in the exchanges and wire centers listed in Section IV.

XIII. DIGITAL NETWORK SERVICES (Continued)

<i>Continued from previous page...</i>	
Service Activations – Per Network Service:	Monthly Rate
Analog Service ^{212, 198} (Exchange Line/Trunk)	\$3.75
Customized Multi-line Telephone Service Station Line ²¹³ Less than 100 lines, per line	6.00
100 lines or more, per line	5.75
Switched Data Service ¹⁹⁹	8.00
FX Line (Intrastate Feature Group A of the Access Tariff), Off Premises Extension, private Line, Tie Line, WATs	\$20.00
Digital Data Service – DS0 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, or 56 Kbps	85.00
Digital Data Service – DS1 1.544 Mbps	90.00
Optional Service Activations	
Direct Inward Dialing Service (DID) ^{200, 201}	7.00
Direct Inward-Outward Dialing Service (DIOD) ^{215, 216}	7.00
Multi-Jurisdictional Access ²⁰² Multi-J IntraOffice Channel Service, per DSO	4.00
Multi-J InterOffice Channel Service, per DSO	7.00
B. <u>Customer Network Control Service</u>	
1. <i>Conditions</i>	
Customer Network Control (CNC) Service is furnished only from central offices equipped with Digital Cross-connect Systems and is subject to the availability of appropriate equipment and facilities. If such equipment, new facilities, or changes to existing facilities are required for the provision of this service, a special construction charge may apply in addition to the rates for CNC Service.	

¹⁹⁸ Network Access (Central Office Located Trunk) rates, Section IV. apply in addition to Service Activation.

¹⁹⁹ Network Usage rates listed under Network Access Rates, Measured Usage Rates, Section IV. apply in addition to Digital Channel Service rates.

²⁰⁰ DID or DIOD Optional Service Activation rates will apply in addition to the DCS Service Activation Rates in this section.

²⁰¹ Rates for blocks of DID Station Line Numbers, Section VI., apply in addition to DCS Service Activation Rates in this section.

²⁰² Multi-J Access additive rate will apply in addition to the DCS Service Activation Rates in this section.

XIII. DIGITAL NETWORK SERVICES (Continued)

CNC Service is furnished in conjunction with various Private Line Services and Digital Channel Service. The need to coordinate CNC Service installation with these services may result in an extension of the standard provisioning intervals for related service orders. The customer may connect intrastate interLATA services to the same customer's CNC Service Arrangement. The customer shall be responsible for the ordering of intrastate interLATA services.	
Private Line Services that are cross-connected by CNC Service must have identical technical characteristics to ensure compatibility and proper operation. If the Company determines that the requested technical specifications are not compatible, the customer will be advised and given the opportunity to change the order. The Company will advise as to circuit compatibility, but shall not be responsible for service interruptions, trouble reports, circuit performance, loss of customer data, etc., resulting from invalid reconfiguration attempts on the part of the customer.	
Due to the nature of CNC Service it may be necessary to perform preventative and routine maintenance on the system. This will mean that the Network Controller will be unavailable for service reconfiguration during these periods of time. Any services which are working will continue in operation, only the reconfiguration capability will not be usable. It may also be necessary to periodically take the CNC Service system out of service for software updates and other maintenance. In these cases, the customers will be notified in advance as to the time and duration of these outages.	
A CNC Service Arrangement consists of the Network Controller, Network Access Ports, Graphic Interface and Digital Cross-connect Terminations.	
Digital Cross-connect Terminations are applicable to DS1 terminations and voicegrade channel terminations. Digital Channel Services and Digital Data Services/DDS-type services will be provisioned without assessment of this charge.	
CNC Service is available in conjunction with Private Line/Special Access Services between a customer premises and local serving office and between two (2) Digital Cross-connect System equipped central offices. When the customer's local serving office is not Digital Cross-connect System equipped, interoffice channel/special transport mileage rates will be applied.	
CNC Service may be combined with Digital Channel Service from this Statewide Price List. All CNC Service rates and charges will apply except the Digital Cross-connect Termination charges. When a Digital Channel Service customer subscribes to CNC, a Service Establishment charge applies.	
The customer has the option of purchasing additional Network Access Ports to the Network Controller for additional terminals. Terminals may utilize either dedicated or dial-up access.	
As required, Company assistance will be available on a call-in basis to assist customers with recovery from major service outages. This assistance may involve on-line customer support or service reconfigurations performed by the Company at the direction of the customer. This assistance is intended for abnormal service interruptions and will not serve as a substitute for normal trouble reporting and repair procedures.	
The regulations and rates specified herein for CNC Service are in addition to applicable regulations and rates for the various services subscribed to in other sections of this Statewide Price List or other appropriate Company tariffs.	

XIII. DIGITAL NETWORK SERVICES (Continued)

A minimum service period of six (6) months is required for CNC Service Arrangement rate elements.	
Notice of discontinuance must be given by the customer at least thirty (30) days prior to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.	
The customer may transmit reconfiguration instructions or receive monitoring information from the Company's Network Controller on either a dedicated or dial-up basis. Dedicated or dial-up access to the Network Controller must be purchased from the appropriate tariff or Price List.	
CNC Service is partitioned on a single user and feature basis, assuring security for the customer as well as the Company's network.	
Multiple customers may include their circuits with Digital Cross-connect Terminations in the same single user CNC Service Arrangement, provided all customers designate in writing the same single user to serve as their agent.	
A CNC Service Arrangement consists of all qualified channel terminations for cross-connections terminating on the Digital Cross-connect System that can be monitored and reconfigured through a single customer user partition. These terminations may be connected individually, or in groups of channels.	
Reconfiguration provides the customer with the ability to electronically direct the Company to connect or disconnect channel terminations in central offices where the customer has subscribed to CNC Service.	
The customer will be responsible for providing terminal equipment, customer site modems, presentation or communications software, wire and cable on the customer's side of the demarcation point, dedicated access or dial-up service to access the Company's Network Controller.	
CNC Service employs a multi-level security system to ensure the privacy and integrity of customer networks. To access the Network Controller, the customer must enter a log-in ID and a password, which is defined by the customer, and requires periodic revision by the customer. Log-in ID and password protection is the responsibility of the customer.	
A customer may only control channels which are terminated in a Digital Cross-connect System equipped central office. A customer can control only those channels within the assigned CNC Service Arrangement/partition.	
A CNC Service customer may have multiple terminals for accessing the Network Controller. The Company's network administrator must have access to the Network Controller database for maintenance and administrative purposes. If the customer reports a trouble and it is determined the problem resides in customer provided equipment, Repair Charges will be applicable as defined in Section IV..	

XIII. DIGITAL NETWORK SERVICES (Continued)

When service is interrupted due to a failure or malfunction in a CNC Service Arrangement and the reconfiguration capability is unavailable, a pro rata adjustment of the CNC Service elements monthly charge will be allowed in accordance with General Regulations, Section II., Obligation of the Company, Allowance for Interruptions.	
No allowances will be granted for interruptions required to perform preventive or routine maintenance as indicated in this section, or to perform software updates when the customer is notified at least twenty-four (24) hours prior to such occurrences.	
2. Description of Service Customer Network Control (CNC) Service provides customers flexibility in managing and reconfiguring their special service networks. CNC Service is a central office based service which enables customers to electronically reconfigure their Private Line Services from one line to any other qualified line controlled from a single customer's location. The reconfiguration will be accomplished by use of a Network Controller and a Digital Cross-connect System.	
CNC Service includes real-time monitoring and reconfiguration of DS1s and voicegrade/digital private lines equipped with Digital Cross-connect Terminations without the direct intervention of the Company's personnel.	
A list of available CNC Service features will be provided to the customer. These features may include, but are not limited to, the following: a. Automatic Reconfiguration The Network Controller may be programmed to automatically transfer critical circuits to an alternative facility should the primary route experience a network outage.	
b. Loopback Capability The customer may perform a full duplex loopback of any circuit terminating via the Digital Cross-connect System. This is of value for fault isolation and expediting network restoration.	
c. Network performance Reports The Network Controller generates reports such as network alarms, outages, overall facility performance, and customer activity.	
d. Reconfiguration on Demand Circuit connections may be forced into, or out-of-service as required by the customer.	
e. Security The Network Controller offers multi-level security for access and network management activity.	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>f. Time of Day Reconfiguration</p> <p>Network reconfigurations may be scheduled to go into effect at a predetermined time. They may be singular or periodic.</p>	
<p>3. <i>Definitions</i></p> <p>a. Channel Termination</p> <p>A Channel Termination is the termination of a Private Line Service or Digital Channel Service on the Digital Cross-connect System.</p>	
<p>b. CNC Service Arrangement</p> <p>A CNC Service Arrangement consists of all the CNC Service elements a customer subscribes to, or serves as an agent for, including at least one Network Controller.</p>	
<p>c. Digital Cross-connect System</p> <p>The Digital Cross-connect System provides per channel DS0 electronic cross-connection and provides test access for digital signals transmitted at the DS1 rates. It can connect multiples of up to twenty-four (24) DS0 circuits. Although the architecture of the Digital Cross-connect System requires a DS1 termination, the Company also offers Channel Terminations for other customer services (voicegrade, Digital Data Services/DDS-type, Digital Channel Services).</p>	
<p>d. DS0</p> <p>"DS0" refers to a North American hierarchy of Digital Signal Levels. It means Digital Signal Level-0 is a 64 Kbps signal. The customer bit rates are limited to a 56 Kbps signal.</p>	
<p>e. DS1</p> <p>"DS1" refers to a North American hierarchy of Digital Signal Levels. It means Digital Signal Level 1, which is a 1.544 Mbps signal.</p>	
<p>f. Graphic Interface</p> <p>The Graphic Interface is available as a feature via the Network Controller. It offers a graphical depiction of the customer's network as well as screen management features. The Graphic Interface requires a customer-owned personal computer with VGA graphics capability and presentation software.</p>	
<p>g. Network Access Port</p> <p>The Network Access Port provides the transmission path on either a dedicated or dial-up basis for the customer to transmit reconfiguration instructions or receive monitoring information from the Company's Network Controller.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>h. Network Controller</p> <p>The Network Controller performs the end-to-end coordination of each reconfiguration request and compiles network management reports. The Network Controller resides on the Company's premises and may be accessed directly by a remote, customer-owned terminal. This requires either a dedicated or dial-up access signaling channel.</p>	
<p>i. Reconfiguration</p> <p>A reconfiguration occurs whenever a Digital Cross-connect System cross-connects a channel to one or more other channels.</p>	
<p>j. Security Key</p> <p>A security gate is provided for dial-up access to the network controller. This employs a challenge/response security key for the personal identification of authorized CNC users. Security keys are available in portable, hand-held or computer-based versions, at the customer's option.</p>	
<p>4. <i>Application of Rates</i></p> <p>The following rate elements are applicable to CNC Service:</p> <ul style="list-style-type: none">- Network Controller- Network Access Port- Graphic Interface- Digital Cross-connect Terminations- Service Charges <p>a. Network Controller</p> <p>The Network Controller rate includes system partitioning, individual user profiles, initial channel cross-connections, network administration tools, security management, training, and user documentation. Network Access Port charge(s) and Service charge(s) will apply.</p>	
<p>b. Network Access Port</p> <p>Options include dedicated access and/or dial access with a security key. Additional security keys are available as specified under Rates, C.4.b. in this section. The Network Access Port charge associated with the Network Controller will apply to each signaling channel. This is in addition to charges as specified in other tariffs that apply to the dedicated and/or dial-up access. When ordered subsequent to the Service Establishment, a Database Modification Charge will apply.</p>	
<p>c. Graphic Interface</p> <p>May be ordered as an option to the Network Controller. The Graphic Interface option requires a customer provided terminal and presentation software. The rate for this feature is established on a per CNC Service Arrangement basis. When ordered subsequent to the initial CNC Service Arrangement, a Database Modification charge will apply.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>d. Digital Cross-connect Terminations</p> <p>A Digital Cross-connect Termination charge is required for each Private Line Service (except Digital Channel Services and Digital Data Services/DDS-type services) terminating on a Digital Cross-connect System port, in addition to the charges for service subscribed to. Two (2) Digital Cross-connect Termination charges apply when connecting between two (2) central offices where Digital Cross-connect Terminations are provided, one (1) charge at each termination.</p>	
<p>e. Nonrecurring Charges</p> <p>(1) Service Establishment</p> <p>The Service Establishment charge applies for the establishment of each CNC Service Arrangement. This charge is in addition to applicable installation charges and/or nonrecurring charges as specified in this Price List and other Tariffs.</p>	
<p>(2) Database Modifications</p> <p>A Database Modification charge applies per CNC Service Arrangement for changes, additions, or deletions requiring revisions to the Network Controller software files. Database Modifications include activities such as specifications of customer profile, security parameters, and additions, or deletions, or changes to ports, equipment, digital cross-connect terminations, and service terminations.</p>	
<p>Database Modifications may be ordered per CNC Service Arrangement for either single or multiple activities.</p>	
<p>(3) Telco Reconfiguration</p> <p>A Telco Reconfiguration charge applies per CNC Service Arrangement for circuit reconfigurations requested of the Company by the customer for modifications to maps, paths, and profile.</p>	
<p>A Database Modification charge and Reconfiguration charge may be applicable on the same service order. When a service reconfiguration is requested that is not associated with the ordered database modifications, both charges will apply.</p>	
<p>Service Charges applicable to the CNC Service Arrangement will apply in addition to applicable Service Charges for the addition of new services or deletion or conversion of existing services in conjunction with a CNC Service Arrangement.</p>	
<p>CNC Service is available where the Company's Digital Cross-connect Systems are located. Interoffice channel/special transport mileage will be applied, if applicable, to transport Private Line/Special Access Services to a Digital Cross-connect System equipped central office. Where the Company's Private Line Service tariff requires the service be routed through a Hub wire center for purposes other than customer specified such as bridging or multiplexing (e.g. the Company chooses to so route for testing, maintenance purposes) rates will be applied only to the distance between the customer premises and the Digital Cross-connect System equipped central office or when applicable, between two (2) Digital Cross-connect System equipped central offices.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

5. Rates		
Network Controller	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Per Network Controller, Per CNC Service Arrangement	\$1,500.00	\$200.00
Network Access Port, Each		
Dedicated	15.00	120.00
Dial-up, with security key	28.00	100.00
Additional security key	12.00	3.00
Graphic Interface		
Per CNC Service Arrangement	300.00	---
Digital Cross-connect Terminations		
DS1 Termination	4.00	85.00
Channel Termination		
Voicegrade ²⁰³	66.00	14.00
Nonrecurring Charges		
Service Establishment	\$445.00	
Database Modification-Single Activity		
Per CNC Service Arrangement	64.00	
Database Modification-Multiple Activities		
Per CNC Service Arrangement	191.00	
Telco Reconfiguration		
Per CNC Service Arrangement	48.00	
C. <u>Flexible Digital Channel Service</u>		
1. General		
Flexible Digital Channel Service is an intraexchange multifunctional digital service, which provides network access between a customer's premises and the local serving office on a channelized basis (DS0) within a single high-capacity (DS1) digital facility.		

²⁰³ This charge does not apply to Digital Data Service/DDS-type service and Digital Channel Services terminations.

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>Flexible Digital Channel Service is comprised of the following components:</p> <p>Option 1 – Central Office Based Channelization</p> <p>Flexible Digital Channel Service Capacity Flexible Digital Channel Service Activation</p>	
<p>Option 2 – Customer Premises Based Channelization</p> <p>Flexible Digital Channel Service Capacity Flexible Digital Channel Service Activation</p>	
<p>2. Service Descriptions and Features</p> <p>Flexible Digital Channel Service is provided in capacity increments of twenty-four (24) DS0 Channels within a single DS1 facility.</p>	
<p>The following types of network services, as specified in other tariffs, are available on a channelized basis via Flexible Digital Channel Service:</p> <ul style="list-style-type: none"> - Analog Voice Service (exchange lines, trunks, Customized Multi-line Telephone Service lines, Customized Multi-line Telephone Service, foreign exchange, off premises extensions, voice private lines, tie lines) - Dedicated Access (56, 64, 128, 256, 384, 512 and 768 Kbps) - Digital Data Service (2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps) - Multi-Jurisdictional (Multi-J) Access (Multi-J IntraOffice or InterOffice Channel Access, per DS0) 	
<p>Multi-Jurisdictional Service Activation permits the provisioning of Interconnected services on an Intrastate or Interstate basis. For definitions of Intrastate or Interstate jurisdiction see Facilities for Intrastate Access Tariff, Access No. 12, Section VI..</p>	
<p>Flexible Digital Channel Service is available on a digital basis at the network interface at the customer's premises. Analog Voice Services, Digital Data Services and Dedicated Access Services are provided to the customer's premises by the Company, encoded as a DS1 bit stream. Each digital channel provided will have the identity only as a time-slot within a DS1 signaling stream. In case the customer does not order the Customer Site Channelization Service Option, as described below, as part of the Flexible Digital Channel Service, then compatible conversion equipment must be provided by the customer, including any Channel Service Units (CSU's).</p>	
<p>3. Regulations</p> <p>Flexible Digital Channel Service is available only where facilities and conditions permit. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

All Flexible Digital Channel Service arrangements must have at least one DS1 equivalent Flexible Digital Channel Service capacity activated. The total number of Flexible Digital Channel Service channels activated by the customer may not at any time exceed the total Flexible Digital Channel Service capacity.	
All Flexible Digital Channel Service must be channelized in a single equipment location on the customer's premises; channelization may be provided by the customer or the Company. The Flexible Digital Channel Service can be split among multiple customer locations, provided that each location is served by one or more separate DS1 capacity Flexible Digital Channel Service.	
Additionally, there are some necessary restrictions in the total system capacities where certain types of services are channelized, i.e. some channelizing equipment may require two (2) DS0 channels per channel provided by the Company thereby reducing capacity to some degree. The Company will notify the customer when the Flexible Digital Channel Service capacity is affected by the choice of Service Activation.	
Flexible Digital Channel Service Capacity is offered with twelve (12), twenty-four (24), thirty-six (36) or sixty (60) month term commitment periods, with DS1 equivalent Flexible Digital Channel Service or twenty-four (24) DS0 channel increments. The rates established for Flexible Digital Channel Service Capacity apply on a monthly basis for the duration of the whole commitment term, regardless of the number of Flexible Digital Channel Service channels that are actually activated by the customer at any point in time. The customer may order additional Flexible Digital Channel Service Capacity during a term commitment period. The expiration date of the additional capacity will be the same date as the original term commitment period.	
Flexible Digital Channel Service Activation charges are available only on a month-to-month basis for each digital channel (DS0) activated within the Flexible Digital Channel Service Capacity limits. The Service Activation charges are applicable for each network service (switched or dedicated, voice or data) required by the customer.	
In case the customer orders Flexible Digital Channel Service Customer Premises Based Channelization Service (Option 2), the service will be installed on the customer's premises. The customer must provide suitable floor space, controlled environment and a source non-switched 120 volt 60 Hz AC power within four (4) feet of the demarcation point to support the service. Emergency backup power capabilities are not included. The customer has the option to support premises channelization with CPE devices.	
The customer may order any combination of Option 1 and/or Option 2 Trunk Capacity and Service Activation capabilities, provided that the number of Option 1 and Option 2 Service Activations are within the trunk capacity limits that the customer specified under the respective Option.	
In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section III of the Network Access Services Tariff No. 18 will apply.	
If the Statewide Price List rates on a contract are reduced, the customer will be allowed to cancel the existing contract without penalty, provided the customer signs a new contract for equal or greater monetary value. The customer will be subject to all terms, conditions and rates of the new contract.	

XIII. DIGITAL NETWORK SERVICES (Continued)

<p>Service charges, specified in Section IV, are applicable when Flexible Digital Channel Service is established. For initial service, the Network Access Establishment charge will apply. When a customer orders additional Flexible Digital Channel Service channels, requests moves within his present system, or makes changes to his present system on a subsequent order, only the service order charge, Digital Data Service, following rate shall apply. When the customer moves to a different address, it will be treated as a disconnection of the service and an installation of a new service.</p>	
<p>Multi-Jurisdiction – The maximum number of channels that can be activated is equal to the customer's digital channel capacity. The intraoffice and interoffice service activations are incremental to the number of local exchange access lines, Customized Multi-line Telephone Service, foreign exchange, off-premises extensions, private lines, tie lines, dedicated access service, and digital data service. The number of multi-jurisdiction activations cannot exceed the number of Flexible Digital Channel Service activations.</p>	

XIII. DIGITAL NETWORK SERVICES (Continued)

4. Rates and Charges				
a. Option 1 – Central Office Based Channelization:				
	Monthly Rate	Monthly Rate	Monthly Rate	Monthly Rate
<u>Flexible Digital Channel Service Capacity</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
DS1 Capacity, per DS1	\$200.00	\$185.00	\$175.00	\$150.00
DID 25 Number Blocks	10.00	10.00	10.00	10.00
DID 100 Number Blocks	25.00	25.00	25.00	25.00
<u>Flexible Digital Channel Service Activation</u>				<u>Monthly Rate</u>
Analog Line/Trunk/Customized Multi-line Telephone Service				
B1				\$4.00
PBX (DID, DOD, DIOD)				5.00
Customized Multi-line Telephone Service				5.00
Custom Line Telephone Service ²⁰⁴				6.00
Dedicated Access:				
56 or 64 Kbps				3.00
128 Kbps				10.00
256 Kbps				10.00
384 Kbps				10.00
512 Kbps				10.00
768 Kbps				10.00
Digital Data Service:				
2.4, 4.8, 9.6, 19.2, 56 & 64 Kbps				3.00
Multi-J Access:				
Multi-J IntraOffice Channel Access, per DS0 ²⁰⁵				3.00
Multi-J Interoffice Channel Access, per DS0 ²²⁰				7.00

²⁰⁴ The Service Activation monthly rate for Customized Multi-line Telephone Service is in addition to the service activation for analog line rate B1 or Customized Multi-line Telephone Service. Custom Line Telephone Service is not available on trunks.

²⁰⁵ The Multi-J Access Service Activation rate is applied in addition to each Flexible Digital Channel Service Activation rate when the customer selects a Multi-J option.

XIII. DIGITAL NETWORK SERVICES (Continued)

b. Option 2 – Customer Premises Based Channelization:				
<u>Flexible Digital Channel Service Capacity</u>	<u>Monthly Rate 12 Months</u>	<u>Monthly Rate 24 Months</u>	<u>Monthly Rate 36 Months</u>	<u>Monthly Rate 60 Months</u>
DS1 Capacity, per DS1	\$250.00	\$235.00	\$225.00	\$200.00
DID 25 Number Blocks	10.00	10.00	10.00	10.00
DID 100 Number Blocks	25.00	25.00	25.00	25.00
<u>Flexible Digital Channel Service Activation</u>				<u>Monthly Rate</u>
Analog Line/Trunk/Customized Multi-line Telephone Service ²⁰⁶				
B1				\$7.00
PBX (DID, DOD, DIOD)				8.00
Customized Multi-line Telephone Service				8.00
Custom Line Telephone Service ²⁰⁷				6.00
Dedicated Access:				
56 or 64 Kbps				3.00
128 Kbps				15.00
256 Kbps				15.00
384 Kbps				15.00
512 Kbps				15.00
768 Kbps				15.00
Digital Data Service:				
2.4, 4.8, 9.6, 19.2, 56 & 64 Kbps				3.00
Multi-J Access:				
Multi-J IntraOffice Channel Access, per DS0 ²⁰⁸				3.00
Multi-J Interoffice Channel Access, per DS0 ²²³				7.00

²⁰⁶ End User Charges as specified in the End User FIA section of Telephone Companies Tariff FCC No. 14 will apply to Digital Channel Service.

²⁰⁷ The Service Activation monthly rate for Customized Multi-line Telephone Service is in addition to the service activation for analog line rate B1 or Customized Multi-line Telephone Service. Custom Line Telephone Service is not available on trunks.

²⁰⁸ The Multi-J Access Service Activation rate is applied in addition to each Flexible Digital Channel Service Activation rate when the customer selects a Multi-J option.

13. OPTIONS FOR PROVIDING ENHANCED SERVICES

<p>A. <u>Description</u></p> <p>Options for providing enhanced services are central office capabilities, which can be used by Enhanced Service Providers (ESPs) who, in turn, provide services such as voice messaging services to their clients. Options for providing enhanced services include: Call Forwarding (Busy Line, Don't Answer and Busy Line/Don't Answer), Customer Controllable Ringing, Data Link, Forwarded Call Information, Inter-Switch Voice Messaging (ISVM), Message Waiting Indication-Audible, Message Waiting Indication-Audible Ring Burst, Message Waiting Indication-Visual, Queuing, and User Transfer. Subscribers to any of the options require trunk line or Customized Multi-line Telephone Service, which are obtained from existing general offerings.</p>	
<p>B. <u>Conditions</u></p> <p>Customers are responsible for the payment of rates and charges associated with establishing, continuing, and discontinuing or disconnecting services ordered on behalf of themselves and their clients.</p>	
<p>The Company will not provide instructions for operating services of customers. Instructing clients is the responsibility of the customer.</p>	
<p>The Company is not required to notify a customer (such as an ESP) when the Company disconnects a service subscribed to by another customer who is also the customer's (ESP's) client.</p>	
<p>The Company will not disconnect or discontinue the Tariff and/or Statewide Price List services subscribed to by a customer who is also a client of another customer (such as an ESP) because of nonpayment of charges billed to the other customer. The Company will discontinue or disconnect services billed directly to a customer for nonpayment in accordance with the rules of the Company's tariffs. The Company is not responsible for harm or damages to a customer or its clients resulting from services disconnected in accordance with Tariff and/or Statewide Price List rules, terms, and conditions.</p>	
<p>Refer to General Regulations, Section III for liability statement relating to Options for Providing Enhanced Services.</p>	
<p>Each customer, not the Company, has the responsibility and control over the content, quality, and characteristics of the services provided and conversations conducted over its equipment. The Company is not responsible for quality of, defects in, or content of the services which a customer provides its clients. The customer is responsible for complying with law, with rules and regulations of governmental agencies, and with the terms and conditions of the Company's tariffs.</p>	
<p>A customer may neither use the Company's name, signs, symbols, or markings nor implicate, implicitly or explicitly, the Company in any other way as a participant, promoter, or co-promoter, in sales media or other publicity, of services provided wholly by the ESP or jointly by the ESP and the Company, unless the customer first obtains written permission from the Company for each advertisement, announcement, or other informational media to be released.</p>	
<p>The customer must subscribe to a number of trunks or Customized Multi-line Telephone Service lines sufficient to ensure service standards as determined by the Company.</p>	

13. OPTIONS FOR PROVIDING ENHANCED SERVICES (Continued)

Each customer subscribing to User Transfer service is responsible for the payment of applicable calling charges for each completed call forwarded from its line to another line. User Transfer (Call Transfer) is part of the standard Customized Multi-line Telephone Service. Therefore, User Transfer rates from this section are not billed to Customized Multi-line Telephone Service customers.	
Customers subscribing to Forwarded Call Information shall not disclose telephone numbers identified as a result of the Forwarded Call Information Service.	
Each customer, such as an ESP, ordering services from the Company on behalf of its customers (the customer's clients) is responsible for payment of all rates and charges associated with the services ordered. Should a client dispute the customer's authority, the customer will be held responsible by the Company, whether or not an agency agreement (any agreement between customers and clients) exists.	
<p>The nonrecurring charges applicable to individual-line and trunk-line services under RATES, will be billed to the customer for each client whenever services associated with a client's line and subscribed to by the customer on behalf of the customer's client are established. One NRC will apply if one or more than one of the following services are ordered at the same time (on the same order) for the same line or telephone number:</p> <ul style="list-style-type: none">Message Waiting IndicationForward Call InformationCall Forwarding Busy LineCall Forwarding Don't AnswerCall Forwarding Busy Line/Don't AnswerThree Service Package	
The customer is responsible for placing orders for disconnecting or discontinuing services subscribed to on behalf of clients. Should a customer's client's telephone service be discontinued or disconnected for any reason, the Company will continue billing the customer for services subscribed to on behalf of the client until the customer requests that the service be disconnected or discontinued.	
Each customer and each client, directly or indirectly subscribing to a call forwarding service, is responsible for the payment of applicable calling charges for each completed call forwarded from each customer's and each client's line to another line.	
Unless otherwise indicated, services provided to Customized Multi-line Telephone Service customers or to clients who subscribe to Customized Multi-line Telephone Service will be billed in accordance with the rates, charges, and conditions included in the Customized Multi-line Telephone Service section of this Price List and the Network Access Services Tariff P.U.C. OR No. 18.	
Each call forward service, each Message Waiting Indication service, and each Forwarded Call Information service and each package containing any of these services must be identified with specific telephone numbers from which and to which calls are forwarded.	
A customer must specify which services are to be associated with each client's telephone service.	

13. OPTIONS FOR PROVIDING ENHANCED SERVICES (Continued)

Each customer providing voice message services must subscribe to either business PBX trunk or Customized Multi-line Telephone Service lines capable of supporting the services offered in this section for access to the Company's switched network. The network connection will be used to pass messages to and from the ESP's equipment, and the customer's equipment must be compatible.	
Customers may subscribe to Inter-Switch Voice Messaging (ISVM) subject to the availability of the required Data Link facilities.	
The Company will determine which central office and transmission facilities are used to provide service.	
Signaling, control and data communication protocols are defined by the Company, and the Company retains the right to change these protocols.	
C. <u>Definitions</u>	
1. <i>Call Forwarding (Busy Line, Don't Answer, Busy Line/Don't Answer)</i> Call Forwarding (Busy Line, Don't Answer, Busy Line/Don't Answer) service will forward calls to a predetermined number under busy, no answer, or busy/no answer conditions.	
2. <i>Customer Controllable Ringing</i> Customer Controllable Ringing service provides customers with the ability to adjust the number of ring cycles that are used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the customer will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.	
3. <i>Data Link</i> Data Link service provides the capability to deliver Forwarded Call Information to an ESP. (Requires subscription to Forwarded Call Information-Intraoffice). A Data Link is required for each central office service area per system.	
4. <i>Enhanced Services</i> Enhanced Services are defined as services offered over Local Exchange Carrier, i.e. Company, exchange and transmission facilities used in intraLATA communications which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information. Enhanced services may provide the subscriber additional, different, or restructured information or involve subscriber interaction with stored information.	
5. <i>Enhanced Service Provider (ESP)</i> A customer of the Company who provides Enhanced Services. A customer of an ESP is, in turn and with respect to this Statewide Price List, a client.	

13. OPTIONS FOR PROVIDING ENHANCED SERVICES (Continued)

<p>6. Forwarded Call Information-Intraoffice</p> <p>Forwarded Call Information-Intraoffice service provides information relating to calls incoming to an ESP client and outgoing from the client to the ESP, if the client's line is arranged for any call forwarding service which forwards calls to an ESP. The information relating to calls includes the client's number, call-forwarded number and the reason (busy or no answer condition) for calls being forwarded. (Requires subscription to Data Link).</p>	
<p>7. Inter-Switch Voice Messaging (ISVM)</p> <p>Inter-Switch Voice Messaging (ISVM) service is available as an optional enhancement to Data Link service. With the combination of Data Link, which operates on an intra-switch basis only, and ISVM, voice mail and call answering capabilities can be extended to customers via intra- and inter-switch connectivity, thereby allowing the ESP to serve any client within a Local Access Transport Area (LATA). (Requires subscription to Data Link).</p>	
<p>8. Message Waiting Indication-Audible Ring Burst</p> <p>Message Waiting Indication-Audible service sends an identifiable tone (such as a stutter dial tone) to an ESP's client whenever messages for the client are waiting in storage. (This service must be used in conjunction with Forwarded Call Information).</p>	
<p>9. Message Waiting Indication-Visual (MWI-V)</p> <p>Message Waiting Indication-Audible Ring Burst provides ringing at a special cadence, in addition to the stutter dial tone, that lets the customer know that a message is waiting. This reminder will be repeated at a specific interval programmed by the Company.</p>	
<p>10. Queuing</p> <p>Queuing is a service which places calls incoming on a PBX trunk line or Customized Multi-line Telephone Service line in queue while waiting to be answered when all terminals in a hunt group are busy. Queuing service is provided only in conjunction with lines arranged in a multi-line hunt group.</p>	
<p>11. User Transfer</p> <p>User Transfer service provides a customer subscribing to PBX trunk lines, or Customized Multi-line Telephone Service lines used in conjunction with an ESP's equipment, with the ability to place on hold an established call and originate a second call to a third party. After the call has been transferred, the original line or trunk is cleared for further use.</p>	

13. OPTIONS FOR PROVIDING ENHANCED SERVICES (Continued)

D. <u>Rates</u>		
	<u>NRC</u>	<u>Monthly Rate</u>
Call Forwarding Busy Line		
Per residence line	\$10.00	\$1.25
Per business telephone number	12.00	1.20
Call Forwarding Don't Answer		
Per residence line	10.00	1.25
Per business telephone number	12.00	1.25
Call Forwarding Busy Line/Don't Answer		
Per residence line	10.00	1.50
Per business telephone number	12.00	1.50
Customer Controllable Ringing		
Per residence line	10.00	1.00
Per business telephone number	12.00	1.00
Data Link (Requires Subscription to Forwarded Call Information)		
Per Data Link	500.00	350.00
Forwarded Call Information – Intraoffice (Requires Subscription to Data Link)		
Per residence line	10.00	1.00
Per business telephone number	12.00	1.00
Per Customized Multi-line Telephone Service Features station line	209	1.00
Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link)		
Per arrangement	2,000.00	3,000.00 ²¹⁰
Queuing		
Per order – Trunk lines	211	
Per trunk line		1.50
Per Customized Multi-line Telephone Service Features station line	224	1.50
<i>Continued on next page...</i>		

²⁰⁹ See rates and charges applicable to Customized Multi-line Telephone Service Feature Series services.

²¹⁰ Local usage and toll charges may apply in addition to monthly rate.

²¹¹ Not applicable if ordered at time initial service is established. Otherwise see Time and Material Charges for Complex Services in Service Charges, Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

13. OPTIONS FOR PROVIDING ENHANCED SERVICES (Continued)

<i>Continued from previous page...</i>		
	<u>NRC</u>	<u>Monthly Rate</u>
User Transfer		
Per order – Trunk lines	212	
Per trunk line		\$1.50
Per Customized Multi-line Telephone Service		
Features station line	213	228
Message Waiting Indication		
Audible		
Per residence line	\$10.00	0.50
Per business telephone number	12.00	0.50
Per Customized Multi-line Telephone Service station line	214	0.50
Audible Ring Burst		
Per residence line	10.00	1.00
Per business telephone number	12.00	1.00
Visual		
Per residence line	N/A	0.50
Per business telephone number	N/A	0.50
Three-Service Package (Call Forwarding Busy Line/Don't Answer, Message Waiting Indication-Audible, Forwarded Call Information)		
Per residence line	10.00	2.00
Per business telephone number	12.00	2.00
Five-Service Package (Call Forwarding Busy Line/Don't Answer, Message Waiting Indication-Audible, Forwarded Call Information-Intraoffice, Message Waiting Indication-Audible Ring Burst, and Customer Controllable Ringing)		
Per residence line	10.00	2.75
Per business telephone number	12.00	2.75

²¹² Not applicable if ordered at time initial service is established. Otherwise see Time and Material Charges for Complex Services in Service Charges, Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

²¹³ See rates and charges applicable to Customized Multi-line Telephone Service Feature Series services.

²¹⁴ See rates and charges applicable to Customized Multi-line Telephone Service Feature Series services.

14. COMPETITIVE RESPONSE

A. <u>Residence Customer Incentive Program</u>	
1. <i>General</i>	
The Residence Customer Incentive Program ("RCIP") provides for offers to potential new residence local exchange customers and to existing residence customers to induce the acquisition or continuation of services by those customers.	
2. <i>Conditions</i>	
An RCIP offer may be extended to potential new Company residence local exchange customers. In addition, the Company may extend an RCIP offer to any existing residence customer who has retained a service for some period of time.	
For potential new residence customers, the Company may provide an RCIP offer no more than once to a customer in any continuous twelve (12) month period. In retention situations, with respect to any particular service or feature, the Company may provide an RCIP offer no more often than once in any continuous twelve (12) month period to a customer.	
The recipients of an RCIP offer and the amount of an RCIP offer shall be in the sole discretion of the Company, but the value of the offer benefit may not exceed the maximum benefit as explained in the Rates section following.	
For a potential new residence local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.	
The recipients of the Customer Incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in Rates following.	
The Company shall determine the particular details of an RCIP offer, including but not limited to periods and duration, class of eligible customers, services, amounts, terms and conditions, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of the Statewide Price List and the amount does not exceed the maximum benefit permitted as explained in Rates following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.	
RCIP offer may differ based on reasonable criteria, including the following criteria or combinations of criteria below:	
a. The sales channel through which the products are sold.	
b. A specific geographic area.	

14. COMPETITIVE RESPONSE (Continued)

c. Existing customers who request to have one (1) or more products disconnected.	
d. Customers who identify a better competitive offer is available to them. The Company's representatives may present to these customers multiple offers up to the maximum benefit as described under Rates following.	
e. Such other facts, criteria, and circumstances as the Company believes are a reasonable basis upon which to distinguish among groups of customers.	
The Company reserves the right to discontinue this offer.	
<p>3. <i>Rates</i></p> <p>The customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:</p> <p>a. A waiver of an amount up to one hundred percent (100%) of the current residence nonrecurring charge(s), or</p>	
b. A waiver of up to three (3) months of the recurring rates, or	
c. A waiver of one hundred percent (100%) of the current residence nonrecurring rate(s) or charge(s) and up to three (3) months of the recurring rate(s) or charge(s) or	
d. A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the as the sum of Rates c. above shall be used.	
The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to twelve (12) months in a fashion determined by the Company.	
Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three (3) months service of the monthly rate(s) or charge(s).	
<p>B. <u>Business Customer Incentive Program</u></p> <p>1. <i>General</i></p> <p>The Business Customer Incentive Program ("BCIP") provides for offers to potential new business local exchange customers and to existing business customers to induce the acquisition or continuation of services by those customers.</p>	

14. COMPETITIVE RESPONSE (Continued)

<p>2. Conditions</p> <p>A BCIP offer may be extended to potential new Company business local exchange customers. In addition, the Company may extend a BCIP offer to any existing business customer who has retained a service for some period of time.</p>	
<p>For potential new business customers, the Company may provide a BCIP offer no more than once to a customer in any continuous twelve (12) month period. In retention situations, with respect to any particular service or feature, the Company may provide a BCIP offer no more often than once in any continuous twelve (12) month period to a customer.</p>	
<p>The recipients of a BCIP offer and the amount of a BCIP offer shall be in the sole discretion of the Company, but the value of the offer benefit may not exceed the maximum benefit as explained in the Rates section following.</p>	
<p>For a potential new business local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one (1) year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.</p>	
<p>The Company shall determine the particular details of a BCIP offer, including but not limited to periods and duration, class of eligible customers, services, amounts, terms and conditions, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of the Tariff or Statewide Price List and the amount does not exceed the maximum benefit permitted as explained in Rates following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.</p>	
<p>BCIP offers</p>	
<p>a. The sales channel through which the products are sold.</p>	
<p>b. A specific geographic area.</p>	
<p>c. Existing customers who request to have one or more products disconnected.</p>	
<p>d. Customers who identify a better competitive offer is available to them. The Company's representatives may present to these customers multiple offers up to the maximum benefit as described under Rates following.</p>	
<p>e. Such other facts, criteria, and circumstances as the Company believes are a reasonable basis upon which to distinguish among groups of customers.</p>	
<p>The Company reserves the right to discontinue this offer.</p>	

14. COMPETITIVE RESPONSE (Continued)

<p>3. Rates</p> <p>The customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:</p> <p>a. A waiver of an amount up to one hundred percent (100%) of the current business nonrecurring charge(s), or</p>	
<p>b. A waiver of up to three (3) months of the recurring rates, or</p>	
<p>c. A waiver of one hundred percent (100%) of the current business nonrecurring rate(s) or charge(s) and up to three (3) months of the recurring rate(s) or charges(s), or</p>	
<p>d. A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the as the sum of Rates c. above shall be used.</p>	
<p>The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to twelve (12) months in a fashion determined by the Company.</p>	
<p>Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three (3) months service of the monthly rate(s) or charge(s).</p>	
<p>C. <u>Voice Discount Plan – Grandfathered as of May 17, 2019</u></p>	
<p>1. General</p> <p>The Voice Discount Plan provides discounted offers for Regional Calling Value and Regional Essentials to qualifying residential customers.</p>	
<p>2. Conditions</p> <p>Qualifying residential customers are those who call the Company and either:</p> <p>a. Indicate that they intend to disconnect their Company primary lines, and subsequently agree to retain their service, or</p>	
<p>b. Indicate an interest in changing their local service from another service provider to the Company and subsequently do so as a result of this offer, or</p>	
<p>c. Change their local service from another provider to the Company and within thirty (30) days of that change call the Company and specifically request these discounts as a response to direct mailings, advertising or other Company marketing activities, or</p>	

14. COMPETITIVE RESPONSE (Continued)

d. Have online highspeed internet service or FIOS Internet service but no local service from the Company and accept this offer in response to a direct mailing, advertising, or other Company marketing activity, or	
e. Contact the Company citing competitor's offers or otherwise indicate potential future disconnection based on price, or	
f. Subscriber to Company local service as a result of this offer, or	
g. Subscribe to Regional Essentials or Regional Calling Value as a result of this offer when they previously did not have a package plan.	
Discounts may vary depending upon whether a customer has an existing package ²¹⁵ plan or not.	
Customers participating in this offer are not eligible to participate in other Company discount offers or promotions on the same dial-ton line.	
The offers are not available to employees of the Company.	
The offers are not transferable or redeemable for cash.	
If prior to the end of the twelve (12) month term the customer removes the qualifying product from their account, the customer will lose the associated discount.	
After the initial twelve (12) month term, customers will automatically renew at the renewal rates specified herein on a month-to-month basis.	
Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited rates, terms, and conditions as found in the Company's Product Guide.	
3. Rates <div style="display: flex; justify-content: space-between;"> <div> Regional Calling Value Regional Calling Value ²¹⁷ Regional Essentials ²³² </div> <div style="text-align: right;"> <u>Monthly Discount</u> \$20.05 ²¹⁶ 18.00 ²³¹ 10.00 </div> </div>	

²¹⁵ Package services include Local Calling, Local Calling Plan Plus, Regional Calling Plan, Regional Calling Extra, Regional Calling Value and Regional Essentials.

²¹⁶ To be implemented on a full bill period basis on or after November 1, 2009.

²¹⁷ Bundled with a qualifying unlimited domestic long distance calling plan.

14. COMPETITIVE RESPONSE (Continued)

<p>Customers who subscribed to the Regional Calling Value and Regional Essentials Retention and Winback Offer²¹⁸ prior to April 12, 2008 may receive the month-to-month discount listed below upon expiration of their initial 12-month discount. Customers who subscribed to the Regional Calling Value or the Regional Essentials offer as a promotion will also be eligible for the monthly credit listed below after their twelve (12) month promotional discounts expire.</p>	
<p>Regional Calling Value Regional Calling Value²²⁰ Regional Essentials²³⁵</p>	<p><u>Renewal Discount</u> \$10.05²¹⁹ 15.00²³⁴ 7.00</p>
<p>Customers who subscribed to the Regional Calling Value and Regional Essentials Retention and Winback Offer²³³ beginning April 12, 2008 may receive the month-to-month discount listed below upon expiration of their initial twelve (12) month discount.</p>	
<p>Regional Calling Value Regional Calling Value²³⁵ Regional Essentials²³⁵</p>	<p><u>Renewal Discount</u> \$20.05²³⁴ 13.00²³⁴ 5.00</p>
<p>Customers subscribing to the Voice Discount Plan on or after March 1, 2010.</p>	
<p>Regional Calling Value Regional Calling Value²³⁵ Regional Calling Value^{235, 221} Regional Essentials²³⁵</p>	<p><u>Monthly Discount</u> \$20.05 18.00 8.00 10.00</p>

²¹⁸ Effective March 1, 2010, the name of the Regional Calling Value and Regional Essentials Retention and Winback Offer was changed to the Voice Discount Plan.

²¹⁹ To be implemented on a full bill period basis on or after November 1, 2009.

²²⁰ Bundled with a qualifying unlimited domestic long distance calling plan.

²²¹ Retention offer for customers currently subscribed to a Company package. Package service includes Local Calling, Local Calling Plan Plus, Regional Calling, Regional Calling Extra, Regional Calling Value and Regional Essentials.

14. COMPETITIVE RESPONSE (Continued)

D. <u>Residence \$50 Reconnect Offer – Grandfathered as of May 17, 2019</u>	
1. <i>General</i>	
The Residence \$50 Reconnect Offer provides a one-time incentive of \$50 to residence customers for the purpose of reconnecting their local service with the Company or changing their local service from another provider to the Company. The incentives may be provided in the form of a bill credit or gift card.	
2. <i>Conditions</i>	
Customers are eligible for the Residence \$50 Reconnect Offer if they have voluntarily disconnected their Company local service, or if they have another carrier for local service and are responding to a Company direct mailing, advertisement, or other Company marketing activity offering this benefit.	
The \$50 offer is not available to residence customers with Basic Calling Service or Community Calling Service.	
The offer is not redeemable for cash and may not be used to satisfy delinquent balances owed to the Company or any Company affiliate. Bill credit offers mailed to customers must be redeemed prior to the expiration date specified in the mailing.	
This offer is limited to one per customer and cannot be combined with other discount or promotional offers except as authorized by the Company.	
3. <i>Rates</i>	
For customers meeting the specific criteria set forth in Conditions, above: Customers will receive a credit on their Company local service bill of \$50, or a gift card with a \$50 value.	
E. <u>Digital Phone Value Price Guarantee Offer – Grandfathered as of May 17, 2019</u>	
1. <i>General</i>	
The Digital Phone Value Price Guarantee Offer provides a discounted offer for Regional Calling Value to qualifying residential customers.	
2. <i>Conditions</i>	
Qualify residential customers are those customers who meet all of the following:	
a. Must be a new residential customer; or be an existing local customer who calls the Company to disconnect their telephone service and agree to retain their service based on this offer;	
b. Must reside in a service area not eligible for Broadband or FIOS products;	

14. COMPETITIVE RESPONSE (Continued)

c. Must subscribe to Regional Calling Value service; and	
d. Must subscribe to a qualifying unlimited long distance calling plan.	
The monthly rate is guaranteed for as long as the customer remains at the same service address.	
Discontinuance of any one of the qualifying services will result in immediate termination of this offer.	
Each service must be billed by the Company.	
Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Company's Posted Rates, Terms and Conditions.	
<p>3. <i>Rates</i></p> <p>For customers meeting all of the specific criteria set forth in Conditions, above:</p> <p>Customers will be eligible to receive Regional Calling Value for a monthly rate of \$17.04.</p>	

15. PROMOTIONS

A. Promotional offering beginning January 1, 2015 and continuing through March 31, 2015, new and existing customers who subscribe to Simply Unlimited and commit to a one (1), two (2) or three (3) year term will receive the first line at \$29.99 and lines two (2) through twelve (12) at \$24.99. Customer must subscribe to the Simply Unlimited Long Distance plan through the Company, as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Statewide Price List.	
B. Promotional offering beginning April 1, 2015 and continuing through June 29, 2015, new and existing customers who subscribe to Simply Unlimited and commit to a one (1), two (2) or three (3) year term will receive the first line at \$29.99 and lines two (2) through twelve (12) at \$24.99. Customer must subscribe to the Simply Unlimited Long Distance plan through the Company, as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Statewide Price List.	
C. Promotional offering beginning October 18, 2015 and extending until January 15, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one (1) or two (2) year term. Termination fees as described in the tariff will apply if the customer cancels before the end of the term. Two (2) year term customers will have the broadband installation fees waived. Changes to the product services after January 15, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.	
D. Promotional offering beginning April 1, 2016 and extending until June 29, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one (1) or two (2) year term. Termination fees as described in the tariff will apply if the customer cancels before the end of the term. Two (2) year term customers will have the broadband installation fees waived. Changes to the product services after June 29, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.	
E. Promotional offering for new Company business customers that sign up for Commercial Voice Unlimited between May 22, 2017 and August 19, 2017 with a term commitment of one (1), two (2) or three (3) years will have all standard non-recurring charges waived for the initial set up and be given a \$5.00 credit per month per line for the length of the contract. New is defined as not having Company service in the past ninety (90) days.	
F. Promotional offering for new Company business customers that sign up for Commercial Voice Unlimited between September 15, 2017 and December 13, 2017 with a term commitment of one (1) year will have all standard non-recurring charges waived for the initial set up and be given a \$5.00 credit per month per line for the length of the contract. New is defined as not having Company service in the past ninety (90) days.	
G. Promotional offering, beginning July 22, 2018 through October 19, 2018 for new Digital Phone customers who purchase qualifying broadband services will have standard non-recurring charges waived for the initial set up and a monthly rate of \$19.99 for two (2) years.	

15. PROMOTIONS (Continued)

H. Promotional offering, beginning May 19, 2019 and continuing through August 16, 2019 for new Digital Phone customers who purchase qualifying broadband services will have standard non-recurring charges waived for the initial set up.	
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16. GRANDFATHERED SERVICES

<p>A. <u>Flexible Packaging (Residential)</u> ²²²</p> <p>1. <i>Conditions</i></p> <p>This service offers a discount of thirty-five percent (35%) off the rates to residential customers who subscribe to individual Calling Services as specified under Rates - Individual Services and Custom Local Area Signaling Service. This discount applies only when the customer subscribes to four (4) or more of the following services:</p> <ul style="list-style-type: none"> Automatic Busy Redial Automatic Call Return Call Block Call Forwarding - Variable Call Waiting/Cancel Call Waiting Caller ID - Name and Number Caller ID - Number Distinctive Ring Special Call Acceptance Special Call Forwarding Speed Calling 8 and 30 Three-Way Calling VIP Alert 					
<p>If four (4) or more eligible individual services are ordered per customer account, the discount will automatically apply on rates of all eligible individual services. The threshold of four (4) eligible services is figured on a per account basis instead of per line.</p>					
<p>If the customer removes a service(s) such that the total subscription becomes less than four (4), the discount will automatically be discontinued.</p>					
<p>A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.</p>					
<p>2. <i>Rates</i></p> <table data-bbox="313 1360 1372 1455"> <tr> <td>Flexible Packaging (Residential)</td><td><u>Monthly Rate</u> ²³⁷</td></tr> <tr> <td>Four (4) or more eligible services</td><td>35% Discount</td></tr> </table>	Flexible Packaging (Residential)	<u>Monthly Rate</u> ²³⁷	Four (4) or more eligible services	35% Discount	
Flexible Packaging (Residential)	<u>Monthly Rate</u> ²³⁷				
Four (4) or more eligible services	35% Discount				

²²² Offering is limited to existing customers as of April 12, 2000.

16. GRANDFATHERED SERVICES

B. <u>Basic Feature Pack</u>	<u>Monthly Rate</u>	
Basic Feature Pack ²²³	\$12.95	
A fixed package of services for residential customers which includes:		
Call Waiting/Cancel Call Waiting Caller ID Name and Number Automatic Call Return (*69) Three-Way Calling Call Block		
C. <u>Complete Feature Pack</u>	<u>Monthly Rate</u>	
Complete Feature Pack ²³⁸	\$18.95	
A fixed package of services for residential customers which includes:		
Anonymous Call Block Automatic Busy Redial (*66) Automatic Call Return (*69) Call Block Call Forwarding-Variable Call Waiting/Cancel Call Waiting Caller ID Name and Number Distinctive Ring Special Call Acceptance Special Call Forwarding Speed Calling 30 Numbers Three-Way Calling VIP Alert		
D. <u>Customized Multi-line Telephone Service – I</u>	<u>Monthly Rate</u>	
Customized Multi-line Telephone Service – I ^{224, 225} each line	\$3.75	
Three-Way Calling Call Waiting/Cancel Call Waiting Speed Calling – Eight Number Capacity		

²²³ Offering is limited to existing customers as of April 12, 2000.

²²⁴ No new service offered after July 1, 1988.

²²⁵ Offer available to residence customers only.

16. GRANDFATHERED SERVICES

E. <u>Sharper Call Pack, Sharpest Call Pack</u>		
	<u>Residence</u>	<u>Business</u>
Sharper Call Pack ²²⁶ each line	\$4.50	\$4.50
Three-Way Calling Call Waiting/Cancel Call Waiting Speed Calling – Eight Number Capacity Variable Call Forward		
Sharpest Call Pack ²⁴¹ each line	6.00	6.00
Three-Way Calling Call Waiting/Cancel Call Waiting Speed Calling – Eight Number Capacity Variable Call Forward Busy Number Redial Last Number Redial Saved Number Redial		
Sharper Call Pack, Telteen ²⁴¹ each secondary line ²²⁷	4.50	
All features included in Sharper Call Pack above, plus Toll Control		
Sharpest Call Pack, Telteen ²⁴¹ each secondary line ²⁴²	6.00	
All features included in Sharpest Call Pack above, plus Toll Control		

²²⁶ Offering is limited to existing customers as of April 12, 2000.

²²⁷ Applicable to second line only.

16. GRANDFATHERED SERVICES (Continued)

F. <u>Premier Service Packages</u>		
	<u>Residence</u>	<u>Business</u>
Premier Service Package ²²⁸	\$4.00	\$4.00
Call Waiting/Cancel Call Waiting Three-Way Calling Variable Call Forwarding Do not disturb – personal identification number (PIN) ²²⁹ Wake up/reminder service ²⁴⁴		
G. <u>Combination Main Service</u> ²³⁰		
1. <i>Conditions</i>		
Combination Main Service provides for serving separate business and residence locations from the same One-party Network Access line.		
All locations must be within the same Central Office area.		
A separate number will be assigned to the telephone at each of the locations.		
Additional signals may be required at any one or all locations and arranged so that an indication will be received at any one or all locations when one telephone at another location is being called. There will not be a charge for the signals required to provide this service. Additional signals over the minimum requirement may be provided by the customer or the customer's vendor.		
Services with measured usage are not available on Combination Main service.		
2. <i>Rates</i>		
The monthly rate and installation charge for a business or residence One-party Network Access line service at each location.		
Mileage charges for One-party Network Access service are applicable to each line which goes out of the Base Rate Area. If all telephones in the suburban area are served by one circuit, the appropriate party line mileage will be applicable.		

²²⁸ Offering is limited to existing customers as of April 12, 2000.

²²⁹ Offered where facilities are available.

²³⁰ This service is limited to existing customers at existing locations as of April 1, 1994.

16. GRANDFATHERED SERVICES (Continued)

H. <u>Community Volunteer Fire Reporting System</u> ²³¹		
1. <i>Conditions</i>		
The service offered in Rates preceding is designed for use by unattended volunteer fire departments. A person calling the listed fire reporting number activates a conference circuit, which rings volunteer firemen's telephones, enabling the caller to report the fire or emergency to answering firemen.		
This equipment permits two (2) simultaneous fire Reporting calls, if the customer desires. This optional feature requires an additional One-party Business Network Access line.		
Remote Answering Terminals permit firemen away from home, upon hearing the fire siren, to call a designated telephone number which will connect them to the Fire Reporting System. This optional feature requires a non-published One-party Business Network Access line. It will handle up to three (3) simultaneous calls.		
The Siren Control Circuit is a private line, suitable for supervisory control, from the Fire Reporting System common equipment to the siren.		
2. <i>Rates</i>		
	<u>Monthly Rate</u>	<u>Installation Charge</u>
Basic System with one Siren Control Relay to handle three Fireman Lines, and three Remote Answering Terminals	\$54.38	\$236.00
Siren Control Circuit	Private line rates	
Station Line Relay for each Fireman's line connected to system	6.46	7.75
Changes of Fireman Lines connected to system or additional after installation of system, each occasion	---	23.50
Fire Reporting Number (maximum of two), each	One-party Business Network Access rate	
Access to Remote Answering Terminals Network Access rate	One-party Business	

²³¹ No new service installed after May 31, 1984.

16. GRANDFATHERED SERVICES (Continued)

I. <u>Fire Reporting Systems</u>²³² (Former Contel Serving Area)	
1. <i>Description</i>	
Applicable to System Standard discontinued fire reporting systems. Limited to existing customers at existing locations within the former Contel serving area.	
2. <i>Conditions</i>	
a. A fire reporting telephone system will be furnished under the provisions of the tariff or Statewide Price List to a fire protection district, a municipality, or other governmental agencies for use in transmitting reports of fires, other public emergencies and for the operation of public alarm signals.	
b. The Company's liability to the customer for this service, or to any member of the public, or to any third party for any failure of the system or any delay, interruptions, confusion or mistake in transmission of any message or signal or any consequence of the use, misuse or failure of the system or service shall be limited to an allowance for interruptions or failure of service as specified in the Rules. In no event will the Company be liable to the customer, or any member of the public or any governmental body for any consequential damage arising from any of the foregoing.	
c. Arrangements to signal fireman's telephones must be compatible with the ringing characteristics of the fire reporting system and the serving central office.	
d. Each fire reporting system	
Firemen installing systems on or after May 5, 1975, will be required to subscribe to either business or residence one-party access line service only.	

²³² No new service installed after September 26, 2001.

16. GRANDFATHERED SERVICES (Continued)

<p>3. <i>Rates</i></p> <p style="text-align: right;">Monthly Rate ²³³</p> <p>a. System equipped with 20 lines, including equipment to signal fireman's regular exchange service. \$128.70</p> <p>b. System equipped with 30 lines, including equipment to signal fireman's regular exchange service. 162.50</p> <p>c. Each fire reporting network access line connected to the fire reporting system. Applicable rates, charges and conditions for one-party business or residential service as set forth under Local Service – Network Access Rates.</p>	
<p>J. <u>Emergency Alerting System</u> ²³⁴</p> <p>1. <i>Conditions</i></p> <p>The service offered in Rates preceding is designed for any emergency reporting system. A person calling the listed reporting number activates a conference circuit, which rings conference telephones, enabling the caller to report the emergency to answering personnel on the system. The conference circuit can also be activated manually via a dispatcher.</p>	
<p>Basic System are required in each central office serving Network Access lines in a system.</p>	
<p>Remote answering terminals permit personnel away from home, upon hearing the siren, to call a designated telephone number which will connect them to the system. This optional feature requires a non-published One-party Business Network Access line. It will handle up to three (3) simultaneous calls. The Network Access rates for this line will apply.</p>	
<p>The Amplifier feature is an option, available to maintain a satisfactory level of transmission.</p>	
<p>The Manual Origination Feature permits activation of the system from one or two dedicated telephones or key terminations. In addition, for this optional feature, charges for One-party Business Network Access service apply for each telephone or key termination dedicated to this service.</p>	
<p>The Automatic Origination Feature permits activation of the system by dialing a directory number. This optional feature requires one One-party Business Network Access line.</p>	

²³³ In addition to applicable charges as shown under Nonrecurring Charges.

²³⁴ No new service installed after September 26, 2001.

16. GRANDFATHERED SERVICES (Continued)

A non-emergency call in progress on a regular telephone may optionally be automatically overridden or a tone may be provided signaling the emergency personnel to terminate the conversation and take the emergency call.			
When the System is in use, subsequent callers receive a busy signal preventing simultaneous activation.			
2. Rates			
	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Basic System for up to ten (10) Network Access lines	\$88.63	\$330.00	
Common Equipment for each additional ten (10) Network Access lines (maximum of two (2))	11.63	24.50	
Control Circuit for Multi-Office System	²³⁵	---	
Station Line Circuits for each Network Access line connected to System (maximum of thirty (30))	8.34	22.50	
Amplifier	8.07	22.00	
Siren Control Circuit	²⁵¹	---	
Manual Origination Feature (maximum of two (2))	8.48	22.50	
Automatic Origination Feature (maximum of two (2))	8.89	22.50	
Remote Answering Feature (maximum of three (3))	6.98	21.50	

²³⁵ Apply interoffice mileage charges for interoffice and interexchange connections. Apply signal relay controlled, commercial power charges for each application on control circuit.

16. GRANDFATHERED SERVICES (Continued)

K. <u>Foreign Exchange Service (Excluding Former Contel Serving Areas)</u>	
1. <i>Definitions</i>	
Foreign Exchange Service is furnished from an exchange other than the one in which the customer is located. As most of these services are generally provided across a common boundary between the two (2) exchanges involved, the facilities required are generally not connected or usable with normal serving arrangements of the exchange in which the customer is located. Foreign Exchange Service is not available in all exchanges, but will be furnished for those routes established elsewhere in the conditions.	
2. <i>Conditions</i>	
To make facilities available to provide Foreign Exchange Service in any exchange, line extension charges are applicable to any extension of facilities in the foreign exchange and foreign exchange service construction charges are applicable to the extension of facilities in the exchange in which the customer is located. If the foreign exchange mileage monthly rates are not sufficient to support the investments required to provide the facilities, it will be necessary that the customer or customers pay the additional costs involved for provision of the abnormally constructed facility. The rates and conditions contained herein will apply wherever this service is provided.	
The rates applicable for toll service will be those of the foreign exchange.	
Rates for supplementary services will be those applicable under the tariff of the local exchange. Directory service in the directory of the foreign exchange will be at the rates of the foreign exchange.	
Joint User Service will not be established in connection with foreign exchange service.	
Foreign Exchange Service will not be provided for public or semi-public use or in connection with Private Branch Exchange Systems in hotels, apartment houses, motels or clubs.	
Foreign exchange paystation service will not be furnished.	
Extension telephones may be installed outside the building in which the network access is located if the telephone is located on the premises of the customer and is provided for the use of the customer only. Terminal Loop rates and, where applicable, mileage will apply as covered in the schedule on Mileage Charges found in this tariff.	
Applicable nonrecurring service connection and/or installation charges of both the serving company and local exchange company will apply to the establishment of foreign exchange service or off-premises foreign exchange extension telephones.	
For extensions of plant within the local exchange the wire only charge will apply should the applicant choose to furnish and set the poles required in accordance with the construction standards of the Company. The ownership of the poles shall be vested in the Company.	
Services with measured usage will not be established on foreign exchange service.	

16. GRANDFATHERED SERVICES (Continued)

Foreign Exchange Service is established between the following points:			
<u>Local Exchange</u>	<u>Foreign Exchange Service</u>		<u>C = Contiguous</u> <u>N = Noncontiguous</u>
	<u>From</u>	<u>Company</u>	
Amity	Grand Island	Dallas	Pacific C
	Salem	ZiPLY Fiber	C
		Pacific	C
Bandon	Coos Bay	General	N
Beaverton	Albany	Pacific	N
	Astoria	Pacific	N
	Forest Grove	General	N with EAS
	Lake Oswego	Pacific	N with EAS
	Newberg	General	N
	Oregon City	Pacific	N with EAS
	Portland ²³⁶	Pacific	C with EAS
	Salem	Pacific	N
	Tigard	General	C with EAS
	Tillamook	Pacific	N
Brookings	Gold beach	General	C
Clatskanie	Rainier	Pacific	C
	Portland	Pacific	N
Coos Bay	Coquille	General	C
Elgin	Enterprise	General	N
Forest Grove	Beaverton	General	N with EAS
	Hillsboro	General	C with EAS
	Portland	Pacific	N with EAS
	Scholls	General	C with EAS
Gresham	Beaverton	General	N with EAS
	Corbett	Columbia	C with EAS
	Estacada	Cascade	C with EAS
	Portland ²⁵²	Pacific	C with EAS
	Sandy	General	C with EAS
	Sunnyside	ZiPLY Fiber	C with EAS

Continued on next page...

²³⁶ Extensions and private branch exchange stations only.

16. GRANDFATHERED SERVICES (Continued)

Continued from previous page...

<u>Local Exchange</u>	<u>Foreign Exchange Service</u>		<u>C = Contiguous</u> <u>N = Noncontiguous</u>
	<u>From</u>	<u>Company</u>	
Hillsboro	Beaverton	General	C with EAS
	Portland ²³⁷	Pacific	N with EAS
	Scholls	General	C with EAS
Imbler	La Grande	General	C with EAS
La Grande	Baker	Pacific	N
	Portland	Pacific	N
McMinnville	Dayton	Ziplly Fiber	C
	Portland	Pacific	N
	Salem	Pacific	N
	Tigard	General	N
Newberg	Dayton	Ziplly Fiber	C
	Portland	Pacific	N
	Scholls	General	C
	Sherwood	General	C
	Tigard	General	N
Reedsport	Lakeside	General	C
	Portland	Pacific	N
	Roseburg	Pacific	N
Sandy	Estacada	Cascade	C with EAS
	Gresham	General	C with EAS
	Sunnyside	Ziplly Fiber	C with EAS
Scholls	Beaverton	General	C with EAS
	Hillsboro	General	C with EAS
	Newberg	General	C
Sherwood	Stafford	General	C with EAS
	Tigard	General	C with EAS
Stafford	Lake Oswego ²³⁸	Pacific	C with EAS
	Tigard	General	C with EAS

Continued on next page...

²³⁷ No new service installed after October 6, 1980.

²³⁸ Extensions and private branch exchange stations only.

16. GRANDFATHERED SERVICES (Continued)

Continued from previous page...

<u>Local Exchange</u>	<u>Foreign Exchange Service</u>		<u>C = Contiguous</u> <u>N = Noncontiguous</u>
	<u>From</u>	<u>Company</u>	
Tigard	Hillsboro	General	N with EAS
	Lake Oswego ²³⁹	Pacific	C with EAS
	Oak Grove –		
	Milwaukie	Pacific	N with EAS
	Portland	Pacific	C with EAS
	Stafford	General	C with EAS
Vernonia	Forest Grove	General	C

²³⁹ Extensions and private branch exchange stations only.

16. GRANDFATHERED SERVICES (Continued)

3. Rates	
a. Contiguous Exchanges	
The charge for this service will be the sum of items <i>a.</i> , <i>b.</i> and <i>c.</i> .	
	Monthly Rate
(1) The rate of the foreign exchange (serving exchange) for the class and grade of network access provided, plus the monthly rate indicated below:	
Residence One-party	\$6.50
(2) Foreign exchange mileage in the local exchange.	
This is the airline distance between the termination of the customer's foreign network access line to the nearest point on the common boundary of the local exchange, per month:	
Residence One-party Network Access Service, per 1/2 mile or fraction thereof	6.50
(3) Suburban Mileage in the foreign exchange, if applicable, per 1/4 mile or fraction thereof, per month	See Mileage Charges
This is the airline distance from the point on the common boundary as determine in <i>b.</i> above, measured to the nearest point on the boundary of the serving base rate area of the foreign exchange.	

16. GRANDFATHERED SERVICES (Continued)

b. Noncontiguous Exchanges	
The charge for this service will be the sum of items <i>a.</i> , <i>b.</i> and <i>c.</i> .	
	Monthly Rate
(1) The rate of the foreign exchange (serving exchange) for the class and grade of network access provided, plus the monthly rate indicated below:	
Residence One-party	\$6.50
(2) Interexchange mileage, per mile or fraction thereof, per month	4.00
This is the V and H mileage between rate centers of the local and foreign exchanges, as determined for message toll telephone service.	
(3) Suburban Mileage in the foreign exchange, if applicable, per ¼ mile or fraction thereof, per month	See Mileage Charges
This is the airline distance from the termination of the customer's foreign network access line to the closest point on the base rate area boundary. The measurement is to the main base rate area of the local exchange not a supplemental base rate area, from any station located outside that main base rate area.	

16. GRANDFATHERED SERVICES (Continued)

<p>c. Off-Premises Extension</p> <p>Between contiguous exchanges only.</p> <p>If the foreign Network Access Line is not served from the exchange in which the off-premises extension terminates, the following charges apply, per month: (Total of <i>a.</i>, <i>b.</i>, and <i>c.</i>)</p>	
	Monthly <u>Rate</u>
(1) Residence (Not applicable when there is EAS between local and Foreign Exchanges)	\$6.50
(2) Airline distance from the termination of the customer's foreign Network Access Line to the nearest point on the common boundary between the local and foreign exchanges:	
per ½ mile or fraction thereof	1.30
(3) Airline distance from the point on the common boundary, determine <i>b.</i> above, to the off-premises extension:	
per ¼ mile or fraction thereof	6.50
<p>If the off-premises extension terminates in the exchange from which the foreign Network Access Line is served, the following charges apply per month: (Total of <i>d.</i> and <i>e.</i>)</p>	
(4) Airline distance from the network Access Line to the common boundary of the local and foreign exchanges:	
per ¼ mile or fraction thereof	1.30
(5) Airline distance from the point on the common boundary, determined in <i>d.</i> preceding, to the extension:	
per ¼ mile or fraction thereof	2.60
<p>d. Construction Charges</p> <p>When the foreign exchange service is provided in a contiguous exchange by means of a channel directly from the foreign exchange Central Office to the customer's premises, the following provisions apply:</p> <p>Extensions of plant required in the foreign exchange will be made at charges and under the conditions of the Line Extension Charge Schedule found in the tariff.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>L. <u>Foreign Exchange Service</u> (Former Contel Serving Areas)</p> <p>1. <i>Description</i></p> <p>Applicable to discontinued one-party contiguous residence foreign exchange network access line service between exchanges, and for the portion of service provided to the customer's location, including applicable rates and charges of originating utility. Limited to existing residential customers until they disconnect the service at existing locations within the former Contel serving areas listed below:</p> <table> <tr> <td>Aumsville</td> <td>Murphy</td> </tr> <tr> <td>Dayton</td> <td>Provolt</td> </tr> <tr> <td>Detroit</td> <td>Silverton</td> </tr> <tr> <td>Grand Island</td> <td>Sunnyside</td> </tr> <tr> <td>Hoodland</td> <td>Turner</td> </tr> <tr> <td>Mill City</td> <td>Yamhill</td> </tr> </table>	Aumsville	Murphy	Dayton	Provolt	Detroit	Silverton	Grand Island	Sunnyside	Hoodland	Turner	Mill City	Yamhill	
Aumsville	Murphy												
Dayton	Provolt												
Detroit	Silverton												
Grand Island	Sunnyside												
Hoodland	Turner												
Mill City	Yamhill												
<p>2. <i>Conditions</i></p> <p>a. General</p> <p>For the purpose of this service, the foreign exchange is the exchange from which the dial tone originates and the local exchange is the exchange in which the telephone set or other termination is located.</p>													
<p>Rates for foreign exchange service include normal exchange service of the foreign exchange.</p>													
<p>(1) The customer to a foreign exchange access line is required to subscribe to a local network access line in addition to the foreign exchange service.</p> <p>(a) Service will be furnished subject to the same conditions as to the use of the service by other than the customer or his representatives, which are applicable in connection with other classifications of service.</p>													
<p>(b) Foreign exchange trunk line service will not be furnished in connection with PBX systems located in hotels, apartment houses, or clubs.</p>													
<p>(2) Foreign exchange directory listings</p> <p>(a) Rates for foreign exchange service include a primary listing in the alphabetical section and/or business service listing in the classified section of the directory of the foreign exchange.</p>													
<p>(b) Additional listings and lines of information will be provided in local or foreign directories in accordance with the tariff provision in effect for the directory containing the additional listing or line of information.</p>													

16. GRANDFATHERED SERVICES (Continued)

<p>Except as otherwise provided in the Price List, services and equipment furnished in the local exchange will be available in addition to foreign exchange service in accordance with the Price List provisions of the local exchange for the particular classification of service furnished as applicable for the class and grade.</p> <ul style="list-style-type: none"> - Service will be furnished subject to the same conditions as to the use of the service by other than the customer or his representatives, which are applicable in connection with other classes and grades of service. 	
<p>b. Special Conditions</p> <p>The interexchange outside plant facility rates are applicable to the interexchange facilities between the rate centers of foreign exchange and the local exchange, for rating purposes.</p>	
<p>When the originating and terminating points of a foreign exchange facility are within the utility's exchanges, the interexchange termination charge will apply at both ends.</p>	
<p>3. <i>Measurement of Outside Plant Facilities</i></p> <p>a. Contiguous</p> <p>(1) Intracompany – contiguous interexchange outside plant facilities are measured from the local central office to the serving area central office.</p>	
<p>(2) Intercompany – contiguous (outgoing service) interexchange outside plant facilities are measured from the local central office to the point of connection on the common boundary.</p>	
<p>b. Noncontiguous – Intra/Intercompany</p> <p>Noncontiguous interexchange outside plant facilities are measured from rate center to the rate center.</p>	
<p>c. Cross Boundary</p> <p>(1) Intracompany – contiguous interexchange outside plant facilities are measured from the local central office to the serving area central office.</p>	
<p>(2) Intercompany – contiguous (outgoing service) interexchange outside plant facilities are measured from the local central office to the point of connection on the common boundary.</p>	
<p>d. Network access line rates apply when the dial tone is provided by the utility (outgoing).</p>	
<p>e. The local loop rate is applied to customers (incoming) receiving dial tone from an exchange central office other than the central office service would normally be provided from.</p>	

16. GRANDFATHERED SERVICES (Continued)

4. Rates	
a. Recurring facility rates, network access line service and related items	
Foreign exchange facility rates applicable to contiguous residence service	
(1) Intracompany	
	Monthly Rate
(a) Network access line	\$4.55
(b) Interexchange facility rates – measured from local central office to serving central office	
Each network access line:	
(i) Contiguous – each airline mile or fraction thereof office-to-office	3.45
(ii) Contiguous – each airline mile or fraction thereof served cross boundary	2.10
(iii) Noncontiguous – each airline mile or fraction thereof	5.00
(c) Interexchange channel termination -	
- Each one per exchange end office-to-office	12.80
(d) Each local loop	7.50
(e) Telephone set ²⁴⁰	See applicable Tariff schedule

²⁴⁰ Telephone sets must be provided by the customer.

16. GRANDFATHERED SERVICES (Continued)

(2) Intercompany – outgoing service (utility's dial tone)		Monthly Rate
(a) Network access line		\$4.55
(b) Interexchange facility rates – measured from point of connection to local central office (IXC)		
(i) Contiguous – each airline mile or fraction thereof office-to-office		3.45
(ii) Contiguous – each airline mile or fraction thereof served cross boundary		2.10
(iii) Noncontiguous – each airline mile or fraction thereof		5.00
(c) Interexchange channel termination		
(i) Utility's end only – office-to-office		12.80
(ii) Utility's end only contiguous – served cross boundary		7.70
(3) Intercompany – incoming service (other utility's dial tone)		Monthly Rate
(a) Facility rate – measured from point of connection to local central office		
(i) Contiguous – each airline mile or fraction thereof – office-to-office		\$3.45
(ii) Contiguous – each airline mile or fraction thereof served cross boundary		2.10
(iii) Noncontiguous – each airline mile or fraction thereof		5.00 ²⁴¹
(b) Interexchange channel termination		
(i) Utility's end only – office-to-office		12.80
(ii) Utility's end only contiguous – cross boundary		7.70
(c) Each local loop		7.50

²⁴¹ May be filled by either utility.

16. GRANDFATHERED SERVICES (Continued)

<p>b. Off-premises network access extension line service or off-premises PBX extension line service involving:</p> <p>(1) Connecting utility exchange (incoming or outgoing)</p> <p style="text-align: right;">Monthly Rate ²⁴²</p> <p>(a) Airline measurement from the off-premises telephone set or PBX station to the central office of the foreign exchanges Each ¼ mile or fraction thereof</p> <p style="text-align: right;">\$2.50</p> <p>(b) Airline measurement from the central office of the local exchange to the central office of the foreign exchange Each mile or fraction thereof (office-to-office)</p> <p style="text-align: right;">Applicable interexchange facility rates and channel termination</p>	
<p>(2) Connecting Company exchanges</p> <p style="text-align: right;">Monthly Rate</p> <p>(a) Airline measurement from the off-premises telephone set of PBX station to the central office of the utility Each ¼ mile or fraction thereof</p> <p style="text-align: right;">2.50</p> <p>(b) Airline measurement from the central office of the utility to the point of connection Each mile or fraction thereof</p> <p style="text-align: right;">Applicable interexchange facility rates and channel termination</p>	
<p>M. <u>Interexchange Receiving Service</u> (Former Contel Serving Area)</p> <p>Applicable to discontinued interexchange receiving service. Limited to existing customers at existing locations and within the former Contel serving area.</p> <p>1. <i>Conditions</i></p> <p>Interexchange receiving service is available to customers of business one-party network access line service and business private branch exchange service.</p>	

²⁴² The total outside plant facility rate is the sum of rates determined under (1) and (2).

16. GRANDFATHERED SERVICES (Continued)

Customers to interexchange receiving service will be billed for all toll messages to him from those exchanges in which he subscribes for this service. All toll messages billed under this schedule will be billed at the station-to-station rate.	
A telephone number designation will be assigned to each service in each exchange in which the service is subscribed for. Only calls to this number which originate in the exchange in which the service is subscribed for will come within the scope of the service under this schedule.	
Interexchange receiving service is not available to customers of semipublic paystation service.	
2. <i>Rates</i>	Monthly Rate ²⁴³
Each interexchange receiving service	\$6.50
N. <u>Joint User Service</u> ²⁴⁴	
1. <i>Conditions</i>	
Under Joint User Service a customer may permit another person, firm or corporation to use his telephone service. Joint User Service will be furnished only with Private Branch Exchange, One-party Business Network Access Service and Key Telephone Service.	
The customer will be responsible for all charges incurred by the Joint User.	
Joint User Service will be provided upon application by the customer for the Joint User who is located on the premises, in the same office, or in the same suite of offices as the customer.	
Extension telephones, additional listings, and supplemental services may be furnished to the Joint User at the request of the customer and at regular rates. The customer's Network Access will not be extended to another premises for the use of the joint user.	
The charge for the joint user includes a directory listing in both the alpha and the classified portion of the directory.	
Joint User Service is not furnished in connection with Foreign Exchange Service or Service Lines.	
Joint User Service is not designed to meet situations where a customer is engaged in furnishing service of a secretarial nature or is in the business of renting office space to transients or permanent tenants.	

²⁴³ In addition to applicable charges as shown under Nonrecurring Charges.

²⁴⁴ This service is limited to existing customers at existing locations as of March 15, 1982.

16. GRANDFATHERED SERVICES (Continued)

Joint User Service is not intended to be used by a customer who wishes to resell network services to other entities.			
2. Rates			
Joint User on one-party flat rate business service. No new service after March 15, 1982.			
	Monthly Rate		Monthly Rate
Amity	\$13.22	McMinnville	\$14.18
Bandon	13.28	Myrtle point	12.30
Beaverton	18.50	Newberg	13.54
Brookings	12.30	Port Orford	12.30
Clatskanie	12.30	Powers	12.30
Coos Bay – North Bend	14.21	Reedsport	12.30
Coquille	12.30	Sandy	15.38
Cove	14.24	Scholls	18.45
Elgin	12.30	Sherwood	16.29
Enterprise	14.85	Stafford	19.76
Forest Grove	13.68	Tigard	17.87
Gold Beach	12.30	Union	14.24
Gresham	16.46	Vernonia	12.30
Hillsboro	17.19	Wallowa	14.06
Imbler	13.45		
Joseph	13.08		
La Grande	15.31		
Lakeside	13.53		
Langlois	13.28		
Lostine	13.87		
Joint User of flat rate system utilizing a Trunk		One-half the applicable Trunk Rate	
Measured Usage is available on Joint User Services. The account may not contain a mixture of Premium Calling and Measured Usage services. When subscribing to Measured Usage, the primary customer will be billed the appropriate Basic Calling or Community Calling Service rate. The Joint User monthly rate will be one-half of the primary rate.			

16. GRANDFATHERED SERVICES (Continued)

<p>O. <u>Restricted Secondary Line Service</u> ²⁴⁵</p> <p>1. <i>Definition</i></p> <p>Restricted Secondary Line Service (RSLs) is a package offering for residence customers. It includes a One-party flat rate network access line (Premium Calling Service), directory listing, Third Party Add On, and call restriction.</p>	
<p>2. <i>Description/Conditions</i></p> <p>RSLs consists of four (4) primary components:</p> <p>a. One-party flat rate residence network access (Premium Calling Service)</p> <ul style="list-style-type: none">- The customer must have separate service with a One-party flat rate residence network access line (Premium Calling Service) on the same premises within the same dwelling to participate in this offering.	
<ul style="list-style-type: none">- RSLs will not be furnished as, or in conjunction with, business service, party line service, Measured Usage, foreign exchange service, or the Oregon Telephone Assistance Program (OTAP).	
<p>b. Directory listing</p> <ul style="list-style-type: none">- One directory listing is furnished with RSLs under the conditions for Directory Service, Section V of the Network Access Services Tariff P.U.C. OR No. 18.	
<p>c. Third Party Add On</p> <ul style="list-style-type: none">- Allows the caller to add a third party to an existing two-party conversation.	

²⁴⁵ No new service after June 16, 1989. Transfer of service to a new address after this date will not be permitted.

16. GRANDFATHERED SERVICES (Continued)

<p>d. Call restriction</p> <ul style="list-style-type: none"> - Call restriction allows calls to be placed to free access points while calls to chargeable points are blocked: <p>Allows:</p> <p>9-1-1 1 + 800/866/877/888 Local calls, including EAS where appropriate Listed toll-free numbers for the Telephone Company (Repair, Billing, etc.)</p> <p>Blocks:</p> <p>All calls beginning with a dial access code of "0" or "1", with exception of 1+800/866/877/888.</p>	
<p>3. <i>General Regulations</i></p> <p>RSLs will be offered where facilities and operating conditions permit.</p>	
<p>The features of RSLs are as described previously in this Price List. No substitution of any feature is permitted. However, additional supplemental features may be ordered at the applicable rates found elsewhere in this Price List.</p>	
<p>The Nonrecurring Charge for the installation of, or conversion to, a RSL includes all work associated with the provision of service through the Company's side of the point of demarcation on the customer's premises.</p>	
<p>RSLs will be billed to the primary service. In the event that service is to be interrupted for nonpayment of bill, both lines will be denied service.</p>	
<p>The customer retains the capability of accepting Third Number Billed and Collect calls on a restricted service. The customer is responsible for those calls billed to his account.</p>	
<p>0- access is not permitted under the provisions of this Price List. Therefore, it is the responsibility of the customer to notify station users that Operator access is not available from this secondary service.</p>	
<p>Other general regulations and conditions applicable to local exchange service as defined elsewhere in this Price List shall apply in the provision of RSLs.</p>	
<p>Refer to General Regulations, Section III, Restricted Secondary Line Service for Company liability statement.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>4. <i>Rate</i></p> <p>RSLS per line</p> <p>In addition to the above rate, apply the monthly rate for a One-party flat rate network access line</p>	<p>Monthly <u>Rate</u></p> <p>\$1.90</p> <p>Refer to Section IV.</p>	<p>Nonrecurring <u>Charge</u></p> <p>\$15.00</p>	
<p>P. <u>Service Line Service</u> ²⁴⁶</p> <p>1. <i>Conditions</i></p> <p>Service Line Service provides for the connection of facilities owned and maintained by a customer or group of customers with the facilities of the Company. The Company will not provide such a connection if it is prepared to provide telephone service in the same area.</p> <p>The connection of Service Lines with the Company facilities will be made at a point determined by the Company outside the base rate area of the exchange which would normally serve the area where the Service Lines are located. The entire Service Line must be located outside the base rate area and within the exchange or contiguous unfiled territory.</p> <p>Each Service Line customer will be allowed one directory listing.</p> <p>Service Line Service is furnished on a line basis only and the owners or members of each line shall be represented by one person to transact all business with the Company.</p> <p>A Service Line is subject to the Company's regulations with regard to treatment for nonpayment of bills.</p> <p>The Services Line must be maintained in accordance with the standards of the Company.</p> <p>Services with measured usage are not available on Service Line Service.</p>			

²⁴⁶ This service is limited to existing customers at existing locations as of April 1, 1994.

16. GRANDFATHERED SERVICES (Continued)

2. Rates		
	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Installations of service through point of demarcation	---	Actual Cost
Each Service line	See Network Access Rates	
Enterprise	\$7.46	
Union	8.67	
<p>Minimum rate, per Service Line:</p> <p>Residence customers – the equivalent of network access rate for one-party residence for the exchange serving the line.</p> <p>One or more business customers – the equivalent of network access rate for one-party business for the exchange serving the line.</p>		
Q. <u>Multi-Media Data Service</u> ²⁴⁷		
1. General		
<p>Multi-Media Data Service (MMDS) is a fiber optic based group of high speed data and video services for intraexchange and interexchange use within a LATA. MMDS can be used to connect Ethernet (IEEE 802.3) and Token Ring (IEEE 802.5) LANs, provide host/remote IBM 3270 connections as well as electrical interfaces such as RS449/422 and V.35. MMDS video service is a single channel video for applications such as video conferencing and distance learning applications. Specific distance limitations are identified within the individual service description.</p>		
2. Conditions		
MMDS service is only offered where fiber optic transmission facilities are available.		
MMDS providing IBM 3270 connectivity is limited to customer locations served by the same serving wire center.		
MMDS service will only be used to interconnect customer locations within the same LATA where the Company provides service in the originating and terminating areas.		

²⁴⁷ Offering is limited to existing customers at existing locations as of August 9, 2000 and will be withdrawn on January 1, 2003.

16. GRANDFATHERED SERVICES (Continued)

The network demarcation point for MMDS is on the electrical side of the Company provided network interface on the customer premises. The customer is responsible for providing all facilities and cabling necessary to connect customer equipment to the network interface.	
It is the customer's responsibility to ensure that the customer's equipment provides industry standard electrical signals for MMDS transmission.	
The First Data Link is required in order to provide MMDS to a CDL.	
An Additional Data Link (ADL) is only available to CDLs with at least one (1) First Data Link. An ADL is required if: <ul style="list-style-type: none">- an additional protocol is used, e.g., Ethernet and DSI, or- there are more than eight (8) nodes (CDLs) supporting a single Ethernet or Token Ring connection.	
A Video Link is only available to CDLs with at least one (1) First Data Link.	
MMDS requires at least one First Data Link to a CDL. When the First Data Link is disconnected, then MMDS will be disconnected to the CDL. An Additional Data Link and/or Video Link can be disconnected without disconnecting the First Data Link to the CDL.	
The First Data Link, Additional Data Link and Video Link at each CDL must be ordered for a term commitment period of one (1), three (3), or five (5) years. All term commitments are subject to the Termination Liability as specified in General Regulations, Section III in the Network Access Service Tariff No. 18.	
If prior to the expiration of a term commitment, the customer converts to a term period with a longer period of time, then the customer, at the customer's option, may receive credit for the elapsed time under the old term toward the new term period.	
In the initial order for MMDS service at a CDL, the term commitment period for Additional Data Links or Video Links cannot be longer than the term period selected for the First Data Link.	
Deletions to the customer's service will be subject to termination liability agreements per the original term commitment with the exception of customers who migrate to Company Transport LAN Connect (TLC) service or to Asynchronous Transfer Mode (ATM) service.	
If the customer subsequently orders an Additional Data Link(s) or a Video Link(s) and the term commitment period for the First Data Link has not expired, then the following applies: <ul style="list-style-type: none">- the term commitment period selected for an Additional Data Link(s) or a Video Link(s) must be equal to or shorter than the remaining term period for the First Data Link or- the term commitment period for the First Data Link will be extended to be coterminous with the term period selected for the Additional Data Link or Video Link. The monthly rate for the First Data Link shall be equal to the First Data Link rate for the new term period selected for the Additional Data Link and/or Video Link.	

16. GRANDFATHERED SERVICES (Continued)

An Additional Data Link(s) or a Video Link(s) can be provided after the expiration of the term commitment period for the First Data Link but, the First Data Link will be placed under term commitment for a period equal to the term commitment period selected for the Additional Data Link or Video link. The First Data Link monthly rate shall be equal to the First Data Link rate for the new term commitment period selected for the Additional Data Link and/or Video Link.	
Termination Liability in General Regulations, Section III, will apply when service is terminated prior to completion of the elected term commitment period.	
If the customer should terminate MMDS service under a term commitment at any CDL, Termination Liability shall apply on a CDL-by-CDL basis.	
Nonrecurring charges(NRCs) associated with MMDS service may, at the option of the customer when affirmed at the time that the service is ordered, be paid in three (3) equal monthly installments.	
3. Descriptions	
a. Customer Designated Location (CDL) A location specified by the customer for purposes of terminating services. The Company must have access to the location to perform installation, testing, and maintenance functions. The customer may or may not have access to the location. CDLs include locations such as customer premises, customer repeater stations, customer microwave towers, or some other point where Company testing can occur.	
b. Data Link A Data Link (DL) in MMDS is the electrical connection of the customer's data terminal equipment from the Network interface to the Company's network supporting MMDS. The Data Link includes the Network Interface, the Network Node, and the fiber optic local loop facility.	
c. Network Interface The Network Interface is the point of electrical interconnection on the customer's premises between the company's communications facilities and the customer's terminal equipment.	
d. Network Node The Network Node is the Company provided electronic equipment that converts the electrical signal delivered at the network interface to an optical signal.	

16. GRANDFATHERED SERVICES (Continued)

<p>e. MMDS will support the following types of data and/or video services:</p> <ul style="list-style-type: none"> Ethernet (IEEE 802.3) Token Ring (IEEE 802.5) IBM 3270 ²⁴⁸ V.35 RS449/422 Non-Framed DSI Single Channel Broad band Video (NTSC/RS2SOB) 	
<p>f. MMDS Ethernet Service</p> <p>A Local Area Network (LAN) to Local Area Network (LAN) transport service for interconnecting IEEE 802.3 LANs data rates up to 10 Mbps. This service is distance limited to a -31 dB system loss budget. Ethernet service can be point-to-point or multipoint (a maximum of eight (8) nodes).</p>	
<p>g. MMDS Token Ring Service</p> <p>A LAN to LAN transport service for interconnecting IEEE 802.5 LANs at data rates up to 4 Mbps or 16 Mbps. This service is distance limited to a -31 dB system loss budget. Token Ring service can be point-to-point or multipoint (a maximum of eight (8) nodes).</p>	
<p>h. MMDS IBM 3270 Host/Remote Service</p> <p>A half-duplex, character oriented binary synchronous host to remote transport service offered in two (2) configurations:</p> <p>(1) Support of coaxial connections supporting up to two (2) customer provided 3274 controllers.</p>	
<p>(2) Support of coaxial terminal adapter ports for connection to customer provided 3299 type multiplexer.</p>	
<p>Distance limitations for IBM 3270:</p> <ul style="list-style-type: none"> - with IBM RPQ - 12,000 cable feet. - without IBM RPQ - 3,200 cable feet. 	
<p>i. MMDS V.35 Service</p> <p>A wideband electrical signal for asynchronous transmission up to 256 Kbps.</p>	

²⁴⁸ Where MMDS provides IBM 3270 connectivity, the service is limited to customer locations served by the same serving wire center.

16. GRANDFATHERED SERVICES (Continued)

j. MMDS RS-449-422 Service	
An EIA recommended electrical interface for balanced circuits. The MMDS transport supports RS-449/422 at speeds from 20 Kbps to .4 Mbps.	
k. MMDS NFDS-1 Service	
A non-framed, DSI point-to-point optical transmission at 1.544 Mbps. This service is provided without synchronization and is not channelized by the Company.	
l. MMDS Video Service	
This is the transport over MMDS facilities of single channel broad band video signals conforming to NTSC/RS2SOB. The service supports a single video channel with two (2) accompanying audio channels. MMDS Video is limited to point-to-point or point-to-multipoint service where each CDL is served from the same serving wire center.	
m. Link	
A Link, whether First, Additional, or Video, is a transport over MMDS facilities between the Company's wire center and each customer designated location (CDL).	
n. First Data Link	
The First Data Link is assessed on the first Data Link ordered by the customer for each CDL.	
o. Additional Data Link	
Subsequent Data Links ordered from the same CDL to the same serving wire center as the first Data Link are rated as an Additional Data Link(s).	
p. Video Link	
A Video Link can only be ordered from a CDL for which a First Data Link rate is being assessed. The Video Link rate applies in addition to the First Data Link rate and any Additional Data Link rates. One Video Link must be ordered for each end (CDL) of a point-to-point MMDS Video service.	
q. Interoffice Transport	
Interoffice Transport provides for the transmission facilities between serving wire centers associated with two (2) CDLs. The Interoffice Transport monthly rate applies to fiber optic transmission facilities between serving wire centers. The rate is applied to each airline mile or fraction thereof between the serving wire centers.	

16. GRANDFATHERED SERVICES (Continued)

4. Rates		
	Monthly Rate	Nonrecurring Charge
First Data Link ²⁴⁹ , per CDL		
1 Year Term ²⁵⁰	\$700.00	\$3,300.00
3 Year Term ²⁶⁸	650.00	3,300.00
5 Year Term ²⁶⁸	600.00	3,300.00
Month-to-Month ²⁵¹		---
Additional Data Link, per CDL		
1 Year Term ²⁶⁸	115.00	200.00
3 Year Term ²⁶⁸	100.00	200.00
5 Year Term ²⁶⁸	90.00	200.00
Month-to-Month ²⁶⁹		---
Video Link		
1 Year Term ²⁶⁸	415.00	3,000.00
3 Year Term ²⁶⁸	400.00	3,000.00
5 Year Term ²⁶⁸	380.00	3,000.00
Month-to-Month ²⁶⁹		---
Interoffice Transport (per airline mile)	60.00	300.00

R. Customized Multi-Line Telephone Service

1. Instant Call Accounting (ICA)

a. Description

Provides the customer with records of calls originating from Customized Multi-line Telephone Service stations. Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.

(1) Dedicated ICA

The customer's call records are continually transmitted from the central office to the customer's premises equipment through a dedicated private line connection.

²⁴⁹ The customer must subscribe to the First Data Link, between the serving wire center and each customer designated location (CDL), in order to subscribe to an Additional Data Link or a Video Link. If the First Data Link is disconnected then all MMDS will be disconnected to that CDL. The Additional Data Link and Video Link can be disconnected without disconnecting the First Data Link to a CDL.

²⁵⁰ All term commitments are subject to conditions for Termination Liability. See General Regulations, Section III.

²⁵¹ The Month-to-Month rate option will only be available after completion of one of the three (3) term commitment period options. The Month-to-Month rate will be the same as the rate for the completed term commitment option.

16. GRANDFATHERED SERVICES (Continued)

Private Line Service as defined elsewhere in this Price List should be used to determine the appropriate provisioning and the applicable rates and charges for the required dedicated data channel between the serving central office and the customer premises equipment.	
(2) Dial-Up ICA The customer, using CPE, initiates a download request to the central office processor in order to retrieve the call records. The records are transmitted immediately back to the customer's premises equipment upon completion of the request.	
b. Conditions ICA is provided either as a dedicated connection or as a dial-up connection.	
Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.	
Records will be provided for calls originated from Customized Multi-line Telephone Service stations and include billable toll, local measured, and calls made over private facilities (FX, WATS).	
Records will NOT be provided for incoming calls, station-to-station (intercom) calls, or local calls (except in measured service areas).	
The records produced by this service are not represented to be a provision of billing detail.	
Customers can choose data transmission speeds ranging from 1200 bps to 9600 bps. Customer's CPE must be capable of automatically dropping transmission speeds until an achievable speed is reached.	
Call accounting records will be provided on terminal equipment located at the customer's location.	
Customers will be required to provide compatible CPE to process the call detail records.	
The Company makes no guarantee and assumes no liability associated with the customer's receipt of call detail records if the customer-provided CPE does not meet the Company's compatibility requirements. The data will not be stored by the Company after it is transmitted to the customer. Once the data is transmitted, it will no longer be available.	
ICA will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting the Company.	
(1) Dedicated ICA (a) Call records are continually transmitted to the customer's premises.	
(b) A four-wire private line is required for the dedicated data link.	

16. GRANDFATHERED SERVICES (Continued)

(c) A customer-provided dial modem is required.	
(2) Dial-Up ICA	
(a) The customer initiates a call to retrieve call records.	
(b) A Basic Calling Service or Customized Multi-line Telephone Service line is required.	
(c) A customer-provided dial modem is required.	
(d) To prevent the possible risk of lost call records data, Dial-Up customers need to access their call records at least every seven (7) days.	
2. Customer Moves and Changes (CMAC) ²⁵²	
<p>a. Description</p> <p>Customer Moves and Changes (CMAC) - Provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.</p>	
<p>b. Conditions</p> <p>Customer Moves and Changes (CMAC) is available to either existing or new Customized Multi-line Telephone Service customers.</p>	
CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.	
Customers with compatible customer premises equipment may access CMAC from any new or existing local exchange access line.	
Customers will have twenty-four (24) hour dial-up access to the CMAC system except when restricted during times of maintenance. On occasion, customers may receive a busy condition.	
The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.	
Customers will have up to two (2) hours per dial-in session on the CMAC system. A warning tone will sound as the two (2) hour limit approaches. During the dial-in session, the Company will discontinue the transmission after a period of inactivity.	

²⁵² Offering is limited to existing customers at existing locations as of December 4, 2002.

16. GRANDFATHERED SERVICES (Continued)

<p>Some of the lines in a customer's Customized Multi-line Telephone Service system cannot or should not be rearranged through CMAC (for example, some groups of Customized Multi-line Telephone Service lines that have been previously arranged as multi-line hunt groups). Changes to these Company-specified lines will be made through the Company's existing service order procedure.</p>	
<p>All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The customer may experience delays in change requests due to priority central office switch processor functions.</p>	
<p>(1) Functions</p> <p>The customer controls the following functions:</p> <ul style="list-style-type: none"> (a) Service Option Information Changes <ul style="list-style-type: none"> (i) Line Restriction Status (ii) Facility Restriction Level Assignment (iii) Call Pick-Up Group (iv) Call Forwarding Number (v) Authorization Code Assignment (vi) Button Features (b) Activation/Deactivation of Features (c) Telephone Number Swaps (d) Reports (Queries and Tallies) 	
<p>(2) Function Descriptions</p> <p>(a) Service option Information Changes</p> <p>(i) Line Restriction Status</p> <p>The customer can restrict telephone numbers from all Service Option Information Changes. If changes are desired at a later time, the customer can remove the restriction.</p>	
<p>(ii) Facility Restriction Level Assignment</p> <p>The customer can change the Facility Restriction Level (a permission level assigned to define calling privileges) associated with both facilities and station users.</p>	
<p>(iii) Call-Pickup Group</p> <p>The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.</p>	
<p>(iv) Call Forwarding Number</p> <p>The customer can change the number to which a station user forwards calls.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>(v) Authorization Code Assignment</p> <p>An authorization code is a number associated with a specific person rather than a specific telephone number. The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.</p>	
<p>(vi) Button Features</p> <p>The buttons on a multi-button station set can either activate features or enable call appearances (specific telephone numbers assigned to buttons). The customer can manipulate the features assigned to the buttons.</p>	
<p>(b) Activation/Deactivation Features</p> <p>The customer can either add a feature to a telephone number that does not have it, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer.</p>	
<p>(c) Telephone Number Swaps</p> <p>The customer can swap telephone number assignments among lines within a group.</p>	
<p>(d) Reports (Queries and Tallies)</p> <p>Customers can run reports that show the status of existing and requested feature changes (feature queries) and the total number of stations with the features that they have (feature tallies).</p>	
<p>The customer can be provided with a set of standard reports or can request that the Company customize the standard report formats to the customer's specifications.</p>	
<p>The customer can run query or tally reports as a function by itself or may choose to perform other system functions once the report request is made. This feature of the report function keeps customers from having to wait on-line for reports to be processed.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>S. <u>Transport LAN Connect</u> ²⁵³</p> <p>1. General</p> <p>Transport LAN Connect (TLC) is a fiber optic-based intra-exchange and inter-exchange network transport service. TLC is a private network transport service that does not provide for direct inter-connection with public networks (e.g. Public ATM, Public Frame-Relay, etc.). TLC offers customers inter-site transport of the following:</p> <ul style="list-style-type: none"> 10 Base T Ethernet (10 Mbps) 100 Base TX Fast Ethernet (100 Mbps) DS1 (1.544 Mbps) ATM OC3c (155 Mbps) 	
<p>2. Description</p> <p>a. Base TLC Node Infrastructure and Inter-Node Transport</p> <p>(1) OC3c Base Node (Base TLC platform with first OC3c inter-node transport port)</p> <p>Provides base TLC hardware/software platform (node) and node's first inter-node OC3c transport port.</p>	
<p>(2) Additional OC3c Inter-Node Transport Port</p> <p>Additional OC3c inter-node transport port to support bandwidth requirement of inter-site transport. Adds OC3c port to inter-node transport port to an existing OC3c Base Node. (Requires OC3c Base Node.)</p>	
<p>(3) OC3c Inter-Node Transport Inter-Office Facility Termination (per inter-office termination)</p> <p>Provides termination of an inter-office facility transport required to support inter-office TLC inter-node transport configurations.</p>	
<p>(4) OC3c Inter-Node Transport Inter-Office Facility (per airline mile)</p> <p>Provides inter-office facility transport required to support inter-office TLC inter-node transport configurations.</p>	

²⁵³ Offering is limited to existing customers at existing locations as of March 20, 2003.

16. GRANDFATHERED SERVICES (Continued)

<p>b. TLC Interface Ports</p> <p>(1) DS1 Circuit Interface Port (per port)</p> <p>Provides port interface required to support point-to-point transport of DS-1 circuit. (Requires OC3c Base Node.)</p>	
<p>(2) 10 Base-T Interface Port (per port)</p> <p>Provides port interface required to support point-to-point or multi-point transport of 10 Base-T Ethernet. (Requires OC3c Base Node.)</p>	
<p>(3) 100 Base-TX Interface Port (per port)</p> <p>Provides port interface required to support point-to-point or multi-point transport of 100 Base-TX Ethernet. (Requires OC3c Base Node.)</p>	
<p>(4) OC3c ATM Interface Port (per port)</p> <p>Provides ATM User-to-Network Interface (UNI) port required to support point-to-point or multi-point transport of ATM virtual circuits. (Requires OC3c Base Node.) Virtual circuit must be ATM adaptation layer 5 (AAL-5) unspecified bit rate (UBR) only.</p>	
<p>c. Service Description</p> <p>TLC's recommended configuration conforms to protocol standards publications 802.3 for (10 Base-T) and 802.3u for (100 Base-TX) created by the Institute of Electrical and Electronic Engineering and/or American National Standards Institute (ANSI), publications T1.511, T1.627, and T1.630.</p>	
<p>TLC is available where facilities and conditions permit.</p>	
<p>d. Service Provisioning</p> <p>The customer is responsible for facilities from customer's premises to the serving wire center. The Company will provision fiber, upon customer request, from Special Construction on an individual case basis (ICB).</p>	
<p>TLC service can be provisioned for DS1, Ethernet, Fast Ethernet, and OC3c ATM UNI.</p>	
<p>3. <i>Conditions</i></p> <p>a. Obligations of the Company</p> <p>The Company is responsible for service up to and including the TLC interface port.</p>	
<p>The Company shall provision service over facilities suitable for TLC transmission, where available, for the effective maximum line rate of a DS1 (1.544 Mbps), Ethernet (10 Mbps), Fast Ethernet (100 Mbps), or OC3c (155 Mbps concatenated).</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>Occasionally, in order to perform software updates and other maintenance, it may be necessary to take the TLC node out of service, during the predetermined maintenance window of 12:01 a.m. to 6:00 a.m. In these cases, all attempts will be made to notify the customer in advance as to the time and duration of these outages. The Company reserves the right to temporarily interrupt TLC service at other times in emergency situations.</p>	
<p>b. Obligations of the Customer</p> <p>The customer must provide compatible equipment in accordance with interface specifications defined in applicable IEEE and/or ANSI Standards.</p>	
<p>The customer is responsible for installation, operation and maintenance of any customer provided equipment (CPE).</p>	
<p>Customers who choose Ethernet (10 or 100 Mbps) must specify if they intend to utilize full or half duplex. Customers who choose OC3c (155 Mbps) must provide their virtual circuit requirements to the Company. All customers must specify the originating and terminating locations.</p>	
<p>The customer shall be responsible for obtaining permission for the Company's agents or employees to enter the customer's designated locations(s) at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Company.</p>	
<p>The customer must provide to the Company a point of contact with information to include the contact name, telephone number, mailing address, and electronic mail (e-mail) address for notification purposes.</p>	
<p>In order for the facilities to work properly it is recommended that the customer not exceed facility capacity by over-booking or over subscribing the bandwidth of the inter-node links.</p>	
<p>c. Recommended Configurations</p> <p>The recommended TLC inter-node configurations include star (hub and spoke) and/or standard (non-split fiber) ring of up to eight (8) nodes that are booked at up to one hundred percent (100%) of inter-node transport port bandwidth. These recommended configurations also include a mix of DS-1, Ethernet (10 Base-T), Fast Ethernet (100 Base-TX), and/or Asynchronous Transfer Mode (ATM) OC3c interface ports at each node as required by customer's specific applications.</p>	
<p>d. Configurations That Are Not Recommended</p> <p>(1) Over-Booked Configurations</p> <p>Over-booking of inter-node transport ports is not recommended due to their inherent degradation potential for quality and performance. In an over-booked configuration, the inter-node transport ports are allocated (booked) at over one hundred percent (100%). An example would be two (2) Fast (100 Base-TX) Ethernet (100Mbps each) interface ports competing for the bandwidth of a single OC3c (155Mbps) inter-node transport port. In this example, the booking ratio is 200/155 Mbps or approximately one hundred thirty percent (130%) booking.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>(2) Split Fiber Ring Configurations</p> <p>Split fiber ring configurations carry inherent risk should one node fail or a fiber cut occur. In a split fiber ring configuration, the inter-node transport port's transmit and receive fibers of a TLC node are split with the transmit fiber going to one TLC node while the receiving fiber goes to another TLC node.</p>	
<p>(3) Non-Split Fiber Ring Configurations of More Than 8 Nodes</p> <p>Non-split fiber ring configurations of more than eight (8) nodes are not recommended due to their inherent degradation potential for quality and performance. In a non-split fiber ring configuration, both the transmit and receive fibers of a TLC node's first inter-node transport port are both interconnected to one (1) TLC node and both the transmit and receive fibers of the additional TLC inter-node transport port are both interconnected to another TLC node.</p>	
<p>e. Customer Requested Service Configuration Changes</p> <p>Time and Material Charges for Complex Service under Service Charges, Section IV. apply if the customer requests service configuration changes.</p>	
<p>4. <i>Rate Regulations</i></p> <p>TLC service consists of Base Node, Additional Inter-Node Transport Port(s), Interface Port(s), Inter-Office Facility Mileage, and Inter-Office Facility Terminations.</p> <p>a. OC3c Base Nodes</p> <p>OC3c Base Nodes are required on a per site basis, thus a minimum of two (2) must be ordered for any point-to-point inter-site transport. For example, intersite transport between locations A and B requires an OC3c Base Node at Site A and another OC3c Base Node at Site B.</p>	
<p>b. Additional OC3c Inter-Node Transport Ports</p> <p>Additional OC3c Inter-Node Transport Ports are required on a per site basis, thus a minimum of two (2) must be ordered for any additional point-to-point transport. For example, additional OC3c transport between locations A and B requires an Additional OC3c Inter-Node Transport Port at Site A and another Additional OC3c Inter-Node Transport Port at Site B. Requires an OC3c Base Node at each customer site, which includes the first OC3c Inter-Node Transport Port.</p>	
<p>c. DS1, 10 Base-T, 100 Base-TX, and OC3c ATM Interface Ports</p> <p>DS1, 10 Base-T, 100 Base-TX, and OC3c ATM Interface Ports are required on a per site basis, thus a minimum of two must be ordered for any point-to-point transport. For example, a DS1 circuit between locations A and B requires a DS1 Circuit Interface Port at Site A and another DS1 Circuit Interface Port at Site B. Requires an OC3c Base Node at each customer site, which includes the first OC3c Inter-Node Transport Port.</p>	

16. GRANDFATHERED SERVICES (Continued)

d. OC3c Inter-Office Facility Termination	
OC3c Inter-Office Facility Termination is required to terminate the OC3c Inter-Node Transport. Two (2) termination charges apply for each transport, one at each end.	
e. OC3c Inter-Node Transport Inter-Office Facility Mileage	
OC3c Inter-Node Transport Inter-Office Facility Mileage is charged on a per airline mile basis between OC3c Base Nodes. Requires a OC3c Base Node at each customer site, which includes the first OC3c Inter-Node Transport Port.	
5. <i>Termination Liability</i>	
TLC services are offered on a term commitment basis for periods of one (1), two (2), three (3), or five (5) years. All term commitments are subject to the Termination Liability as outlined in General Regulations, Section III, in the Network Access Services Tariff No. 18.	

16. GRANDFATHERED SERVICES (Continued)

6. Rates	Nonrecurring Charge	Monthly Rate
OC3c Base Node		
One Year	\$1,500.00	\$1,400.00
Two Years	1,500.00	1,150.00
Three Years	1,500.00	1,100.00
Five Years	1,500.00	1,000.00
Additional OC3c Inter-Node Transport Port		
One Year	500.00	600.00
Two Years	500.00	550.00
Three Years	500.00	500.00
Five Years	500.00	450.00
10 Base – T Interface Port Ethernet		
One Year	200.00	225.00
Two Years	200.00	200.00
Three Years	200.00	175.00
Five Years	200.00	150.00
100 Base – TX Interface Port Fast Ethernet		
One Year	200.00	500.00
Two Years	200.00	475.00
Three Years	200.00	450.00
Five Years	200.00	400.00
DS1 Circuit Interface Port		
One Year	200.00	175.00
Two Years	200.00	150.00
Three Years	200.00	125.00
Five Years	200.00	100.00
OC3c ATM Interface Port		
One Year	500.00	800.00
Two Years	500.00	750.00
Three Years	500.00	700.00
Five Years	500.00	600.00
OC3c Inter-Node Transport		
Inter-Office Facility Termination	---	160.00
OC3c Inter-Node Transport Inter-Office Facility		
Per airline mile	---	40.00

16. GRANDFATHERED SERVICES (Continued)

<p>T. <u>Call Referral Service</u> ²⁵⁴</p> <p>1. <i>Description</i></p> <p>Call Referral Service is a voice operator intercept service available to business and residence customers who have relocated or changed telephone numbers and request more than the standard referral of calls to a new number. The customer may design his/her own intercept message. Typical messages include name, new telephone number, new address, zip code, business hours, etc. In the case of New Number Call Routing, more than one name and telephone number would be provided in a message.</p>	
<p>2. <i>Conditions</i></p> <p>Residence customers may request a minimum of one (1) month and a maximum of three (3) months of service.</p>	
<p>Business customers may request a minimum of three (3) months and a maximum of eighteen (18) months of service.</p>	
<p>The Company reserves the right to refuse any customer requested message that it deems to be in violation of the General Regulations, Section III, of the Network Access Services Tariff No. 18. Messages must also be in compliance with all administrative rules, state statutes, and public policy considerations.</p>	
<p>Call Referral Service will not be provided to customers disconnected for nonpayment.</p>	
<p>Residence customers will be billed for the requested duration of service on their closing statement.</p>	
<p>Busy customers may:</p> <ul style="list-style-type: none"> - provide full payment with their closing statement covering the requested duration of service; or 	
<ul style="list-style-type: none"> - pay for the minimum service period (three (3) months) with their closing statement and receive monthly bills beginning in the fourth month of service. 	
<ul style="list-style-type: none"> - New Number Call Routing Service (also referred to as Challenge Intercept) may be furnished when a number is disconnected that has been used by more than one (1) customer (i.e., partnership in a firm, members of the same household), and each party wishes to receive calls at his/her new number. The Operator will provide the names and forwarding telephone numbers of all parties listed in the OTM message. No charges apply when split referral is provided due to a Company error. 	

²⁵⁴ Offering is limited to existing customers at existing locations as of June 4, 2003.

16. GRANDFATHERED SERVICES (Continued)

3. <i>Rates (per telephone number)</i>			
	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Residence	\$10.00	---	
Standard Business	20.00	---	
Business Key System	75.00	---	
PBX System	100.00	---	
Change in Intercept Message	---	\$5.00	
U. <u>Integrated Services Digital Network (ISDN) – Packet Switching</u>			
1. <i>Definitions</i>			
a. B-Packet			
A service which permits a customer to use a B-Channel for packet switched data.			
b. D-Channel (Delta Channel)			
A communications path that operates at 9.6 kbps X.25 packet data.			
c. D-Packet			
A service that permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 kbps on BRI ISDN D-Channel and allows for more than one data device.			
d. Integrated Services Digital Network (ISDN)			
A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as packet switched data.			
2. <i>Service Descriptions</i>			
Network Functions and Features:			
a. X.25 Assignment of Non-Hunt DNs to Hunt Terminals			
X.25 Assignment of Non-Hunt DNs to Hunt Terminals provides the ability to designate one or more of the Directory Numbers (DNs) associated with a given hunt terminal in a Hunt Group as non-hunt DNs. The non-hunt DN allows calling users to bypass the hunt arrangement and specifically address the subscribed hunt-terminal.			

16. GRANDFATHERED SERVICES (Continued)

b. X.25 CCITT DTE Facilities	
X.25 CCITT DTE Facilities are a set of Data Terminal Equipment (DTE) facilities intended to support end-to-end signaling required by the Open Systems Interconnection (OSI) network service. These facilities are passed unchanged between the two packet mode DTEs involved.	
c. X.25 Closed User Groups	
X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.	
d. X.25 Fast Select	
X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.	
e. X.25 Fast Select Acceptance	
X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.	
f. X.25 Fast Select/user to User 16 Octets of Data in Call Request	
X.25 Fast Select/User to User 16 Octets of Data in Call Request allows a sending data terminal to forward up to 16 octets (128 bytes) of data along with call setup and clearing packets. This feature is initiated on a call-by-call basis.	
g. X.25 Flow Control Parameter Negotiation	
X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.	
h. X.25 Hunt Groups	
X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.	
i. X.25 Incoming Calls Barred	
X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.	

16. GRANDFATHERED SERVICES (Continued)

j.	X.25 Interexchange Carrier (IC) Preselection X.25 Interexchange Carrier (IC) Preselection allows the ISDN user to pre-select (by service order) an interexchange carrier for packet-switched data calls.	
k.	X.25 ISDN Automatic Message Accounting (AMA) X.25 ISDN Automatic Message Accounting (AMA) feature collects data and provides automatic message accounting record generation for billing of packet-switched calls on the B-channel and D-channel.	
l.	X.25 Numbering and Routing X.25 Numbering and Routing provides an International Numbering Plan and call routing for Public Data Networks as defined in CCITT Recommendations X.121 (PPSN numbering plan) and E.164 (ISDN numbering plan).	
m.	X.25 One-Way outgoing Logical Channel X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.	
n.	X.25 Outgoing Calls Barred X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.	
o.	X.25 Permanent Virtual Circuit X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.	
p.	X.25 Recognized Private Operating Agency (RPOA) Selection (Basic) X.25 Recognized Private Operating Agency (RPOA) Selection (Basic) allows a customer to specify an interLATA carrier for packet switching on a per call basis. If an RPOA is used, this overrides the IC Pre-selection, if a pre-selected carrier is provisioned.	
q.	X.25 Reverse Charge X.25 Reverse Charge permits a called party to be billed for a call.	
r.	X.25 Reverse Charge Acceptance X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.	
s.	X.25 Supplementary Services User Testing X.25 Supplementary Services User Testing allows the user to test either the B-channel or D-channel by placing a call to that user's own Directory Number (DN).	

16. GRANDFATHERED SERVICES (Continued)

t. X.25 Throughput Class Negotiation	
X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.	
u. X.25 Transmit Delay Selection and Indication	
X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.	
v. X.25 User Access to Both B-Channel and D-Channel	
X.25 User Access to Both B-Channel and D-Channel allows user access to all three (3) channels.	
3. <i>Digital (ISDN) Single Line Services</i>	
a. Description	
Central Office Services - choose one or a combination of: B-Packet, per channel D-Packet, per channel	
b. Conditions	
(1) General	
A separate interexchange carrier may be chosen for packet service.	
The D-Packet Switched Data Channel allows transmission of Packet Switched Data over a D-Channel.	
Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.	
(2) Digital (ISDN) Single Line Access	
Only one (1) user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.	

16. GRANDFATHERED SERVICES (Continued)

<p>c. Service Descriptions and Features</p> <p>(1) X.25 Basic Package</p> <p>X.25 Flow Control Parameters Negotiation X.25 Incoming Calls Barred X.25 Outgoing Calls Barred X.25 Reverse Charge X.25 Reverse Charge Acceptance X.25 Throughput Class Negotiation X.25 Transmit Delay Selection and Indication</p>	
<p>(2) X.25 Deluxe Package</p> <p>X.25 Basic Service plus X.25 Closed User Groups X.25 Fast Select X.25 Fast Select Acceptance X.25 Hunt Groups X.25 One-Way Outgoing Logical Channel X.25 Permanent Virtual Circuit</p>	

16. GRANDFATHERED SERVICES (Continued)

(3) Feature Matrices		
Data Packages Features:		
<u>Feature Name</u>	<u>X.25</u>	<u>X.25 Deluxe</u>
X.25 – Assignment of Non-Hunt DNS to Hunt Terminals	X	X
X.25 – CCITT Data Terminal Equipment (DTE) Facilities	X	X
X.25 – Closed User Groups		X
X.25 – Fast Select		X
X.25 – Fast Select Acceptance		X
X.25 – Fast Select/User to User 16 Octets of Data		X
X.25 – Flow Control Parameters Negotiation	X	X
X.25 – Hunt Groups	X	
X.25 – Interexchange Carrier (IC) Pre-selection	X	X
X.25 – Incoming Calls Barred	X	X
X.25 – ISDN Automatic Message Accounting (AMA)	X	X
X.25 – Numbering and Routing	X	X
X.25 – One-Way outgoing Logical Channel		X
X.25 – Outgoing Calls Barred	X	X
X.25 – Permanent Virtual Circuit		X
X.25 – Reverse Charge	X	X
X.25 – Reverse Charge Acceptance	X	X
X.25 – Recognize Private Operating Agency (RPOA) Selection (Basic)	X	X
X.25 – Supplementary Services User Testing	X	X
X.25 – Throughput Class negotiation	X	X
X.25 – Transmit Delay Selection/Indication	X	X
X.25 – User Access to both B-Channel and D-Channel	X	X
X.25 – User-Originated On-Demand B-Channel Packet for BRI	X	X
d. Digital (ISDN) SL Voice & CSD Services		
Definitions:		
Call Control –		
Directory Number (DN) Sharing over Multiple Call Types on an Integrated Terminal allows an integrated terminal (i.e., a terminal that supports more than one call type such as packet-switched data) to have only one DN that can be used for all call types and can simultaneously access both B-Channels.		

16. GRANDFATHERED SERVICES (Continued)

e. Rates – Residence/Business		
Central Office Services	Monthly Rate	Nonrecurring Charges
B-Packet, per channel	\$100.00	---
D-Packet, per channel	5.00	---
Featured Services (Business or Home)		
Packet Switching Feature Package		
X.25 Basic	NC	NC
X.25 Deluxe, per line	5.00	\$15.00
4. ISDN-Basic Rate Interface Services (BRI)		
a. Conditions		
If a customer requests a B-circuit Switched Data channel, D-Packet is not permitted. Conversely, if a customer requests D-Packet, the selection of B-Circuit Switched Data is not permitted.		
The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.		
b. Service Descriptions and Features		
(1) ISDN Multipoint Access		
Up to six (6) users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required if those terminals are to receive calls.		
(2) Packaged Services		
(a) X. 25 Basic Service (Per channel)		
X.25 Flow Control Parameters Negotiation		
X.25 Incoming Calls Barred		
X.25 Outgoing Calls Barred		
X.25 Reverse Charge		
X.25 Reverse Charge Acceptance		
X.25 Throughput Class Negotiation		
X.25 Transmit Delay Selection and Indication		

16. GRANDFATHERED SERVICES (Continued)

(b) X.25 Deluxe Service (Per Access)		
X.25 Basic Service X.25 Closed User Groups X.25 Fast Select X.25 Fast Select Acceptance X.25 Hunt Groups X.25 One-Way Outgoing Logical Channel X.25 Permanent Virtual Circuit		
c. Rates	Monthly Rate	Nonrecurring Charges
Central office Services		
B-Packet	\$100.00	---
D-Packet	5.00	---
.40	---	
Packaged Services (per line)		
X.25	NC	NC
X.25 Deluxe	5.00	\$15.00
V. <u>Integrated Services Digital Network (ISDN) – “B” Channel OutWATS and InWATS Service</u> ²⁵⁵ Primary Rate Interface (PRI): 1. <i>Service Descriptions and Features</i> Channels: "B" Channel Circuit Switched OutWATS and InWATS Service: Wide Area Telecommunications Service (WATS) is basically discounted toll service. The rates and charges for OutWATS and InWATS Services are in addition to those rates specified in this Price List. The rates and charges assessed by Intermediary Customer Services providers will apply in addition to those specified in this Price List.		

²⁵⁵ Offering is limited to existing customers at existing locations as of August 24, 2006.

16. GRANDFATHERED SERVICES (Continued)

2. Rates and Charges		
"B" Channel Configuration ²⁵⁶	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
InWATS (800/866/877/888) Service Network Access ²⁵⁷	\$8.00	\$200.00
OutWATS Service Network access ²⁷⁷	8.00	200.00
W. <u>Integrated Services Digital Network (ISDN)</u>		
Primary Rate Interface (PRI)		
1. Service Descriptions and Features		
a. Channels		
(1) "B" Channel Circuit Switched DID/DOD Service		
Direct Inward Dialing (DID) is a service by which PBXs and Customized Multi-line Telephone System allow callers to dial from the public network straight to a desired extension within the system without operator intervention. Direct Outward Dialing (DOD) is a service in which outgoing calls within a PBX or Customized Multi-line Telephone System can be placed directly by dialing an initial digit (access digit) and then the desired number without the aid of an operator. A mixture of the Flat Rate and Measured Rate DID/DOD voice only channel configurations service will not be allowed within a single customer ISDN-PRI Service Arrangement.		
(2) "B" Channel Circuit Switched Connection to Switched Data Services		
Is available on an intraswitch basis, in which case usage rates will not apply (flat rate basis). Subscription to DOD and DID is required for access. When a customer is connected with the Switched Data Service offerings of entities other than the Company, the customer is responsible for payment of services provided by those Intermediary Customer Services providers.		

²⁵⁶ An EAS increment must be charged for each B-Channel of ISDN-PRI Service.

²⁵⁷ This rate is in addition to the applicable rates and charges for OutWATS and InWATS Services. The rates and charges assessed by Intermediary Customer Services providers will apply in addition to those specified in this Price List.

16. GRANDFATHERED SERVICES (Continued)

<p>(3) Universal</p> <p>A customer service arrangement of "B" channels in which the customer is allowed to use any of the "B" Channels to access any/all available services. The Universal Trunk Access will allow the customer to dynamically reconfigure ISDN-PRI "B" Channels to transport services such as DID, DOD, Universal or Call by Call Service, and Switched Data on an as needed basis.</p>	
<p>(4) Call by Call</p> <p>To utilize Universal Call-by-Call trunk access, the customer must specify at subscription time the total number of "B" Channels required and the types of services so that the database can be properly configured. The customer will be charged a flat rate for the number of Call-by-Call trunks. In addition, for those service offerings of entities other than the Company, the customer is responsible for payment of usage of services provided by those entities (e.g., non-Company provided Switched Data).</p>	
<p>(5) Dedicated Trunk Access</p> <p>A customer specified arrangement in which the "B" channels are assigned access to specified (e.g., DID, DOD and Universal or Call by Call Service) services available in the ISDN-PRI serving central office.</p>	
<p>To utilize dedicated trunk access, the customer must specify at subscription time the quantities of "B" Channels that will be dedicated for a specific service (DID, DOD, ISDN-TIE, Intermediary Customer Services, etc.) on the ISDN-PRI Facility. The customer will be charged for the number of "B" Channels specified for those services that are flat rate. In addition, for those service offerings of entities other than the Company, the customer is responsible for payment of services provided by those entities (e.g., non-Company provided Switched Data).</p>	
<p>b. Optional Features</p> <p>Calling Line Identification (CLID) with Name:</p> <p>Allows the customer to have access to the directory number and name of the calling party. No service charges will apply for CLID with Name feature if ordered with initial ISDN-PRI installation. If CLID with Name is added to an existing ISDN-PRI arrangement, the Change Charge under Service Charges, Section IV. will apply. Compatible CPE is required. Calling Line Identification with Name is available only where facilities and conditions permit.</p>	

16. GRANDFATHERED SERVICES (Continued)

2. Rates and Charges		
	Monthly Rates	Nonrecurring Charges
"B" Channel Configuration ²⁵⁸		
Dedicated Trunks (Per Channel)		
Circuit Switched Data ²⁵⁹		\$200.00
DID Service		
Network Access	\$14.00	200.00
DOD Service		
Network Access	14.00	200.00
Universal or Call-by-Call Trunk ^{260, 261}	22.50	200.00
Optional Features (Per Channel)		
Calling Line Identification with name Per ISDN Access ²⁶²		
1 Year Term Commitment	75.00	
2 or 3 Year Term Commitment	70.00	
X. <u>Shared Private Line Services</u>		
1. General		
The following is applicable to intraCompany private line services offered to subscribers for sharing with other subscribers only. Customers wanting private line services for exclusive use may refer to Private Line Service. Service is available only where central office and operating conditions permit.		
Shared private line services include transport between or among central offices (wire centers), bridging, and conditioning but do not include access (local loop) to the private line services. Access to shared services is offered by the Company through other schedules on an exclusive-use basis and in accordance with the conditions of this and other schedules.		

²⁵⁸ An EAS increment must be charged for each B-Channel of ISDN-PRI Service.

²⁵⁹ See applicable rate under "Switched Data Service", Digital Channel Service, Section XIII.

²⁶⁰ The rates and charges assessed by Intermediary Customer Services providers will apply in addition to those specified in this Price List.

²⁶¹ Universal or Call-by-Call Trunk supports the following services: DID, DOD, Switched Data, Intermediary Customer Services, and Tie Line.

²⁶² CLID with Name is available on a Month-to-Month basis, on a five (5) year term commitment basis or a Term and Volume commitment basis. See applicable rates under "Optional Features", PRI Service, Section X.

16. GRANDFATHERED SERVICES (Continued)

A shared private-line service may require equipment compatible with the service to be located at the customer premises. Equipment located on a customer's premises must be provided by the customer.													
Protection from unauthorized use of a service offered through this Price List and from unauthorized access to information accessible through the services provided with respect to this Price List is not the responsibility of the Company. Passwords and access codes must be determined or obtained, distributed, and protected by each customer. Liability limitations set forth in other Schedules are also applicable.													
The Company will not provide customer-requested temporary disconnection or temporary suspension of shared private-line services. The Company, however, may temporarily suspend or disrupt service for emergency reasons.													
<p>2. Conditions</p> <p>a. Packet Switched Network Services</p> <p>Packet Switching Network Services uses packet switching technology to provide a switched data transport service. This service uses analog and digital facilities to provide usage-sensitive data transport for a variety of interactive (or bursty) data applications between two (2) or more customer designated locations (CDLs). The packet switch will be classified as a Customer Defined Location (CDL).</p>													
Packet switching technology divides data streams into packets. The packet network examines, routes, and transports packets individually without maintaining a physical path between bursts of data. This service is based on International Telegraph and Telephone Consultative Committee (CCITT) X.25 protocol and X.75 inter-networking protocol. The X.25 and X.75 protocols are international standards developed by the CCITT that provide the foundation for Public Packet Switched Networks. Packet Switching Network Services and features are available where facilities and conditions permit.													
Customers may access the Packet Switching Network Services via ISDN-Basic Rate Interface (BRI) or ISDN-Single Line (SL), or Dedicated Access Services. Packet Switching Network Services will allow ISDN customers to transmit data packets outside business customer groups.													
<p>b. Usage Options</p> <table data-bbox="345 1417 837 1602"> <tr> <td>9.6 Kbps</td><td>Port with 12 Logical Channels</td></tr> <tr> <td>9.6 Kbps</td><td>Port with 22 Logical Channels</td></tr> <tr> <td>9.6 Kbps</td><td>Port with 32 Logical Channels</td></tr> <tr> <td>56 Kbps</td><td>Port with 32 Logical Channels</td></tr> <tr> <td>56 Kbps</td><td>Port with 60 Logical Channels</td></tr> <tr> <td>56 Kbps</td><td>Port with 90 Logical Channels</td></tr> </table>	9.6 Kbps	Port with 12 Logical Channels	9.6 Kbps	Port with 22 Logical Channels	9.6 Kbps	Port with 32 Logical Channels	56 Kbps	Port with 32 Logical Channels	56 Kbps	Port with 60 Logical Channels	56 Kbps	Port with 90 Logical Channels	
9.6 Kbps	Port with 12 Logical Channels												
9.6 Kbps	Port with 22 Logical Channels												
9.6 Kbps	Port with 32 Logical Channels												
56 Kbps	Port with 32 Logical Channels												
56 Kbps	Port with 60 Logical Channels												
56 Kbps	Port with 90 Logical Channels												

16. GRANDFATHERED SERVICES (Continued)

<p>c. Dedicated Access</p> <p>Available where facilities and conditions permit, provides the ability to establish connections to the Packet Switching Network using analog or digital Special Access facilities. Connection is made at the nearest Local Packet Switching office at a dedicated access port. Each access port has a unique fourteen (14) digit network address. The access ports will interface with analog or digital channels at speeds of 1.2, 2.4, 4.8, 9.6, or 56 Kbps. If the customer's requirements exceed 56 Kbps then 64 Kbps may be provided but will require clear channel capability ordered from the appropriate tariff. The customer must specify the required transmission speed. Dedicated Access requires the customer and/or authorized user to furnish a modem or Data Service Unit/Customer Service Unit (DSU/CSU) compatible with those provided in the network. Dedicated Access provides the ability to originate and receive calls from other customer locations and/or authorized users of this service.</p>	
<p>Usage will be billed according to the access port speed and number of Logical Channels selected.</p>	
<p>3. <i>Definitions</i></p> <p>a. Bit</p> <p>A binary digit, the smallest unit of information in the binary system of notation.</p>	
<p>b. Byte</p> <p>A sequence or group of eight (8) bits that represent one (1) character.</p>	
<p>c. Data Circuit Terminating Equipment</p> <p>The equipment that connects to the customer's access channel to the packet network.</p>	
<p>d. Logical Channel</p> <p>A virtual connection operated over a physical connection that can support one (1) or more virtual connections simultaneously.</p>	
<p>e. Network Address</p> <p>The alphanumeric character string used to specify the destination of each switched connection made within the network.</p>	
<p>f. Octet</p> <p>A group of eight (8) binary digits operated upon as an entity.</p>	
<p>g. Packet</p> <p>Continuous sequence of binary digits (bits) of information that is switched through the network as an integral unit. The user data is divided into segments for billing purposes. The number of segments contained in a packet is dependent upon the packet size.</p>	

16. GRANDFATHERED SERVICES (Continued)

h. Port	An X.25 communications interface at a Packet Switching office through which the customer or authorized user obtains access to the network.	
i. Protocol	A set of rules governing the format to be followed when transmitting information between communicating devices.	
j. Segment	A unit of user information consisting of sixty-four (64) octets or less. Billing for Packet Switching Network Services is based on the number of segments transmitted within the user data field of a packet. The number of segments transmitted within a packet is limited only by the subscribed or negotiated maximum size of the user data field for the customer interface.	
k. Virtual Connection	A logical channel resulting from call establishment to a network address that exists until the call is terminated by either party.	
l. X.25 Protocol	Interface between Data Terminal Equipment and Data Circuit Terminating Equipment for terminals operating in the packet mode on public data networks.	
m. X.75 Protocol	Terminal and transit call control procedures and data transfer system on circuits between packet switched data networks.	
4. Rates		
Packet Switching Network Services		
	Monthly Rate	NRC
Usage		
9.6 Kbps		
12 Logical Channels	\$48.00	---
22 Logical Channels	88.00	---
32 Logical Channels	128.00	---
56 Kbps		
32 Logical Channels	128.00	---
60 Logical Channels	240.00	---
90 Logical Channels	360.00	---

16. GRANDFATHERED SERVICES (Continued)

Access		
ISDN – Basic Rate Interface (BRI and Single Line (SL))		
Applicable rate elements:		
<ul style="list-style-type: none"> - Rates and charges for ISDN Access as shown in this Price List under Integrated Services Digital Network (ISDN). 		
Dedicated Access ²⁶³		
<ul style="list-style-type: none"> - Dedicated Access Port 		
<u>Speed</u>	<u>Charge</u>	<u>Nonrecurring Charge</u>
9.6 Kbps	\$35.00	\$120.00
56 Kbps ²⁶⁴	35.00	120.00
Applicable rate elements:		
<ul style="list-style-type: none"> - One (1) Special Access Line Charge (Digital Data Service) - Special Transport (When Applicable) - Dedicated Access Port - Usage rates under Packet Switching Network Service - For Intraexchange Dedicated Access Rates, the appropriate 4-wire digital data circuit rate from O.P.U.C. OR. No. 14 - For Interexchange Dedicated Access Rates, refer to O.P.U.C OR. No. 12 <ul style="list-style-type: none"> - Special Access Line (DDS) - Special Transport (when applicable) 		

²⁶³ In addition, the Service Charges (when applicable) will apply.

²⁶⁴ If the customer's requirements exceed 56 Kbps then 64 Kbps may be provided but will require clear channel capability ordered from the appropriate tariff.

16. GRANDFATHERED SERVICES (Continued)

<p>Y. <u>Custom Routing Service</u></p> <p>1. <i>General</i></p> <p>Custom Routing Service will enable a customer to redirect all or part of the customer's incoming voice calls to other telephone numbers of the customer's choice. This service also offers a user of an individual line the capability to personally forward calls to another location.</p> <ul style="list-style-type: none">- Group Redirect <p>For each group of main numbers, this option offers three (3) choices to redirect calls to as many as five (5) sets of telephone numbers. One (1) or more of the following features are used:</p> <ul style="list-style-type: none">- Directory Number-Based Redirect- Group-Based Redirect- Incoming Number Identification- Percentage Distribution- Time-of-Day/Day-of-Week	
<p>The choices are determined by the customer. Each customer will have a different set of choices, for instance:</p> <p>Customer 1 - Group 101</p> <p>Choice 1: Directory Number-Based Redirect Choice 2: Time-of-Day/Day-of-Week Choice 3: Percentage Distribution</p> <p>Customer 2 - Group</p> <p>Choice 1: Time-of-Day/Day-of-Week Choice 2: Time-of-Day/Day-of-Week Choice 3: Incoming Number Identification</p>	
<p>2. <i>Conditions</i></p> <p>a. This service is subject to the following conditions:</p> <ul style="list-style-type: none">- Customer Routing Service is available where facilities permit.- There is no maximum number of lines or trunks.- Each group may have a maximum of three (3) redirect options.- A Type I or Type II service charge applies for each line having the capability of completing a call.- The customer must have touchtone capability.- The customer must agree to retain the service for a minimum of six (6) months.	

16. GRANDFATHERED SERVICES (Continued)

b. Message Charges	
If calls are redirected outside the local calling area of an exchange, the applicable toll charges or measured usage charges from the Network Access Rates, Section IV. shall apply.	
c. Service Activation	
If the customer elects to activate the redirection of calls, the customer dials into the Company network controller using a touchtone telephone. Upon reaching the network controller, the customer must enter a personal identification number (PIN) to access the system. If, after three (3) attempts, the customer fails to enter his PIN number correctly, he will automatically be disconnected.	
After entering the system, the customer may forward all telephone numbers assigned to a group. A group may be a floor, department, building, or even the whole organization. A Super Group can be preassigned and used to redirect calls for two or more groups. These groups (Super Group or Re Direct Group) must be preassigned upon the establishment of the service.	
Each group may have a maximum of three (3) redirect options. The customer may call into the system as frequently as desired to redirect calls.	
d. Termination Liability	
If Custom Routing Service is canceled prior to the initial six (6) month period, Termination Liability, as outlined in General Regulations, Section III of the Network Access Services Tariff No. 18 will apply.	
Changes to the original configuration will not constitute a cancellation as long as the total number of Custom Routing Service telephone numbers has not decreased. If the total number of Customer Routing Service telephone numbers is decreased, then the termination liability will apply.	
The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls redirected without interfering with exchange or toll service. In the event that there is interference with exchange or toll service, the Company reserves the right to immediately disconnect the service in accordance with the General Regulations, Section III of the Network Access Services Tariff No. 18.	
Unless the customer has made other arrangements, Custom Routing Service will be provisioned on each member of the hunt group. In cases where the customer wishes to provision Custom Routing Service only on the pilot number of a hunt group, charges will be based on the number of lines currently in the customer's hunt group. Additional charges will apply if members of the hunt group are provisioned separately.	
Custom Routing Service is not designed to restore telephone service in the event of service interruptions at Company central offices.	

16. GRANDFATHERED SERVICES (Continued)

A Custom Routing Service number cannot be used to trigger a call to be redirected to another number with a call forwarding service attached. Redirected calls must directly terminate at either a customer-assigned location, an Interexchange Carrier's point of presence, a Voice Mail system, an Auto Attendant system, or an Announcement frame within the LATA of call termination.																								
Charges for calls between the Custom Routing Service number and the telephone number to which these calls are redirected are the responsibility of the Custom Routing Service customer. Usage charges, including toll, extended calling area and other measured charges will apply if the Custom Routing Service number is forwarded to a location which would normally incur those charges.																								
Custom Routing Service may not be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.																								
It is the responsibility of the Custom Routing Service customer redirecting calls to a third party (disaster recovery firm) to obtain, when appropriate, that third party's permission prior to the calls being redirected.																								
Custom Routing Service will be provisioned only on telephone numbers provisioned with central office line equipment or remote call forwarding service.																								
<p>3. <i>Definitions</i></p> <p>a. Directory Number-Based Redirect</p> <p>Directory Number-Based Redirect is one feature offered under Group Redirect Service. Directory Number-Based Redirect can be used in each option (one, two, and/or three), or, the customer may select a Group Redirect Optional Feature. Directory Number-Based Redirect allows the customer to redirect calls to as many as three (3) telephone numbers. An example:</p> <table><tr><th colspan="4">Directory Number-Based Redirect</th></tr><tr><th>Main Number</th><th>Option1</th><th>Option 2</th><th>Option 3</th></tr><tr><td>111-111-1111</td><td>222-222-2222</td><td>333-333-3333</td><td>444-444-4444</td></tr><tr><td>555-555-5555</td><td>666-666-6666</td><td>777-777-7777</td><td>888-888-8888</td></tr><tr><td>999-999-9999</td><td>121-121-2121</td><td>555-123-4567</td><td>999-999-9944</td></tr><tr><td>111-222-1111</td><td>565-565-7777</td><td>999-111-9999</td><td>898-909-0000</td></tr></table>	Directory Number-Based Redirect				Main Number	Option1	Option 2	Option 3	111-111-1111	222-222-2222	333-333-3333	444-444-4444	555-555-5555	666-666-6666	777-777-7777	888-888-8888	999-999-9999	121-121-2121	555-123-4567	999-999-9944	111-222-1111	565-565-7777	999-111-9999	898-909-0000
Directory Number-Based Redirect																								
Main Number	Option1	Option 2	Option 3																					
111-111-1111	222-222-2222	333-333-3333	444-444-4444																					
555-555-5555	666-666-6666	777-777-7777	888-888-8888																					
999-999-9999	121-121-2121	555-123-4567	999-999-9944																					
111-222-1111	565-565-7777	999-111-9999	898-909-0000																					
The above customer has ordered Directory Number-Based Redirect for all three (3) options. If the customer has activated Option 2, calls coming into phone number 555-555-5555 will simply be routed to 777-777-7777; calls to 111-222-1111 will be routed to 999-111-9999; etc.																								

16. GRANDFATHERED SERVICES (Continued)

b. Group	A group is a group of telephone numbers that will be redirected in the same way, i.e., same time and same manner. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three (3) active in a particular group, then all main numbers in this group will be redirected to the telephone numbers in option three (3).
	If an option has time-of-day redirecting, the times that the numbers are redirected are the same for all numbers in the group. The actual telephone numbers that the calls are being redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different. There is no maximum number of telephone numbers included in a group, however, the maximum number of groups a customer can have is fifty (50).
c. Group-Based Redirect	Group-Based Redirect is a feature offered under Group Redirect Service. It allows the customer to redirect incoming calls to all Directory Numbers within a group to a common destination number. The subscriber can change the destination number by dialing into the Company network controller. There is no additional charge for Group-Based Redirect. However, Incoming Number Identification Redirection, Percentage Redirection and/or Day-of-Week/Time-of-Day Redirection can be purchased in lieu of Group-Based Redirect for an additional charge. Group-Based Redirect should only be used in one customer-defined option per group since the destination number can be changed freely.
d. Group Redirect Option	A Group Redirect Option defines how calls to a main number will be redirected based on Directory Number-Based Redirect, Group-Based Redirect, Day-of-Week/Time-of-Day, Percentage Distribution, or Incoming Number Identification.
e. Main Number	Main Number is the customer's directory number that has Custom Routing Service.
f. Super Group	A Super Group is a preassigned group that is used to redirect calls for two (2) or more groups. For example, a customer has four (4) groups: 101, 102, 103, 104. If the customer occasionally wants to activate Option 1 on all four (4) groups, these four (4) groups could be assigned to a Super Group (at provisioning time). The customer could name this Super Group: 001. This allows the customer to activate Option 1 on all four (4) groups versus having to go into the Custom Routing Service system four (4) times to activate Option 1 each time for each individual group.
g. Type I Lines	Includes exchange access lines, Customized Multi-line Telephone System lines, and DID numbers other than the DID main number, that are either single line or associated with one other line in a hunting arrangement.

16. GRANDFATHERED SERVICES (Continued)

<p>h. Type II Lines</p> <p>Includes PBX trunks for non-DID systems, DID main number and each DID number associated with a trunk, pilot numbers of hunt groups, and the exchange access lines and Customized Multi-line Telephone System lines terminating in a hunting arrangement of three (3) or more lines.</p>	
<p>4. <i>Feature Descriptions</i></p> <p>Group Redirect Optional Features:</p> <p>a. Incoming Number Identification Redirecting</p> <p>Incoming Number Identification Redirecting is an optional feature. It allows the customer to redirect calls based upon the originating telephone number of the incoming caller. If an incoming caller's number is on a list of telephone numbers furnished by the customer, the call will be redirected to a preselected telephone number. If the incoming caller's telephone number is not on the list, the call will be completed as dialed or routed to a default number (selected by the customer).</p>	
<p>The customer may have as many numbers as desired on the list. The customer will be billed for each one hundred (100) numbers or any fraction thereof. For example, if a customer has one hundred twenty (120) numbers, he will be charged for two hundred (200) numbers. Incoming Number Identification Redirecting feature may be used only in one (1) option per group.</p>	
<p>Incoming Number Identification Redirection may not be used to pass the calling party's number to the customer.</p>	
<p>b. Percentage Redirecting</p> <p>As an optional feature, redirecting may also be done by percentages. For example, when Percentage Redirecting is activated, the customer may direct thirty-three percent (33%) of the incoming calls to location "A", thirty-three percent (33%) to location "B", and thirty-four percent (34%) to location "C". The customer may choose up to five percentages, but the total must always equal one hundred percent (100%). The Percentage Redirecting feature may be used in all three (3) options. If this feature is used in two (2) of the three (3) options, two (2) optional feature charges would apply.</p>	
<p>c. Time-of-Day/Day-of-Week Redirection</p> <p>An optional feature which allows the customer to redirect the customer's calls to another location at predesignated times. For example, particular numbers can be redirected to another location after 5:00 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes specifications. This will allow the customer to use a single office to perform the work of many locations during off-peak hours. Time-of-Day/Day-of-Week Redirecting may be used in option one (1), two (2), or three (3). If this feature is used in two (2) of the three (3) options, for example, two (2) optional feature charges would apply.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>5. <i>Application of Rates</i></p> <p>a. Type I Charges</p> <p>(1) Service Establishment Charge</p> <p>The Service Establishment Charge will apply for the original order for Custom Routing Service. This charge will not apply again unless the customer cancels the service and re-establishes Custom Routing Service at a later date. If Custom Routing Service is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once. The charge will be determined by whichever is the larger amount, Type I or Type II. The Service Charges, Section IV. will apply.</p>	
<p>(2) Monthly Charge Per Line</p> <p>There will be a monthly charge for each line, i.e., exchange access line, DID number, or Customized Multi-line Telephone System line. This charge does not apply when lines are used as, or in, multi-line hunt groups. In those cases, the trunk/multi-line hunt group charge will apply. The monthly rate per line will be based on the number of telephone numbers with Custom Routing Service. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.</p>	
<p>(3) Rearrangement Charges</p> <p>A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges, Section IV.. Each change to a directory number will result in a nonrecurring charge. For example, 215/555-1354 is presently programmed to redirect to 215/555-1234, but is changed to redirect 717/555-6767. A number that is moved by the Company from one group to another group will also incur a nonrecurring charge. Each number added by the Company will incur a nonrecurring charge.</p>	
<p>A nonrecurring charge, Section IV, is not applicable to Group-Based Redirect when the customer adds to, removes, or changes numbers within the hunt group(s), excluding changes to the main number of the hunt group(s).</p>	
<p>b. Type II Charges</p> <p>(1) Service Establishment Charge</p> <p>The Service Establishment Charge will apply for the original order for Custom Routing Service. This charge will not apply again unless the customer cancels the service and re-establishes Custom Routing Service at a later date. If Custom Routing Service is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once. The charge will be determined by whichever is the larger amount, Type I or Type II. The Service Charges, Section IV. will apply.</p>	

16. GRANDFATHERED SERVICES (Continued)

<p>(2) Monthly Charge Per Trunk</p> <p>There will be a monthly charge for each trunk or line number that terminates in a multiline hunt group. The charge per trunk will be based on the number of trunk telephone numbers installed. As the customer moves from one size category to the next, the rates will apply for all trunk numbers. In addition, a nonrecurring charge will apply to each trunk or multiline hunt number installed.</p>	
<p>(3) Rearrangement Charges</p> <p>A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges, Section IV.. Each change to a primary trunk number will incur a nonrecurring charge. For example, 215/555-1354 is presently programmed to redirect to 215/555-1234, but is changed to redirect 717/555-6767. A trunk number that is moved from one group to another group will also incur a nonrecurring charge. Each trunk number added will incur a nonrecurring charge. Examples include an addition of trunk number, moving a trunk number from one group to another, or changing a number to which a trunk was routed.</p>	
<p>c. Personal Identification Number Change</p> <p>This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.</p>	
<p>d. Group Charges</p> <p>There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.</p>	
<p>The Type I or Type II charges, whichever are applicable, will apply to Group Rearrangements.</p>	
<p>e. Optional Feature Charges</p> <p>(1) Incoming Number Identification Redirection</p> <p>A monthly charge and a nonrecurring charge will apply to each one hundred (100) telephone numbers, or fraction thereof, listed for Incoming Number Identification Redirecting.</p>	
<p>(2) Percentage Redirecting</p> <p>A nonrecurring charge will apply at the time of the establishment of this feature. In addition to a flat monthly rate, a charge per telephone number to be redirected will apply. For changes made by the Company on behalf of the customer, rearrangement charges will apply.</p>	

16. GRANDFATHERED SERVICES (Continued)

(3) Time-of-Day/Day-of-Week		
A nonrecurring charge will apply at the time of the establishment of this feature. In addition to a flat monthly rate, a charge per telephone number to be redirected will apply. For changes made by the Company on behalf of the customer, rearrangement charges will apply.		
6. <i>Rates and Charges</i>		
Group Redirect Service		
a. Basic Service for Type I		
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Service Establishment Charge ²⁶⁵	\$195.00	---
Monthly, per Line or DID Number ²⁶⁶		
2 – 50	2.35	\$3.00
51 – 100	2.35	2.70
101 – 500	2.35	2.40
501 – 1000	2.35	2.10
1001 Plus	2.35	1.75
Line/DID Number Rearrangement Charges		
System Charge, per Rearrangement	92.50	---
Per Number Changed/Moved	2.35	---

²⁶⁵ Charge applies for establishment of service and not for subsequent changes.

²⁶⁶ A six (6) month termination liability will apply. See General Regulations, Section III.

16. GRANDFATHERED SERVICES (Continued)

b. Group-Based Service for Type I		
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Service Establishment Charge ²⁶⁷	\$195.00	---
Monthly, per Line or DID Number ²⁶⁸		
2 – 50	2.35	\$3.00
51 – 100	2.35	2.70
101 – 500	2.35	2.40
501 – 1000	2.35	2.10
1001 Plus	2.35	1.75
Line/DID Number Rearrangement Charges		
System Charge, per Rearrangement	92.50	---
Per Number Changed/Moved	2.35	---
c. Service for Type II – Group-Based and Directory Number-Based		
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Service Establishment Charge ²⁶⁷	\$245.00	---
Monthly, per Trunk, Line, and DID Number associated with a trunk ²⁶⁸		
2 – 10	5.50	\$8.25
11 – 50	5.50	8.00
51 – 100	5.50	7.75
101 – 250	5.50	7.50
251 – 500	5.50	7.25
501 Plus	5.50	7.00
Line/DID Number Rearrangement Charges		
System Charge, per Rearrangement	102.50	---
Per Number Changed/Moved	5.50	---

²⁶⁷ Charge applies for establishment of service and not for subsequent changes.

²⁶⁸ A six (6) month termination liability will apply. See General Regulations, Section III.

16. GRANDFATHERED SERVICES (Continued)

d. Type I Charges		
	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
PIN Number Change	\$27.00	---
Group Charges		
First Group	---	---
Each Additional Group or per Super Group	19.00	---
Group Rearrangement Charges	Same as Line or Trunk Rearrangement Charges	
Time-of-Day/Day-of-Week Redirection	19.50	---
Per Number	---	\$.40
Percentage Redirecting	19.50	---
Per Number	---	.30
Incoming Number Identification Redirection (Each 100 Numbers)	90.00	---
Per Number	---	.30

16. GRANDFATHERED SERVICES (Continued)

e. Type II Charges		
	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
PIN Number Change	\$27.00	---
Group Charges		
First Group	---	---
Each Additional Group or per Super Group	19.00	---
Group Rearrangement Charges	Same as Line or Trunk Rearrangement Charges	
Time-of-Day/Day-of-Week Redirection Per Number	19.50 ---	--- \$.70
Percentage Redirecting Per Number	19.50 ---	--- .50
Incoming Number Identification Redirection (Each 100 Numbers) Per Number	90.00 ---	--- .50
Z. <u>Digital Phone Essentials 3-2010 – Grandfathered as of August 1, 2012</u>		
1. <i>General</i>		
The Digital Phone Essentials 3-2010 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited Extended Area Service and a combination of local features. Customers can take any combination of features for the same flat rate charge.		
a. Basic Package		
Flat Rate Access Line	Call Waiting ID	
Unlimited Extended Area Service	Caller ID Plus Name	
Call Waiting/Cancel Call Waiting	Three-Way Calling	

16. GRANDFATHERED SERVICES (Continued)

<p>b. Unlimited Feature Package</p> <p>Features will be available to the Digital Phone Essentials 3-2010 package at a special price. The following features are available:</p> <table> <tr> <td>Busy Redial</td> <td>Distinctive Ringing</td> </tr> <tr> <td>Special Call Acceptance</td> <td>Call Block</td> </tr> <tr> <td>Speed Dialing – Eight Number Capacity</td> <td>*69</td> </tr> <tr> <td>Priority Call</td> <td>Caller ID</td> </tr> <tr> <td>Anonymous Call Block</td> <td>Call Forwarding Busy Line</td> </tr> <tr> <td>Call Trace</td> <td>Call Waiting</td> </tr> <tr> <td>Call Forwarding</td> <td>Speed Dialing – Thirty Number Capacity</td> </tr> <tr> <td>Call Forwarding Don't</td> <td></td> </tr> </table>	Busy Redial	Distinctive Ringing	Special Call Acceptance	Call Block	Speed Dialing – Eight Number Capacity	*69	Priority Call	Caller ID	Anonymous Call Block	Call Forwarding Busy Line	Call Trace	Call Waiting	Call Forwarding	Speed Dialing – Thirty Number Capacity	Call Forwarding Don't		
Busy Redial	Distinctive Ringing																
Special Call Acceptance	Call Block																
Speed Dialing – Eight Number Capacity	*69																
Priority Call	Caller ID																
Anonymous Call Block	Call Forwarding Busy Line																
Call Trace	Call Waiting																
Call Forwarding	Speed Dialing – Thirty Number Capacity																
Call Forwarding Don't																	
<p>2. Regulations</p> <p>a. The Digital Phone Essentials 3-2010 is available where technically feasible.</p>																	
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.</p>																	
<p>c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.</p>																	
<p>d. Customers may add or delete any features offered in the package without a service order charge.</p>																	
<p>e. No discounts will be given to subscribers that do not use all the features or have some features turned off.</p>																	
<p>f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>																	
<p>g. The package is offered on a month-to-month basis.</p>																	
<p>h. The package will appear as a single line item on the bill.</p>																	
<p>i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.</p>																	
<p>j. Digital Phone Essentials 3-2010 is a residential service offering.</p>																	

XVII. GRANDFATHERED SERVICES

3. Stay Connected Seasonal Offering			
Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.			
a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.			
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.			
c. Customer's line will be available for 911 calls only at the time of suspension.			
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.			
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.			
f. The cost of the service includes the SLC.			
g. This service does not change any other terms and conditions of the product.			
4. Rates			
		Monthly Rate	
Digital Phone Essentials 3-2010 Package		\$27.99	(I)
Stay Connected Seasonal Offering		9.99	
Unlimited Feature Pack		4.99	
AA. <u>Digital Phone State Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u>			
1. General			
The Digital Phone State Unlimited with Essentials 3-2010 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited Extended Area Service and local features.			
Basic Package:			
Flat Rate Access Line		Speed Dialing – Eight Number Capacity	
Unlimited Extended Area Service		Call Waiting/Cancel Call Waiting	
Caller ID Plus Name		Call Waiting ID	
Call Forwarding		Busy Redial	

16. GRANDFATHERED SERVICES

2. Regulations	
a. The Digital Phone State Unlimited with Essentials 3-2010 is available where technically feasible.	
b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.	
c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.	
d. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.	
e. The package is offered on a month to month.	
f. The package will appear as a single line item on the bill.	
g. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.	
h. Features will be available to the Digital Phone State Unlimited with Essentials 3-2010 package at a special price. The following features are available:	
<div>Speed Dialing – Thirty Number Capacity</div> <div>Special Call Acceptance</div> <div>Call Trace</div>	<div>*69</div> <div>Anonymous Call Block</div> <div>Three-Way Calling</div>
3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone State Unlimited with Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.	
a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.	
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
c. Customer's line will be available for 911 calls only at the time of suspension.	
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.	
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
f. The cost of the service includes the Subscriber Line Charge.	
g. This service does not change any other terms and conditions of the product.	

16. GRANDFATHERED SERVICES

<p>4. <i>Rates</i></p> <table> <tr> <th></th> <th>Monthly Rate</th> </tr> <tr> <td>Digital Phone State Unlimited with Essentials 3-2010</td> <td>\$29.99</td> </tr> <tr> <td>One Feature</td> <td>5.99</td> </tr> <tr> <td>Two Features</td> <td>7.99</td> </tr> <tr> <td>Three Features</td> <td>9.99</td> </tr> <tr> <td>All listed features</td> <td>12.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td>9.99</td> </tr> </table>		Monthly Rate	Digital Phone State Unlimited with Essentials 3-2010	\$29.99	One Feature	5.99	Two Features	7.99	Three Features	9.99	All listed features	12.99	Stay Connected Seasonal Offering	9.99	(l)
	Monthly Rate														
Digital Phone State Unlimited with Essentials 3-2010	\$29.99														
One Feature	5.99														
Two Features	7.99														
Three Features	9.99														
All listed features	12.99														
Stay Connected Seasonal Offering	9.99														
<p>BB. <u>Digital Phone Nationwide Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Nationwide Unlimited with Essentials 3-2010 Service is a package offering available to residential customers and includes one (1) flat-rate residential one-party service access line, Unlimited Extended Area Service and the customer's choice of the features and services listed below.</p> <p>a. Features and Services</p> <table> <tr> <td>Call Forward Busy/Don't Answer</td> <td>Busy Redial</td> </tr> <tr> <td>Caller ID - Name and Number</td> <td>Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>*69</td> </tr> <tr> <td>Voice Mail with Message Waiting Indication (non-regulated)</td> <td></td> </tr> </table> <p>b. Digital Phone Enhanced Feature Pack</p> <p>Features will be available to the Digital Phone Nationwide Unlimited with Essentials 3-2010 package at a special price. The following features are available:</p> <table> <tr> <td>Speed Dialing – Thirty Number Capacity</td> <td>Three-Way Calling</td> </tr> <tr> <td>Call Forwarding Busy/Don't Answer</td> <td>Call Block</td> </tr> <tr> <td>Call Forwarding Busy Line</td> <td>Special Call Acceptance</td> </tr> </table>	Call Forward Busy/Don't Answer	Busy Redial	Caller ID - Name and Number	Speed Dialing – Eight Number Capacity	Call Waiting/Cancel Call Waiting	*69	Voice Mail with Message Waiting Indication (non-regulated)		Speed Dialing – Thirty Number Capacity	Three-Way Calling	Call Forwarding Busy/Don't Answer	Call Block	Call Forwarding Busy Line	Special Call Acceptance	
Call Forward Busy/Don't Answer	Busy Redial														
Caller ID - Name and Number	Speed Dialing – Eight Number Capacity														
Call Waiting/Cancel Call Waiting	*69														
Voice Mail with Message Waiting Indication (non-regulated)															
Speed Dialing – Thirty Number Capacity	Three-Way Calling														
Call Forwarding Busy/Don't Answer	Call Block														
Call Forwarding Busy Line	Special Call Acceptance														
<p>2. <i>Regulations</i></p> <p>a. The Digital Phone Nationwide Unlimited with Essentials 3-2010 is available where technically feasible.</p> <p>b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.</p> <p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p>															

16. GRANDFATHERED SERVICES

d. Customers may add or delete any features offered in the package without a service order charge.											
e. No discounts will be given to subscribers that do not use all the features or have some features turned off.											
f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.											
g. The package is offered on a month to month.											
h. The package will appear as a single line item on the bill.											
i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.											
3. <i>Stay Connected Seasonal Offering</i> Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine (9) months for a reduced rate. a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.											
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.											
c. Customer's line will be available for 911 calls only at the time of suspension.											
d. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.											
e. The cost of the service includes the Subscriber Line Charge.											
f. This service does not change any other terms and conditions of the product.											
4. <i>Rates</i> <table><tr><td></td><td>Monthly Rate</td><td></td></tr><tr><td>Digital Phone State Unlimited with Essentials 3-2010</td><td>\$35.99</td><td rowspan="3">(l)</td></tr><tr><td>Digital Phone Enhanced Feature Pack</td><td>4.99</td></tr><tr><td>Stay Connected Seasonal Offering</td><td>9.99</td></tr></table>		Monthly Rate		Digital Phone State Unlimited with Essentials 3-2010	\$35.99	(l)	Digital Phone Enhanced Feature Pack	4.99	Stay Connected Seasonal Offering	9.99	
	Monthly Rate										
Digital Phone State Unlimited with Essentials 3-2010	\$35.99	(l)									
Digital Phone Enhanced Feature Pack	4.99										
Stay Connected Seasonal Offering	9.99										

16. GRANDFATHERED SERVICES

<p>CC. <u>Digital Phone Nationwide Unlimited Plus With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></p>									
<p>1. General</p> <p>The Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 is a package offering available to residential customers and includes two (2) flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below.</p>									
<p>a. Features and Services</p> <table> <tr> <td>Call Forward Busy/Don't Answer</td><td>Speed Dialing – Eight Number Capacity</td></tr> <tr> <td>Caller ID - Name and Number</td><td>*69</td></tr> <tr> <td>Call Waiting/Cancel Call Waiting</td><td>Busy Redial</td></tr> <tr> <td>Voice Mail with Message Waiting Indication (non-regulated)</td><td></td></tr> </table>		Call Forward Busy/Don't Answer	Speed Dialing – Eight Number Capacity	Caller ID - Name and Number	*69	Call Waiting/Cancel Call Waiting	Busy Redial	Voice Mail with Message Waiting Indication (non-regulated)	
Call Forward Busy/Don't Answer	Speed Dialing – Eight Number Capacity								
Caller ID - Name and Number	*69								
Call Waiting/Cancel Call Waiting	Busy Redial								
Voice Mail with Message Waiting Indication (non-regulated)									
<p>b. Digital Phone Enhanced Feature Pack</p> <p>Features will be available to the Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 package at a special price. The following features are available:</p> <table> <tr> <td>Speed Dialing – Thirty Number Capacity</td><td>Three-Way Calling</td></tr> <tr> <td>Call Forwarding Busy/Don't Answer</td><td>Call Block</td></tr> <tr> <td>Call Forwarding Busy Line</td><td>Special Call Acceptance</td></tr> </table>		Speed Dialing – Thirty Number Capacity	Three-Way Calling	Call Forwarding Busy/Don't Answer	Call Block	Call Forwarding Busy Line	Special Call Acceptance		
Speed Dialing – Thirty Number Capacity	Three-Way Calling								
Call Forwarding Busy/Don't Answer	Call Block								
Call Forwarding Busy Line	Special Call Acceptance								
<p>2. Regulations</p>									
<p>a. The Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 is available where technically feasible.</p>									
<p>b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.</p>									
<p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p>									
<p>d. Customers may add or delete any features offered in the package without a service order charge.</p>									
<p>e. No discounts will be given to subscribers that do not use all the features or have some features turned off.</p>									
<p>f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.</p>									
<p>g. The package is offered on a month to month.</p>									

16. GRANDFATHERED SERVICES

h. The package will appear as a single line item on the bill.									
i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.									
<p>3. Stay Connected Seasonal Offering</p> <p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.</p> <p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.</p>									
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.									
c. Customer's line will be available for 911 calls only at the time of suspension.									
d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.									
e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.									
f. The cost of the service includes the Subscriber Line Charge.									
g. This service does not change any other terms and conditions of the product.									
<p>4. Rates</p> <table> <thead> <tr> <th></th><th>Monthly Rate</th></tr> </thead> <tbody> <tr> <td>Digital Phone Nationwide Unlimited Plus with Essentials 3-2010</td><td>\$35.99</td></tr> <tr> <td>Digital Phone Enhanced Feature Pack</td><td>4.99</td></tr> <tr> <td>Stay Connected Seasonal Offering</td><td>9.99</td></tr> </tbody> </table>		Monthly Rate	Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	\$35.99	Digital Phone Enhanced Feature Pack	4.99	Stay Connected Seasonal Offering	9.99	(l)
	Monthly Rate								
Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	\$35.99								
Digital Phone Enhanced Feature Pack	4.99								
Stay Connected Seasonal Offering	9.99								
<p>DD. Regional Essentials/Regional Calling Value Bundle Discounts – Grandfathered as of November 1, 2008</p> <p>1. General</p> <p>Monthly discounts may apply when Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following:</p> <p>High Speed Internet Direct TV purchased through the Company</p>									

16. GRANDFATHERED SERVICES

2. Service		
Customers will continue receiving their existing discount on a month-to-month basis following the initial twelve (12) month term of their offer.		
Customers are limited to one (1) discount only and cannot combine discounts. Each product must be purchased through or billed by the Company.		
3. Conditions		
Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited rate, terms, and conditions as found in the Company's Long Distance Product Guide.		
High Speed Internet Up to 3.1 Mbps or Up to 7.1 Mbps package refers to a specific Company offering that offers a maximum speed of Up to 3.1 Mbps or Up to 7.1 Mbps, and does not refer to other products that offer lower maximum speeds.		
4. Rates		
Regional Essentials		<u>Monthly Discount</u>
High Speed Internet (up to 3.1 Mbps or Up to 7.1 Mbps package)		\$3.00 ²⁶⁹
Direct TV purchased through the Company (Total Choice or Higher)		2.99 ²⁷⁰
For Customers newly subscribing to Regional Essentials / Regional Calling Value Bundle Discounts beginning November 1, 2008:		
		<u>Monthly Discounts</u>
Regional Essentials		Regional Calling Value
High Speed Internet	\$5.00	\$8.00
Direct TV through the Company	5.00	8.00
High Speed Internet and Direct TV through the Company	5.00	13.00

²⁶⁹ As of November 1, 2008, the discount to Regional Essentials bundle with High Speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package) will no longer be offered for purchase, but will remain valid for existing customers.

²⁷⁰ As of May 1, 2008, the Regional Essentials bundle with Direct TV will no longer be offered for purchase, but will remain valid for existing customers.

16. GRANDFATHERED SERVICES (Continued)

EE. Digital State Unlimited – Grandfathered as of February 8, 2012 ²⁷¹

Digital State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to On-Line and Long Distance is required to subscribe to the Company. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Digital State Unlimited option.

1. *Rates and Charges*

Digital State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E = Evening	12:00 AM – 7:59 AM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday
D = Day	8:00 AM – 4:59 PM	
E = Evening	5:00 PM – 11:59 PM	

2. *Usage Charges*

With the Digital State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Company plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

²⁷¹ This service is grandfathered and is limited to existing customers at their existing locations.

16. GRANDFATHERED SERVICES (Continued)

<p>The Digital State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Digital State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by the Company based on average minutes of use of the Plan by representative residential Customers served by the Company who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, the Company may regard such use as non-residential use subject to the remedies set forth following. The Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), the Company may immediately convert the service to an On-Line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10-cent (10¢) per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.</p>	
<p>On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital State Unlimited plan option will automatically be removed from the main line and thus the customer's account.</p>	
<p>Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to ZiPLY Fiber but continues to have service on the main billing number on the account provided by On-Line and Long Distance, casual calling rates on the additional line(s) will apply.</p>	
<p>8xx inbound products may be used in conjunction with Digital State Unlimited, where available.</p>	
<p>3. Monthly Recurring Charges</p> <p>The Monthly Recurring Charge (MRC) for Digital State Unlimited is billed in advance. If a new customer to Digital State Unlimited enrolls mid-billing cycle, the MRC will be prorated.</p>	
<p>Customers who commit to a one (1), two (2), or three (3) year term commitment will be given a five percent (5%) credit per month for the length of the contract. A two hundred dollar (\$200) termination fee will be imposed if the customer cancels before the end of the term.</p>	

16. GRANDFATHERED SERVICES (Continued)

4. Rates and Charges	
Digital State Unlimited	Monthly Rate
Intrastate Rate	\$6.00
Additional Phone Lines	Rate Per Minute
Day	\$0.10
Evening	0.10
Night/Weekend	0.10
FF. <u>Unlimited Regional Calling With FIOS – Grandfathered as of August 23, 2008</u>	
1. General	
Monthly discounts may apply when Unlimited Regional Calling is bundled with an unlimited long distance calling plan plus one or both of the following FIOS Products as determined by the Company for a six (6), twelve (12) or twenty-four (24) month ²⁷² commitment:	
FIOS Internet FIOS TV	
2. Service	
At the expiration of a customer's first twelve (12) or twenty-four (24) month term commitment under the Unlimited Regional Calling Bundle with FIOS, the customer will continue to receive the same level of discount on a month-to-month basis. Customers may at any time during this extension period elect to take month-to-month rates or, if qualified, enroll in another Unlimited Regional Calling with FIOS term commitment. In such case, the customer must contact the Company to arrange for the month-to-month rates or to enroll in the new term commitment.	
Customers are limited to one discount only and cannot combine discounts. To qualify for the discount, each product must be billed by the Company. Or purchased through a Home Owner's Association or Property Manager under contract with Enhanced Communities, and none of the products may be billed to a credit card.	
3. Conditions	
Qualifying unlimited long distance calling plans must be consistent with Plan O Service - Unlimited rates, terms and conditions, as found in the Company's Long Distance Product Guide.	

²⁷² As of August 23, 2008, the twenty-four (24) month term option will no longer be offered for purchase but will remain valid for existing customers.

16. GRANDFATHERED SERVICES (Continued)

Discontinuance of any one of the services listed above will result in immediate termination of the discount.			
4. Rates			
The following discounts on Regional Essentials will apply when it is part of the Unlimited Regional Calling with FIOS:			
For customers already subscribed to the Unlimited Regional Calling with FIOS as of February 16, 2008:			
	12 Month <u>Term</u>	24 Month ²⁷³ <u>Term</u>	
With FIOS Internet	\$0.01	\$5.01	
With FIOS TV	3.01	8.01	
With FIOS Internet and FIOS TV	8.00	15.00	
For customers who subscribed to the Unlimited Regional Calling with FIOS between February 17, 2008 and October 3, 2008:			
	12 Month <u>Term</u>	24 Month ²⁹³ <u>Term</u>	
With FIOS Internet	\$8.01	\$3.01	
With FIOS TV	8.01	8.01	
With FIOS Internet and FIOS TV	15.00	15.00	
For customers who subscribed to the Unlimited Regional Calling with FIOS between October 4, 2008 and June 20, 2009:			
	12 Month <u>Term</u>		
With FIOS Internet	\$13.01		
With FIOS TV	15.01		
With FIOS Internet and FIOS TV	15.00		

²⁷³ As of August 23, 2008, the twenty-four (24) month term option will no longer be offered for purchase but will remain valid for existing customers.

16. GRANDFATHERED SERVICES (Continued)

For customers newly subscribing to the Unlimited Regional Calling with FIOS between June 21, 2009 and January 16, 2010:		
	12 Month <u>Term</u>	
With FIOS Internet	\$5.01	
With FIOS TV	8.01	
With FIOS Internet and FIOS TV	15.00	
For customers newly subscribing to the Unlimited Regional Calling with FIOS on or after January 17, 2010:		
	12 Month <u>Term</u>	24 Month <u>Term</u>
With FIOS Internet	\$5.00	\$10.00
With FIOS TV	5.00	10.00
With FIOS Internet and FIOS TV	5.00	10.00
GG. <u>Residential/Business Customers – Offering limited to existing customers as of August 26, 2009</u>		
Two Feature Packages:		
	<u>Residence</u>	<u>Rates</u> <u>Business</u>
Two feature packages same line	\$3.25	\$3.25
Call Forwarding, Speed Dialing – Eight Number Capacity		
Call Waiting/Cancel Call Waiting Speed Dialing – Eight Number Capacity		
Three-Way Calling Speed Dialing – Eight Number Capacity		

16. GRANDFATHERED SERVICES (Continued)

HH. <u>Residential/Business Customers</u> Three Feature Packages – Offering limited to existing customers as of August 26, 2009:		
	<u>Rates</u>	
	<u>Residence</u>	<u>Business</u>
Three feature packages Same line	\$3.50	\$3.50
Call Forwarding, Three-Way Calling, Speed Dialing – Eight Number Capacity		
II. <u>Transparent LAN Service (TLS)</u> ²⁷⁴ Transparent LAN Service (TLS) is a high speed data service which uses a shared fiber network to allow for the interconnection of Local Area Networks (LANs) across selected metropolitan areas. TLS delivers an interface of 10 Mbps and 100 Mbps from the Customer's LANs to the shared network.		
TLS creates a network with the ability to function as a shared public network. TLS protects data privacy by using specialized screening software that permits subscribers to access only their data.		
This service will be provided according to the rates and regulations set forth in the Company's Facilities for Intrastate Access Tariff No. 12.		
JJ. <u>Calling Services</u> 1. <i>Individual Services</i> a. Call Intercept Feature – Discontinued as of June 1, 2012 Call Intercept is available only to residence customers. Customers must subscribe to Caller ID (Name and Number) or Caller ID-Number Only to use Call Intercept Service.		
Call Intercept is only offered where technically available. Customers cannot have Call Intercept and Remote Call Forwarding on the same line.		
b. Do Not Disturb ²⁷⁵ (Basic) This service allows the user to divert incoming calls to a special tone or announcement stating that the station is in "Do Not Disturb" status.		

²⁷⁴ Offering is limited to existing customers at existing locations as of March 1, 2013.

²⁷⁵ Offering is limited to existing customers as of August 26, 2009.

16. GRANDFATHERED SERVICES (Continued)

<p>c. Do Not Disturb ²⁷⁶ (Personal Identification Number – PIN)</p> <p>This service allows the calling customer, after hearing the announcement or tone stating that the station is in a "Do Not Disturb" status, to dial a prearranged personal identification number which will override the Do Not Disturb function and allow normal terminating treatment. The PIN can initially be entered or modified by the Do Not Disturb station through the dialing of a PIN change code. By dialing the associated activation/deactivation code, the subscriber may engage or disable Do Not Disturb service.</p>	
<p>d. Saved Number Redial ²⁹⁶</p> <p>A service which allows the customer to store and call a specific number by dialing codes, even if the customer has made calls to other numbers.</p>	
<p>e. Voice/Data Protection ²⁹⁶</p> <p>This service allows the customer to eliminate any intrusions, which may destroy the transmission of data on data calls.</p>	
<p>f. Wake-Up Reminder Service ²⁹⁶</p> <p>This service will allow the customer to instruct the central office to originate a call to the customer at a predetermined time and make an appropriate announcement.</p>	
<p>2. <i>Custom Local Area Signaling Service (CLASS)</i></p> <p>a. Call Intercept – Discontinued as of June 1, 2012</p> <p>Call Intercept is an optional enhancement to Caller ID-Number Only and Caller ID (Name and Number). It provides residential Caller ID customers with informed choices about accepting or rejecting unidentified calls that typically appear as "Anonymous", "Unavailable", "Out of Area" or "Private", by requiring identification of the calling party as a condition of call completion. The unidentified caller is prompted by a recorded message to record a person or business name. Once recorded, Call Intercept calls the subscribing customer's line and displays the words "Call Intercept" on the Caller ID box. When the customer answers, Call Intercept plays the recorded name. The subscriber can then choose from one of the following options:</p> <ul style="list-style-type: none">- accept the call,- decline the call which then plays an announcement to the caller,- refuse the sales/telemarketing call which then plays the sales screening announcement,- send the call to voice mail, if the subscriber has Company home voice service, or- replay the recorded name.	

²⁷⁶ Offering is limited to existing customers as of August 26, 2009.

16. GRANDFATHERED SERVICES (Continued)

If the customer is not home, Call Intercept connects the caller to an answering device or plays a message that the subscriber is not available.			
A PIN number is available to the subscriber for use by family or friends, which allows Call Intercept screening to be bypassed and displays the words "Priority Caller" on the Caller ID box.			
New or existing customers subscribing to Multi Package Residential Offer-Option A or Local Calling Plan <u>only</u> can receive Call Intercept at a discounted monthly recurring rate. See Section <i>III.</i> of the Oregon Statewide Price List for Multi Package Residential Offer Option A or Local Calling Plan.			
3. Rates			
	<u>Residence</u>	<u>Business</u>	
a. Individual Services			
Do Not Disturb – Basic ^{277, 278}	\$1.50	\$1.50	
Do not Disturb – PIN ^{297, 298}	1.50	1.50	
Saved Number Redial ²⁷⁹ (Residence only) each line	4.00	---	
Voice/Data Protection ^{297, 298}	1.50	1.50	
Wake Up/Reminder Service ^{297, 298}	1.50	1.50	
b. Custom Local Area Signaling Service (Class)			
Call Intercept ^{299, 280}	5.00	---	

²⁷⁷ Offered where facilities are available.

²⁷⁸ Offering is limited to existing customers as of August 26, 2009.

²⁷⁹ The Nonrecurring Charge per order does not apply to this service.

²⁸⁰ Discontinued as of June 1, 2012.