



Carrier Access Services Test & Turn-Up Process

Jurisdiction: FV03
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PURPOSE OF THIS DOCUMENT

The purpose of this document is to provide a process for Test & Turn-Up.

(Note: If circuit has a loop-able device and Provider Test Acceptance (PTA) eligible, Ziplly Fiber will automatically send a PTA script when circuit is completed.)

PROCESS

Process for Test & Turn-Up

1. **For Ethernet** *(Prior to sending PTA, all UNI(s) undergo a 6-point NID test. All EVC(s) undergo either a 1564 or 1731 SLA test to ensure parameters are met. Head-to-Head testing should not be needed.)*
If testing is still needed,
 - a. **If the order is prior to Due Date,**
 - i. Please contact your assigned Frontier Project Manager for an updated status on the order.
 - b. **If the order is completed,**
 - i. If UNI,
 1. Testing is not performed on the UNI, only on the EVC circuit.
 - a. If additional assistance is required on the UNI order, please contact your assigned Project Manager.
 - ii. If NNI,
 1. Contact the Repair Center at 888-488-0072 to have a repair ticket created.
 - iii. If EVC or COMBO UNI/EVC,
 1. Please contact the Network Provisioning and Activation Center at 888-488-0066. If completion is over 30 days, then contact the Repair Center at 888-488-0072 to have a repair ticket created.
2. **For Specials**
 - a. **If the order is prior to Due Date,**
 - i. Please contact the Carrier ASR Center at 888-488-0063 for further assistance.
 1. For FV03 ICSC Code
 - a. Then Option 2
 - i. Option 1 for Specials
 - ii. Option 2 for Switched
 - iii. Option 3 for Ethernet
 - b. **If the order is completed,**
 - i. If PTA eligible, Ziplly Fiber does not test with PTA eligible customers. Ziplly Fiber will automatically send PTA script when order is completed.
 1. If there is an issue with one or more circuits and PTA was received, please contact the Repair Center at 888-488-0072 for further assistance.
 - ii. If non-PTA eligible, please contact the Carrier ASR Center at 888-488-0063 for further assistance.

3. For Switched

a. If the order is prior to Due Date,

i. Please contact the Carrier ASR Center at 888-488-0063 for further assistance.

1. For FV03 ICSC Codes

a. Then Option 2

i. Option 1 for Specials

ii. Option 2 for Switched

iii. Option 3 for Ethernet

b. If the order is completed,

i. If Test & Turn-Up is for the T1,

1. Please contact the Carrier ASR Center at 888-488-0063 for further assistance.

ii. If Test & Turn-Up is for the trunks,

1. Please contact the TPM Center at 888-488-0066.

REVISION HISTORY

Date	Page	Revision Summary