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#### **Ziply Fiber Business Basic Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	Business Ordering Code
Ziply Fiber Business Basic Messaging	Ziply Fiber Business Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:  Message Capacity of 75 minutes (incoming messages).  Maximum Message Length: allows the party calling to leave a 2 minute message.  Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.  Personal, busy, extended absence and out of office hours greetings available.  Personal greeting can be 1.5 minutes in length.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  Ability to record a message and send (to an individual or group list).	MBASC
	<ul> <li>Allows subscriber to recover deleted messages.</li> <li>Operator revert (subscriber manages number).</li> <li>Includes call forward busy and call forward no answer.</li> <li>Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).</li> </ul>	



#### **Ziply Fiber Business Basic Messaging – with Unified Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, I

<u>Feature</u>	<u>Description / Interaction</u>	Business Ordering Code
Ziply Fiber Business Basic Messaging - with Unified Messaging	Ziply Fiber Business Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:  Message Capacity of 75 minutes (incoming messages).  Maximum Message Length: allows the party calling to leave a 2 minute message.  Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.  Personal, busy, extended absence and our of office hours greetings available.  Personal greeting can be 1.5 minutes in length.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  Ability to establish 10 group lists (max 25 members per list).  Ability to record a message and send (to an individual or group list).  Allows subscriber to recover deleted messages.  Operator revert (subscriber manages number).  Includes call forward busy and call forward no answer.  Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	MUBSC



#### **Ziply Fiber Business Basic Messaging – 5 Sub-Mailboxes**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, B

<u>Feature</u>	Description / Interaction	Business Ordering Code
Ziply Fiber Business Basic Messaging - 5 Sub-Mailboxes	<ul> <li>Ziply Fiber Business Basic with 5 sub-mailboxes Voice Mail is an automated 24 hour telephone answering service that provides the following:</li> <li>Main mailbox plus 5 sub-mailboxes.</li> <li>Message Capacity of 30 minutes per mailbox (incoming messages).</li> <li>Maximum Message Length: allows the party calling to leave a 2 minute message.</li> <li>Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.</li> <li>Personal, busy, extended absence and out of office hours greetings available.</li> <li>Personal greeting can be 2 minutes in length.</li> <li>Sub-mailboxes include name announcement and personal greeting.</li> <li>Message waiting indicator is available (stutter and/or visual indicator).</li> <li>Date and time stamp on all messages (can be switched off by customer).</li> <li>Ability to receive, play, keep and delete messages.</li> <li>Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).</li> <li>Live Reply- ability to connect to caller, using menu prompts, while listening to message.</li> <li>Ability to record a message and send (to an individual or group list).</li> <li>Ability to record a message and send (to an individual or group list).</li> <li>Allows subscriber to recover deleted messages.</li> <li>Operator revert (subscriber manages number).</li> <li>Includes call forward busy and call forward no answer.</li> <li>Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).</li> </ul>	MSUBC



#### **Ziply Fiber Business Basic - 5 Sub-Mailboxes with Unified Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	Business Ordering Code
Ziply Fiber Business Basic - 5 Sub- Mailboxes - with Unified Messaging	Ziply Fiber Business Basic with 5 sub-mailboxes Voice Mail is an automated 24 hour telephone answering service that provides the following:  • Main mailbox plus 5 sub-mailboxes.  • Message Capacity of 30 minutes (incoming messages).  • Maximum Message Length: allows the party calling to leave a 2 minute message.  • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages (that can be recovered).  • Personal, busy, extended absence and out of office hours greetings available.  • Personal greeting can be 2 minutes in length.  • Sub-mailboxes include name announcement and personal greeting.  • Message waiting indicator is available (stutter and/or visual indicator).  • Date and time stamp on all messages (can be switched off by customer).  • Ability to receive, play, keep and delete messages.  • Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  • Live Reply- ability to connect to caller, using menu prompts, while listening to message.  • Ability to record a message and send (to an individual or group list).  • Allows subscriber to recover deleted messages.  • Operator revert (subscriber manages number).  • Includes call forward busy and call forward no answer.	MUSBC



#### **Ziply Fiber Business Deluxe Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	Business Ordering Code
Ziply Fiber Business Deluxe Messaging	Ziply Fiber Business Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:  Message Capacity of 200 minutes (incoming messages).  Maximum Message Length: allows the party calling to leave a 2 minute message.  Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.  Personal, busy, extended absence and out of office hours greetings available.  Personal greeting can be 2 minutes in length.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  Ability to establish 10 group lists (max 99 members per list).  Ability to record a message and send (to individual or group list).  Live Reply- ability to connect to caller, using menu prompts, while listening to message.  Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring).  Allows subscriber to recover deleted messages.  Operator revert (subscriber manages number).  Includes call forward busy and call forward no answer.  Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	MDLXC



#### **Ziply Fiber Business Deluxe Messaging – with Unified Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, B

<u>Feature</u>	Description / Interaction	Business Ordering Code
Ziply Fiber Business Deluxe Messaging - with Unified Messaging	Ziply Fiber Business Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:  Message Capacity of 200 minutes (incoming messages).  Maximum Message Length: allows the party calling to leave a 2 minute message.  Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.  Personal, busy, extended absence and out of office hours greetings available.  Personal greeting can be 2 minutes in length.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  Ability to establish 10 group lists (max 99 members per list).  Ability to record a message and send (to individual or group list).  Live Reply- ability to connect to caller, using menu prompts, while listening to message.  Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring).  Allows subscriber to recover deleted messages.  Operator revert (subscriber manages number).  Includes call forward busy and call forward no answer.  Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	MUDXC



#### **Ziply Fiber Business Message Routing**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1; Second character = A, B

<u>Feature</u>	Description / Interaction	Business Ordering Code
Ziply Fiber Business	Message Routing service provides the ability for the caller to be redirected to either a number or a mailbox	MROUC
Message Routing	<ul> <li>Personal Greeting for the subscriber</li> <li>Key presses 1- 9 can go either to a number or a mailbox</li> <li>Key press 0 can only go to a number</li> </ul>	



#### **Ziply Fiber Passcode Reset Charge**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 1, 2; Second character = A, B

<u>Feature</u>	Description / Interaction	Business	Residential
Ziply Fiber	Customer will receive one courtesy reset. Additional requests carry a charge	VMSET	VMSET
Passcode Reset Charge		(initial	(initial free)
rtooot onargo		free)	00772
		00772	



#### **Ziply Fiber Residential Basic Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 2; Second character = A, B

<u>Feature</u>	Description / Interaction	Residential Ordering Code
Ziply Fiber Residential Basic Messaging	Ziply Fiber Residential Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:  • Message Capacity of 35 minutes (incoming messages).  • Maximum Message Length: allows the party calling to leave a 1.5 minute message.  • Messages may be stored for 15 days for new/saved messages; 7 days for deleted messages.  • Personal and busy greetings available.  • Personal greeting can be 1.5 minutes in length.  • Message waiting indicator is available (stutter and/or visual indicator).  • Date and time stamp on all messages (can be switched off by customer).  • Ability to receive, play, keep and delete messages.  • Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  • Allows subscriber to recover deleted messages.  • Operator revert (subscriber manages number).  • Includes call forward busy and call forward no answer.  • Visual Mailbox by accessing http://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	MBASR



#### **Ziply Fiber Residential Basic Messaging - with Unified Messaging**

LSR Form	Resale Service
Product Type	POTS
Troduct Type	1013
REQTYP	EB
TOS	First character = 2; Second character = A, B

<u>Feature</u>	Description / Interaction	Residential Ordering Code
Ziply Fiber Residential Basic Messaging - with Unified Messaging	Ziply Fiber Residential Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:  Message Capacity of 35 minutes (incoming messages).  Maximum Message Length: allows the party calling to leave a 1.5 minute message.  Messages may be stored for 15 days for new/saved messages; 7 days for deleted messages.  Personal and busy greetings available.  Personal greeting can be 1.5 minutes in length.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  Allows subscriber to recover deleted messages.  Operator revert (subscriber manages number).  Includes call forward busy and call forward no answer.  Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number)	MUBSR



#### **Ziply Fiber Residential Deluxe Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 2; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	Residential Ordering Code
Ziply Fiber Residential Deluxe Messaging	Ziply Fiber Residential Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:  Message Capacity of 100 minutes (incoming messages).  Message Length: allows the party calling to leave a 2 minute message.  Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages (that can be recovered).  Personal and busy greetings available.  Personal greeting can be 2 minutes in length.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  It allows subscriber torecover deleted messages.  Live Reply- ability to connect to caller, using menu prompts, while listening to message.  Ability to record a message and send to an individual or group list.  Ability to establish 10 group lists (max 25 members per list).  Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring).  Allows subscriber to recover deleted messages.  Operator revert (subscriber manages number).  Includes call forward busy and call forward no answer.  Extended Absence Greeting  Special Delivery Options  Visual Mailbox by accessing http://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	<u>Code</u> MDLXR



#### **Ziply Fiber Residential Deluxe Messaging - with Unified Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 2; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	Residential Ordering Code
Ziply Fiber Residential Deluxe Messaging - with Unified Messaging	Ziply Fiber Residential Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:  • Message Capacity of 100 minutes (incoming messages).  • Maximum Message Length: allows the party calling to leave a 2 minute message.  • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.  • Personal and busy greetings available.  • Personal greeting can be 2 minutes in length.  • Message waiting indicator is available (stutter and/or visual indicator).  • Date and time stamp on all messages (can be switched off by customer).  • Ability to receive, play, keep and delete messages.  • Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  • Allows subscriber to recover deleted messages.  • Live Reply- ability to connect to caller, using menu prompts, while listening to message.  • Ability to record a message and send to an individual or group list.  • Ability to establish 10 group lists (max 25 members per list).  • Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring).  • Allows subscriber to recover deleted messages.  • Operator revert (subscriber manages number).  • Includes call forward busy and call forward no answer.  • Visual Mailbox by accessing https://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	MUDXR



#### **Ziply Fiber Residential Family Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 2; Second character = A, B

<u>Feature</u>	Description / Interaction	Residential Ordering Code
Ziply Fiber Residential Family Messaging	Ziply Fiber Residential Family Voice Mail is an automated 24 hour telephone answering service that provides the following:  • Main mailbox plus 5 sub-mailboxes.  • Message Capacity of 20 minutes (incoming messages).  • Maximum Message Length: allows the party calling to leave a 2 minute message.  • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages.  • Personal, busy and extended absence greetings available.  • Personal greeting can be 2 minutes in length.  • Sub-mailboxes include name announcement and personal greeting.  • Message waiting indicator is available (stutter and/or visual indicator).  • Date and time stamp on all messages (can be switched off by customer).  • Ability to receive, play, keep and delete messages.  • Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  • Live Reply- ability to connect to caller, using menu prompts, while listening to message.  • Ability to record a message and send (to an individual or group list).  • Ability to record a message and send (to an individual or group list).  • Allows subscriber to recover deleted messages.  • Operator revert (subscriber manages number).  • Includes call forward busy and call forward no answer.  • Visual Mailbox by accessing http://webmail.Ziply Fibermessaging.com (same mailbox and PIN number).	MFAMR



#### **Ziply Fiber Residential Family Messaging – with Unified Messaging**

LSR Form	Resale Service
Product Type	POTS
REQTYP	EB
TOS	First character = 2; Second character = A, B

<u>Feature</u>	Description / Interaction	Residential Ordering <u>Code</u>
Ziply Fiber Residential Family Messaging- with Unified Messaging	Ziply Fiber Residential Family Voice Mail is an automated 24 hour telephone answering service that provides the following:  Main mailbox plus 5 sub-mailboxes.  Message Capacity of 20 minutes (incoming messages).  Maximum Message Length: allows the party calling to leave a 2 minute message.  Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages  Personal, busy and extended absence greetings available.  Personal greeting can be 2 minutes in length.  Sub-mailboxes include name announcement and personal greeting.  Message waiting indicator is available (stutter and/or visual indicator).  Date and time stamp on all messages (can be switched off by customer).  Ability to receive, play, keep and delete messages.  Ability to copy/forward message to other Ziply Fiber Enhanced Messaging subscriber(s).  Live Reply- ability to connect to caller, using menu prompts, while listening to message.  Ability to record a message and send (to an individual or group list).  Allows subscriber to recover deleted messages.  Operator revert (subscriber manages number).  Includes call forward busy and call forward no answer.	MUFMR