



## Carrier Customer Bulletin

**Date of Notice:** July 29, 2025  
**Notice Number:** NWFZF-25-0188  
**Target Audience:** Carrier, IXC, Wireless, CLEC, Reseller, ISP  
**Subject:** ZiPLY Fiber – OSS Migration/VFO GUI and Ebonded Carriers  
**Effective Date:** TBD 2025

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ZiPLY Fiber is making you aware that our VFO (Virtual Front Office) and EP (Exchange Path) platform will be migrating to a hosted environment within the coming weeks. The impact to your company will depend on how your company is connecting to ZiPLY Fiber to perform ASR and LSR Order, Pre-Order, and TA transactions, as explained below:

- ZiPLY Fiber's VFO GUI. <https://vfo.nwfapi.com/>. NO ACTION NEEDED AT THIS TIME. This change will be seamless to you. Users will be redirected to the new URL upon login to ZiPLY Fiber's VFO following the migration.
- Ebonding or VPN. ACTION NEEDED. Changes will be needed on your end to facilitate this change. If you have not already been in contact with ZiPLY Fiber on this matter, please reach out to [wholesale.connectivity@ziplyfiber.com](mailto:wholesale.connectivity@ziplyfiber.com) for further details.
  - **Note:** *If your company is ebonded through TransUnion, RazorFlow or some other 3<sup>rd</sup> party service provider, please follow-up with them to confirm that they are aware of this change and already working with ZiPLY Fiber to facilitate this change on your behalf.*

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).