



## Carrier Customer Bulletin

**Date of Notice:** July 23, 2025  
**Notice Number:** NWFZF-25-0187  
**Target Audience:** Carrier, IXC, Wireless, CLEC, Reseller, ISP  
**Subject:** OSS System Maintenance Notification\_07252025  
**Effective Date:** July 25 – 26, 2025

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ZiPLY Fiber is providing notification of OSS system maintenance impacting the following applications:

Virtual Front Office (VFO) – LSR/ASR/TA modules  
E-Bonded Applications – EDI, UOM, tML

These applications will be unavailable during the following times:

Start: Friday, July 25, 2025 – 9:00pm Pacific  
End: Saturday, July 26, 2025 – 7:00am Pacific

**NOTE:**

Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

<https://ziplyfiber.com/wholesale/operations/ordering-and-repair>

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).