



Carrier Customer Bulletin

Date of Notice: June 23, 2025
Notice Number: NWFZF-25-0184
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: OSS System Maintenance Notification
Effective Date: June 24, 2025

ZiPLY Fiber is providing notification of OSS system maintenance impacting the following applications:

Virtual Front Office (VFO) – LSR/ASR/TA modules
E-Bonded Applications – EDI, UOM, tML

These applications will be unavailable during the following times:

Start: Tuesday, June 24, 2025 – 3:00am Pacific
End: Tuesday, June 24, 2025 – 4:00am Pacific

NOTE:

Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

<https://ziplyfiber.com/wholesale/operations/ordering-and-repair>

If you have questions regarding the information provided in this notice, please email wholesale@ziplyfiber.com.