



## Carrier Customer Bulletin

**Date of Notice:** September 23, 2024  
**Notice Number:** NWFZF-24-0165  
**Target Audience:** Carrier, IXC, Wireless, CLEC, Reseller, ISP  
**Subject:** EP/VFO – ASOG69 issue observed  
**Effective Date:** September 23, 2024

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ZiPLY Fiber is providing notification of an issue impacting VFO/EP introduced in ASOG 69 that our vendor is working expeditiously to resolve.

If you need to supplement an order in Virtual Front Office that was initiated in ASOG 68 or prior, please save the order before submitting.

User Impact: Please save supplemented orders initiated in ASOG 68 prior to validating and submitting the orders.

If you have questions regarding the information provided in this notice, please email [wholesale@ziPLYfiber.com](mailto:wholesale@ziPLYfiber.com).