



## Carrier Customer Bulletin

**Date of Notice:** August 22, 2024  
**Notice Number:** NWFZF-24-0163  
**Target Audience:** Carrier, IXC, Wireless, CLEC, ISP  
**Subject:** ASOG 69 System Upgrade 30-Day Notification  
**Effective Date:** September 21, 2024

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Effective September 21, 2024, ZiPLY Fiber will implement Version 69 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

ZiPLY Fiber's Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions during the following times:

Start: 8:00pm PST Friday, September 20, 2024  
End: 5:00am PST Monday, September 23, 2024

With the ASOG 69 System Upgrade, the CNR/REMARKS field will allow up to 450 characters to be populated.

Please email [wholesale.connectivity@ziplyfiber.com](mailto:wholesale.connectivity@ziplyfiber.com) to indicate your interest in testing with ZiPLY Fiber.

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).