



Carrier Customer Bulletin

Date of Notice: August 22, 2024
Notice Number: NWFZF-24-0162
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: OSS System Maintenance Notification
Effective Date: August 22, 2024

ZiPLY Fiber is providing notification of OSS system maintenance impacting the following applications:

Virtual Front Office (VFO) – LSR/ASR/TA modules
E-Bonded Applications – EDI, UOM, tML

Users of these applications may experience intermittent connectivity during the following times:

Start: Thursday, August 22, 2024 – 8:00pm Pacific
End: Thursday, August 22, 2024 – 10:00pm Pacific

NOTE:

Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

[wholesale repair-contact-and-escalation-list-for-asr-and-lsr](#)

If you have questions regarding the information provided in this notice, please email wholesale@ziPLYfiber.com.