



Carrier Customer Bulletin

Date of Notice: October 10, 2023
Notice Number: NWFZF-23-0141
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: OSS System Maintenance Notification
Effective Date: October 12, 2023

ZiPLY Fiber is providing notification of OSS system maintenance impacting the following applications:

Virtual Front Office (VFO) – LSR/ASR/TA modules
E-Bonded Applications – EDI, UOM, tML

These applications will be unavailable during the following times:

Start: Thursday, October 12, 2023 – 8:00pm Pacific
End: Thursday, October 12, 2023 – 11:00pm Pacific

NOTE:

Trouble Tickets must be reported directly to the repair center while the systems are unavailable. For contacts and escalations information, please visit:

<https://wholesale.ziPLYfiber.com/wholesale/contacts-and-escalation-lists/repair>

If you have questions regarding the information provided in this notice, please email wholesale@ziPLYfiber.com.