



Carrier Customer Bulletin

Date of Notice: September 12, 2022
Notice Number: NWFZF-22-0103
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: OSS System Maintenance Notification
Effective Date: September 13 – 14, 2022

ZiPLY Fiber is providing notification of OSS system maintenance impacting the following applications:

Virtual Front Office (VFO) – LSR/ASR/TA modules
E-Bonded Applications – EDI, UOM, tML

These applications will be unavailable during the following times:

Start: Tuesday, September 13, 2022 – 6:00pm PST
End: Wednesday, September 14, 2022 – 8:00am PST

NOTE:

Trouble Tickets must be reported directly to the repair center during this timeframe. For contacts and escalations information, please visit:

<https://wholesale.ziPLYfiber.com/wholesale/contacts-and-escalation-lists/repair>

If you have questions regarding the information provided in this notice, please email wholesale@ziPLYfiber.com.