



Carrier Customer Bulletin

Date of Notice: February 7, 2022
Notice Number: NWFZF-22-0071
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: VFO/TA System Notification
Effective Date: February 9, 2022

ZiPLY Fiber is providing notification of the following maintenance window:

Applications: Virtual Front Office (VFO) Local **(TA) Module ONLY**
Begin: Wednesday, February 9, 2022 – 7:00pm Pacific Time
End: Thursday, February 10, 2022 – 3:00am Pacific Time

Trouble Tickets must be reported directly to ZiPLY Fiber's CCSC during this time. For contacts and escalations information, please visit:
<https://wholesale.ziPLYfiber.com/docs/default-source/wholesaledocs/repair-contact-and-escalation-list-for-asr-and-lsr.pdf>

If you have questions regarding the information provided in this notice, please email wholesale@ziPLYfiber.com.