

<p><b>TITLE PAGE</b></p> <p><b>RATES AND CHARGES</b></p> <p><b>APPLICABLE TO</b></p> <p><b>COMPETITIVE SERVICES</b></p> <p><b>IN THE TERRITORY SERVED BY</b></p> <p><b>ZIPLY FIBER NORTHWEST, LLC d/b/a ZIPLY FIBER</b></p>	
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**AVAILABILITY OF SERVICE**

Availability of the services in this Price List is limited to the following exchanges and business wire centers:

Aloha	Port Orford
Amity	Provolt
Aumsville	Reedsport
Bandon	Sandy
Banks	Scholls
Beaverton	Sherwood
Brookings	Silverton
Bull Mountain	Somerset West
Clatskanie	Stafford
Coos Bay	Sunnyside
Coquille	Tigard
Cove	Tualatin
Dayton	Turner
Elgin	Union
Empire	Valley View
Enterprise	Vernonia
Forest Grove	Wallowa
Gaston	Wilsonville
Gold Beach	Yamhill
Grand Island	
Gresham	
Hillsboro	
Hoodland	
Imbler	
Joseph	
La Grande	
Lakeside	
Langlois	
Lostine	
McMinnville	
Mill City	
Murphy	
Myrtle Point	
Newberg	
North Bend	
Orient	

## II. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereinafter referred to as the Company, will provide the following services for rates and charges established on this Price List.

Customized Multi-line Telephone Service Feature Series  
 Customized Multi-line Telephone Service Optional System Features  
 Customized Multi-line Telephone Service Customer Moves and Changes (CMAC)  
 Customized Multi-line Telephone Service Station Message Detail Recording

### A. Rates – Feature Series

#### 1. *Feature Series 1000*

	Monthly Rate	Nonrecurring Charge
Feature Series 1000	\$2.00	Actual Cost <sup>1</sup>
Direct Inward Dialing		
Direct Outward Dialing		
Automatic Identification of Outward Dial		
Dial Call Waiting		
Distinctive Ringing		
Touch Call		
Call Hold		
Call Waiting Terminating (with Cancel Call Waiting)		
Call Waiting Originating		
Speed Dialing - 6 or 8 Number (Individual)		
Station to Station Calling		
Call Transfer		
Call Pick-up		
Hunting (Pilot Number, Directory Number and Secretarial)		
Call Forwarding (All, Busy Line, Don't Answer - Fixed/Variable)		
Three-Way Calling		
Consultation Hold		
Call Alternation		
Last Number Redial		
Toll Restriction		
Call Pick-Up (Extended, Direct, and Group)		
Station Restriction		

<sup>1</sup> The nonrecurring charge for Feature Series 1000 will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at tariff rates under a term commitment.

**II. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE** (Continued)

<p>2. <i>Feature Series 2000</i></p> <p>Feature Series 2000 Includes features listed in Feature Series 1000 Call Park (Multiple) Automatic Callback (Camp-On) Data Line Security Saved Number Redial Circular Hunting Multiple Classes of Service Speed Dialing 30 (System) Uniform Call Distribution</p>	<p>Monthly <u>Rate</u> \$2.50</p>	<p>Nonrecurring <u>Charge</u> Actual Cost<sup>2</sup></p>
<p>3. <i>Feature Series 3000</i></p> <p>Feature Series 3000 Includes features listed in Feature Series 1000 and 2000 Off-Hook Queueing Ring-back Queueing Executive Busy Override Incoming Call Forward Within Group Call Forward Speed Dialing 30 (individual)</p>	<p>Monthly <u>Rate</u> \$3.60</p>	<p>Nonrecurring <u>Charge</u> Actual Cost<sup>2</sup></p>
<p>4. <i>Customized Multi-line Telephone Service CLASS Package</i></p> <p>Per Station</p> <p>Feature Package maximum Total charge per customer</p>	<p>Monthly <u>Rate</u> \$5.00</p> <p>400.00</p>	<p>Nonrecurring <u>Charge</u> No Charge</p> <p>No Charge</p>

<sup>2</sup> The nonrecurring charge for Feature Series 2000 or Feature 3000 will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at tariff rates under a term commitment.

**II. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (Continued)**

<u>B. Rates – Optional System Features</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Attendant Products and Features		
Additional Console	\$50.00	
Data Link Console Interface <sup>3</sup>	90.00	
Non-Data Link Console Interface <sup>4</sup>	35.00	
Flexible Night Answer <sup>5</sup>	1.00	
Identification Multiple Directory Numbers <sup>5</sup>	1.00	
Mixed Night Answer <sup>5,6,7</sup>	1.00	
Pre-Determined Night Answer (PNA)	1.00	
Universal Night Answer (UNA)	1.00	
Authorization Codes, per group of 10	1.00	8
Automatic Route Selection	175.00	8
Caller ID,		
Per line		
3 – 25 lines	7.00	---
26 – 50 lines	5.50	---
51+ lines	3.00	---
Maximum total charge per customer	300.00	
Caller ID – Number Only,		
Per line		
3 – 25 lines	6.0	---
26 – 50 lines	4.50	---
51+ lines	2.00	---
Caller ID – Number Only,		
Maximum total charge per customer	200.00	
Cancel Caller ID – Number Only,		
Per line	No Charge	
Call Trace,		
Per occurrence	1.00	
Code Call Access	25.00	8
Conference Call, 8 Port	60.00	8
Customer Moves and Changes (CMAC) <sup>9</sup>		

*Continued to next page...*

<sup>3</sup> Rates and charges apply only to the first console within a customer group.

<sup>4</sup> Requires multi-line appearances normally assigned to a rotary hunt group.

<sup>5</sup> Requires data-link console. Rates and charges apply per console.

<sup>6</sup> Where facilities and conditions permit. Does not include music source for Music on Hold. Rates and charges apply per 50 lines.

<sup>7</sup> Requires PNA and UNA.

<sup>8</sup> Actual Cost.

<sup>9</sup> Offering is limited to existing customers at existing locations as of December 4, 2002. Rates for upgraded service on *Sheet 4* in this section.

**II. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE** (Continued)

<i>Continued from previous page...</i>		
Dictation Access and Control	Monthly Rate \$25.00	Nonrecurring Charge <sup>8</sup>
The following rates and charges apply per Customized Multi-line Telephone Service system:		
	Monthly Rate	Nonrecurring Charge <sup>10</sup>
Customer Moves and Changes (CMAC)		
Line Size -		
2 – 200 Lines	\$95.00	\$800.00
201+ Lines	ICB	ICB
Station Message Detail Recording (SMDR)		
Dedicated Access <sup>11</sup>	ICB	ICB
Dial-up Access		
2 – 200 Lines	200.00	300.00
201+ Lines	ICB	ICB
Internet Access <sup>12</sup>		
2 – 200 Lines	200.00	300.00
201+ Lines	ICB	ICB
Additions and Changes		
Per system change		13
<i>Continued on next page...</i>		

<sup>10</sup> Applies in addition to nonrecurring charges as set forth in Section IV of the Company's Local Exchange tariff.

<sup>11</sup> The associated rates, charges and regulations for the dedicated access line as set forth in Section IV of the Company's Local Exchange tariff will apply in addition to the rates and charges for SMDR.

<sup>12</sup> Customer is responsible for obtaining connection to the internet.

<sup>13</sup> See Customized Multi-line Telephone Service Rates, Database Changes in Section VIII of the Company's Local Exchange tariff.

**II. CUSTOMIZED MULTI-LINE TELEPHONE SERVICE** (Continued)

<i>Continued from previous page...</i>		
	<u>Monthly Rate</u>	<u>Nonrecurring Charge<sup>14</sup></u>
Limited Automatic Call Distribution, per group	1.00	
Music on Hold <sup>15</sup>	25.00	
Paging/Public Address Access <sup>16</sup>	50.00	
Pilot Number	.05	
Preferential Hunting, per line <sup>17</sup>	.50	
Priority Queuing <sup>18</sup>	1.00	
Proprietary Set Interface	5.00	
Pseudo Number Measured Rate Service Flat Rate Service	6.00	
Recorded Announcement	50.00	
Priority Call, per line	4.00	
Speed Dialing 30 (System)	.30	
Stop Hunt <sup>19,20</sup>	1.80	
Terminal Make Busy <sup>20</sup>	1.80	
Tie Facility Access	3.00	
T1 Access	105.00	

<sup>14</sup> Actual cost.

<sup>15</sup> Where facilities and conditions permit. Does not include music source for Music on Hold.

<sup>16</sup> Rates and charges apply per 100 lines

<sup>17</sup> Requires one or more hunt groups

<sup>18</sup> Requires off-hook queuing

<sup>19</sup> Required one or more hunt groups.

<sup>20</sup> May require additional hardware.



### III. DIGITAL CHANNEL SERVICE

The Company will provide the following services for rates and charges established on this Price List.				
Digital Channel Service <sup>21</sup> Analog Service <sup>21</sup>				
Rates				
		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
Service Activations – Per Network Service				
Analog Service, each		---	\$21.75 <sup>23</sup>	
Exchange Line/Trunk <sup>22</sup>		---	31.00	
DID Trunk, each		---		
<hr/> Monthly Rate <hr/>				
	<u>Nonrecurring Charge</u>	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Initial:				
24 Digital Channels	---	\$330.00	\$170.00	\$140.00
Each additional:				
24 Digital Channels (up to 648 Digital Channels)	---	330.00	170.00	140.00

<sup>21</sup> Where facilities are available.

<sup>22</sup> Trunk is equipped with DOD or 2-way capability.

<sup>23</sup> Monthly rate includes the network access and the EAS calling scope of the exchange.

Terms and conditions for the provision of these services may be found in the Company's Local Exchange Tariff.

ISSUED: JULY 28, 2020

EFFECTIVE: AUGUST 28, 2020

ISSUED BY ZIPLY FIBER

BY JESSICA EPLEY, REGULATORY & EXTERNAL AFFAIRS DIRECTOR

### IV. INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE

The Company will provide the following service for rates and charges established on this Price List.		
Integrated Service Digital Network (ISDN)		
Primary Rate Interface (PRI) <sup>24</sup>		
Rates		
Primary Rate Interface (PRI)		
<u>Premium Calling Package A</u> <sup>25</sup>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> <sup>26</sup>
1 Year Rates: <sup>27</sup>		
1 – 49 PRIs	---	\$1,000.00
50 – 59 PRIs	---	908.62
60+ PRIs	---	846.87
5 Year Rates:		
1 – 49 PRIs	---	800.00
50 – 59 PRIs	---	716.23
60+ PRIs	---	667.56

<sup>24</sup> Where facilities are available.

<sup>25</sup> This service includes standard PRI service (Calling Number Identification Delivery (CNID), Non-Facility Associated Signaling (NFAS), Call-by-Call, and D-Channel Back-Up), a local DS1 SAL, and Premium Calling on a flat rate basis.

<sup>26</sup> If service is discontinued, in whole or in part, prior to completion of a term period, the customer is responsible for payment of the termination liability charge as defined in the Company's Local Exchange Tariff.

<sup>27</sup> One-Year Rates for Premium Calling Package A will no longer be available to new customers as of July 1, 2008. Existing customers may continue their service until their term expires or their service is disconnected, whichever occurs first. See the Company's Local Exchange tariff for additional ISDN-PRI term and volume commitment plans.

Terms and conditions for the provision of these services may be found in the Company's Local Exchange Tariff.

### V. NETWORK ACCESS SERVICE

The Company will provide the following service for rates and charges established on this Price List.			
Availability of the rates shown is limited to a customer who has a quantity of thirteen or more of the listed services.			
<p>Network Access Service</p> <p>Trunk</p> <p>DID Trunk</p> <p>Business One-Party</p>			
Rates <sup>28</sup>			
		<u>Monthly Rate<sup>29</sup></u>	
	<u>1 Year</u>	<u>3 Year</u>	<u>5 Year</u>
Trunk	N/A	N/A	N/A
DID Trunk	N/A	N/A	N/A
Business one-Party	N/A	N/A	N/A

<sup>28</sup> Rates for the services in this section will be based upon month-to-month rates in effect in P.U.C. OR. No. 11.

<sup>29</sup> This section is reserve for future use.

Terms and conditions for the provision of these services may be found in the Company's Local Exchange Tariff.

## VI. CALLING SERVICES

The Company will provide the following service for rates and charges established on this Price List.		
Promotional offers will apply to services ordered during promotional campaigns as specified below:		
<u>Location</u>	<u>Dates</u>	<u>Purpose</u>
Exchanges as listed in Sheet 1 in this Section	04/23/01 – 06/30/01	This promotion provides an I-MAX music/video CD, while supplies last, to each customer who subscribes to Big Deal Calling Services – Option A.

Terms and conditions for the provision of these services may be found in the Company's Local Exchange Tariff.