

Title Sheet

RESALE LOCAL EXCHANGE SERVICES

SERVICE CATALOG

OF  
ZIPLY FIBER NORTHWEST, LLC  
D/B/A ZIPLY FIBER

135 Lake Street South  
Kirkland, Washington 98033

Consisting of

RESALE LOCAL EXCHANGE SERVICES

This Schedule of Rates, Rules, and Regulations is  
Applicable to Resale Local Exchange Services  
Provided in the Territory Served by the Company  
Within the State of Washington

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EXPLANATION OF ABBREVIATIONS

|      |   |  |
|------|---|--|
| CLP  | - | Competitive Local Provider                         |
| LSR  | - | Local Service Request                              |
| NOMC | - | National Open Market Center                        |
| OSS  | - | Operational Support Systems                        |
| PLEC | - | Primary Local Exchange Company                     |
| WUTC | - | Washington Utilities and Transportation Commission |

SECTION 1 - APPLICATION

Pursuant to the Washington Utilities and Transportation Commission's (WUTC) Twenty-ninth Supplemental Order in Docket Nos. UT-960369, UT-960370, and UT-960371, this Service Catalog sets forth the local exchange services available for resale (Resale Local Exchange Services) from ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber (Company) to telecommunications companies.

General terms and conditions as specified in the Service Catalogs of the Company apply, where appropriate, unless otherwise specified in this Section. As applied to services offered in this Section, the term "Customer" contained in the Service Catalogs of the Company shall be deemed to mean "Carrier" as defined in this Section.

This Service Catalog is applicable to the resale of services available to registered Competitive Local Providers (CLPs), who have an effective Interconnection Agreement with the Company for this state under 47 U.S.C. §§ 251 and 252, or have adopted such an agreement to Section 252(i) thereof.

Services offered in this Service Catalog are provided within serving areas of ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber in the State of Washington as defined in the Company's General and Local Exchange Tariff WN U-17, General and Local Exchange Service Catalog, Facilities for Intrastate Access Tariff WN U-16, Advanced Data Services, Service Catalog and the Washington Price List 2, IntraLATA Toll Services.

SECTION 2 - BRANDING

2.1 Company Branding

Carriers may not, without the Company's written authorization, offer Resale Local Exchange Services under any of the brand names of the Company or any of its affiliates, nor may any Carrier state or imply that there is any joint business association or any similar arrangement with the Company in the provision of telecommunications services to the Carrier's customers. The Company may brand services under this Service Catalog with its own brand name (e.g. 411, 611, etc.) but not provide for Carrier branding of those services.

2.2 Carrier Branding

The Carrier may brand its resold local exchange services with its own brand name. Branding for Operator Services and Directory Assistance is provided at rates and on terms contained in contracts between the Company and Carrier on a special request basis where technically feasible.

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SECTION 3 - RESPONSIBILITIES OF THE COMPANY

3.1 Operational Interfaces

The Company shall provide Carriers with electronic access to place service orders, receive phone number assignments, receive information necessary to bill Carrier's customers, and to inform the Company of cases of trouble. The Company shall provide interface specifications for such electronic access to Carrier's subject to Carrier's execution of the Company's standard non-disclosure agreement.

SECTION 4 - BILLING

The Company will provide a Carrier specific Daily Usage File (DUF) to each Carrier reselling message and measured Company Local Exchange Services. This file will include individual service-specific daily usage for each resold message and measured Local Exchange Service. The daily usage file will include sufficient detail to enable Carriers reselling Company exchange services to bill Carrier's end user customers. No other detailed billing will be provided.

Interexchange call detail forwarded to the Company for billing, which would otherwise be processed by the Company, will either be returned to the Interexchange Carrier, and will not be passed through to the Carrier, or will be passed to the Carrier dependent upon contracts with each Carrier. Call details will be returned to the Interexchange Carrier with a transaction code indicating the returned call originated from a resold account and will not qualify for pass-thru billing.

Billing for 900 and 976 calls or other pay-per-call services will be passed through to the Carrier when the Company records the message. If the Carrier does not wish to be responsible for 900 and 976 calls, it must order blocking for resold lines under this Service Catalog. When the Interexchange Carrier records the 900 and 976 calls, the call detail will be returned to the Interexchange Carrier.

The Carrier is responsible for providing all billing information to their customers who purchase resold Company exchange services.

Company shall not charge Carrier the applicable rate for services Company provided to Carrier in this Part, for which, and only to the extent that:

- Company did not provide Carrier billing information required to bill its customers as provided in this paragraph; and
- Such failure to provide billing information was not caused in part or in whole, by actions of the Carrier or other third parties; and
- Neither Carrier nor the Company can provide the billing information within one year by another method that will enable Carrier to bill its customers.



SECTION 5 – USE OF SERVICE

5.1 Unlawful Use of Service

Service shall not be used for any purpose in violation of law. The Carrier, and not the Company, shall be responsible to ensure that Carrier and its customers' use of the services provided hereunder complies at all times with the applicable laws. The Company may refuse to furnish service to a Carrier applicant or shall disconnect the service of a Carrier or as appropriate the Carrier's Customer when:

- An order is issued by a court, the Washington Utility and Transportation Commission or any other duly authorized agency, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
- The Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.

Termination of service shall take place after reasonable notice is provided to the Carrier, or as ordered by the Court.

If communications facilities have been physically disconnected by Law Enforcement Officials at the premises where located, and if there is not presented to the Company the written finding of a judge, then upon written request of the Carrier, and agreement to pay restoral of service charges and other applicable Service Charges, the Company shall promptly restore such service.

5.2 Application of Business and Residence Rates

The determination as to whether telephone service provided under this Service Catalog should be classified as business or residence is based on the obvious use to be made of the service by the Carrier's customer.

SECTION 6 – RATE REGULATIONS

Services shown in Category A following are available to Carriers for resale at the applicable 10.1% resale discount. The resale discount with Operator Service/Directory Assistance services is 0.6%. If the Service Catalog rates change for the Category A services being resold, the rate change also is applicable to the resold services. The Company will provide ten (10) days advance written notice of discounts or promotions to Carrier. Promotions are available in accordance with the rules and regulations of the Commission.

A charge applies for the record change when converting the end user from the Company's account to a Carrier. The End User Common Line (EUCL) charge, as found in the ZiPLY Fiber FCC Tariff 2, will continue to apply for each local exchange line resold under this section of the Service Catalog. All federal rules and regulations associated with that FCC tariff would also apply.

SECTION 7 - CATEGORY OF SERVICES

7.1 Category A Services

The following Category A services are found in the WN U-17 - General & Local Exchange Tariff and the General & Local Exchange Service Catalog.

- Network Access Services
- Custom Calling Service
- Digital Services
- Operator and Directory Services
- General Services
- Customized Multi-line Telephone Service Digital (ISDN) Customized Multi-line Telephone Service
- 9-1-1 Emergency Telephone Service
- Enhanced Service Providers (ESPs) Services

The following Category A services are found in the WN U-16 - Facilities for Intrastate Access Tariff and the Facilities for Intrastate Access Service Catalog.

- Special Access
- Telecommunications Service Priority (TSP) System
- Operator Services
- Coin Services
- Advanced Communication Network

The following Category A services are found in the WAPL02 - Washington Catalog for Competitively Classified Intrastate Services, IntraLATA Toll Services.

- Message Telecommunication Service
- Wide Area Telecommunication Service
- Discount Calling Plans
- Directory Assistance Services

The following Category A services are found in the Advanced Data Services, Service Catalog.

- Asynchronous Transfer Mode (ATM)
- Frame Relay
- Transparent LAN Service (TLS)

SECTION 7 - CATEGORY OF SERVICES

7.2 Category B Services<sup>1</sup>

The following Category B services are found in the WN U-17 - General & Local Exchange Tariff and the General & Local Exchange Service Catalog.

- Lifeline Service Credits
- Link Up Service Credits
- Native American Link Up Credits
- Native American Lifeline Credits
- Grandfathered Services

The following Category B services are found in the WN U-16 - Facilities for Intrastate Access and the Facilities for Intrastate Access Service Catalog.

- Grandfathered Services

The following Category B services are found in the Advanced Data Services, Service Catalog.

- Grandfathered Services

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<sup>1</sup> Services are not eligible for resale discount.

| <u>SECTION 8 - RATES</u> |   |                        |
|--------------------------|---|------------------------|
| 8.1                      | <u>LOCAL SERVICES – SEMI-MECHANIZED ORDERING</u>                    | Nonrecurring<br>Charge |
|                          | <u>Service Order Charges<sup>2</sup></u>                            |                        |
|                          | Engineered, Initial Service   | \$226.77               |
|                          | Engineered, Subsequent Service                                      | 37.77                  |
|                          | Non-Engineered, Initial Service                                     | 11.56                  |
|                          | Non-Engineered, Subsequent Service                                  | 2.80                   |
|                          | Changeover As Specified, Engineered, Initial Order <sup>3</sup>     | 102.34                 |
|                          | Changeover As Is, Non-Engineered, Initial Order <sup>4</sup>        | 2.61                   |
|                          | Changeover As Specified, Non-Engineered, Initial Order <sup>3</sup> | 60.89                  |
|                          | <u>Service Connection Charges</u>                                   |                        |
|                          | Central Office Connect, per loop, port or resold line               | \$13.61                |
|                          | Outside Facility Connect <sup>5</sup>                               | 88.06                  |
| 8.2                      | <u>LOCAL SERVICES – MANUAL ORDERING</u>                             |                        |
|                          | <u>Service Order Charges<sup>2</sup></u>                            |                        |
|                          | Engineered, Initial Service   | \$239.17               |
|                          | Engineered, Subsequent Service                                      | 47.06                  |
|                          | Non-Engineered, Initial Service                                     | 26.29                  |
|                          | Non-Engineered, Subsequent Service                                  | 12.09                  |
|                          | Changeover As Specified, Engineered, Initial Order <sup>3</sup>     | 112.03                 |
|                          | Changeover As Is, Non-Engineered, Initial Order <sup>4</sup>        | 12.29                  |
|                          | Changeover As Specified, Non-Engineered, Initial Order <sup>3</sup> | 70.57                  |
|                          | <u>Service Connection Charges</u>                                   |                        |
|                          | Central Office Connect, per loop, port or resold line               | \$13.61                |
|                          | Outside Facility Connect <sup>5</sup>                               | 88.06                  |

<sup>2</sup> In addition to the Service Order Charges, Operational Support Systems (OSS) and National Open Market Center (NOMC) charges in this Section following apply on a per Local Service Request (LSR) basis.

<sup>3</sup> Resale Changeover As Specified applies to Non-Engineered Complex and Engineered Basic and Complex migrations between CLPs when changes in services are made.

<sup>4</sup> Resale Changeover applies to Non-Engineered Basic migrations between CLPs with or without minor changes.

<sup>5</sup> Per order when outside facility work is required.

| <u>SECTION 8 - RATES</u> |  |                                 |
|--------------------------|--|---------------------------------|
| 8.3                      | <u>LOCAL SERVICE – DISCONNECT</u>        | <u>Nonrecurring<br/>Charges</u> |
|                          | <u>Service Order Charges:</u>            |                                 |
|                          | Engineered, Initial Service              | \$87.18                         |
|                          | Non-Engineered, Initial Service          | 5.61                            |
| 8.4                      | <u>MISCELLANEOUS CHARGES<sup>6</sup></u> |                                 |
|                          | <u>Expedite Charge:</u>                  |                                 |
|                          | Engineered, Initial Service              | \$35.12                         |
|                          | Engineered, Subsequent Service           | 35.12                           |
|                          | Non-Engineered, Initial Service          | 12.23                           |
|                          | Non-Engineered, Subsequent Service       | 12.23                           |
|                          | <u>Coordinated Conversion Charge:</u>    |                                 |
|                          | Engineered, Initial Service              | \$16.81                         |
|                          | Non-Engineered, Subsequent Service       | 16.81                           |
|                          | Central Office Connect                   | 10.71                           |
|                          | Outside Facility Connect                 | 9.59                            |

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<sup>6</sup> Applicable to electronic and manual orders.

| <u>SECTION 8 - RATES</u> |   | <u>Nonrecurring<br/>Charges</u> |
|--------------------------|---|---------------------------------|
| 8.4                      | <u>MISCELLANEOUS CHARGES</u> <sup>7</sup> (Continued)         |                                 |
|                          | Hot-Cut Coordinated Conversion Charge – Flat:                 |                                 |
|                          | Engineered, Initial Service                                   | \$28.94                         |
|                          | Non-Engineered, Initial Service                               | 28.94                           |
|                          | Central Office Connect  | 42.83                           |
|                          | Outside Facility Connect                                      | 38.34                           |
|                          | Hot-Cut Coordinated Conversion Charge – Per Qtr. Hour:        |                                 |
|                          | Engineered, Initial Service                                   | \$6.07                          |
|                          | Non-Engineered, Initial Service                               | 6.07                            |
|                          | Central Office Connect  | 10.71                           |
|                          | Outside Facility Connect                                      | 9.59                            |
|                          | Customer Record Search, per account                           | 6.97                            |
|                          | Account Establishment, per CLP, per State                     | 255.82                          |
| 8.5                      | <u>OPERATIONAL SUPPORT SYSTEMS (OSS) CHARGE</u> <sup>8</sup>  |                                 |
|                          | OSS Transition Charge, per Local Service Request              | \$3.27                          |
|                          | OSS Transaction Charge, per Local Service Request             | 3.76                            |
| 8.6                      | <u>NATIONAL OPEN MARKET CENTER (NOMC) CHARGE</u> <sup>8</sup> |                                 |
|                          | NOMC Shared/Fixed Cost Recovery, per Local Service Request    | \$4.40                          |

<sup>7</sup> Applicable to electronic and manual orders.

<sup>8</sup> Service Order Charges for Manual and Semi-Mechanized Ordering will apply in addition to Operational Support Systems (OSS) and National Open Market Center (NOMC) Charges.